

MiVoice MX-ONE  
Optional Installations  
Release 7.3  
September 16, 2020



## Notice

The information contained in this document is believed to be accurate in all respects but is not warranted by **Mitel Networks™ Corporation (MITEL®)**. The information is subject to change without notice and should not be construed in any way as a commitment by Mitel or any of its affiliates or subsidiaries. Mitel and its affiliates and subsidiaries assume no responsibility for any errors or omissions in this document. Revisions of this document or new editions of it may be issued to incorporate such changes. No part of this document can be reproduced or transmitted in any form or by any means - electronic or mechanical - for any purpose without written permission from Mitel Networks Corporation.

## Trademarks

The trademarks, service marks, logos and graphics (collectively "Trademarks") appearing on Mitel's Internet sites or in its publications are registered and unregistered trademarks of Mitel Networks Corporation (MNC) or its subsidiaries (collectively "Mitel") or others. Use of the Trademarks is prohibited without the express consent from Mitel. Please contact our legal department at [legal@mitel.com](mailto:legal@mitel.com) for additional information. For a list of the worldwide Mitel Networks Corporation registered trademarks, please refer to the website: <http://www.mitel.com/trademarks>.

®, ™ Trademark of Mitel Networks Corporation  
© Copyright 2020, Mitel Networks Corporation  
All rights reserved

---

# Contents

<b>Chapter: 1</b>	<b>MiCollab Integration . . . . .</b>	<b>1</b>
	MiCollab Example Introduction . . . . .	1
	Prerequisites . . . . .	1
	OVA Deployment Installation . . . . .	1
	Configuration of MiCollab . . . . .	2
	Menu: Service Link . . . . .	3
	Menu: Configuration . . . . .	3
	Menu: Security . . . . .	4
	Menu: Administration . . . . .	4
	Menu Application . . . . .	4
	Option: Users and Service . . . . .	4
	Option: MiCollab Client Service . . . . .	5
	Option: Audio, Web and Video Conferencing . . . . .	5
	Option: NuPoint Web Console . . . . .	6
	Test Access to AWV and NuPoint . . . . .	8
<b>Chapter: 2</b>	<b>Introduction . . . . .</b>	<b>9</b>
	Brief Description of Mitel Performance Analytics . . . . .	9
	Supported Scenarios . . . . .	9
<b>Chapter: 3</b>	<b>Prerequisites . . . . .</b>	<b>11</b>
<b>Chapter: 4</b>	<b>Mitel Performance Analytics SNMP integration with MiVoice MX-ONE</b>	<b>12</b>
	How to integrate with MiVoice MX-ONE . . . . .	12
	Useful information . . . . .	12
<b>Chapter: 5</b>	<b>Co-existence with Similar Tools . . . . .</b>	<b>13</b>
<b>Chapter: 6</b>	<b>References . . . . .</b>	<b>13</b>
<b>Chapter: 7</b>	<b>Introduction . . . . .</b>	<b>14</b>

---

---

	General . . . . .	.14
	Scope . . . . .	.14
<b>Chapter: 8</b>	<b>Integration Description . . . . .</b>	<b>15</b>
	Direct SIP . . . . .	.15
	Direct SIP Signaling Overview . . . . .	.16
	Direct SIP Supported Features . . . . .	.16
	Prerequisites . . . . .	.17
	MiVOICE MX-ONE Requirements . . . . .	.17
	Skype for Business Server 2019 . . . . .	.17
	Main Components . . . . .	.18
	Licenses . . . . .	.18
<b>Chapter: 9</b>	<b>Installation and Configuration . . . . .</b>	<b>18</b>
	Installation . . . . .	.18
	MiVoice MX-ONE Installation . . . . .	.18
	Microsoft Infrastructure . . . . .	.18
	Configuration . . . . .	.19
	Direct SIP Setup . . . . .	.19
	MiVoice MX-ONE Direct SIP Setup - TCP . . . . .	.20
	Skype for Business Server 2019 Configuration -- TCP . . . . .	.21
	Define PSTN Gateway in the Skype for Business Server 2019 Topology Builder . . . . .	.21
	Define a Dial Plan . . . . .	.23
	Define Voice Policy . . . . .	.24
	Define Trunk Configuration . . . . .	.27
	Conclusion . . . . .	.28
	Direct SIP with Security and Media Bypass Setup . . . . .	.28
	MiVoice MX-ONE Direct SIP with Security and Media Bypass Setup . . . . .	.28
	Import the Certificate to MX-ONE Service Node . . . . .	.29
	Lync Configuration with Security and Media Bypass Setup . . . . .	.32
	Define Dial Plan and Voice Policy . . . . .	.34
	Define Trunk Configuration . . . . .	.35
	Load Balancing and Failover Setup . . . . .	.35
	Load Balancing . . . . .	.36
	Failover . . . . .	.36
	DNS Setup . . . . .	.37
	MX-ONE Direct SIP with Load Balancing and Failover Setup - TCP . . . . .	.38
	Lync Configuration with Load Balancing and Failover Setup -- TCP . . . . .	.39
	MX-ONE Direct SIP with Load Balancing and Failover Setup - TLS . . . . .	.39
	Import the Certificate to MX-ONE Service Node . . . . .	.40
	Lync Configuration with Load Balancing and Failover Setup -- TLS . . . . .	.40
<b>Chapter: 10</b>	<b>Integration Notes . . . . .</b>	<b>40</b>

---

---

<b>Chapter: 11</b>	<b>References . . . . .</b>	<b>41</b>
<b>Chapter: 12</b>	<b>Revision History . . . . .</b>	<b>41</b>
<b>Chapter: 13</b>	<b>Introduction . . . . .</b>	<b>42</b>
<b>Chapter: 14</b>	<b>Prerequisites . . . . .</b>	<b>42</b>
<b>Chapter: 15</b>	<b>Setting up MX-ONE for GX Controller . . . . .</b>	<b>43</b>
	Number Analysis . . . . .	.43
	Extension Data . . . . .	.44
	Common Service Profile 9: . . . . .	.44
	Common Service Profile 11: . . . . .	.45
	Least Cost Routing Data . . . . .	.45
	Route Data . . . . .	.47
	ROCAP . . . . .	.47
	Route Category Data . . . . .	.47
	RODAP . . . . .	.47
	Route Data . . . . .	.47
	SIP ROUTE . . . . .	.47
<b>Chapter: 16</b>	<b>Setting up the GX Gateway . . . . .</b>	<b>48</b>
	Logon . . . . .	.49
	Network Settings . . . . .	.49
	Host . . . . .	.49
	Interfaces . . . . .	.51
	Local Firewalls . . . . .	.51
	Session Board Controller (SBC) . . . . .	.52
	Configuration . . . . .	.52
	Local_users_ca . . . . .	.53
	ISDN . . . . .	.59
	Primary Rate Interface . . . . .	.60
	Interop . . . . .	.63
	Services . . . . .	.64
	POTS . . . . .	.65
	Config . . . . .	.65
	FXS Configuration . . . . .	.65
	SIP . . . . .	.66
	Gateways . . . . .	.66
	Servers . . . . .	.67
	Registrations . . . . .	.68
	Authentication . . . . .	.69
	Transport . . . . .	.70
	Interop . . . . .	.70

---

---

	Misc . . . . .	.71
	Media . . . . .	.72
	Codecs . . . . .	.72
	Call Router . . . . .	.73
	Route Config . . . . .	.73
	Management . . . . .	.75
	Backup/Restore . . . . .	.75
	File . . . . .	.76
<b>Chapter: 17</b>	<b>Setting up MX-ONE for an EX Controller . . . . .</b>	<b>77</b>
<b>Chapter: 18</b>	<b>Setting up EX Controller . . . . .</b>	<b>77</b>
	Logon . . . . .	.77
	Network Settings . . . . .	.78
	Host . . . . .	.78
	Interfaces . . . . .	.80
	Local Firewalls . . . . .	.80
	SBC . . . . .	.81
	Configuration . . . . .	.81
	Local_users_ca . . . . .	.82
	ISDN . . . . .	.87
	Primary Rate Interface . . . . .	.89
	Interop . . . . .	.92
	Services . . . . .	.92
	POTS . . . . .	.93
	Config . . . . .	.93
	FXS Configuration . . . . .	.93
	SIP . . . . .	.93
	Gateways . . . . .	.93
	Servers . . . . .	.94
	Registrations . . . . .	.95
	Authentication . . . . .	.96
	Transport . . . . .	.97
	Misc . . . . .	.97
	Media . . . . .	.98
	Codecs . . . . .	.98
	Call Router . . . . .	.99
	Route Config . . . . .	.99
	Management . . . . .	101
	Backup/Restore . . . . .	101
	File . . . . .	101
<b>Chapter: 19</b>	<b>Configure TLS on an EX/GX Controller . . . . .</b>	<b>102</b>
	Prerequisites . . . . .	102
	Creating TLS Certificate with SAN . . . . .	103

---

---

	Connecting CA to the MX-ONE Server . . . . .	103
	Verifying the CA File . . . . .	104
	Generating the Unit Certificate with SAN . . . . .	105
	Copying the Files on PC . . . . .	106
	Configuring the EX/GX for TLS . . . . .	106
	Login to the EX/GX Controller . . . . .	107
	Installing Unit Certificates . . . . .	107
	Configuring the Secure SIP ports . . . . .	108
	Setting the TLS version, Cipher Suite, and Certificate Validation Level . . . . .	108
	Enabling TLS on the SBC Service . . . . .	109
	Enabling TLS between SIP Gateways and SBC . . . . .	110
	Enabling SRTP on EX/GX Controller . . . . .	111
	Enabling Certificate Validation . . . . .	111
<b>Chapter: 20</b>	<b>Known Limitations . . . . .</b>	<b>111</b>
<b>Chapter: 21</b>	<b>Introduction . . . . .</b>	<b>113</b>
	Scope . . . . .	113
<b>Chapter: 22</b>	<b>Solution Description . . . . .</b>	<b>114</b>
	MiVoice MX-ONE . . . . .	114
	Microsoft Lync Server 2013 . . . . .	114
	Integration . . . . .	114
<b>Chapter: 23</b>	<b>Requirements and Setup . . . . .</b>	<b>115</b>
	MIVOICE MX-ONE Requirements . . . . .	116
	Microsoft Lync Server 2013 Requirements . . . . .	116
	Integration Setup - TCP . . . . .	116
	MiVoice MX-ONE Setup - TCP . . . . .	117
	Microsoft Lync Server 2013 Setup – TCP . . . . .	117
	Enable Lync Users for Remote Call Control . . . . .	119
<b>Chapter: 24</b>	<b>How to Verify the Setup . . . . .</b>	<b>120</b>
	Lync 2013 Client Features . . . . .	120
	Make an Outgoing Call Using the Lync 2013 Client . . . . .	122
	Answer an Incoming Call . . . . .	122
	Transfer a Call Between Current Conversations (Monitored Transfer) . . . . .	122
	Single Step Transfer . . . . .	124
	Forward an Incoming Call . . . . .	126
	Place Calls on Hold . . . . .	127
	Alternate Between Multiple Concurrent Calls . . . . .	128
	Answer a Second Call While Already in a Call (call waiting) . . . . .	128
	Dial Dual-Tone Multi-Frequency (DTMF) Digits . . . . .	129
	Presence . . . . .	129

---

---

<b>Chapter: 25</b>	<b>Limitations . . . . .</b>	<b>.132</b>
<b>Chapter: 26</b>	<b>Good to Know . . . . .</b>	<b>.132</b>
<b>Chapter: 27</b>	<b>Revision History . . . . .</b>	<b>.133</b>
<b>Chapter: 28</b>	<b>General . . . . .</b>	<b>.134</b>
<b>Chapter: 29</b>	<b>Application Requirements . . . . .</b>	<b>.134</b>
<b>Chapter: 30</b>	<b>Installation Notes . . . . .</b>	<b>.135</b>
	Licensing . . . . .	135
	Installing Release 11.0 on a Standalone Physical Server . . . . .	135
	Installing Release 11.0 in a VMware Environment . . . . .	135
	Firewall Configuration . . . . .	135
	MSL Configuration . . . . .	136
	MBG Configuration . . . . .	136
	Phone Configuration . . . . .	139
	Limitations . . . . .	139
	Known Issues . . . . .	140
	Issues Resolved . . . . .	140
	Upgrade Notes . . . . .	140
	Appendix - Config Script . . . . .	140
	Appendix - mitel.cfg Settings . . . . .	141

---



# MiCollab Integration

This topic discusses the MiCollab integration with MX-ONE. For information on the MiCollab integration with MX-ONE see [MiCollab Platform Integration Guide](#).

## MiCollab Example Introduction

This document contains an example of basic installation and configuration of the MiCollab application server for integration with MiVoice MX-ONE.

## Prerequisites

- Configure MX-ONE for MiCollab integration (see MX-ONE integration chapter in MiCollab Customer Documentation).
  - Configure PBX group and members in MX-ONE to be used for AWW.
  - Configure SIP trunk in MX-ONE using profile NuPoint (remember to use remote port=5058).
  - Configure csta link in MX-ONE.
- Used numbers and IP address in the examples:
  - Attendant number in MX-ONE: 09
  - MX-ONE IP address: 192.168.222.100
  - Internal number serie:4xxxx
  - Internal number length: 5 digits
  - NuPoint: Access number: 6001
  - Lines to NuPoint VoiceMail: 15
  - Lines for NuPoint MWI: 1
  - Lines for outgoing calls from NuPoint: 4
  - AWW Access number: 8003
  - Number of ports AWW: 3
  - SIP Port Extension numbers for AWW: 8004,8005,8006

## OVA Deployment Installation

Do as follows:

Deploy the MiCollab .ova file:

1. Start the virtual machine.
2. Open the console interface.
3. Choose keyboard.
4. Restore from backup - no.

5. Set Administrator's password (this is the same for both root and admin user).
6. Select Timezone - (e.g. CET).
7. Enter primary domain - (e.g. mydomain.com).
8. Enter system name - (e.g. micollab).
9. Select only eth0 - just now no WAN should be enabled.
10. Type the IP address of the server.
11. Type the netmask.
12. Do not configure IPv6.
13. Do not configure eth1.
14. Do not configure another local network adapter.
15. Type the default gateway for the server.
16. Type the IP address of the corporate DNS .
17. Select the corporate DNS for DNS resolution.
18. Wait for the configuration to be activated.
19. Enter ARID and IP address (Important use correct address) of the FMC and then select PBX type.
20. Login through the console interface as admin.
21. Select 9. Manage Trusted Networks.
22. Select 2. Add IPv4 trusted network.(e.g the internal corporate ip network segments).
23. Enter the subnetmask.
24. Enter the router to use for the trusted network - normally the same router as for the server.
25. Select Next, then Back to the menu.
26. Login to <https://<fqdn>/server-manager> with admin and password configured during installation.

## Configuration of MiCollab

In the main window and from the left menu you administrate the configuration of the MiCollab, see below. Complete all configurations before start using PM to deploy users.

Figure 1.1: Main window

**Mitel | MiCollab** admin@micollab01

**Applications**  
Users and Services  
Audio, Web and Video Conferencing  
Voice Gender Gateway  
NuPoint Web Console  
MiCollab Client Service  
MiCollab Client Deployment  
Licensing Information

**ServiceLink**  
Install Applications  
Status

**Administration**  
Web services  
Backup  
View log files  
Event viewer  
System information  
System monitoring  
System users  
Shutdown or reconfigure  
Virtualization

**Configuration**  
Integrated Directory Service  
MiCollab Client Integration Wizard  
MiCollab Settings  
MiCollab Language  
Video Settings  
Networks  
E-mail settings  
Google Apps  
DHCP  
Date and Time  
Hostnames and addresses  
Domain  
IPv6-to-IPv4 Tunnel  
SMTP  
Ethernet Cards  
Review configuration

**Security**  
Remote access  
Port forwarding  
Web Server Certificate  
Certificate Management

**Miscellaneous**  
Support and Licensing  
Help

**Licensing Information**  
This page displays details about user licensing for your applications. "Currently used" totals displayed in red indicate that you have assigned some services for which you are not currently licensed. Reseller.

**Unified Communications and Collaboration (UCC) Bundles**

Bundle	User Licenses	Currently used
UCC Basic User for Enterprise (V4.0)	5000	0
UCC Entry User for Enterprise (V4.0)	100	1
UCC Premium User for Enterprise (V4.0)	100	1
UCC Standard User for Enterprise (V4.0)	100	1

**Application User Totals**

Application	User Licenses	Currently used
Audio, Web and Video Conferencing	10000	2
Nupoint Unified Messaging	302	5
Teleworker	450	0
<b>MiCollab Client</b>		
Console	0	0
Deskphone	200	2
Mobile	200	2
Softphone	200	2

MiCollab 7.0.0.51  
Mitel Standard Linux 10.3.26  
DVA 7.0.0.29  
© Mitel Networks Corporation

## Menu: Service Link

- Select Service Link and then Status.
- If you have not entered your ARID (Service account id) during the initial installation then enter it now together with the ip.address of the FMC.

**NOTE:** If you have not selected the PBX during the initial installation, go to ServiceLink/Install Applications/Install Applications - select the PBX type and Next.

## Menu: Configuration

- Select and start the MiCollab Client Integration Wizard.
- Select MiCollab Language Settings and set the System Language and Other NuPoint UM Prompt.
- Select E-mail settings. If required, configure settings for outbound SMTP server and userid.

## Menu: Security

- Select Remote Access. If required, change Secure Shell Settings to allow SSH access for later diagnostics.

## Menu: Administration

- Select System Users. For the account micollab api. select Reset password and enter a new password. You will require this user account and password when configuring the MiCollab subsystem in PM.

## Menu Application

Menu application options are discussed in this section.

### Option: Users and Service

Select User and Services and then configure following options:

- Option: Network Element
  - a. Select Add.
  - b. Type =MiVoice MX-ONE
  - c. System Name= <my Mxone>
  - d. IP Address = 192.168.222.100
  - e. Call Forward Destination Number = 6001
- Option: User templates
  - Select Add.  
Create customer roles templates from available default templates. It's done by selecting wanted default template, creating a copy of it and save with a new name. Edit the created customer templates for Entry, Premium, Standard and Standard - Mobile.
  - Entry
    - Select TUI Passcode. TUI Passcode = Same as Primary Phone Extension (can only be used if extension length is 4 digits or more). TUI Passcode = Use this value = 4-10 digits (if extension length is less than 4 digits).
    - Attendant Extension: 09
    - Message Waiting #1 = DTMF to PBX
- Premium
  - Password = Use this value = "Strong Password"
  - Select TUI Passcode
  - TUI Passcode = Same as Primary Phone Extension (can only be used if extension length is 4 digits or more)
  - TUI Passcode = Use this value = 4-10 digits (if extension is less than 4 digits)
  - Attendant Extension: 09
  - Message Waiting #1 = DTMF to PBX
- Standard

- Password = Use this value = Enter a strong Password
- Select TUI Passcode
- TUI Passcode = Same as Primary Phone Extension (can only be used if extension length is 4 digits or more)
- TUI Passcode = Use this value = 4-10 digits (if extension is less than 4 digits)
- Attendant Extension: 09
- Message Waiting #1 = DTMF to PBX
- Standard - Mobile
  - Password = Use this value = Enter a strong Password
  - Select TUI Passcode
  - TUI Passcode = Same as Primary Phone Extension (can only be used if extension length is 4 digits or more)
  - TUI Passcode = Use this value = 4-10 digits (if extension is less than 4 digits)
  - Attendant Extension: 09
  - Message Waiting #1 = DTMF to PBX

### Option: MiCollab Client Service

Select MiCollab Client Services and then Configure MiCollab Client Services. Configure following options.

#### *PBX Nodes.*

- Select the PBX Node and configure.
- Set length: 5 ( internal number length in the MiVoice MX-ONE).

#### *Enterprise*

- Select Enterprise and then Default Account Settings.
- Select appropriate Country from the drop-down list

### Option: Audio, Web and Video Conferencing

Select Audi, WEB and VIDEO conferencing and configure following options.

#### *Configure SIP Server*

- Select Add and configure, MX-ONE SIP Server Configuration.
  - Extension first: 8004
  - Extension last: 8006
- SIP password: 8003 (if authorization code is set to 8003 in MX-ONE for the extensions 8004-8006)
- SIP Domain: mydomain.com (domain of MX-ONE)
- IP Address: 192.168.222.100
- SIP Port: 5060

#### *Web Conferencing Settings*

- Select and configure Web Conference Name.
- Web conferencing Name: micollab.mydomain.com

## System Options

Select and configure System Options:

- Platform - MiVoice MX-ONE
- Dial -in phone number 1: 8003 (Internal number to AVW)
- Dial - in Phone Number 1 Label: internal
- Dial-in Phone number 2: 8468003 (corporate number to AWV)
- Dial- in Phone number 2 Label: corporate
- Dial -in number 3 +4684428003 (Public number to AWV)
- Dial- In Phone number 3 Label: Public
- Webserver admin E-mail system.admin@mydomain.com
- Generate Alert E-mail system admin@mydomain.com
- Prompt for Access Code first: Enable checkbox
- Allow HD Video Resolutions: Enable checkbox
- Prompt to extend conference 5 minutes prior to its end time: Enable checkbox

## Option: NuPoint Web Console

Select and NuPoint Web Console and configure following options

### Offline Configuration

Select Offline configuration/Edit Offline configuration and Duplicate Active Configuration - yes

Then select and configure following items:

1. Network Elements/Add
  - a. Type = SIP GATEWAY
  - b. Name = Mxone
  - c. IP Address = 192.168.222.100
  - d. Number of Ports = 20
2. Dialers (Pagers) (for Request playback call feature in UCA client) and select:
  - a. Add a "dialer"
  - b. Number: Select Next Available
  - c. Enter a name - Dialer
  - d. Acces code: T
  - e. Hold Time : 20
  - f. Add
3. Line Groups/Add
  - a. Add a line group for Voicemail connection:
    - Line Group Number = 1
    - Name = VoiceMail
    - Application = NuPoint Voice
    - User Interface = NuPoint Voice
    - Lines/Add
    - Line Triplet - next Available

- Number of lines = 15
- PBX = MX-ONE
- Mapping = 1 (0 must not be used, see Online help - "add at Line Group)
- "Save"
- Pilot Number = 6001
- Dialling Plan
- Length of extensions starting with...
- 4 = 5 digits
- Voicemail
- System Attendant's extension = 09
- Save

**b.** Add a line group for Message Waiting indication:

- Line Group Number = 2
- Name = MWI
- Application = DTMF to PBX Dialler
- User Interface = NuPoint Voice
- Lines/Add
- Line Triplet - next Available
- Number of lines = 1
- PBX = MX-ONE
- Mapping = 16
- Add
- Pilot number = 6001
- DTMF to PBX Dialler/DTMF to PBX Dialer
- Pre-DN On Dial String = 1
- Pre-DN Off Dial String = 0
- Save

**c.** Add a line group for Outgoing calls from NuPoint:

- Line Group Number = 3
- Name = Outgoing Dialler
- Application = Outbound (Pager) Dialer
- User Interface = NuPoint Voice
- Lines/Add
- Line Triplet - next Available
- Number of lines = 4
- PBX = MX-ONE
- Mapping = 17
- Add
- Pilot number = 6001
- Save
- Dialling Plan
- Length of extensions starting with...

- 4 = 5 digits
- Select the Dialer(Pagers) created in step b) by selecting the checkbox
- Save

4. Select Commit Changes and Exit and then Activate.

#### *Active Configuration/Line Groups*

- Select Active Configuration/Line groups and then Edit line group for Voicemail (Linegroup 1)
- Check that Prompt Language 1 is set to default (Do not change this).

#### *Class of service Feature COS/14. MAS*

- Select Class of Service/Feature COS and then Edit FCOS number 14 (MAS)
- Enable checkbox for:
  - 051 Do not switch language for outside callers
  - 218 Passcode NOT needed on direct calls
  - 263 Store Caller Line Id as a phone or mailbox number
  - 264 Play outside caller user interface (with FCOS bit 280)
  - 280 Enable CLI Outside caller interface (with FCOS bit 264)

## **Test Access to AWW and NuPoint**

- Call Voice Mail (access number 6001). Get Welcome message.
- Call to AWW (access number 8003). Get prompt to enter conference code.



# Mitel Performance Analytics SNMP integration with MiVoice MX-ONE

## Introduction

### Brief Description of Mitel Performance Analytics

The Mitel Performance Analytics (MPA 2.1, former MarWatch) monitoring system provides fault and performance management for multiple enterprise VoIP systems and associated network infrastructure, both LAN and WAN. MPA supports monitoring and remote access, both for private networks, such as enterprise LANs and MPLS VPNs, and for public network or Internet-reachable devices, such as access routers.

MPA can monitor any SNMP device regarding alarms and general status.

MPA is a product from Martello Technologies.

### Supported Scenarios

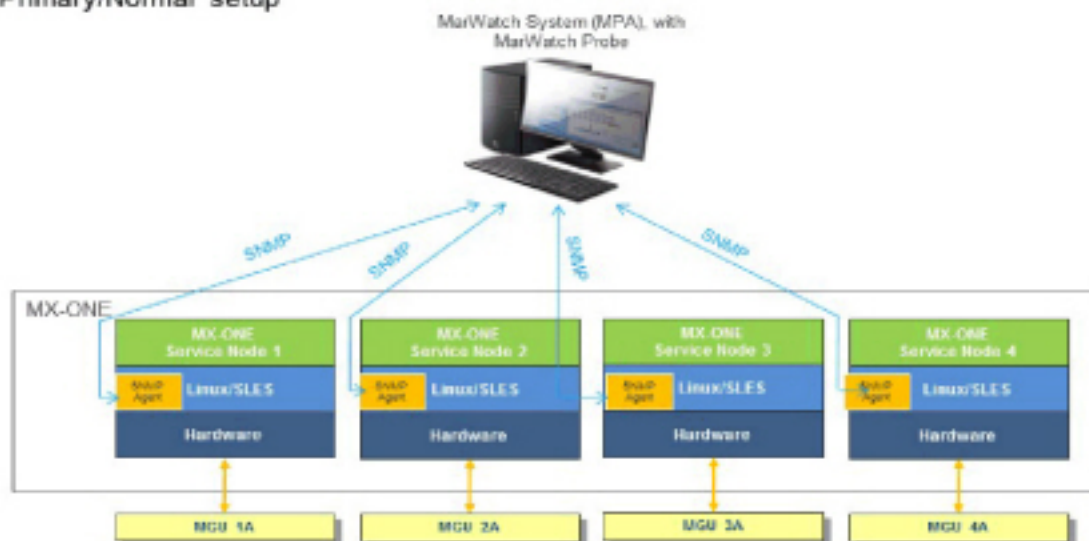
For an MX-ONE system with a single Service Node, the MPA shall of course be connected to that Service Node.

The MPA can be connected in a couple of different ways to a multi-server MX-ONE system.

The primary multi-server scenario is that each Service Node server is connected to a MPA probe.

**Figure 2.1:** Primary scenario, direct connection to all MX-ONE servers in a 4-server MiVoice MX-ONE system

• **Primary/Normal setup**

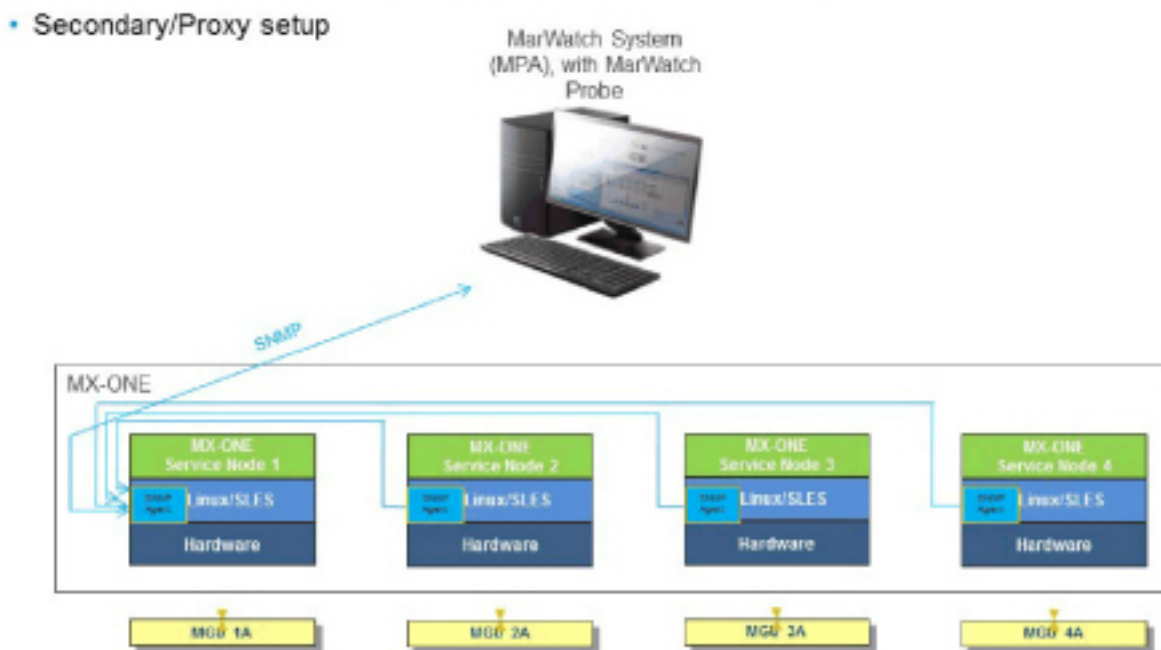


Another possibility is that one Service Node can act as a proxy for several other Service Nodes (and other entities), in which case only the proxy Service Node will be connected to the MPA probe.

The second scenario is not recommended, since it has certain resiliency problems, due to the fact that the monitoring function will be fully dependent on the proxy, so if the proxy goes down, the status of the other nodes will not be reported.

You can also have a mix of the primary and secondary scenarios.

**Figure 2.2:** Secondary scenario, connection by proxy, connection only to one MX-ONE Service Node



## Prerequisites

MPA consists of a number of web services running on either a cloud-hosted computing platform or on-premises computing platform. There are several components to MPA. The remote 'Probe' installed in non-Internet accessible networks maintains databases of status and events, and provides a web portal with access security. Additionally, MPA has a Remote Access Service that provides a secure "cross-connect" for remote access to the customer network.

MPA 2.1 or later version shall be used.

The MiVoice MX-ONE system(s) shall be up and running on Linux (SLES), either on a cloud-hosted computing platform or on-premises computing platform. Appropriate MIB shall be active.

# Mitel Performance Analytics SNMP integration with MiVoice MX-ONE

## How to integrate with MiVoice MX-ONE

Do as follows:

1. As root open the file `/etc/snmp/snmpd.conf`.
2. Set the correct `syslocation` and `syscontact` to reflect where the server is located and who manages it.
3. Update the `rocommunity` setting to allow the Martello Marprobe to perform snmp-queries towards the MX-ONE.
4. Update the `trapsink` setting to point towards the Martello Marprobe. This should be done in all MX-ONE servers that the Martello MPA system should monitor.
5. After saving the changes you need to restart the `snmpd` daemon for the changes to take effect.

(The Martello MPA probe has been assigned IP-address 192.168.157.128. To limit the access the “rocommunity” setting can be set to only allow access from a certain subnet or even a single IP-address).

## Useful information

- Please see `/usr/share/doc/packages/net-snmp/EXAMPLE.conf` for a more complete example and `snmpd.conf(5)`.
- Writing is disabled by default for security reasons. If you would like to enable it, uncomment the `rwcommunity` line and change the community name to something nominally secure (keeping in mind that this is transmitted in clear text).

**NOTE:** do not use '`<`' >' in strings for `syslocation` or `syscontact`.

**NOTE:** If you define the following here you will not be able to change them with:

`snmpset syslocation (Optional) Server Room on Floor 7.`

`syscontact Sysadmin (mxone-administrator@example.com).`

They include all MIBs and can use considerable resources. See `snmpd.conf(5)` for information on setting up groups and limiting MIBs.

`rocommunity public 127.0.0.1`

`rocommunity public 192.168.157.0/24`

`rwcommunity mysecret 127.0.0.1`

MX-ONE alarm traps use the agentx protocol:

`master agentx`

`AgentXSocket tcp:localhost:705`

MX-ONE alarm traps can trigger snmptrapd to send mail and text messages rapcommunity:

Default trap sink community to use trapcommunity private

trap2sink: A SNMPv2c trap receiver

trap2sink 192.168.157.128

## Co-existence with Similar Tools

There are other tools for fault and performance management, for example the Manager System Performance application, that can also be connected to the MiVoice MX-ONE system, as long as different IP addresses are used compared to MPAs.

However, there should be no need to have several such tools, so that is not recommended.

## References

For further reading regarding MPA and its features and configuration options, please see MPA System Guide, Release 2.1 or later.

# Integration of MiVoice MX-ONE and Skype for Business Server 2019, Quick Setup Guide

## Introduction

The MiVoice MX-ONE communication system is based on an open software and hardware environment that uses standard servers with a Linux SUSE operating system. This open standards approach enables Mitel to offer our customers the choice of integrating MiVoice MX-ONE latest Microsoft UC products. We have worked with Microsoft to ensure that this possibility is workable.

MiVoice MX-ONE 5.0 is the first communications system (IP-PBX) to be fully Unified Communications Open Interoperability Program (UCOIP) qualified with Skype for Business Server 2019. The integration of MX-ONE with Microsoft products is a complete Direct SIP Integration, including security and media bypass, enabling customers to have both MX-ONE 5.0/6.x and Microsoft Lync 2019 co-exist in the same infrastructure and thereby derive the benefits from the best of both worlds. MX-ONE integrates with Microsoft UC solutions directly via a SIP connection to reduce the overall cost and complexity of the combined solution.

Refer to Microsoft's TechNet site for "Infrastructure Qualified for Microsoft Lync" for more information about the Microsoft Unified Communications Open Interoperability Program. <http://technet.microsoft.com/en-us/lync/gg131938>

## General

Integration of MiVoice MX-ONE with Skype for Business Server 2019 is supported as a complementary solution providing end-user services, such as instant messaging and conferencing.

Microsoft Partner Program has certified the integration between MX-ONE communications system running the MX-ONE Service Node software 5.0 SP4 and Skype for Business Server 2019 through a Direct SIP connection. Also, later versions of MX-ONE can be integrated with Skype for Business Server 2019.

## Scope

This guide describes the basic integration between MiVoice MX-ONE and Skype for Business Server 2019. The following sections describe the solution integration that has been certified through the Microsoft Partner Program and covers only the Direct SIP Integration. For more information about how this integra-

tion is set up and functions, refer to the relevant CPI documentation for MX-ONE, or go to the Microsoft UC product websites.

We recommend that you check the latest products documentation.

## Integration Description

The integration of MiVoice MX-ONE and Skype for Business Server 2019 described in this guide is achieved via a Direct SIP that is specified by Microsoft. It means that a SIP trunk is used to connect MX-ONE and Skype for Business Server 2019 (Mediation Server). The SIP trunk connection between the systems can be deployed with or without encryption. MX-ONE supports TLS for signaling and SRTP for media encryption when connected with Mediation Server.



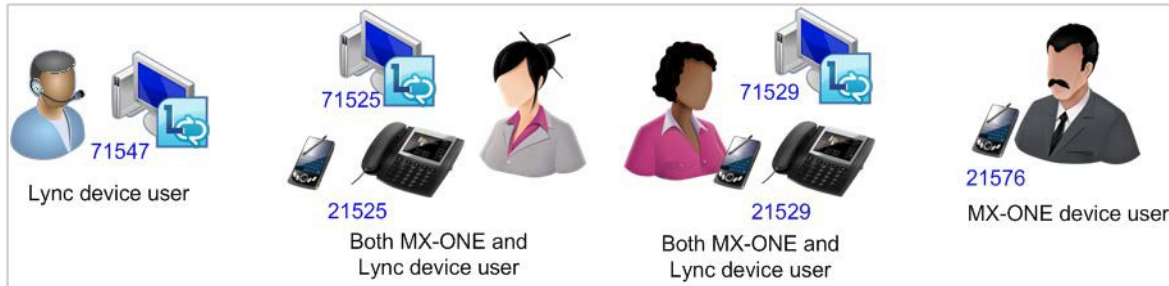
This guide covers only the components that are required in the integration between MX-ONE 5.0 SP4 or a later version, and Skype for Business Server 2019 via Direct SIP to offer the functionality required by the Microsoft UC Open Interoperability Program for enterprise telephony services and infrastructure.

At least the following Skype for Business Server 2019 components are required to support this integration:

- Server Infrastructure
  - Microsoft infrastructure (Domain Controller, Active Directory, DNS and so on)
  - Skype for Business Server 2019 Standard or Enterprise Edition
  - Microsoft Mediation Server
- Client
  - Microsoft Lync 2019

## Direct SIP

In Direct SIP Integration, referred to as Enterprise Voice by Microsoft Lync 2019, users will have dedicated phone numbers that differ from those used in the MX-ONE.



This enables the Microsoft Lync 2019 client to make and receive external calls through a PC. The calls are routed from the Skype for Business Server 2019 by the SIP trunk to the MX-ONE and further to the PSTN and vice-versa. MX-ONE and Skype for Business Server 2019 will behave as networked PBXs, as typically is the case with all external trunks in the MX-ONE.

## Direct SIP Signaling Overview

MiVoice MX-ONE supports SIP/TCP or SIP/TLS as the SIP transport mechanism when connected with Mediation Server.

The MX-ONE ports used for such connections are:

- SIP/TCP: 5060
- SIP/TLS: 5061

In addition to this, MX-ONE also supports media encryption (SRTP) when connected with Microsoft Lync 2019 Server when TLS is used. The media encryption is done between MX-ONE media gateway unit (MGU) and Microsoft Mediation Server or between MX-ONE media gateway unit (MGU) and Microsoft Lync client when Media Bypass is configured in Microsoft Lync 2019 Server.

## Direct SIP Supported Features

During the certification process, the following Microsoft Lync features were validated with MX-ONE Service Node software 5.0 SP4.

- Basic Call services between MX-ONE and Lync end-points over SIP trunks:
  - Anonymous user calls
  - Caller ID on both ends
  - Decline call
  - Call forwarding and simultaneously ring feature
  - Inbound and outbound calls
- Media bypass (also known as direct media between MX-ONE and Microsoft Lync clients). Encryption (TLS and SRTP) is required for this functionality.
  - Inbound call from MX-ONE user device to Microsoft Lync client
  - Outbound call from Microsoft Lync client to MX-ONE user device
  - Outbound call: Call Forward All (CFA) to another Microsoft Lync client



- Outbound call from Microsoft Lync to another Lync user; with bypass enabled and CFA enabled
- Outbound call: PBX CFB (Call Forward on Busy) to another Microsoft Lync user
  - Outbound call from Microsoft Lync to another Lync user; with bypass enabled and CFB enabled
- Conference
- Failover (to secondary Mediation Server - Lync gateway)
- Security (support for TLS/SRTP encryption)

## Prerequisites

For proper integration between MiVoice MX-ONE and Skype for Business Server using Direct SIP, there are some prerequisites on both sides that must be fulfilled.

### MiVOICE MX-ONE Requirements

On the MiVoice MX-ONE side, at least one MX-ONE Service Node and one Media Gateway are required to interwork with Skype for Business Server 2019.

#### *Main Components*

At least, the following MX-ONE components are required:

- MX-ONE communications system
  - MX-ONE Service Node
    - 5.0 SP4 or a later version
- Supported media gateways with the latest firmware compatible with 5.0 SP4, or a later version, which can be:
  - MX-ONE Classic - 7U 19-inch chassis, MGU board, or
  - MX-ONE Lite - 3U 19-inch chassis, using MGU board
  - MX-ONE Slim – 1U 19-inch chassis, using MGU board
- Terminals
  - All current MX-ONE terminal types are supported with this integration: SIP, H.323, analog, digital, DECT, and mobile extension

#### *Licenses*

The MX-ONE licenses needed for this integration are:

- SIP trunk licenses—note that the quantity of licenses depend on how the system is deployed).
- Encryption licenses are required if encryption (TLS/SRTP) is used.

Always check with your Mitel partner that your system has the required licenses, before beginning the integration deployment.

## Skype for Business Server 2019

A Microsoft environment needs to be in place in the customer site. Note that Microsoft Lync is not part of the MX-ONE offering. It is important that expertise of Microsoft-competent engineers are available for

installation and integration according to the MX-ONE configuration guidelines for the interface between the systems.

## Main Components

The main Microsoft components that are required to interconnect with MiVoice MX-ONE are Skype for Business Server 2019, Mediation Server, and Lync clients. The Lync requirements are described in the Microsoft Lync Serve documentation. See the chapter References at the end of this guide.

**NOTE:** In Mitel's lab validation, a single Skype for Business Server Standard Edition with a co-located Mediation Server was used. For testing load balancing and failover, two stand-alone Mediation Servers were added to the topology.

## Licenses

Microsoft licenses needed for this integration are described as they are beyond the scope of this guide.

Contact Microsoft or a qualified Microsoft partner to obtain the proper license requirements for each component of the Skype for Business Server solution.

# Installation and Configuration

## Installation

### MiVoice MX-ONE Installation

Ensure that MX-ONE Service Node software 5.0 SP4 or a later version is installed in the customer environment. The system installation is not covered in this guide and must be performed by a qualified Mitel certified partner before the start of the integration work begins.

For Mitel MX-ONE installation, check the appropriate CPI documentation.

### Microsoft Infrastructure

Ensure that Microsoft infrastructure and Skype for Business Server are installed in the customer environment by a qualified engineer.

For Microsoft infrastructure and Skype for Business Server requirements, check the appropriate Microsoft documentation.

## Configuration

The following information was used in Mitel's laboratory setup during the validation of the solution. The setup may change depending of the customer specific needs.

**NOTE:** Fully Qualified Domain Name (FQDN) needs to be properly specified in the Domain Name System (DNS).

- MX-ONE 5.0 SP4 (or a later version)
  - Domain: lab.moon.galaxy Note that MX-ONE is part of a sub-domain
  - IP address: 192.168.222.10
  - FQDN: mx-one-lync.lab.moon.galaxy
- Microsoft Domain Controller, Active Directory, Certification Authority, and DNS Server
  - Domain: moon.galaxy
  - IP address: 192.168.222.2
  - FQDN: lync-infra.moon.galaxy
- Skype for Business Server Standard Edition and Mediation pool
  - Domain: moon.galaxy
  - IP address: 192.168.222.3
  - FQDN: lync-2019-se.moon.galaxy

**NOTE:** Mitel recommends that complex scenarios be validated in the partner labs before customer deployment.

## Direct SIP Setup

A SIP trunk must be configured in MX-ONE and the access code for this route (a trunk towards Skype for business).

MX-ONE uses ports TCP 5060 and TLS 5061 to be interconnected with Skype for Business Server 2019.

**NOTE:** MX-ONE 5.0 SP4 (or a later version) works with predefined SIP profiles for certain SIP service providers. If used, the profile file will help you in configuring the right data for the type selected. Each profile file may contain a number of profiles. The profile will preconfigure settings such as "-register", "-trusted", and so on according to the requirements of telephony provider.

MX-ONE 5.0 SP4 (or a later version) has predefined SIP trunk profiles to be used with Microsoft Lync 2019. One of the following trunk profiles needs to be selected during the MX-ONE SIP trunk configuration.

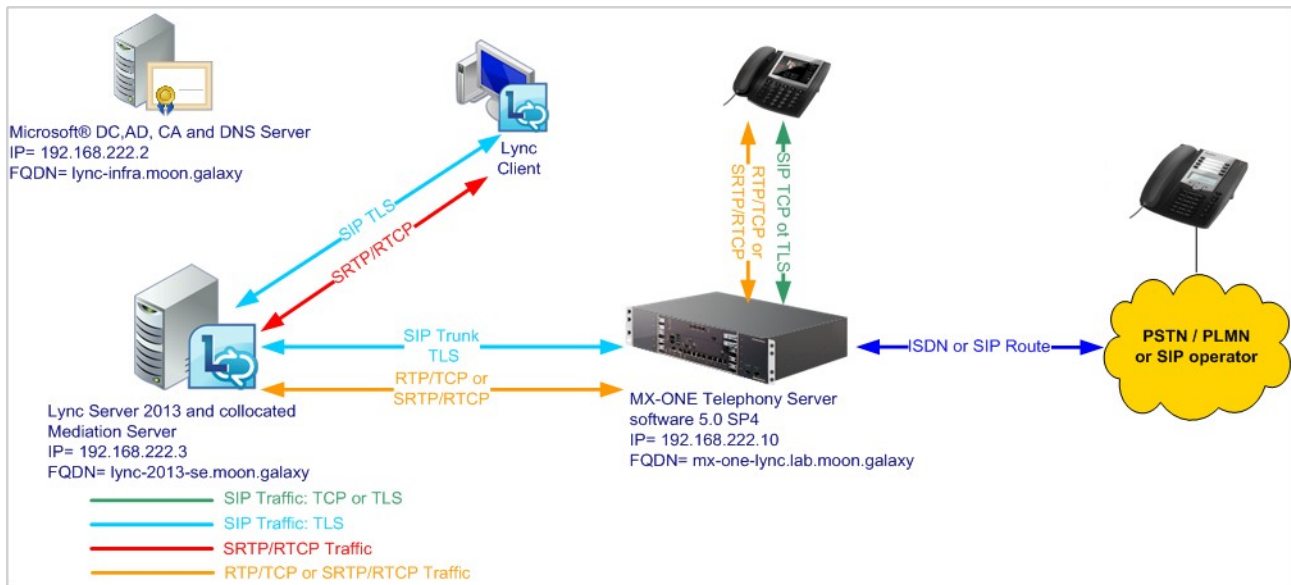
- Lync\_TCP  
TCP is used as transport protocol; the listening port is 5068.
- Lync\_TLS\_SRTP. TCP is used as transport protocol; the listening port is 5067. SRTP is used to encrypt the media; it uses RTP/SAVP.

The following setup uses Lync\_TCP where TCP is the transport protocol. In this case, the remote port is expected to be listening on port 5068.

To ensure a good interoperability between MiVoice MX-ONE and Skype for Business Server 2019, the SIP trunk profiles defined to Lync are “Forced Gateway”, at this guarantees the same behavior for all types of calls passing through MX-ONE and towards Skype for Business Server 2019.

## MiVoice MX-ONE Direct SIP Setup - TCP

The following figure shows the Direct SIP Configuration used in this guide.



The following setup needs to be done in MX-ONE for configuring Direct SIP. Note that only SIP Route definitions are shown.

1. Use the following command to view more details regarding the SIP Profile Lync\_TCP:  

```

sip_route -print -profile Lync_TCP

```
2. Define SIP Route category:  

```

ROCAI:ROU=99,SEL=711000000000010,SIG=0111110000A0,TRAF=03151515,TRM=4,
SERV=3100000001,BCAP=001100;

```
3. Define SIP Route data:  

```

RODAI:ROU=99,TYPE=TL66,VARC=00000000,VARI=00000000,VARO=00000000;

```
4. Define SIP trunk data specific:  

```

sip_route -set -route 1 -profile Lync_TLS_SRTP -uristring0 "sip:+?@skype.skypebusiness.com" -remoteport 5067 -accept REMOTE_IP -match "mxoneskype.skypebusiness.com,10.211.62.165,skype.skypebusiness.com,10.211.62.175" -codecs PCMA,PCMU -protocol tls -service PRIVATE;

```
5. Verify your configuration:  

```

sip_route -print -route 99 -short

```
6. Define the SIP Route equipment initiate; for example:  

```

ROEQI:ROU=99,TRU=1-1&&1-30;

```
7. Define external destination SIP Route data:  

```

RODDI:ROU=99,DEST=99,ADC=0005000000000250000001010000,SRT=3;

```

## Skype for Business Server 2019 Configuration -- TCP

To finalize the configuration between MX-ONE and Skype for Business Server 2019, do the following:

1. Enable TCP port for the Mediation pool (disabled by default).

**Edit Properties**

General  
Next hop  
**PSTN gateway**

**General**

FQDN: \*  
meds.moon.galaxy

**Associations**

☐ Associate Edge pool (for media components)

Note: To view or change the federation route, use the site property page.

**Next hop selection**

Next hop pool:  
ajantaskype.mxonebglman.com VWSKYPE

**Mediation Server PSTN gateway**

Listening ports: \* TLS: 5067 - 5067 ICP: 5068 - 5068

☒ Enable TCP port

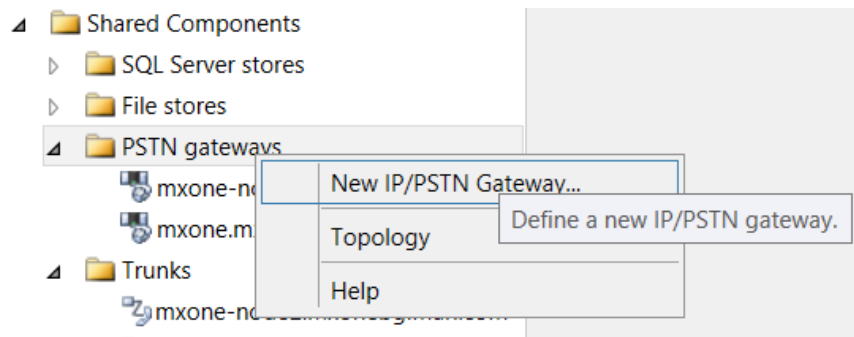
The following trunks are associated with this Mediation Server. Click Make Default to mark a trunk as default. A default trunk is required only when your topology contains Office Communications Server 2007 R2.

Trunk	Gateway	Site

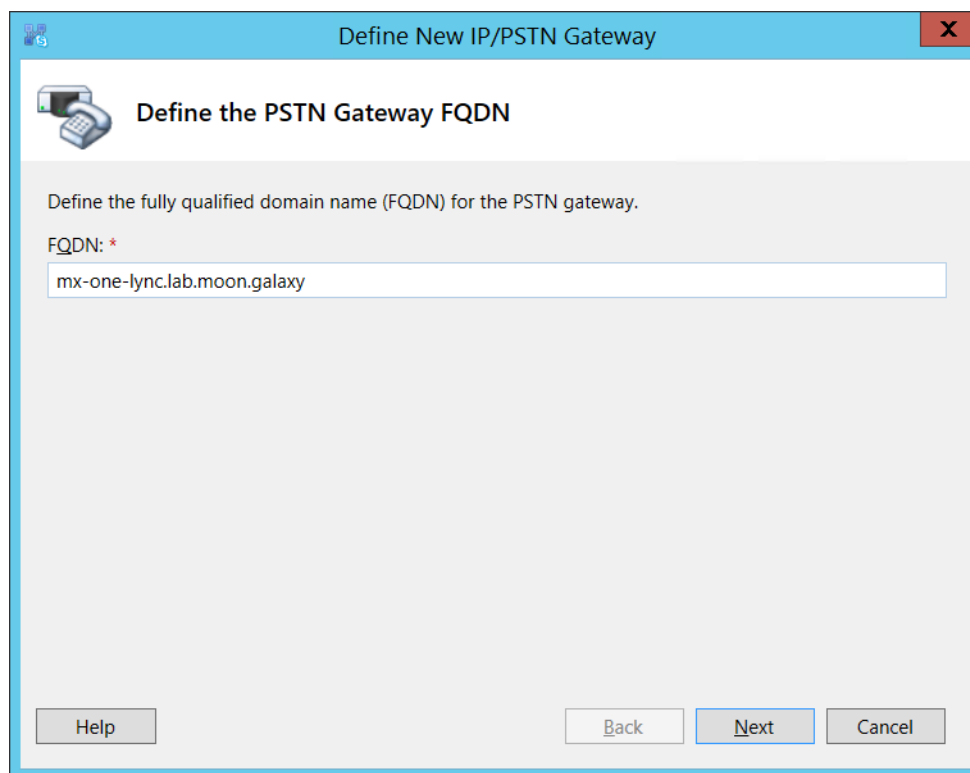
Help OK Cancel

## Define PSTN Gateway in the Skype for Business Server 2019 Topology Builder

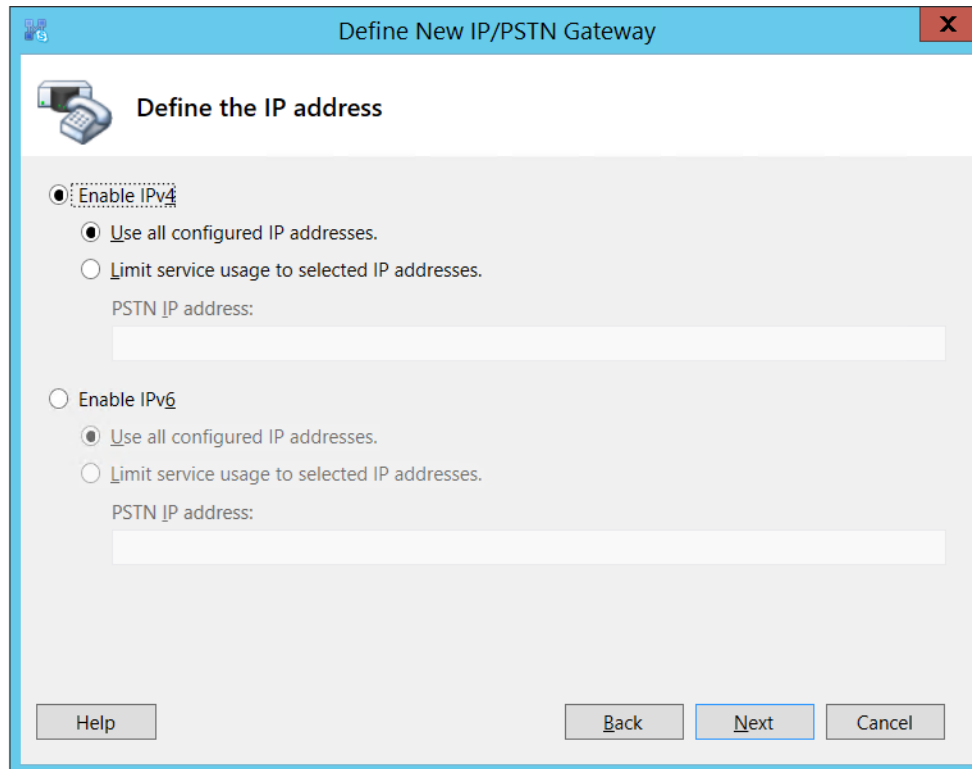
1. Open Skype for Business Server 2019, Topology Builder, and define a PSTN gateway to be used between Lync and MX-ONE.
2. To define the PSTN gateway, expand Shared Components, right-click **PSTN gateways** option.



3. Click **New IP/PSTN Gateway**. The dialog box opens the Gateway FQDN or IP Address. Specify the MX-ONE IP Address or **FQDN** and click **Next**.



4. Define the IP address: in this example, the default is retained. Click **Next**.

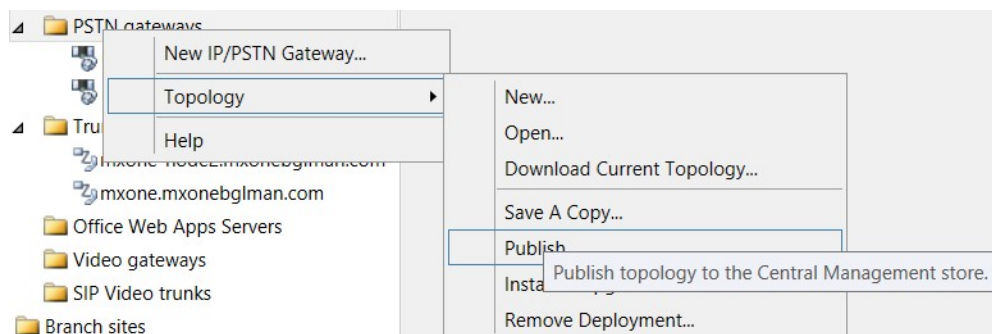


##### 5. Define the root trunk:

- **Trunk name:** FQDN (MX-ONE FQDN)
- **Listening port for IP/PSTN gateway:** 5060 (MX-ONE SIP TCP port)
- **SIP Transport Protocol:** TCP
- **Associated Mediation Server:** lync-2019-se.moon.galaxy
- **Associated Mediation Server port:** 5068 (default)

##### 6. Click **Next**.

##### 7. Publish the **Topology**.



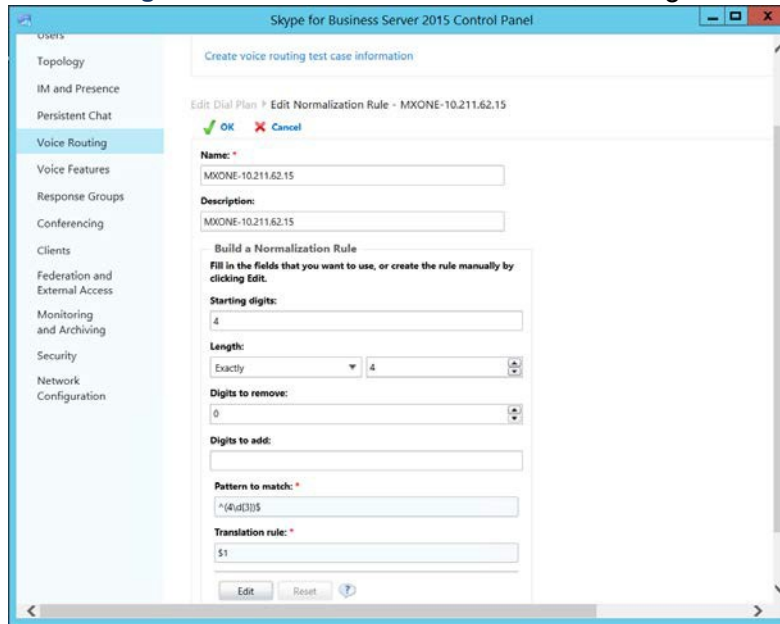
## Define a Dial Plan

The **Dial Plan** configuration is required to allow Microsoft Lync users to dial to MX-ONE terminals and PSTN.

To define it, execute the following:

1. Open the Skype for Business Server Control Panel.
2. Click **Voice Routing** and choose **Dial Plan**.
3. Define Normalization rules that fits your organization needs. A rule for Lync users to dial to MX- ONE terminals and another to dial to PSTN (ensure that MX-ONE is connected to PSTN) are required. If needed, contact Microsoft for the appropriate setup for your requirement.

**Figure 3.1:** New Normalization Rule, five digits example



4. Commit the changes.

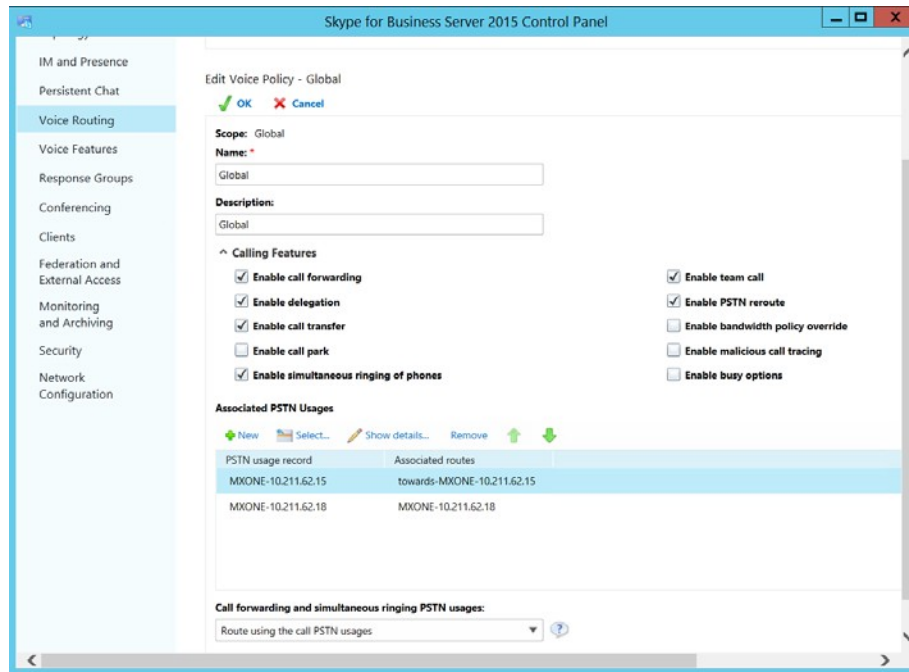
## Define Voice Policy

A voice policy is required to enable Microsoft Lync users to dial out via the Direct SIP connection using MX-ONE. Lync client users need to be assigned for this policy.

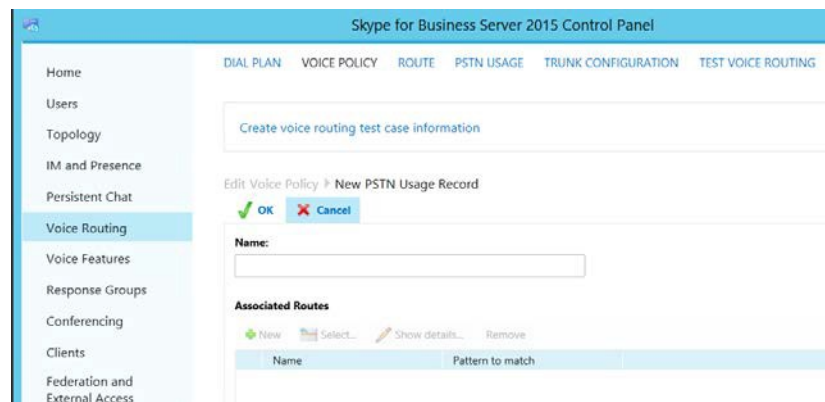
To Create the Voice Policy, do the following:

1. Click **Voice Routing** and choose **Voice Policy**.
2. Click **New** and choose the type of policy that is applicable for your company setup, site policy or user policy.
3. Enter a **Name** and a **Description** for the voice policy.

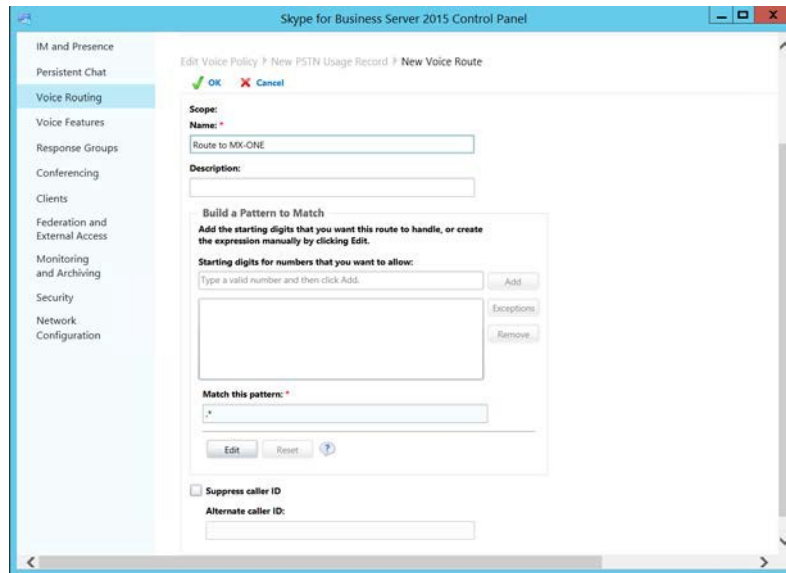




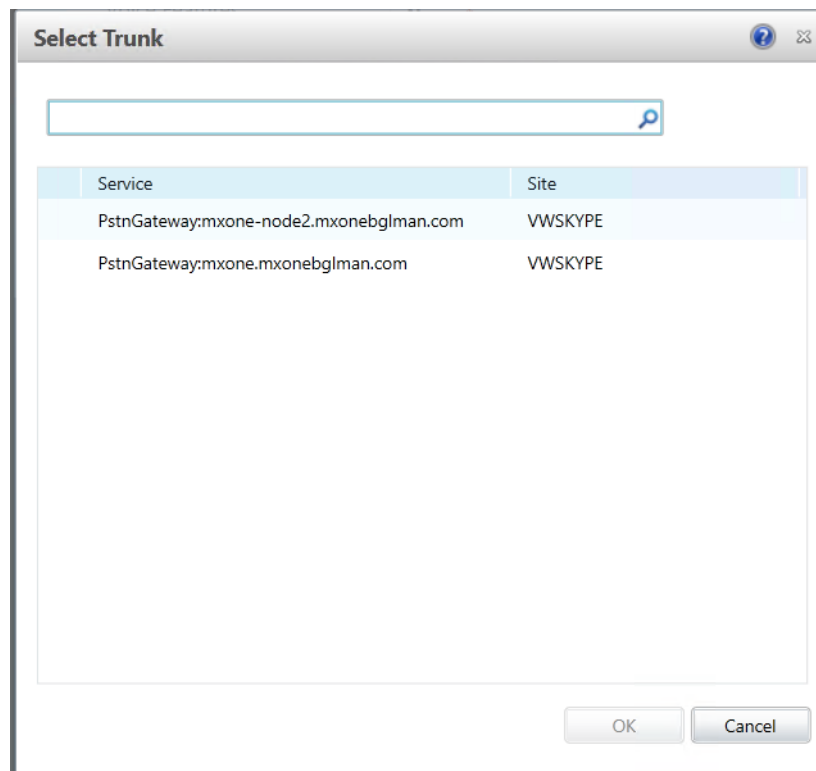
4. Associate a new PSTN for the policy and click **New**.
5. Enter a **Name** and a **Description** for the **New PSTN Usage Record**



6. Click **New** to associate a route with this PSTN usage record.
7. Enter a **Name** and a **Description** for the new Route.
8. Associate the MX-ONE gateway that you created earlier with the new **Route**. To do this, click **Add in Associated Gateways**.



9. In **Select Gateway**, select the MX-ONE gateway created previously.
10. Click **OK** for all the queries to retain the configurations made.
11. Commit all changes.



## Define Trunk Configuration

To assign the MX-ONE gateway to a site or pool trunk, follow these steps:

1. Click **Voice Routing** and then click **Trunk Configuration**.
2. Click **New** and choose the type of trunk that is applicable for your company setup, site trunk, or pool trunk.

Skype for Business Server 2015 Control Panel

Administrator | Sign out  
6.0.9319.259 | Privacy statement

Home Users Topology IM and Presence Persistent Chat **Voice Routing** Voice Features Response Groups Conferencing Clients Federation and External Access Monitoring and Archiving Security Network Configuration

DIAL PLAN VOICE POLICY ROUTE PSTN USAGE **TRUNK CONFIGURATION** TEST VOICE ROUTING

Create voice routing test case information

Edit Trunk Configuration - Global

OK Cancel

Scope: Global

Name: \*  
Global

Description:  
Global

Maximum early dialogs supported:  
20

Encryption support level:  
Required

Refer support:  
Enable sending refer to the gateway

☒ Enable media bypass  
☒ Centralized media processing  
☐ Enable RTP latching  
☐ Enable forward call history  
☐ Enable forward P-Asserted-Identity data  
☒ Enable outbound routing failover timer

^ Associated PSTN Usages

PSTN usage record	Associated routes
MXONE-10.211.62.18	MXONE-10.211.62.18
MXONE-10.211.62.22	MXONE-10.211.62.22
MXONE-10.211.62.15	towards-MXONE-10.211.62.15

3. Select the **Encryption support level**. In this case, it is **Not supported**.

Encryption support level:

Not supported  
Required  
Optional  
Not supported

4. Commit all changes to complete the setup.

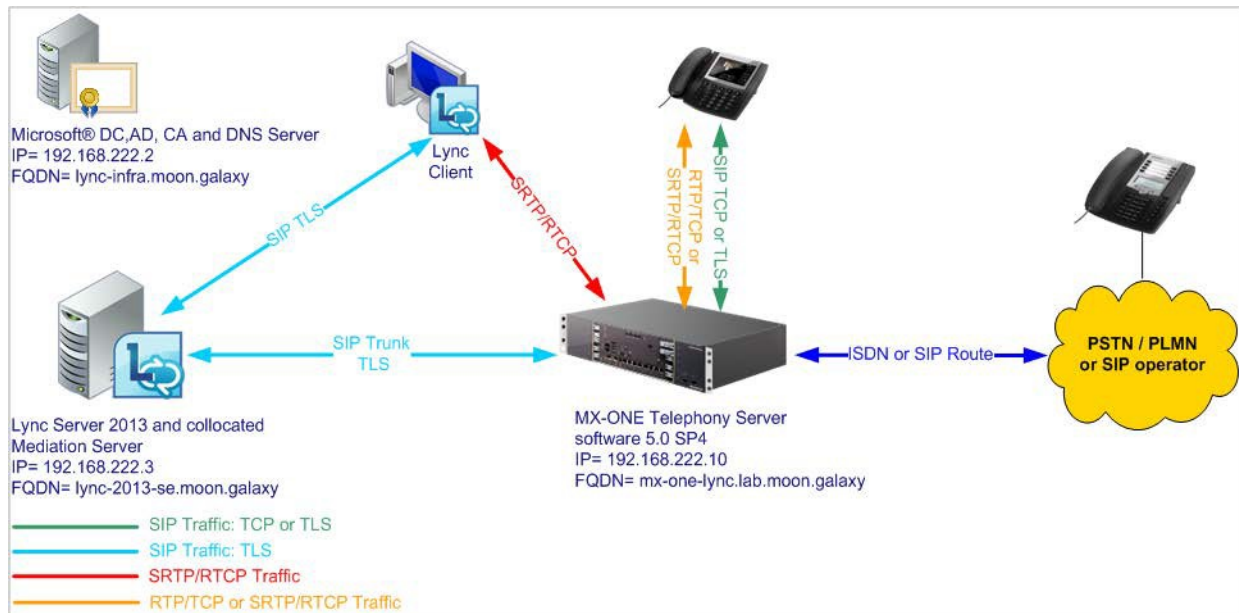
## Conclusion

Now the setup is complete, assign users to the Policy created previously and test the integration by making calls between the systems.

See the topic Enable users for Enterprise Voice in Skype for business Server at the following link:  
<http://technet.microsoft.com/en-us/library/gg413011.aspx>

## Direct SIP with Security and Media Bypass Setup

The following figure shows the Direct SIP with security and Media Bypass configuration used in this guide.



## MiVoice MX-ONE Direct SIP with Security and Media Bypass Setup

The following setup needs to be done in MX-ONE in order to configure Direct SIP with security (encryption). Note that only Route definitions are shown.

**NOTE:** MX-ONE FQDN needs to be properly defined in the DNS Server.

When using security, the appropriate certificate must be installed in MX-ONE in addition to the encryption licenses. Check Certificate Management on MX-ONE CPI documentation for more details regarding certificates.

**NOTE:** TLS/SRTP security is required for Media bypass functionality. It means that the proper encryptions licenses must be loaded in the MX-ONE system.

1. Use the following command to view more details regarding the SIP Profile Lync\_TLS\_SRTP:  
`sip_route -print -profile Lync_TLS_SRTP`

2. Define SIP Route category:

```
ROCAI:ROU=98,SEL=7110000000000010,SIG=0111110000A0,TRAF=03151515,TRM=4,
SERV=3100000001,BCAP=001100;
```

3. Define SIP Route data:

```
RODA I:ROU=98,TYPE=TL66,VARC=00000000,VARI=00000000,VARO=00000000;
```

## 4. Define SIP trunk data specific:

```

sip_route -set -route 1 -profile Lync_TLS_SRTP -uristring0 "sip:+?@skype.skypebusiness.com" -remoteport 5067 -accept REMOTE_IP -match "mxoneskype.skypebusiness.com,10.211.62.165,skype.skypebusiness.com,10.211.62.175" -codecs PCMA,PCMU -protocol tls -service PRIVATE;

```

## 5. Verify your configuration:

```

sip_route -print -route 98 -short

```

## 6. Define the SIP Route equipment initiate: ROEQI:ROU=98,TRU=1-1;

## 7. Define external destination SIP Route data:

```

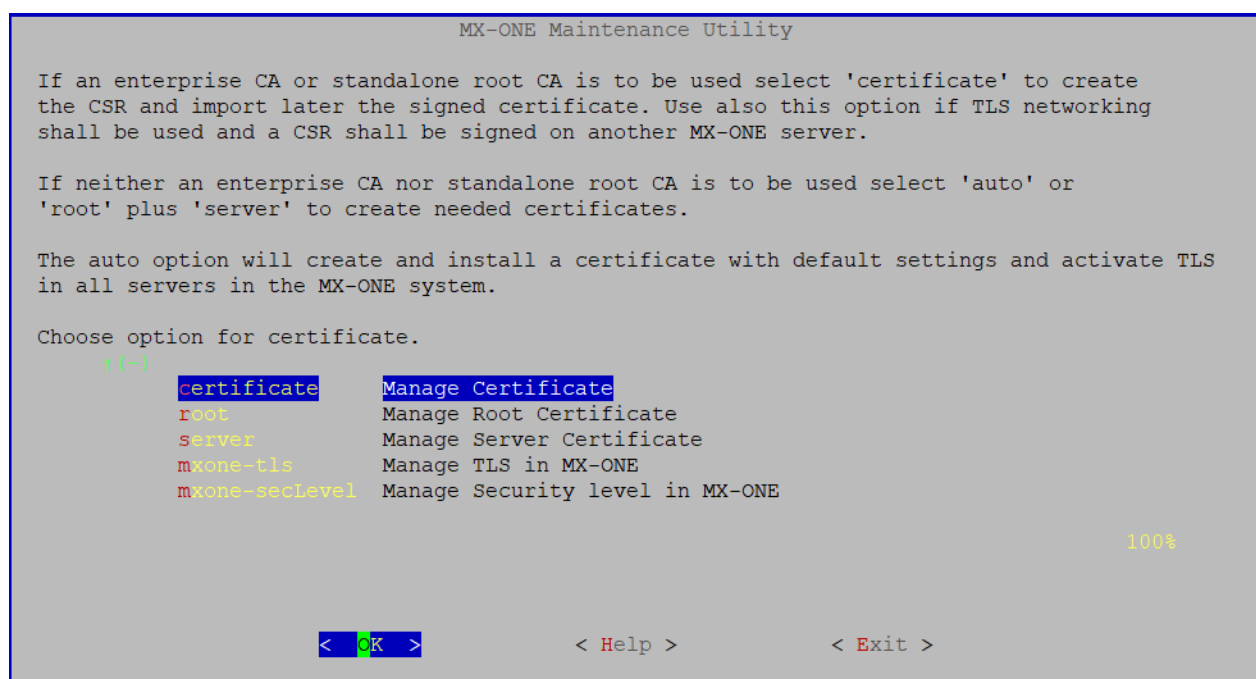
RODDI:ROU=98,DEST=98,ADC=0005000000000250000001010000,SRT=3;

```

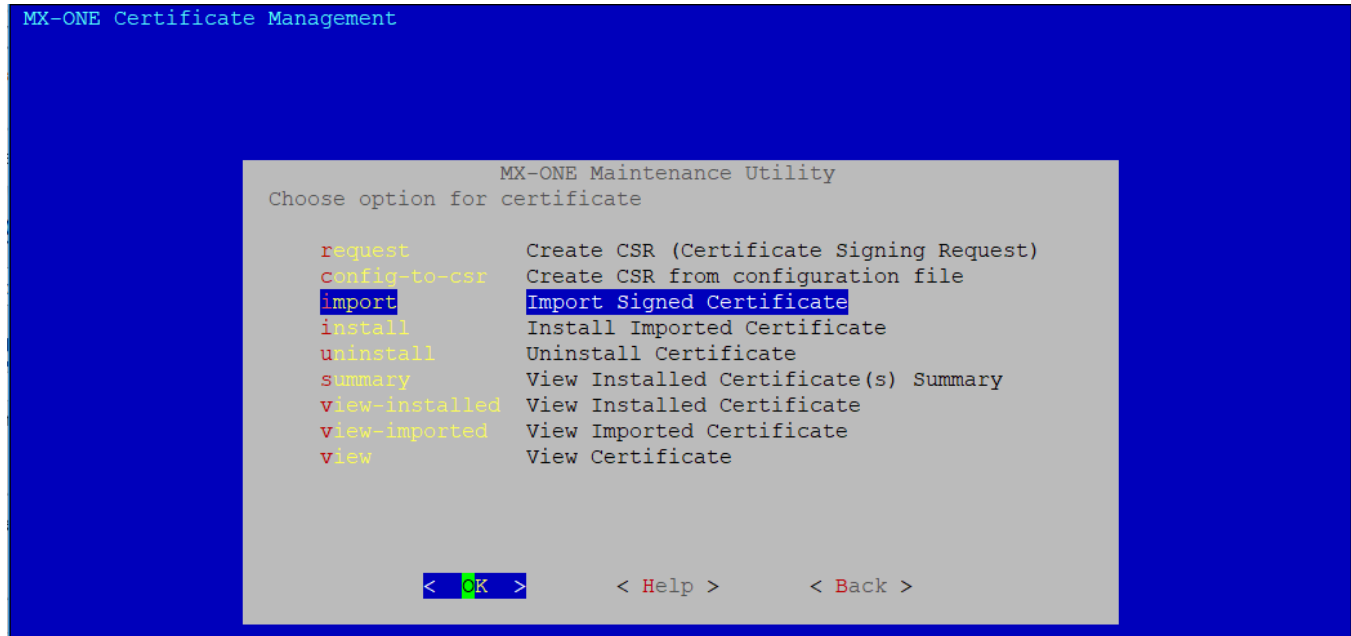
## Import the Certificate to MX-ONE Service Node

Import the server certificate mx-one-certificate.pfx to MX-ONE Service Node.

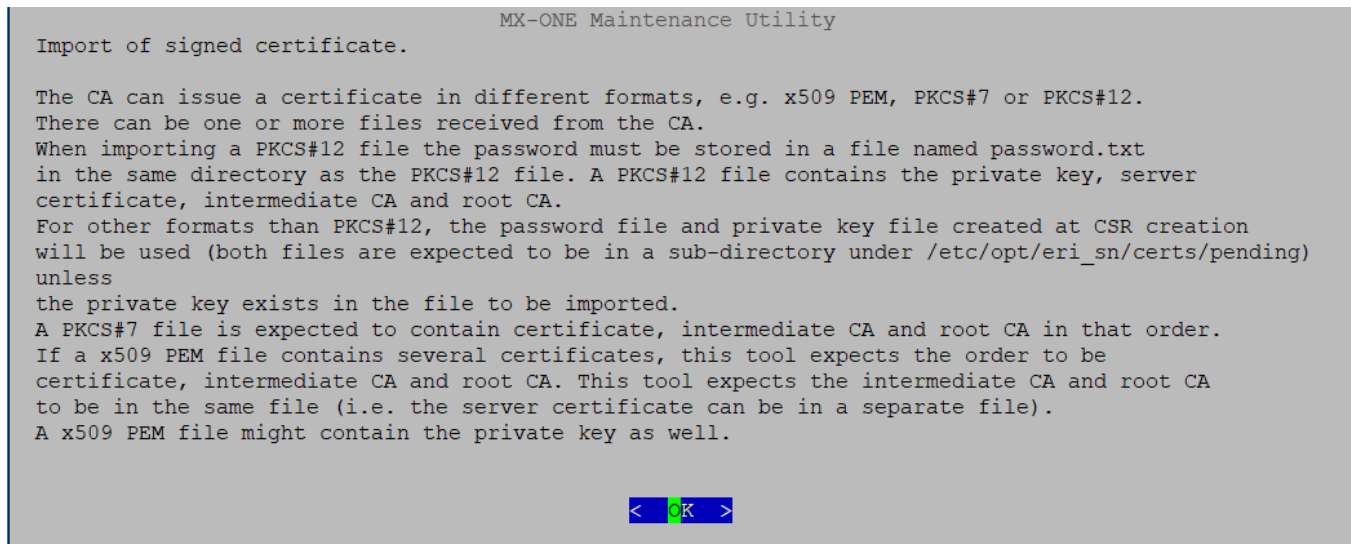
1. Install the certificate in the MX-ONE Service Node 1.
2. Run the mxone\_certificate as root and press **Enter** button. The following screen appears.



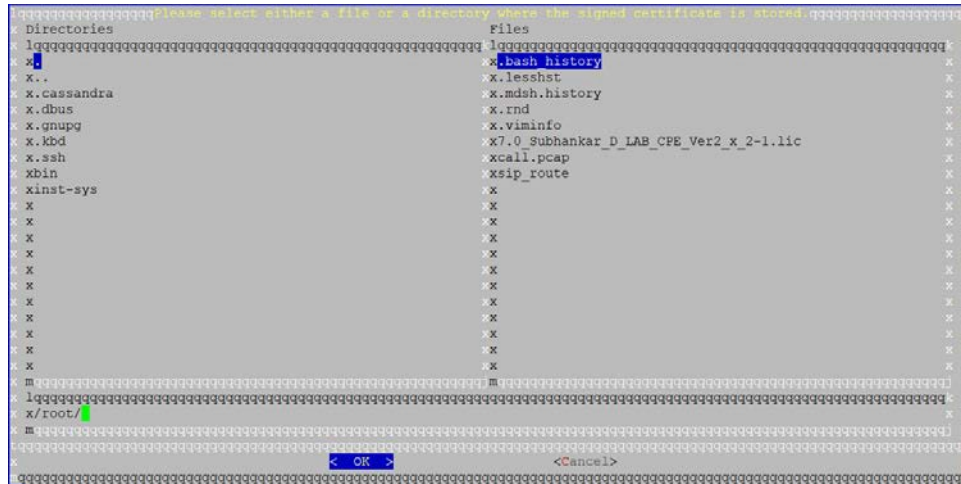
3. Select **certificate** and click **OK**. The following screen appears.



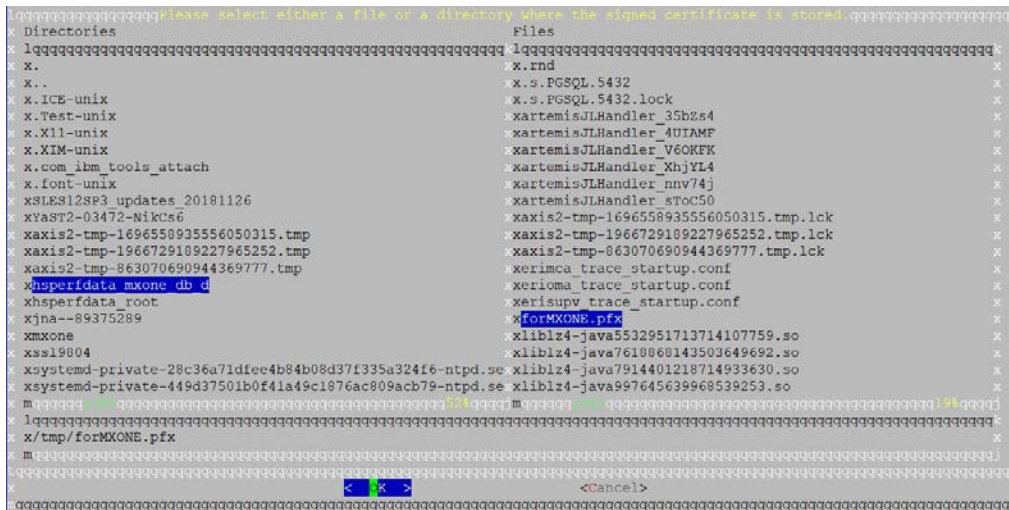
4. Select **import** and click **OK**. The following screen appears.



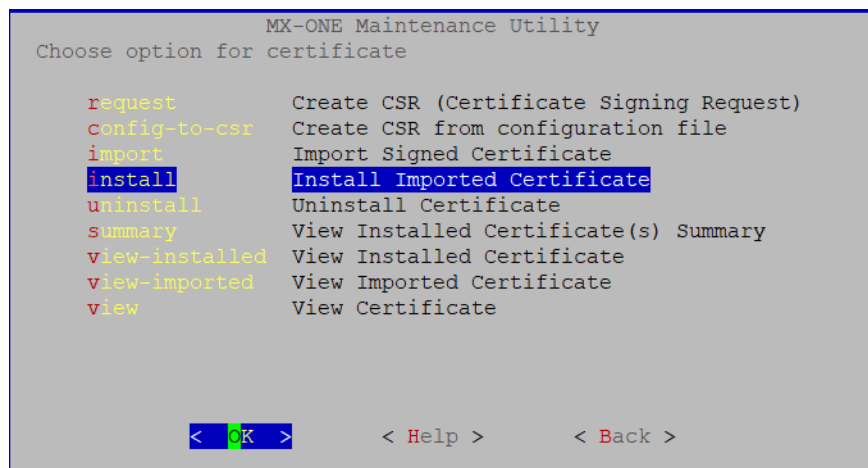
5. Click **OK**. The following screen appears to select a file or directory where the signed certificate is stored.



6. Specify the path where the **forMXONE.pfx** certificate is stored as shown in the following screen.



7. Click **OK** to store the imported certificate. Next, you install the certificate that you have imported and click **OK**.





```

MX-ONE Maintenance Utility
No imported certificate found.

To install root/server certificate (not the imported) do the following:

To install the root certificate, select root and then install and select not to
use imported root certificate.

To install the server certificate, select server and then install and select not
to use imported server certificate.

< OK >

```

8. Enable the TLS in MX-ONE > Manage TLS in MX-ONE -> Configure MX-ONE to use TLS. Refer to the 132/154 31-ANF 901 14 document for more detail.
9. Enable Media Encryption in the route:
 

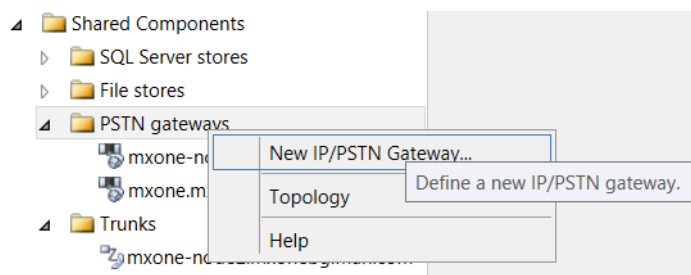
```
media_encryption_enable -type route
media_encryption_enable -type extension
media_encryption_enable -type intermgw
media_encryption_print
```

## Lync Configuration with Security and Media Bypass Setup

You must do the following to finalize the configuration between Mitel MX-ONE and Skype for Business Server 2019 the following needs to be done:

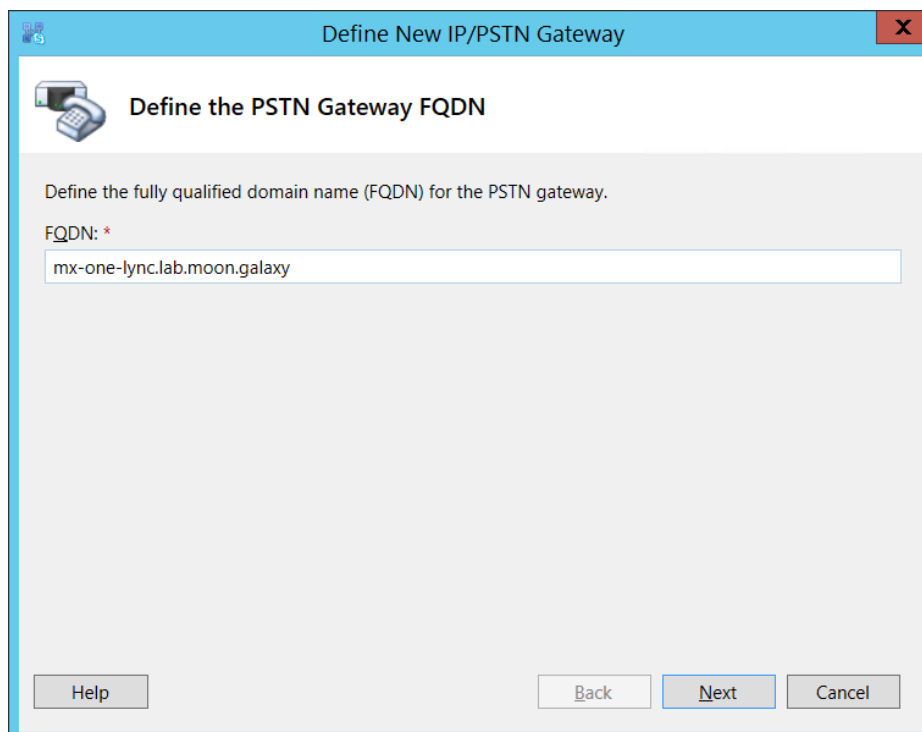
### Define PSTN Gateway in the Skype for Business Server 2019 Topology Builder

1. Open the Skype for Business Server 2019, Topology Builder, and define a PSTN gateway be used between Lync and MX-ONE.



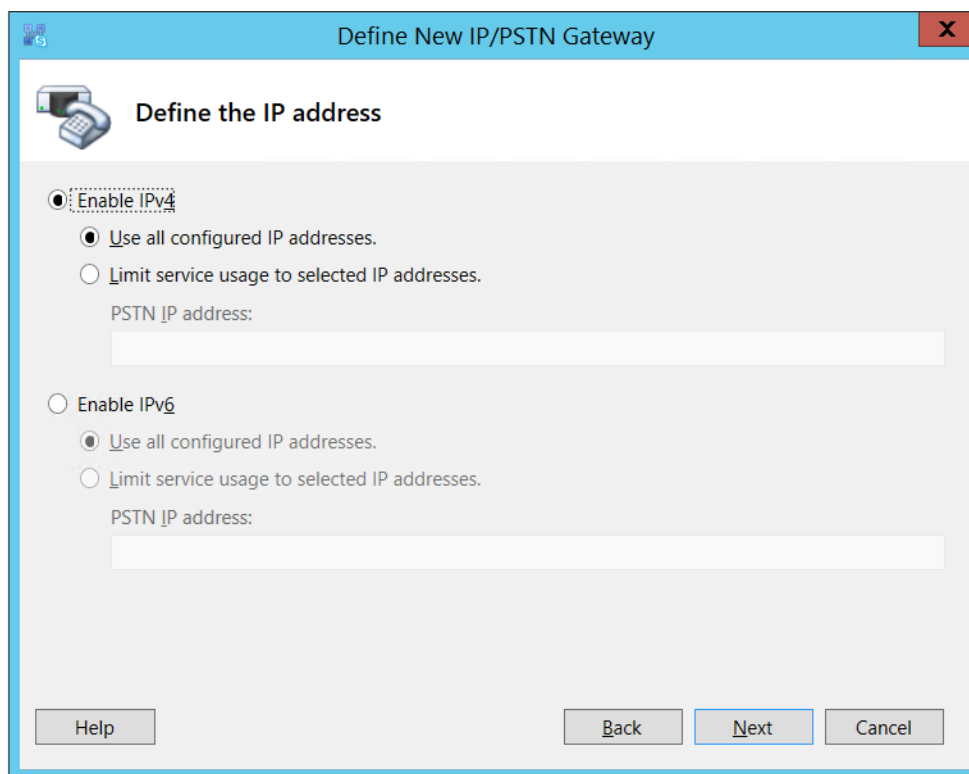
2. To define the **PSTN gateway**, expand **Shared Components** and right-click the **PSTN gateway**.
3. Click **New IP/PSTN Gateway**. The **Define the PSTN Gateway FQDN** dialog box appears.





The screenshot shows a Windows-style dialog box titled "Define New IP/PSTN Gateway". The main heading is "Define the PSTN Gateway FQDN". Below the heading, it says "Define the fully qualified domain name (FQDN) for the PSTN gateway." There is a label "FQDN: \*" followed by a text input field containing "mx-one-lync.lab.moon.galaxy". At the bottom, there are three buttons: "Help", "Back", and "Next" (which is highlighted in blue), and a "Cancel" button.

4. Enter the FQDN or the IP address: specify the MX-ONE IP Address or FQDN and click **Next**.
5. Define the IP address: in this example, the default is retained. Click **Next**.



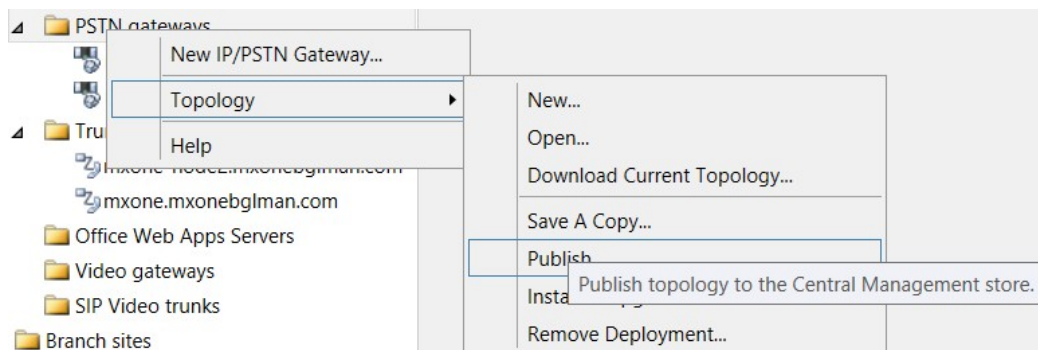
The screenshot shows the same dialog box, but now at the "Define the IP address" step. It has two main sections. The first section is for IPv4, with the "Enable IPv4" radio button selected. Under it, the "Use all configured IP addresses" radio button is selected. Below that is a "PSTN IP address:" label and an empty text field. The second section is for IPv6, with the "Enable IPv6" radio button unselected. Under it, the "Use all configured IP addresses" radio button is selected. Below that is another "PSTN IP address:" label and an empty text field. At the bottom, there are three buttons: "Help", "Back", and "Next" (highlighted in blue), and a "Cancel" button.

6. Define the root trunk:

- **Trunk name:** FQDN (MX-ONE FQDN)
- **Listening port for IP/PSTN gateway:** 5061 (MX-ONE SIP TCP port)
- **SIP Transport Protocol:** TCP
- **Associated Mediation Server:** lync-2019-se.moon.galaxy
- **Associated Mediation Server port:** 5067 (default)

7. Click **Next**.

8. Publish the **Topology**



## Define Dial Plan and Voice Policy

Define the Dial Plan and the Voice Policy as explained previously in this section.

## Define Trunk Configuration

To assign the MX-ONE gateway to a site or a pool trunk, and follow these steps:

1. Click **Voice Routing**, and then click **Trunk Configuration**.
2. Click **New** and choose the type of trunk that is applicable for your company setup, site trunk, or pool trunk.
3. Select **Enable media bypass**.

The screenshot shows the 'Skype for Business Server 2015 Control Panel' window. On the left is a navigation pane with the following items: Users, Topology, IM and Presence, Persistent Chat, Voice Routing (highlighted), Voice Features, Response Groups, Conferencing, Clients, Federation and External Access, Monitoring and Archiving, Security, Network, and Configuration. The main content area is titled 'Edit Dial Plan > Edit Normalization Rule - MXONE-10.211.62.15'. It includes a 'Create voice routing test case information' link at the top. Below the title are 'OK' and 'Cancel' buttons. The configuration fields are as follows:

- Name:** \* MXONE-10.211.62.15
- Description:** MXONE-10.211.62.15
- Build a Normalization Rule** section with instructions: 'Fill in the fields that you want to use, or create the rule manually by clicking Edit.'
  - Starting digits:** 4
  - Length:** Exactly, 4
  - Digits to remove:** 0
  - Digits to add:** (empty field)
  - Pattern to match:** \*  $^{(4\d{3})}$ \$
  - Translation rule:** \* \$1

At the bottom of the configuration area are 'Edit', 'Reset', and a help icon (?) buttons.

4. Keep the default Encryption support level, which in this case is **Required**.

Now that the setup is concluded, assign users with the policy created previously and test the integration making calls between the systems.

## Load Balancing and Failover Setup

## Load Balancing

Mitel MX-ONE 5.0 and later versions support load balancing setup when connected with more than one Mediation Server. In such scenario, the Microsoft DNS Load Balancing functionality can be used.

MX-ONE 5.0 and later versions support DNS SRV and multiple A-record query where a list with multiple entries can be used. When properly configured, MX-ONE will attempt to send an INVITE to the entries in the list until the call is successful. No answer or 503 Service Unavailable from one entry will trigger MX-ONE to try the next entry.

For more details, see MX-ONE `SIP Route` command description in CPI or `sip_route -help`, parameter `remote port`.

## Failover

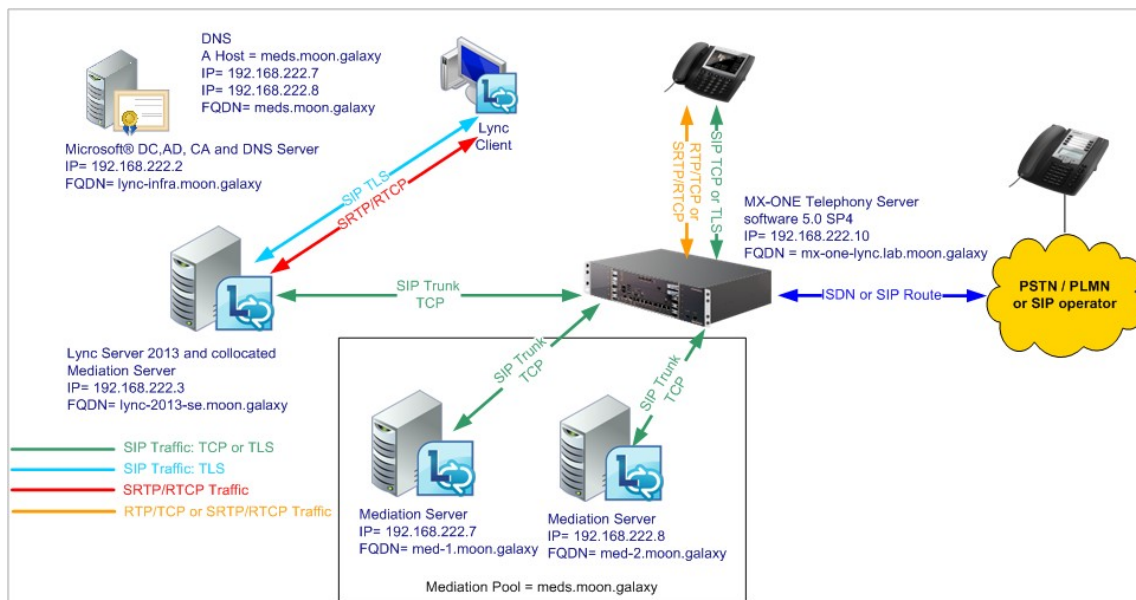
The failover feature also uses the Microsoft DNS Load Balancing functionality. When integrating MX-ONE and Mediation Server, the same configuration is valid for both failover and load balancing.

In a scenario, where two Mediation servers are used and if one of the servers is unavailable, then the first call will be attempted to set up to the first server, but it will be redirected after a few seconds and answered; and all subsequent calls will be redirected and answered in the second Mediation Server.

The reason it takes some seconds before getting an answer from the second server, is that after the INVITE is sent to the first server, the system waits four seconds for an answer, and if no answer is received, the host is grey-listed for 32 seconds and an INVITE is sent to the second server after this.

For additional details, see the MX-ONE `SIP Route` command description in CPI or `sip_route - help`, parameter `remote port`.

The following is a description of the setup that was verified in Mitel's lab.



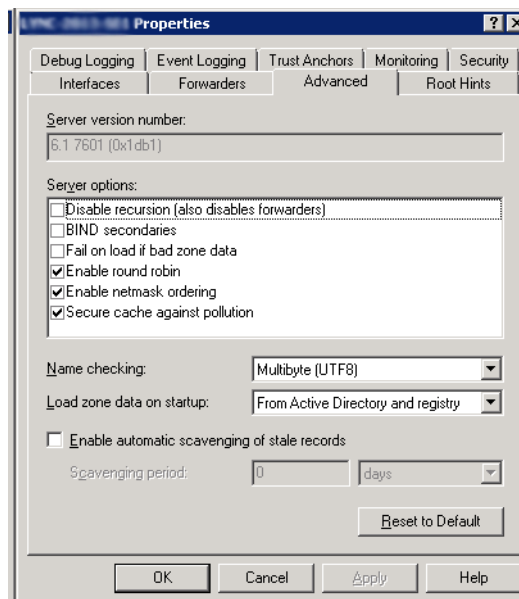
For this scenario, two standalone Mediation servers are used. In the MX-ONE side, only one MX-ONE Service Node is used, and it is configured with the Mediation Pool entry.

## DNS Setup

Microsoft DNS needs to be configured to support Round Robin as described in the TechNet article “Configure DNS for Load Balancing”. Follow the link and see the item “To enable round robin for Windows Server”.

<http://technet.microsoft.com/en-us/library/gg398251.aspx>

The following figure shows the setup when Round Robin option is enabled.



### DNS Multiple A record setup – Mediation Servers

To set up DNS Host (A) records for the two Mediation servers, the following must be configured. In the DNS Manager Tool, create the entries as shown in the following table.

**NOTE:** For more information about creating the DNS Host A records, refer to <http://technet.microsoft.com/en-us/library/gg398593>.

FQDN	TYPE	IP ADDRESS
med.moon.galaxy	Host (A)	192.168.222.7
med.moon.galaxy	Host (A)	192.168.222.8

To test your configuration, use the command `ping` to check the setup.

```

Administrator: C:\Windows\system32\cmd.exe
C:\Users\Administrator.AAS>ping mds

Pinging mds [71] with 32 bytes of data:
Reply from [71]: bytes=32 time=35ms TTL=128
Reply from [71]: bytes=32 time=21ms TTL=128
Reply from [71]: bytes=32 time<1ms TTL=128
Reply from [71]: bytes=32 time<1ms TTL=128

Ping statistics for [71]:
    Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
    Approximate round trip times in milli-seconds:
        Minimum = 0ms, Maximum = 35ms, Average = 14ms

C:\Users\Administrator.AAS>ping mds

Pinging mds [81] with 32 bytes of data:
Reply from [81]: bytes=32 time=1ms TTL=128
Reply from [81]: bytes=32 time=1ms TTL=128
Reply from [81]: bytes=32 time=1ms TTL=128
Reply from [81]: bytes=32 time=1ms TTL=128

Ping statistics for [81]:
    Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
    Approximate round trip times in milli-seconds:
        Minimum = 1ms, Maximum = 1ms, Average = 1ms

C:\Users\Administrator.AAS>ping mds

Pinging mds [8] with 32 bytes of data:
Reply from [8]: bytes=32 time=1ms TTL=128
Reply from [8]: bytes=32 time=1ms TTL=128
Reply from [8]: bytes=32 time=1ms TTL=128
Reply from [8]: bytes=32 time=1ms TTL=128

Ping statistics for [8]:
    Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
    Approximate round trip times in milli-seconds:
        Minimum = 1ms, Maximum = 1ms, Average = 1ms

C:\Users\Administrator.AAS>ping mds

Pinging mds [7] with 32 bytes of data:
Reply from [7]: bytes=32 time<1ms TTL=128
Reply from [7]: bytes=32 time<1ms TTL=128
Reply from [7]: bytes=32 time<1ms TTL=128
Reply from [7]: bytes=32 time=10ms TTL=128

Ping statistics for [7]:
    Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
    Approximate round trip times in milli-seconds:
        Minimum = 0ms, Maximum = 10ms, Average = 2ms

C:\Users\Administrator.AAS>

```

## MX-ONE Direct SIP with Load Balancing and Failover Setup - TCP

The following setup needs to be done in MX-ONE for configuring Direct SIP with load balancing and failover setup. Note that only Route definitions are shown.

**NOTE:** MX-ONE FQDN needs to be properly defined in the DNS Server.

1. Use the following command to view more details regarding the Profile Lync\_TCP:  
`sip_route -print -profile Lync_TCP`
2. Define SIP Route category:  
 RO-  
 CAI:ROU=97,SEL=7110000000000010,SIG=0111110000A0,TRAF=03151515,TRM=4,SERV=3100  
 0000 01,BCAP=00110;
3. Define SIP Route data:  
 RODAI:ROU=97,TYPE=TL66,VARC=00000000,VARI=00000000,VARO=00000000;
4. Define SIP trunk data specific:  
`sip_route -set -route 1 -profile Lync_TLS_SRTP -uristring0 "sip:+?@skype.skypebusiness.com" -remoteport 5067 -accept REMOTE_IP -match "mxoneskype.skypebusiness.com,10.211.62.165,skype.skypebusiness.com,10.211.62.175" -codecs PCMA,PCMU -protocol tls -service PRIVATE;`
5. Verify the configuration:  
`sip_route -print -route 97 -short`
6. Define the SIP Route equipment initiate:  
 ROEQI:ROU=97,TRU=1-1;
7. Define external destination SIP Route data:

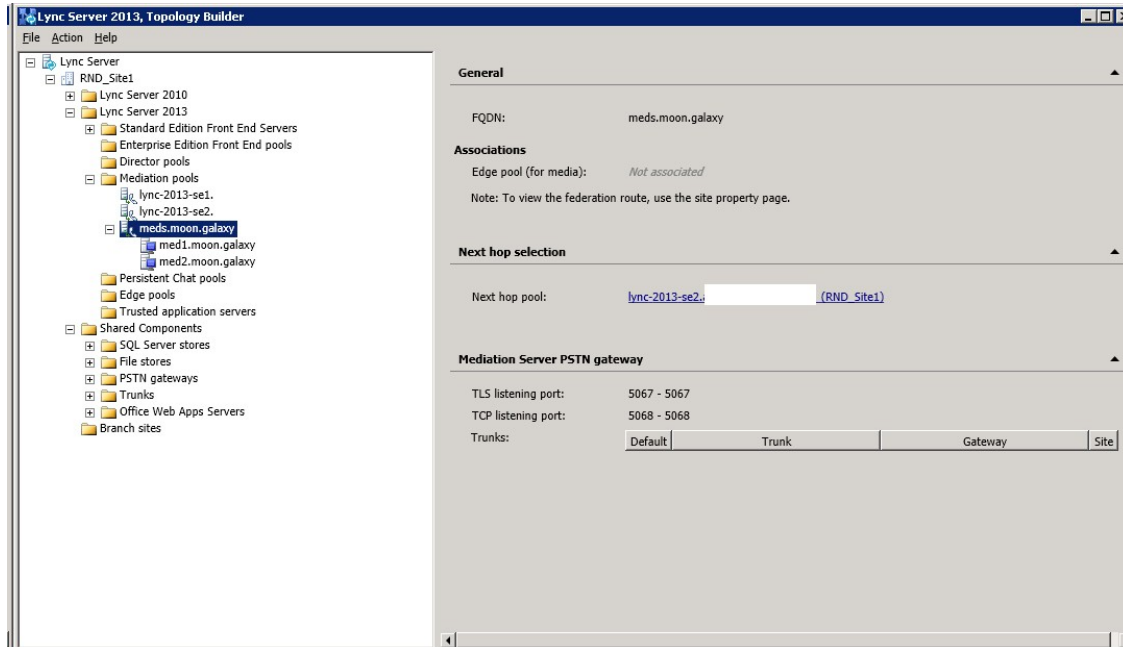
RODDI:ROU=97,DEST=97,ADC=0005000000000250000001010000,SRT=3;

## Lync Configuration with Load Balancing and Failover Setup – TCP

Define a Mediation pool in the Skype for Business Server 2019 Topology Builder.

In the test validation, a Mediation pool named med1.moon.galaxy was created with two standalone Mediation servers.

Mediation Pool FQDN=meds.moon.galaxy Mediation Server 1 FQDN= med-1.moon.galaxy Mediation Server 2 FQDN= med-2.moon.galaxy



To set up the PSTN gateways, refer the Skype for Business Server 2019 configuration - TCP.

Execute calls between MX-ONE and Microsoft Lync and check that the calls are distributed between the systems.

## MX-ONE Direct SIP with Load Balancing and Failover Setup - TLS

The following setup needs to be done in MX-ONE in order to configure Direct SIP with load balancing and failover setup, please note that only Route definitions are showed.

**NOTE:** MX-ONE FQDN needs to be properly defined in the DNS Server.

1. Use the following command to check more details regarding SIP Profile Lync\_TLS sip\_route -print -profile Lync\_TLS
2. Define SIP Route category:  
ROCAI:ROU=96,SEL=711000000000010,SIG=0111110000A0,TRAF=03151515,TRM=4,  
SERV=3100000001,BCAP=00110;
3. Define SIP Route data:  
RODAI: ROU=96,TYPE=TL66,VARC=00000000,VARI=00000000,VARO=00000000;
4. Define SIP trunk data specific:

```

sip_route -set -route 1 -profile Lync_TLS_SRTP -uristring0 "sip:+?@skype.skypebusiness.com" -re-
moteport 5067 -accept REMOTE_IP -match "mxoneskype.skypebusi-
ness.com,10.211.62.165,skype.skypebusiness.com,10.211.62.175" -codecs PCMA,PCMU -protocol
tls -service PRIVATE;

```

5. Verify your configuration:

```

sip_route -print -route 96 -short

```

6. Define the SIP Route equipment initiate:

```

ROEQI:ROU=96,TRU=1-1;

```

7. Define external destination SIP Route data:

```

RODDI: ROU=96,DEST=96,ADC=00050000000002500000001010000,SRT=3;

```

### Import the Certificate to MX-ONE Service Node

Import the server certificate `mx-one-certificate.pfx` to MX-ONE Service Node. On the access Server, for example, MX-ONE Service Node 1 runs the following command:

1. Install the certificate in the MX-ONE Service Node 1: `mxone_certificate`, and select the certificate `mx-one-certificate.pfx`
2. Enable Media Encryption in the route: `media_encryption_enable -type route`

### Lync Configuration with Load Balancing and Failover Setup – TLS

Define a Mediation poll in the Skype for Business Server 2019 Topology Builder.

In the test validation, a Mediation poll named `meds.moon.galaxy` was created with two standalone Mediation servers.

Mediation Pool FQDN=`meds.moon.galaxy` Mediation Server 1 FQDN= `med-1.moon.galaxy` Mediation Server 2 FQDN= `med-2.moon.galaxy`

To set up the PSTN gateways, refer the Lync configuration with security and Media Bypass setup section.

Execute calls between MX-ONE and Microsoft Lync and check that the calls are distributed between the systems.

## Integration Notes

The latest software and firmware versions of MX-ONE components must be used.

**NOTE:** Mitel recommends that complex scenarios shall be validated in the partner labs before to customer deployment.



# References

Always check the latest documentation. The links below are the ones available for reference. Mitel CPI Documentation – Mitel MX-ONE 5.0 SP4 or a later version.

**Skype for Business Server Deploying Enterprise Voice**

**Enable Users for Enterprise Voice**

## Revision History

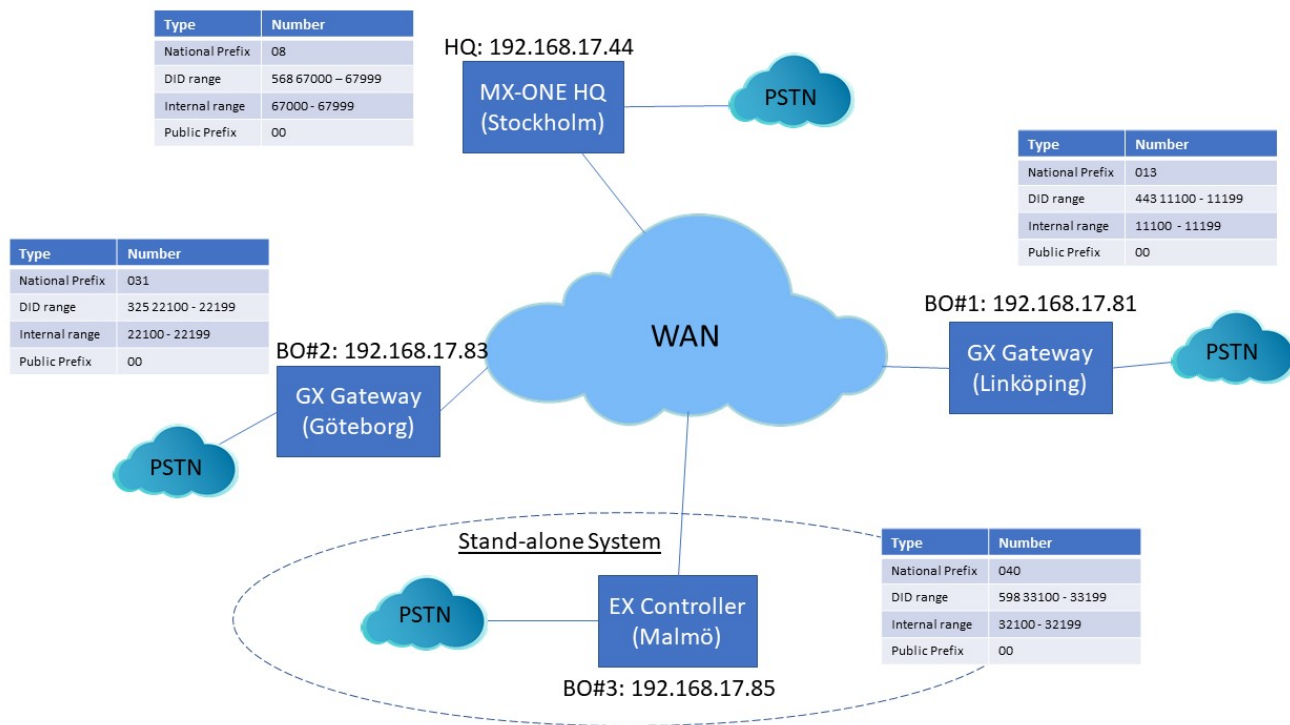
DOCUMENT VERSION	COMMENTT	DATE
A	First release	2015-11-19
B	Minor corrections	2014-03-28
C	Updated with Mitel template	2015-06-08
D	Updated in 4.2.3.7, cert_install_local replaced by mxone_certificate. MX-ONE version information also corrected.	2015-10-27
D3	Spelling correction	2017-04-05
D4	2013 old screens replaced with 2015 screens	2019-04-24
D5	Server 2015 is changed to server 2019	2019-09-10

# Installation and Configuration Guide for GX and EX Controller

## Introduction

This document describes a typical scenario for a branch office with survivability and local presence. It contains both the GX and the EX gateways.

**Figure 4.1:** EX and GX Controller Gateways



**NOTE:** The EX gateway can only be used as a stand-alone system.

## Prerequisites

When planning the number series in the branch office following must be considered:

- The extension range must be coherent and matching the local DID number series (if local presence is used).
- MX-ONE SW must be at least version 7.0.
- The firmware level of the EX-Controller and GX-Gateway shall be at least **Dgw 42.3.1032-MT** with profile **S100-MT-D2000-45** for GX-Gateway and **STNL-MT-D2000-65** for EX-Controller.

Other considerations/restrictions:

- A SIP outbound proxy address must be assigned in the startup.cfg file, that is, the SIP outbound proxy address is the local address of the EX-Controller / GX-Gateway.

## Setting up MX-ONE for GX Controller

### Number Analysis

Number Analysis Data

Type of Series	Number Series
Extension Number Series	10000 - 31999 33200 - 49999 67000 - 67999
External Destination Code	068 081 – 088 321 331 81 - 88
LCR Access Code	00

Call Discrimination Data

Type of Series	Number Series
External/Internal Number	CDCAT Customer
Number Analysis Data	

## Extension Data

Figure 4.2: Directory Number Profile

Dir Party	Cust Csta	Lim Free On	Csp Feature	Lang Hotline	Max Hotline Num	Secretary Num	Max Backup Num	Security Num	AMC Area	Video	BluStar	Third
Client	Supp	level Second Line	Cost	Term	Exception	Code	Client Mod	SIP				
11101 00	0 1	1 -	9 -	- -	- -	No 08101344311101	1 013	Yes 013	No	No	-	No
11102 00	0 1	1 -	9 -	- -	- -	No 08101344311102	1 013	Yes 013	No	No	-	No
11103 00	0 0	1 -	9 -	- -	- -	No 08101344311103	1 013	Yes 013	No	No	-	No
11104 00	0 0	1 -	9 -	- -	- -	No -	1 -	Yes -	No	No	-	No
11105 00	0 0	1 -	9 -	- -	- -	No 08101344311105	4 013	Yes 013	No	No	-	No
11106 00	0 0	1 -	9 -	- -	- -	No 08101344311106	4 013	Yes 013	No	No	-	No
22101 00	0 0	1 -	9 -	- -	- -	No 082031325221101	4 031	Yes 031	No	No	-	No
22102 00	0 0	1 -	9 -	- -	- -	No 082031325221102	4 031	Yes 031	No	No	-	No
22103 00	0 0	1 -	9 -	- -	- -	No 082031325221103	4 031	Yes 031	No	No	-	No
22104 00	0 0	1 -	9 -	- -	- -	No 082031325221104	4 031	Yes 031	No	No	-	No
22105 00	0 0	1 -	9 -	- -	- -	No 082031325221105	4 031	Yes 031	No	No	-	No
22106 00	0 0	1 -	9 -	- -	- -	No 082031325221106	4 031	Yes 031	No	No	-	No
67820 00	0 1	1 -	11 -	- -	- -	No -	4 -	Yes -	No	No	-	No
67821 00	0 0	1 -	9 -	- -	- -	No -	4 -	Yes -	No	No	-	No
67822 00	0 1	1 -	9 -	- -	- -	No -	1 -	Yes -	No	No	-	No

MDSH>

### Common Service Profile 9:

Cust: 0

Traf : 0103151515

Serv: 111100011001000000000100000300

Cdiv: 111000111010000

Roc: 000001

Npres: 0011000

Offered Time: 0

Forced DisconnectTime: 0

CnnLog: 0

Csp Name: Standard

## Common Service Profile 11:

Cust: 0

Traf : 0103151515

Serv: 111130011001000000000100000300

Cdiv: 111000111010000

Roc: 000001

Npres: 0011000

Offered Time: 0

Forced DisconnectTime: 0

CnnLog: 0

Csp Name: Intrusion

## Least Cost Routing Data

Least Cost Destination Data

**Table 4.1:** External Number Table

Entry	TRC	PRE	Conf
00013443111	8		N
00031325	8		N
00040598	8		N
00084226	7		N
000856867	7		N

END

Least Cost Destination Data

**Table 4.2:** Number Length Table (Sheet 1 of 2)

Entry	TRC	PRE	CONF	MIN	MAX	ACF
001	0		N	6	18	Y
002	0		N	6	18	Y
003	0		N	6	18	Y
004	0		N	6	18	Y
005	0		N	6	18	Y
006	0		N	6	18	Y

**Table 4.2:** Number Length Table (Continued) (Sheet 2 of 2)

Entry	TRC	PRE	CONF	MIN	MAX	ACF
007	0		N	6	18	Y
008	0		N	6	18	Y
009	0		N	6	18	Y

Least Cost Destination Data

**Table 4.3:** Number Table

Entry	TRC	PRE	ACCT	FRCT	TOLL	CBCS	BTON	TNS	OSA
	5		0	1	1111111 1111111 1		0		
	5		0	2	1111111 1111111 1		0		
	5		0	3	1111111 1111111 1		0		
	4		0	4	1111111 1111111 1		0		

END

Least Cost Destination Data

**Table 4.4:** Fictitious Destination Table

FRCT	TZONE	PRE
1	1	081
2	1	083
3	1	085
4	1	088

END

## Route Data

### ROCAP

#### Route Category Data

Figure 4.3: Route Category Data

ROU BCAP	CUST SEL	TRM	SERV	NODG	DIST	DISL	TRAF	SIG
81 001100	71100000000000010	4	3100000001	0	30	128	03151515	0111110000A0
83 001100	71100000000000010	4	3100000001	0	30	128	03151515	0111110000A0
211 001100	71100000000000010	4	3100000001	0	30	128	03151515	0111110000A1

### RODAP

#### Route Data

Table 4.5: Route Data

ROU	Type	VARC	VARI		VARO	Filter
81	TL66	H'00000000	H'00000000 0	H'00000000	NO	
83	TL66	H'00000000	H'00000000 0	H'00000000	NO	
211	TL66	H'00000000	H'00000000 0	H'00000000	NO	

### SIP ROUTE

One SIP route to each branch node is specified.

Route 81 towards BO#1 (Linköping)

route : 81

protocol = tcp

profile = Default

service = PUBLIC

uristring0 = sip:?@192.168.17.81

fromuri0 = sip:?@192.168.17.44

```
remoteport = 5070
accept = TRUNK_INFO
match = user=trunk
register = NO_REG
Route 83 towards BO#2 (Göteborg)
route : 83
protocol = tcp
profile = Default
service = PUBLIC
uristring0 = sip:?@192.168.17.83
fromuri0 = sip:?@192.168.17.44
remoteport = 5070
accept = TRUNK_INFO
match = user=trunk
register = NO_REG
Route 211 towards BO#3 (Malmö)
route : 211
protocol = udp
profile = MXONE-tieline
service = PRIVATE_SERVICES
uristring0 = sip:?@192.168.17.94;tgrp=BO3
fromuri0 = sip:?@192.168.17.44;tgrp=BO3
accept = ALL
register = SET_BY_PROFILE
trusted = TRUST_BY_PROFILE
```

**NOTE:** BO#3 is only reached by SIP trunks as it is an EX controller system running an own instance of MX-ONE.

## Setting up the GX Gateway

This section describes how to setup BO#1 (Linköping).

Setting up BO#2 (Göteborg) is similar, only numbering information and own IP-address is changed.



## Logon

This section describes how to setup BO#1.

Factory Reset the EX Controller and plug in the network cable to the ETH1 port on EX Controller (If DHCP is running in the network).

**NOTE:** If DHCP is not running into the network then, plug in the network cable to the ETH2 port on EX Controller and use the default IP address of 192.168.0.10 to open the EX Controller Interface.

Figure 4.4: Login page



User Name:

Password:

Login

This section describes how to setup BO#1.

1. Factory Reset the EX Controller and plug in the network cable to the ETH1 port on EX Controller (If DHCP is running in the network)
  - User name/password: public /
  - User name/password: admin/administrator
2. Plug in the analog phone in the FXS port 1 of the EX Controller and dial \*\*0 to know the IP address of the EX Controller assigned by using DHCP server.
3. Log into the EX Controller by using the above-mentioned IP address and navigate as described below to configure.

## Network Settings

### Host

1. Select **Network > Host** and keep the default configuration interface as mentioned below.

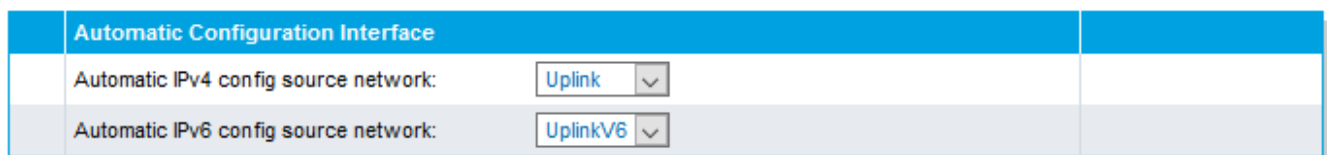
Figure 4.5: Host settings - 1



System Network SIP Proxy SBC ISDN POTS SIP Media Telephony Call Router Management Reboot

Status Host Interfaces VLAN QoS Local Firewall IP Routing Network Firewall NAT DHCP Server

Figure 4.6: Host settings - 2



Automatic Configuration Interface	
Automatic IPv4 config source network:	Uplink
Automatic IPv6 config source network:	UplinkV6

2. Change to **Static IP-address** and enter default Gateway (GW).

Figure 4.7: Changing static IP address

Default Gateway Configuration	
<b>IPv4</b>	
Configuration Source:	Static
Default Gateway:	192.168.17.1
<b>IPv6</b>	
Configuration Source:	Automatic IPv6
Default Gateway:	

3. Change to static DNS server and enter IP-address or FQDN to DNS server.

Figure 4.8: Changing static DNS server

DNS Configuration	
Configuration Source:	Static
Primary DNS:	10.105.64.3
Secondary DNS:	
Third DNS:	
Fourth DNS:	

4. Change to static SNTP server, enter time server data.

Figure 4.9: Changing to static SNTP server

SNTP Configuration	
Configuration Source:	Static
<b>Static Servers:</b>	
Primary SNTP:	pool.ntp.org
Secondary SNTP:	
Third SNTP:	
Fourth SNTP:	
<b>Synchronization:</b>	
Synchronization Period:	1440
Synchronization Period On Error:	60

5. Set the **Static Time Zone**.

Valid options are:

- Pacific Time (Canada and US): PST8PDT7,M3.2.0/02:00:00,M11.1.0/02:00:00
- Mountain Time (Canada and US): MST7MDT6,M3.2.0/02:00:00,M11.1.0/02:00:00
- Central Time (Canada and US): CST6CDT5,M3.2.0/02:00:00,M11.1.0/02:00:00
- Eastern Time (Canada and US): EST5EDT4,M3.2.0/02:00:00,M11.1.0/02:00:00
- Atlantic Time (Canada): AST4ADT3,M3.2.0/02:00:00,M11.1.0/02:00:00

- GMT Standard Time: GMT0DMT-1,M3.5.0/01:00:00,M10.5.0/02:00:00
- W. Europe Standard Time: WEST-1DWEST-2,M3.5.0/02:00:00,M10.5.0/03:00:00
- China Standard Time: CST-8
- Tokyo Standard Time: TST-9
- Central Australia Standard Time: CAUST-9:30DCAUST-10:30,M10.5.0/02:00:00,M3.5.0/02:00:00
- Australia Eastern Standard Time: AUSEST-10AUSDST-11,M10.5.0/02:00:00,M3.5.0/02:00:00
- UTC (Coordinated Universal Time): UTC0

Figure 4.10: Setting static time zone

Time Configuration	
Static Time Zone:	WEST-1DWEST-2,M3.5.0/02:00:00,M10.5.0/03:00:00

- Leave all other items as it is and click **Apply** when finished.

## Interfaces

- Go to **Network > Interface**.

Figure 4.11: Interface

System	Network	SIP Proxy	SBC	ISDN	POTS	SIP	Media	Telephony	Call Router	Management	Reboot
Status	Host	Interfaces	VLAN	QoS	Local Firewall	IP Routing	Network Firewall	NAT	DHCP Server		

- Change **Uplink** to **IpStatic (IPv4 Static)** and enter the static IP-address and Static Default Gateway.

Figure 4.12: Changing Uplink to IpStatic

Network Interface Configuration						
Name	Link	Type	Static IP Address	Static Default Router	Activation	
Lan1	eth2-5	IpStatic (IPv4 Static)	192.168.0.10/24		Enable	–
Uplink	eth1	IpStatic (IPv4 Static)	192.168.17.81/24	192.168.17.1	Enable	–
UplinkV6	eth1	Ip6Static (IPv6 Static)			Disable	–
						+

- Leave all other items as it is and click Apply when ready.

**NOTE:** When the IP-address is changed the connection is lost and a new logon must be done with the new IP-address.

## Local Firewalls

- Go to **Network > Local Firewall**.

Figure 4.13: Local firewalls

System	Network	SIP Proxy	SBC	ISDN	POTS	SIP	Media	Telephony	Call Router	Management	Reboot
Status	Host	Interfaces	VLAN	QoS	Local Firewall	IP Routing	Network Firewall	NAT	DHCP Server		

- If local firewall security is needed change default policy to **Drop**.

Figure 4.14: Changing default policy

Configuration Modified:		No
-------------------------	--	----

Local Firewall Configuration		
Default Policy:	Drop	
Blacklist Timeout:	60	
Blacklist Rate Limit Timeout:	60	

3. Enter the networks for which traffic can enter from.

Figure 4.15: Enter network traffic

Local Firewall Rules											
#	Activation	Source Address	Source Port	Destination Address	Destination Port	Protocol	Blacklist enable	Action	Rate Limit Value	Rate Limit Time Period	
1	Enable	192.168.17.0/24		Uplink		All	<input type="checkbox"/>	Accept	10	60	⬆ ⬇ ⬆ ⬇
2	Enable	172.17.17.0/24		Uplink		All	<input type="checkbox"/>	Accept	10	60	⬆ ⬇ ⬆ ⬇
3	Enable	10.105.0.0/16		Uplink		All	<input type="checkbox"/>	Accept	10	60	⬆ ⬇ ⬆ ⬇
											+

4. Click **Save** or **Save and Apply** when ready.

# Session Board Controller (SBC)

## Configuration

1. Go to **SBC > Configuration**. The following Call Agents are present.

Figure 4.16: Call agent - 1












System   Network   SIP Proxy   **SBC**   ISDN   POTS   SIP   Media   Telephony   Call Router   Management   Reboot

Status   **Configuration**   Rulesets   Live Calls   Running Config   Events   Registration

Figure 4.17: Call agent - 2

















Configuration Modified:		no
-------------------------	--	----

Figure 4.18: Call agent - 3

Call Agent Configuration							
Name	Enable	Gateway	Signaling Interface	Media Interface	Peer Host	Peer Network	
local_users_ca	<input checked="" type="checkbox"/>		uplink_s	uplink_m		0.0.0.0/0	 
trunk_lines_ca	<input checked="" type="checkbox"/>	trunk_lines_gw		loop_m			 
remote_users_ca	<input type="checkbox"/>		uplink_s	uplink_m			 
MX-One_LIM1	<input checked="" type="checkbox"/>		uplink_s	uplink_m	192.168.17.44		 
MX-One_LIM2	<input type="checkbox"/>		uplink_s	uplink_m	lim2.mitel.com		 
							

- Insert A-Number prefix and B-number prefix. These numbers are to be added in front of the numbers in when the GW is in survivable mode, that is, the call is routed to PSTN and thus needs to be prefixed.
- Enter the number range that is allowed in the branch in the `PATTERN` parameter. For example, `111[0-9][0-9]$` means that the allowed number range in this branch is 11100 – 11199.

Figure 4.19: Parameters screen

Routing Rulesets				
Priority	Name	Parameters		
1	MX-One_local_users_failover_to_trunk	ANUMBER=013443BNUMBER=08568	  	
2	MX-One_to_trunk_lines	PATTERN=PATTERN=111[0-9][0-9]\$	  	
3	MX-One_trunk_lines_to_local_users		  	
4	MX-One_routes_with_basic_local_survivability_TCP		  	
5	MX-One_routes_with_basic_local_survivability_UDP		  	
				

- Configure each call agent (ca).
- Click to enter specific data for each call agent.



### Local\_users\_ca

- Enter the IP-address of MX-ONE to the DOMAIN variable.
- Enter the number range that is allowed in the branch in the `PATTERN` parameter. For example, `111[0-9][0-9]$` means that the allowed number range in this branch is 11100 – 11199.
- Insert A-Number prefix and B-number prefix. These numbers are to be added in front of the numbers in when the GW is in survivable mode, that is, the call is routed to PSTN and thus needs to be prefixed.

Figure 4.20: Configure Call Agent screen

Configure Call Agent	
	Value
<b>Call Agent Parameters</b>	
Name	local_users_ca
Enable	<input checked="" type="checkbox"/>
Gateway	<input type="text" value=""/>
Signaling Interface	uplink_s <input type="button" value="v"/>
Media Interface	uplink_m <input type="button" value="v"/>
Peer Host	<input type="text" value=""/>
Peer Network	0.0.0.0/0
Force Transport	None <input type="button" value="v"/>
<b>Monitoring and Blacklisting Parameters</b>	
Keep-Alive Interval	0
Blacklisting Duration	0
Blacklisting Delay	0
Blacklisting Error Codes	<input type="text" value=""/>

Figure 4.21: Call Agent Rulesets screen

Call Agent Rulesets			
Priority	Name	Parameters	
1	MX-One_build_RURI_survivability	PATTERN=221[0-9][0-9]\$ DOMAIN=192.168.17.44	<input type="button" value="up"/> <input type="button" value="down"/> <input type="button" value="del"/>
2	MX-One_Appearance_Prefix	APP_PRFX=SCA-	<input type="button" value="up"/> <input type="button" value="down"/> <input type="button" value="del"/>
3	MX-One_Appearance_Prefix	APP_PRFX=EDN-	<input type="button" value="up"/> <input type="button" value="down"/> <input type="button" value="del"/>
4	MX-One_Remove_Outbound_Appearance	PATTERN=221[0-9][0-9]\$	<input type="button" value="up"/> <input type="button" value="down"/> <input type="button" value="del"/>
5	MX-One_outbound_A_Number_prefix	PATTERN=221[0-9][0-9]\$ A_PRFX=031325 PSTN_PREFIX=00	<input type="button" value="up"/> <input type="button" value="down"/> <input type="button" value="del"/>
6	MX-One_outbound_B_Number_prefix	BNUMBER=67[0-9][0-9][0-9]\$ B_PRFX=08568	<input type="button" value="up"/> <input type="button" value="down"/> <input type="button" value="del"/>
7	MX-One_outbound_B_Number_prefix	BNUMBER=111[0-9][0-9][0-9]\$ B_PRFX=013443	<input type="button" value="up"/> <input type="button" value="down"/> <input type="button" value="del"/>
8	MX-One_outbound_B_Number_Override	BNUMBER=330[0-9][0-9][0-9]\$ BOVERRIDE=0856867000	<input type="button" value="up"/> <input type="button" value="down"/> <input type="button" value="del"/>
9	MX-One_local_reg_users_with_survivability	EXT_DIGIT_LENGTH=5	<input type="button" value="up"/> <input type="button" value="down"/> <input type="button" value="del"/>
			<input type="button" value="+"/>

**Ruleset MX-ONE\_build\_RURI survivability (ACTIVE ONLY IN SURVIVAL MODE)**

PATTERN=111[0-9][0-9]\$

The pattern for the internal range of numbers, in this example the internal range would be 11100 – 11199

Calls to this number range stay always local (do not send to the PSTN in survival mode)

DOMAIN=192.168.17.44

The IP of the headquarter (the main PBX), in this case 192.168.17.44

**Ruleset: MX\_ONE\_Appearance\_Prefix (ACTIVE ONLY IN SURVIVAL MODE)**

NEW: APP\_PREFIX=SCA-

This is the prefix for the usernames connected with shared appearance. In this example we have two: “SCA-” and “EDN-”

**Ruleset: MX-ONE\_Remove\_Outbound\_Appearance (ACTIVE ONLY IN SURVIVAL MODE)**

PATTERN=111[0-9][0-9]\$

This rule will remove any prefix used for Shared Call Appearance. The pattern for the internal range of numbers, in this example the internal range would be 11100 – 11199

**Ruleset: MX-ONE\_outbound\_A\_Number\_prefix (ACTIVE ONLY IN SURVIVAL MODE)**

PATTERN=111[0-9][0-9]

This defines the local numbers.

A\_PRFX=013443

This is the prefix for the local numbers used on outgoing calls to the PSTN (in this example we received a number block 013443xxxxx from the PSTN provider and add the prefix on outgoing calls, so that the calling party number sent to the PSTN is correct)

PSTN\_PREFIX=00

Dial this prefix to break out to the PSTN. Here we have configured the “00” (not to be mixed up with the “00” for international calls!)

**Ruleset: MX-ONE\_outbound\_B\_Number\_prefix (ACTIVE ONLY IN SURVIVAL MODE)**

This ruleset applies to calls to numbers defined in BNUMBER and will add B\_PRFX to the called party number.

BNUMBER=67[0-9][0-9]\$

Applies to calls to the specific range of extensions,

B\_PRFX=08568

This is the prefix for the Called Party Number. In this case it was build like: National Prefix (08) + Main part of the HQ’s local number: (568), in case somebody dials an extension in the HQ

**Ruleset: MX-ONE\_outbound\_B\_Number\_Override (ACTIVE ONLY IN SURVIVAL MODE)**

This ruleset applies to calls to numbers defined in BNUMBER and will use the BOVERRIDE as Called Party Number.

BNUMBER=330[0-9][0-9]\$

Applies to calls to the specific range

BOVERRIDE=0856867000

Calls to extensions like BNUMBER will be sent to BOVERRIDE, in this example they will be sent to 0856867000

**Ruleset: MX-ONE\_local\_reg\_users\_with\_survivability**

(Builds the registration cache for survivability purpose)

EXT\_DIGIT\_LENGTH=5

The length of the internal numbers, in this case set to “5”, for numbers like “00001 – 99999”

1. Click **Save** when done.

Trunk\_Lines\_ca

- Enter the IP-address of MX-ONE to the DOMAIN variable (in two places).
- Enter the number range that is allowed in the branch in the PATTERN parameter. For example, 111[0-9][0-9]\$ means that the allowed number range in this branch is 11100 – 11199.
- Insert a main extension number in MAIN\_EXT parameter, this is could be the local answering position when dialling a vacant number, and so on.
- Enter the PSTN\_PREFIX and STRIPNDIGTS, this is used to remove the public access code when dialling PSTN calls in survivable mode.

**Figure 4.22:** Trunk\_Lines\_ca

Configure Call Agent		Value
<b>Call Agent Parameters</b>		
Name	<input type="text" value="trunk_lines_ca"/>	
Enable	<input checked="" type="checkbox"/>	
Gateway	<input type="text" value="trunk_lines_gw"/> ▼	
Signaling Interface	<input type="text"/> ▼	
Media Interface	<input type="text" value="loop_m"/> ▼	
Peer Host	<input type="text"/>	
Peer Network	<input type="text"/>	
Force Transport	<input type="text" value="Tcp"/> ▼	
<b>Monitoring and Blacklisting Parameters</b>		
Keep-Alive Interval	<input type="text" value="0"/>	
Blacklisting Duration	<input type="text" value="0"/>	
Blacklisting Delay	<input type="text" value="0"/>	
Blacklisting Error Codes	<input type="text"/>	

### Figure 4.23: Trunk\_Lines\_ca Parameters

Call Agent Rulesets				
Priority	Name	Parameters		
1	200_OK_to_SIP_OPTIONS		↑	↓
2	MX-One_remove_prefix	PSTN_PREFIX=00	↑	↓
3	MX-One_trunk_lines_to_reception_survivability	MAIN_EXT=11104 PATTERN=111[0-9][0-9]\$ DOMAIN=192.168.1	↑	↓
4	MX-One_Set_RURI_User_Type_Parameter	USER_TYPE=trunk	↑	↓
5	MX-One_build_RURI_survivability	DOMAIN=192.168.17.44	↑	↓
6	MX-One_Appearance_Prefix	APP_PRFX=SCA-	↑	↓
7	MX-One_Appearance_Prefix	APP_PRFX=EDN-	↑	↓
8	media_relay		↑	↓
			+	



**Ruleset: MX-One\_remove\_prefix**

PSTN\_PREFIX=00

This is the prefix used to dial out to the PSTN

**Ruleset: MX-One\_trunk\_lines\_to\_reception\_survivability**

An incoming call in survival mode will be sent to MAIN\_EXT destination if not reachable

MAIN\_EXT=11104

This will receive the incoming call in case the original destination is not reachable (not defined or not registered)

PATTERN=111[0-9][0-9]\$

The pattern for the internal range of numbers, in this example the internal range would be 11100 – 11199

DOMAIN=192.168.17.44

The IP of the headquarter (the main PBX), in this case 192.168.17.44

**Ruleset: MX-One\_Set\_RURI\_User\_Type\_Parameter**

Set RURI User Type Parameter

USER\_TYPE=trunk

1. Click Save when done.

**MX-ONE\_Lim1**

1. Enter the IP-address of the MX-ONE in the **Peer Host** field.

**Figure 4.24:** Peer Host field

Configure Call Agent		Value
<b>Call Agent Parameters</b>		
Name	<input type="text" value="MX-One_LIM1"/>	
Enable	<input checked="" type="checkbox"/>	
Gateway	<input type="text" value=""/>	
Signaling Interface	<input type="text" value="uplink_s"/>	
Media Interface	<input type="text" value="uplink_m"/>	
Peer Host	<input type="text" value="192.168.17.44"/>	
Peer Network	<input type="text" value=""/>	
Force Transport	<input type="text" value="None"/>	
<b>Monitoring and Blacklisting Parameters</b>		
Keep-Alive Interval	<input type="text" value="30"/>	
Blacklisting Duration	<input type="text" value="60"/>	
Blacklisting Delay	<input type="text" value="0"/>	
Blacklisting Error Codes	<input type="text" value=""/>	

2. Enter the IP-address of the GW in the **RURI\_HOST** parameter.

Figure 4.25: RURI\_HOST Parameter

Call Agent Rulesets			
Priority	Name	Parameters	
1	rewrite_RURI_host	RURI_HOST=192.168.17.81	⬆ ⬇ ⬅
2	MX-One_core_side		⬆ ⬇ ⬅
			+

**Ruleset: rewrite\_RURI\_host**

Customize RURI host

RURI\_HOST= 192.168.17.81. This is the local IP address.

- When all the changes for call agents are done, a yellow field is shown indicating that configuration has been modified.
- Click **Save** when ready.

**MX-ONE\_TRUNK**

- Enter the IP-address of the MX-ONE in the **Peer Host** field.

Figure 4.26: MX-ONE Trunk

Configure Call Agent		Value
<b>Call Agent Parameters</b>		
Name		MX-One_LIM1
Enable		<input checked="" type="checkbox"/>
Gateway		
Signaling Interface		uplink_s
Media Interface		uplink_m
Peer Host		192.168.17.44
Peer Network		
Force Transport		None
<b>Monitoring and Blacklisting Parameters</b>		
Keep-Alive Interval		30
Blacklisting Duration		60
Blacklisting Delay		0
Blacklisting Error Codes		

Figure 4.27: MX-ONE\_TRUNK Parameters

Call Agent Rulesets			
Priority	Name	Parameters	
1	rewrite_RURI_host	RURI_HOST=192.168.17.81	⬆ ⬇ ⬅
2	MX-One_core_side		⬆ ⬇ ⬅
			+

2. When all the changes for call agents are done, a yellow field is shown indicating that configuration has been modified.
3. Click **Save** when ready.

Figure 4.28: Configuration Modified



4. If the indication is not removed there are some error in the configuration.
5. Double check changes described above and correct them.

## ISDN

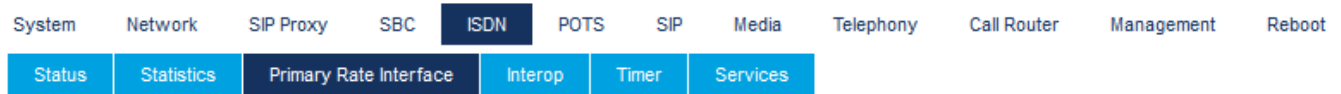
Figure 4.29: ISDN tab



If ISDN trunks are used, press **Start Sensing**. The system automatically detects certain parameters, for example, number of channels.

## Primary Rate Interface

Figure 4.30: Primary Rate Interface



1. When sensing is done for several markets, specific parameters can be changed.

**Figure 4.31:** Interface Configuration

Interface Configuration	
Line Type: <a href="#">[Configure]</a>	E1
Endpoint Type:	TE <input type="button" value="v"/>
Clock Mode:	Slave <input type="button" value="v"/>
Port Pinout:	Auto <input type="button" value="v"/>
Monitor Link State:	Enable <input type="button" value="v"/>
Line Coding:	HDB3 <input type="button" value="v"/>
Line Framing:	CRC4 <input type="button" value="v"/>
Signaling Protocol:	DSS1 <input type="button" value="v"/>
Network Location:	User <input type="button" value="v"/>
Preferred Encoding Scheme:	G.711 a-Law <input type="button" value="v"/>
Fallback Encoding Scheme:	G.711 u-Law <input type="button" value="v"/>
Channel Range:	1-30
Channels Reserved for Incoming Calls:	
Channels Reserved for Outgoing Calls:	
Channel Allocation Strategy:	Ascending <input type="button" value="v"/>
Maximum Active Calls:	30
Signal Information Element:	Disable <input type="button" value="v"/>
Inband Tone Generation:	Enable <input type="button" value="v"/>
Inband DTMF Dialing:	Enable <input type="button" value="v"/>
Overlap Dialing:	Disable <input type="button" value="v"/>
Calling Name Max Length:	34
Exclusive B-Channel Selection:	Disable <input type="button" value="v"/>
Sending Complete:	Enable <input type="button" value="v"/>
Send Restart On Startup:	Enable <input type="button" value="v"/>
Link Establishment:	Permanent <input type="button" value="v"/>
Accepted Status Causes:	
Accepted Progress Causes:	1-127
Send Isdn Progress:	Send All <input type="button" value="v"/>
Send Progress Indicator IE:	Send All <input type="button" value="v"/>
Default TON for Calling Party Number IE:	National <input type="button" value="v"/>
Default NPI for Calling Party Number IE:	Isdn Telephony <input type="button" value="v"/>
Default PI for Calling Party Number IE:	Presentation Allowed <input type="button" value="v"/>
Default SI for Calling Party Number IE:	Context Dependent <input type="button" value="v"/>
Default TON for Called Party Number IE:	National <input type="button" value="v"/>
Default NPI for Called Party Number IE:	Isdn Telephony <input type="button" value="v"/>
Notification User Suspended:	Ignore <input type="button" value="v"/>

- Click **Apply** and restart requested service when done.

## Interop

Figure 4.32: Interop



- You can change other parameters dependent on market.

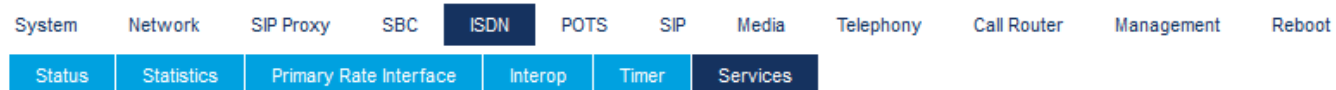
Figure 4.33: Interop Configuration screen

Interop Configuration	
Progress Indicator In Setup:	Enable ▾
Progress Indicator In Setup Ack:	Enable ▾
Progress Indicator In Call Proceeding:	Enable ▾
Progress Indicator In Progress:	Enable ▾
Progress Indicator In Alerting:	Enable ▾
Progress Indicator In Connect:	Enable ▾
Maximum Facility Waiting Delay (ms):	0
Use Implicit Inband Info:	Disable ▾
Call Proceeding Delay (ms):	0
Calling Name Delivery:	Signaling Protocol ▾

- Click **Apply** and restart requested service when done.

## Services

Figure 4.34: Services



1. Change other parameters dependent on market.

Figure 4.35: Services Configuration screen

Services Configuration	
Facility Services:	Disable ▾
Calling Line Information Presentation:	Enable ▾
Calling Line Information Restriction:	Disable ▾
Calling Line Information Restriction Override:	Disable ▾
Connected Line Identification Presentation:	Enable ▾
Connected Line Identification Restriction:	Disable ▾
Connected Line Identification Restriction Override:	Disable ▾
Outgoing Notify:	Disable ▾
Maintenance Service Call Termination:	Graceful ▾
Date/Time IE Support:	Disable ▾
AOC-E Support:	No ▾
AOC-D Support:	No ▾
Call Rerouting Behavior:	Unsupported ▾

2. Click **Apply** and restart requested service when done.



# POTS

## Config

Figure 4.36: Config



1. Set market specific data for Caller Id handling.

Figure 4.37: General Configuration screen

General Configuration	
Caller ID Customisation:	EtsDtmf ▾
Caller ID Transmission:	First Ring ▾
Vocal Unit Information:	All ▾

2. Click **Apply** when done and restart service.

## FXS Configuration

Figure 4.38: FXS Configuration



1. Set analog phone specific data according to market.

Figure 4.39: FXS Configuration screen

FXS Configuration	
Line Supervision Mode:	DropOnDisconnect ▾
Disconnect Delay:	0
Auto Cancel Timeout:	0
Inband Ringback:	Disable ▾
Shutdown Behavior:	Disabled Tone ▾
Power Drop On Disconnect Duration:	1000
Service Activation:	Flash Hook ▾

Figure 4.40: Country Customisation screen

Country Customisation	
Override Country Configuration:	Disable ▾
Country Override Loop Current:	30
Country Override Flash Hook Detection Range:	100-1200

2. Click **Apply** when done and restart service.

## SIP

### Gateways

Following gateways and port numbers are pre-defined.

Figure 4.41: Gateways

System	Network	SIP Proxy	SBC	ISDN	POTS	SIP	Media	Telephony	Call Router	Management	Reboot							
<table border="1"> <thead> <tr> <th>Gateways</th> <th>Servers</th> <th>Registrations</th> <th>Authentication</th> <th>Transport</th> <th>Interop</th> <th>Misc</th> </tr> </thead> </table>												Gateways	Servers	Registrations	Authentication	Transport	Interop	Misc
Gateways	Servers	Registrations	Authentication	Transport	Interop	Misc												

**NOTE:** A SIP route must be defined in MX-ONE to handle traffic to and from the 'trunks\_MX-ONE' gateway.

Figure 4.42: trunks\_mx-one

Gateway Configuration							
Name	Type	Signaling Network	Media Networks	Media Networks Suggestion	Port	Secure Port	
MX1_analog_ext	Trunk ▾	Uplink ▾		--- Suggestion --- ▾	5080	0	−
trunk_lines_gw	Trunk ▾	Loop ▾	Loop	--- Suggestion --- ▾	5066	0	−
trunks_mx-one	Trunk ▾	Uplink ▾		--- Suggestion --- ▾	5070	0	−
							+

## Servers

Figure 4.43: Servers

System   Network   SIP Proxy   SBC   ISDN   POTS   **SIP**   Media   Telephony   Call Router   Management   Reboot

Gateways   **Servers**   Registrations   Authentication   Transport   Interop   Misc

1. Enter IP-address to MX-ONE in both **Registrar Host** and **Proxy Host** fields.

Figure 4.44: Default Servers

Default Servers	
Registrar Host:	<input type="text" value="192.168.17.44"/>
Proxy Host:	<input type="text" value="192.168.17.44"/>
Messaging Server Host:	<input type="text"/>
Outbound Proxy Host:	<input type="text"/>

2. Change **trunk\_lines\_gw** to **Yes** in the drop-down list for **Gateway Specific**.

Figure 4.45: trunk\_lines\_gw

Registrar Servers		
Gateway	Gateway Specific	Registrar Host
MX1_analog_ext	<input type="text" value="No"/> ▼	<input type="text" value="192.168.0.10:0"/>
trunk_lines_gw	<input type="text" value="Yes"/> ▼	<input type="text" value="%sbc%"/>
trunks_mx-one	<input type="text" value="No"/> ▼	<input type="text" value="192.168.0.10:0"/>

3. Enter IP-address of MX-ONE in the **Proxy Host** field.
4. Enter IP-address of the gateway in the **Outbound Proxy Host** field.

Figure 4.46: Outbound Proxy Host field

Proxy Servers			
Gateway	Gateway Specific	Proxy Host	Outbound Proxy Host
MX1_analog_ext	<input type="text" value="Yes"/> ▼	<input type="text" value="192.168.17.44"/>	<input type="text" value="192.168.17.81"/>
trunk_lines_gw	<input type="text" value="Yes"/> ▼	<input type="text" value="%sbc%"/>	<input type="text" value="%sbc%"/>
trunks_mx-one	<input type="text" value="No"/> ▼	<input type="text" value="192.168.0.10:0"/>	<input type="text" value="0.0.0.0:0"/>

5. Enter the IP-address of the gateway as **Alternate Destination** for **MX1\_analog\_ext**.
6. Enter the IP-address of MX-ONE as Alternate Destination for **trunks\_mx-one**.

Figure 4.47: Alternate Destination for trunks\_mx-one

Keep Alive Destination		
Gateway	Alternate Destination	
MX1_analog_ext	<input type="text" value="192.168.17.81"/>	
trunk_lines_gw	<input type="text" value="127.0.0.1"/>	
trunks_mx-one	<input type="text" value="192.168.17.44"/>	

- Click **Apply** when done and restart service.

## Registrations

Figure 4.48: Registrations

System	Network	SIP Proxy	SBC	ISDN	POTS	<b>SIP</b>	Media	Telephony	Call Router	Management	Reboot
Gateways	Servers	<b>Registrations</b>	Authentication	Transport	Interop	Misc					

- Enter the extension numbers for the analog extensions.

Figure 4.49: Endpoints Registration screen

Endpoints Registration						
Endpoint	User Name	Friendly Name	Register	Messaging	Gateway Name	
FX01	<input type="text"/>	<input type="text"/>	<input type="button" value="Disable"/>	<input type="button" value="Disable"/>	<input type="text" value="trunks_mx-one"/>	
FX02	<input type="text"/>	<input type="text"/>	<input type="button" value="Disable"/>	<input type="button" value="Disable"/>	<input type="text" value="trunks_mx-one"/>	
FX03	<input type="text"/>	<input type="text"/>	<input type="button" value="Disable"/>	<input type="button" value="Disable"/>	<input type="text" value="trunks_mx-one"/>	
FX04	<input type="text"/>	<input type="text"/>	<input type="button" value="Disable"/>	<input type="button" value="Disable"/>	<input type="text" value="trunks_mx-one"/>	
FXS1	<input type="text" value="11104"/>	<input type="text"/>	<input type="button" value="Enable"/>	<input type="button" value="Disable"/>	<input type="text" value="MX1_analog_ext"/>	
FXS2	<input type="text" value="11105"/>	<input type="text"/>	<input type="button" value="Enable"/>	<input type="button" value="Disable"/>	<input type="text" value="MX1_analog_ext"/>	
FXS3	<input type="text" value="11106"/>	<input type="text"/>	<input type="button" value="Enable"/>	<input type="button" value="Disable"/>	<input type="text" value="MX1_analog_ext"/>	
FXS4	<input type="text" value="11107"/>	<input type="text"/>	<input type="button" value="Enable"/>	<input type="button" value="Disable"/>	<input type="text" value="MX1_analog_ext"/>	
PRI1	<input type="text"/>	<input type="text"/>	<input type="button" value="Disable"/>	<input type="button" value="Disable"/>	<input type="text" value="trunks_mx-one"/>	

- Click **Apply** or **Apply and Refresh** when done.






































































































## Authentication

Figure 4.50: Authentication



1. If password is required press  for any item.

Figure 4.51: Authentication Screen

Authentication									
	Priority	Criteria	Endpoint	Gateway	Username Criteria	Validate Realm	Realm	User Name	
	1	Endpoint	FXS1			Disable	11104		    
	2	Unit				Enable			    
	3	Unit				Enable			    
	4	Unit				Enable			    
	5	Unit				Enable			    
	6	Unit				Enable			    
	7	Unit				Enable			    
	8	Unit				Enable			    
	9	Unit				Enable			    
	10	Unit				Enable			    
	11	Unit				Enable			    
	12	Unit				Enable			    
	13	Unit				Enable			    
	14	Unit				Enable			    
	15	Unit				Enable			    
	16	Unit				Enable			    
	17	Unit				Enable			    
	18	Unit				Enable			    
	19	Unit				Enable			    
	20	Unit				Enable			    
Number of rows to add: <input type="text" value="1"/>									

2. Indicate for which Endpoint and Criteria the changes are to apply.
3. Enter the Auth Code, in the **Password** field.
4. In the **Validate Realm** field, select **Disable**.

Figure 4.52: Validate Realm field

Authentication									
Priority	Criteria	Endpoint	Gateway	Username Criteria	Validate Realm	Realm	User Name	Password	
1	Endpoint	FXS1			Disable		11104	*****	

- Click **Apply** or **Apply and Refresh Registration** when done and restart service. The result after 'Registration' and 'Authentication' should be like as follows:

Figure 4.53: Endpoints Registration Status

Endpoints Registration Status				
Endpoint	User Name	Gateway Name	Registrar	Status
FXS1	11104	MX1_analog_ext	192.168.17.44:0	Registered
FXS2	11105	MX1_analog_ext	192.168.17.44:0	Registered
FXS3	11106	MX1_analog_ext	192.168.17.44:0	Registered

## Transport

Figure 4.54: Transport

System	Network	SIP Proxy	SBC	ISDN	POTS	<b>SIP</b>	Media	Telephony	Call Router	Management	Reboot
Gateways	Servers	Registrations	Authentication	Transport	Interop	Misc					

- Enable UDP if required.

Figure 4.55: Protocol Configuration screen

Protocol Configuration					
UDP	UDP QValue	TCP	TCP QValue	TLS	TLS QValue
Enable		Enable		Disable	

- Click **Apply** when done and restart service.

## Interop

Figure 4.56: Interop

System	Network	SIP Proxy	SBC	ISDN	POTS	<b>SIP</b>	Media	Telephony	Call Router	Management	Reboot
Gateways	Servers	Registrations	Authentication	Transport	Interop	Misc					

- Select **trunk** in the **SIP URI User Parameter Value** field.
- This is used in the 'match' parameter for the SIP route in MX-ONE.

Figure 4.57: SIP URI User Parameter Value field

SIP Interop	
Secure Header:	<div>Disable</div>
Default Username Value:	<div>Anonymous</div>
OPTIONS Method Support:	<div>None</div>
Ignore OPTIONS on no Usable Endpoints:	<div>Disable</div>
SIP URI User Parameter Value:	<div>trunk</div>
Behavior on Machine Detection:	<div>Re-INVITE on Fax T38 Only</div>
Registration Contact Matching:	<div>Strict</div>
Transmission Timeout:	<div>32</div>

3. Click **Apply** or when done and restart service.

Misc

Figure 4.58: Misc

System

Network

SIP Proxy

SBC

ISDN

POTS

SIP

Media

Telephony

Call Router

Management

Reboot

Gateways

Servers

Registrations

Authentication

Transport

Interop

Misc

1. Enter the IP-address of MX-ONE in the **SIP Domain Override** field for **trunk\_lines\_gw**.

Figure 4.59: Gateway Configuration field

Gateway Configuration	
Gateway Name	SIP Domain Override
MX1_analog_ext	
trunk_lines_gw	<div>192.168.17.44</div>
trunks_mx-one	

2. Click **Apply** when done and restart service.

# Media











## Codecs

Figure 4.60: Codecs



1. Change Codecs according to preference.

Figure 4.61: Changing Codecs

Codec	Voice	Data	Advanced	
G.711 a-Law	Enable ▾	Enable ▾		
G.711 u-Law	Disable ▾	Enable ▾		
G.723	Disable ▾			
G.726 16Kbps	Disable ▾			
G.726 24Kbps	Disable ▾			
G.726 32Kbps	Disable ▾	Disable ▾		
G.726 40Kbps	Disable ▾	Disable ▾		
G.729	Disable ▾			
T.38		Enable ▾		
Clear Mode	Disable ▾	Disable ▾		
Clear Channel	Disable ▾	Disable ▾		
X CCD	Disable ▾	Disable ▾		

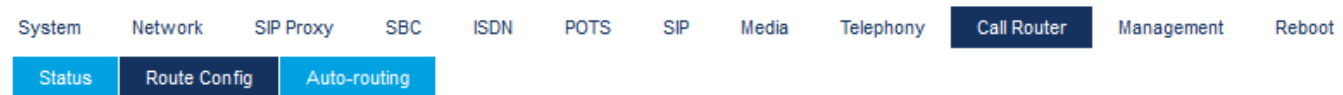
2. Click **Apply** when done and restart service.



# Call Router

## Route Config

Figure 4.62: Route Config















1. Click  for index 1. This is used if the received B-number contains a full number. That is, more digits than the pure DID numbers.

Figure 4.63: Routes screen

Routes							
Index	Sources	Criteria Property	Criteria Rule	Transformations	Signaling Properties	Destination	
1	isdn-PRI1, isdn-PRI2, isdn-PRI3, isdn-PRI4, isdn-PRI5, isdn-PRI6, fxo-FXO1, fxo-FXO2, fxo-FXO3, fxo-FXO4	None		DID_Extension		hunt-sip	    
2	sip-trunk_lines_gw, sip-trunks_mx-one	None				hunt-Hunt1	    
							

2. In the **Transformations** field add a name for a transformation rule.

Figure 4.64: Transformations field

Configure Route 1		
	Value	Suggestion
Sources	<div>isdn-PRI1, isdn-PRI2, isdn-PRI3, isdn-PRI4, isdn-PRI5, isdn-PRI6, fxo-FXO1, fxo-FXO2, fxo-FXO3, fxo-FXO4</div>	<div>--- Suggestion ---</div>
Criteria Property	<div>None</div>	
Criteria Rule	<div></div>	<div>--- Suggestion ---</div>
Transformations	<div>DID_Extension</div>	<div>--- Suggestion ---</div>
Signaling Properties	<div></div>	<div>--- Suggestion ---</div>
Destination	<div>hunt-sip</div>	<div>--- Suggestion ---</div>
Config Status		


3. Click **Save**.
4. Click  in the first Call Property Transformation and enter the same name as above.
5. Use **Called E164** for both **Criteria Based On** and **Transformation Applies To** fields.

Figure 4.65: Configure Transformation 1 Screen

Configure Transformation 1	
	Value
Name	<input type="text" value="DID_Extension"/>
Criteria Based On	<input type="text" value="Called E164"/>
Transformation Applies To	<input type="text" value="Called E164"/>
Config Status	







- Click **Save** or **Save and Insert Rule**.
- Click in the second Call Property Transformation and enter the same name as above.  

- The 'Criteria Rule' in this case is 443 (111..)\$ and the transformation rule is '\1. This means that if a B-number is received containing 44311104, then the 3 first digits (443) are removed before the call is sent to MX-ONE for further processing. (111..)\$ means that the number can only be 5 digits starting with 111.

Figure 4.66: Configure Transformation Rule 1 screen






Configure Transformation Rule 1		
	Value	Suggestion
Type	Called E164 to Called E164	
Name	<input type="text" value="DID_Extension"/>	<input type="text" value="--- Suggestion ---"/>
Criteria Rule	<input type="text" value="443(111..\$)"/>	<input type="text" value="--- Suggestion ---"/>
Transformation Rule	<input type="text" value="\1"/>	<input type="text" value="--- Suggestion ---"/>
Next Transformation	<input type="text" value=""/>	<input type="text" value="--- Suggestion ---"/>
Config Status		

- Click **Save** or **Save and Insert Rule**. Now, the 'Call Property Transformations' looks like this as shown below.

Figure 4.67: Transformations screen

Transformations				
Index	Name	Criteria Based On	Transformation Applies To	
1	DID_Extension	Called E164	Called E164	   
				

Transformation Rules				
Index	Name	Criteria Rule	Transformation Rule	Next Transformation
1	DID_Extension	443(111..\$)	\1	   
				

10. Click **Save** if the yellow indication on top of the page is ON.

## Management

### Backup/Restore

1. Click **Activate .....**

Figure 4.68: Image Configuration screen

Image Configuration	
<b>Transfer Parameters</b>	
File Name:	<input type="text" value="20180503_final.xml"/> <input type="text" value="-- Suggestion --"/>
Transfer Protocol:	<input type="text" value="File"/>
Host Name:	<input type="text" value="0.0.0.0:0"/>
Location:	<input type="text"/>
User Name:	<input type="text"/>
Password:	<input type="text"/>
<b>Backup Parameters</b>	
Content:	<input type="text" value="Config And Certificates"/>
<b>Privacy Parameters</b>	
Privacy Algorithm:	<input type="text" value="None"/>
Privacy Key:	<input type="text"/>

2. Click **Apply and Backup Now**.

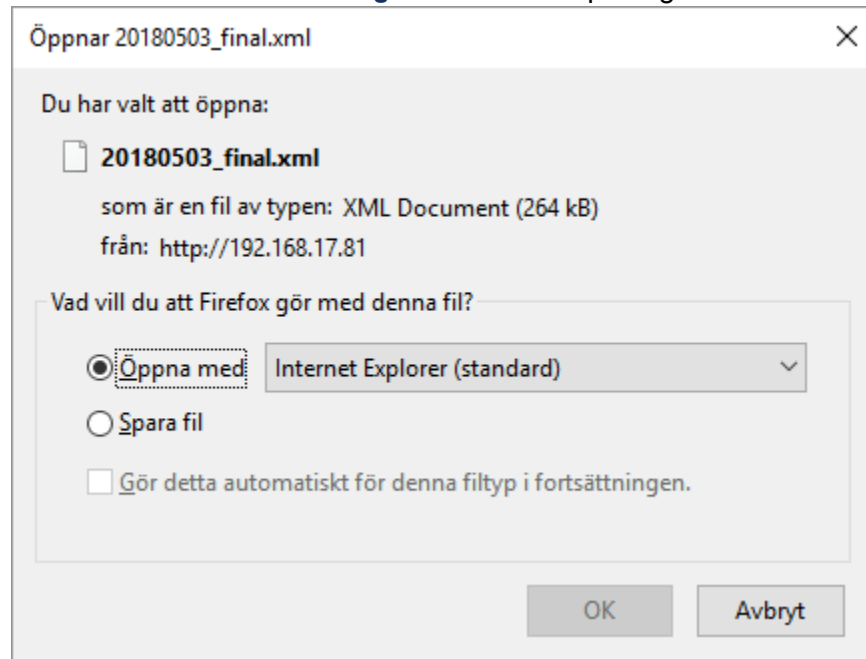
## File

Figure 4.69: Internal files screen

Internal files			
Name	Description	Size	
<a href="#">conf/20180503_final.xml</a>	Automatically generated on 03/05/2018 15:50:11.	264 KB	
<a href="#">conf/FXO_Country_Defaults.cfg</a>	FXO Country Defaults	1 KB	
<a href="#">conf/FXO_North-America_3km.cfg</a>	FXO North-America 3km	1 KB	
<a href="#">conf/PRI_China-DSS1.cfg</a>	China DSS1	3 KB	
<a href="#">conf/PRI_Default.cfg</a>	PRI default configuration	3 KB	
<a href="#">conf/PRI_NorthAmerica-NI1.cfg</a>	North America NI1	3 KB	
<a href="#">conf/PRI_NorthAmerica-NI2.cfg</a>	North America NI2	3 KB	
<a href="#">conf/Survivability.cfg</a>	Configures the unit to use the SipProxy service for basic use cases.	1 KB	
<a href="#">sbc/rulesets/200_OK_to_SIP_OPTIONS.crs</a>	Answer 200 OK to inbound SIP OPTIONS message	1 KB	
<a href="#">sbc/rulesets/MX-One_build_RURI_survivability.crs</a>	Builds the RURI when in survivability mode	6 KB	
<a href="#">sbc/rulesets/MX-One_core_side.crs</a>	Generic ruleset facing MX-One core	5 KB	
<a href="#">sbc/rulesets/MX-One_local_reg_users_with_survivability.crs</a>	local registered users ruleset for MX-One with basic local calling survivability	11 KB	
<a href="#">sbc/rulesets/MX-One_local_users_failover_to_trunk.rrs</a>	Failover route from local_users_ca to trunk_lines_ca	6 KB	
<a href="#">sbc/rulesets/MX-One_outbound_survivability_prefix.crs</a>	ANumber and BNumber prefix	2 KB	
<a href="#">sbc/rulesets/MX-One_remove_prefix.crs</a>	Removes prefix from RURI for outbound calls	1 KB	
<a href="#">sbc/rulesets/MX-One_routes_with_basic_local_survivability_TCP.rrs</a>	MX-One - Basic Routes with Survivability	23 KB	
<a href="#">sbc/rulesets/MX-One_routes_with_basic_local_survivability_UDP.rrs</a>	MX-One - Basic Routes with Survivability	21 KB	
<a href="#">sbc/rulesets/MX-One_to_trunk_lines.rrs</a>	Route from MX-One servers to trunk lines	5 KB	
<a href="#">sbc/rulesets/MX-One_trunk_lines_to_local_users.rrs</a>	Route from trunk_lines_ca to local_users_ca	3 KB	
<a href="#">sbc/rulesets/MX-One_trunk_lines_to_reception_survivability.crs</a>	Forwards trunk calls to reception number in survivability	2 KB	
<a href="#">sbc/rulesets/rewrite_RURI_host.crs</a>	Customize RURI host	1 KB	
<b>21 file(s)</b>	Total: 366 KB / Available: 6 GB		

Find the previously made backup image

Figure 4.70: Backup image



## Setting up MX-ONE for an EX Controller

The setting up of MX-ONE is not described in this document since it does not differ from an ordinary MX-ONE setup.

## Setting up EX Controller

### Logon

This section describes how to setup BO#1.

Factory Reset the EX Controller and plug in the network cable to the ETH1 port on EX Controller (If DHCP is running in the network).

**NOTE:** If DHCP is not running into the network then, plug in the network cable to the ETH2 port on EX Controller and use the default IP address of 192.168.0.10 to open the EX Controller Interface.

Figure 4.71: Logon screen

User Name:

Password:

Login

This section describes how to setup BO#1.

1. Factory Reset the EX Controller and plug in the network cable to the ETH1 port on EX Controller (If DHCP is running in the network).
  - User name/password: public /
  - User name/password: admin/administrator
2. Plug in the analog phone in the FXS port 1 of the EX Controller and dial \*#\*0 to know the IP address of the EX Controller assigned by using DHCP server.
3. Log into the EX Controller by using the above-mentioned IP address and navigate as described below to configure.

## Network Settings

### Host

1. Select **Network** > **Host** and keep the default configuration interface as mentioned below.

Figure 4.72: Host screen

System **Network** SIP Proxy SBC ISDN POTS SIP Media Telephony Call Router Management Reboot

Status **Host** Interfaces VLAN QoS Local Firewall IP Routing Network Firewall NAT DHCP Server

Figure 4.73: Automatic Configuration Interface

Automatic Configuration Interface	
Automatic IPv4 config source network:	<div>Uplink</div>
Automatic IPv6 config source network:	<div>UplinkV6</div>

2. Change to Static IP-address and enter default Gateway (GW).

Figure 4.74: Default Gateway Configuration

Default Gateway Configuration	
<b>IPv4</b>	
Configuration Source:	Static
Default Gateway:	192.168.17.1
<b>IPv6</b>	
Configuration Source:	Automatic IPv6
Default Gateway:	

3. Change to static DNS server and enter IP-address or FQDN to DNS server.

Figure 4.75: DNS Configuration screen

DNS Configuration	
Configuration Source:	Static
Primary DNS:	10.105.64.3
Secondary DNS:	
Third DNS:	
Fourth DNS:	

4. Change to static SNTP server and enter time server data.

Figure 4.76: SNTP Configuration

SNTP Configuration	
Configuration Source:	Static
<b>Static Servers:</b>	
Primary SNTP:	pool.ntp.org
Secondary SNTP:	
Third SNTP:	
Fourth SNTP:	
<b>Synchronization:</b>	
Synchronization Period:	1440
Synchronization Period On Error:	60

5. Set the Static Time Zone. Valid options are:
- Pacific Time (Canada and US): PST8PDT7,M3.2.0/02:00:00,M11.1.0/02:00:00
  - Mountain Time (Canada and US): MST7MDT6,M3.2.0/02:00:00,M11.1.0/02:00:00
  - Central Time (Canada and US): CST6CDT5,M3.2.0/02:00:00,M11.1.0/02:00:00
  - Eastern Time (Canada and US): EST5EDT4,M3.2.0/02:00:00,M11.1.0/02:00:00
  - Atlantic Time (Canada): AST4ADT3,M3.2.0/02:00:00,M11.1.0/02:00:00
  - GMT Standard Time: GMT0DMT-1,M3.5.0/01:00:00,M10.5.0/02:00:00

- W. Europe Standard Time: WEST-1DWEST-2,M3.5.0/02:00:00,M10.5.0/03:00:00
- China Standard Time: CST-8
- Tokyo Standard Time: TST-9
- Central Australia Standard Time: CAUST-9:30DCAUST-10:30,M10.5.0/02:00:00,M3.5.0/02:00:00
- Australia Eastern Standard Time: AUSEST-10AUSDST-11,M10.5.0/02:00:00,M3.5.0/02:00:00
- UTC (Coordinated Universal Time): UTC0

Figure 4.77: Time Configuration screen

Time Configuration	
Static Time Zone:	WEST-1DWEST-2,M3.5.0/02:00:00,M10.5.0/03:00:00

6. Leave all other items as it is and click **Apply** when finished.

## Interfaces

1. Go to **Network > Interface**.

Figure 4.78: Interfaces screen

System	Network	SIP Proxy	SBC	ISDN	POTS	SIP	Media	Telephony	Call Router	Management	Reboot
Status	Host	Interfaces	VLAN	QoS	Local Firewall	IP Routing	Network Firewall	NAT	DHCP Server		

2. Change **Uplink** to **IpStatic (IPv4 Static)** and enter the static IP-address and Static Default Gateway.

Figure 4.79: Network Interface Configuration

Name	Link	Type	Static IP Address	Static Default Router	Activation	
Lan1	eth2-5	IpStatic (IPv4 Static)	192.168.0.10/24		Enable	-
Uplink	eth1	IpStatic (IPv4 Static)	192.168.17.81/24	192.168.17.1	Enable	-
UplinkV6	eth1	Ip6Static (IPv6 Static)			Disable	-
						+

3. Leave all other items as it is and click **Apply** when ready.

## Local Firewalls

1. Go to **Network > Local Firewall**.

Figure 4.80: Local Firewall screen

System	Network	SIP Proxy	SBC	ISDN	POTS	SIP	Media	Telephony	Call Router	Management	Reboot
Status	Host	Interfaces	VLAN	QoS	Local Firewall	IP Routing	Network Firewall	NAT	DHCP Server		

2. If local firewall security is needed, change default policy to **Drop**.



Figure 4.81: Local Firewall Configuration screen

Configuration Modified:		No
-------------------------	--	----

Local Firewall Configuration	
Default Policy:	Drop <input type="button" value="v"/>
Blacklist Timeout:	60 <input type="button" value="v"/>
Blacklist Rate Limit Timeout:	60 <input type="button" value="v"/>

- Enter the networks for which traffic can enter from.

Figure 4.82: Local Firewall Rules screen

Local Firewall Rules											
#	Activation	Source Address	Source Port	Destination Address	Destination Port	Protocol	Blacklist enable	Action	Rate Limit Value	Rate Limit Time Period	
1	<input type="button" value="Enable"/>	192.168.17.0/24		Uplink		All <input type="button" value="v"/>	<input type="checkbox"/>	Accept <input type="button" value="v"/>	10	60	<input type="button" value="v"/> <input type="button" value="+"/> <input type="button" value="-"/>
2	<input type="button" value="Enable"/>	172.17.17.0/24		Uplink		All <input type="button" value="v"/>	<input type="checkbox"/>	Accept <input type="button" value="v"/>	10	60	<input type="button" value="v"/> <input type="button" value="+"/> <input type="button" value="-"/>
3	<input type="button" value="Enable"/>	10.105.0.0/16		Uplink		All <input type="button" value="v"/>	<input type="checkbox"/>	Accept <input type="button" value="v"/>	10	60	<input type="button" value="v"/> <input type="button" value="+"/> <input type="button" value="-"/>
											<input type="button" value="+"/>

- Click **Save** or **Save and Apply** when ready.

## SBC

### Configuration

- Go to SBC > Configuration. The following Call Agents are present.

Figure 4.83: SBC Configuration screen

System	Network	SIP Proxy	<b>SBC</b>	ISDN	POTS	SIP	Media	Telephony	Call Router	Management	Reboot
Status	<b>Configuration</b>	Rulesets	Live Calls	Running Config	Events	Registration					

Figure 4.84: Call Agent Configuration screen

Call Agent Configuration							
Name	Enable	Gateway	Signaling Interface	Media Interface	Peer Host	Peer Network	
local_users_ca	<input checked="" type="checkbox"/>		uplink_s	uplink_m		0.0.0.0/0	<input type="button" value="v"/> <input type="button" value="-"/>
trunk_lines_ca	<input checked="" type="checkbox"/>	trunk_lines_gw		loop_m			<input type="button" value="v"/> <input type="button" value="-"/>
remote_users_ca	<input type="checkbox"/>		uplink_s	uplink_m			<input type="button" value="v"/> <input type="button" value="-"/>
MX-One_LIM1	<input checked="" type="checkbox"/>		uplink_s	uplink_m	192.168.17.93		<input type="button" value="v"/> <input type="button" value="-"/>
MX-One_LIM2	<input type="checkbox"/>		uplink_s	uplink_m	lim2.mitel.com		<input type="button" value="v"/> <input type="button" value="-"/>
MX-ONE-trunk	<input checked="" type="checkbox"/>		trunk_s	uplink_m	192.168.17.93		<input type="button" value="v"/> <input type="button" value="-"/>
							<input type="button" value="+"/>

2. Insert A-Number prefix and B-number prefix. These numbers are to be added in front of the numbers when the GW is in survivable mode. That is, the call is routed to PSTN and thus needs to be prefixed.
3. Enter the number range that is allowed in the branch in the PATTERN parameter. For example, 321[0-9][0-9]\$ means that the allowed number range in this branch is 32100 – 32199.

Figure 4.85: Routing Rulesets screen

Routing Rulesets			
Priority	Name	Parameters	
1	MX-One_local_users_failover_to_trunk	ANUMBER=013443BNUMBER=08568	^ v -
2	MX-One_to_trunk_lines	PATTERN=PATTERN=111[0-9][0-9]\$	^ v -
3	MX-One_trunk_lines_to_local_users		^ v -
4	MX-One_routes_with_basic_local_survivability_TCP		^ v -
5	MX-One_routes_with_basic_local_survivability_UDP		^ v -
			+

4. Configure each call agent (ca).
5. Click to enter specific data for each call agent.



### Local\_users\_ca

- Enter the IP-address of MX-ONE to the DOMAIN variable.
- Enter the number range that is allowed in the branch in the PATTERN parameter. For example, 321[0-9][0-9]\$ means that the allowed number range in this branch is 32100 – 32199.
- Insert A-Number prefix and B-number prefix. These numbers are to be added in front of the numbers when the GW is in survivable mode. That is, the call is routed to PSTN and thus needs to be prefixed.

Figure 4.86: Configure Call Agent screen

Configure Call Agent	
	Value
<b>Call Agent Parameters</b>	
Name	local_users_ca
Enable	<input checked="" type="checkbox"/>
Gateway	
Signaling Interface	uplink_s
Media Interface	uplink_m
Peer Host	
Peer Network	0.0.0.0/0
Force Transport	None
<b>Monitoring and Blacklisting Parameters</b>	
Keep-Alive Interval	0
Blacklisting Duration	0
Blacklisting Delay	0
Blacklisting Error Codes	

Figure 4.87: Call Agent Rulesets

Call Agent Rulesets				
Priority	Name	Parameters		
1	MX-One_build_RURI_survivability	PATTERN=321[0-9][0-9]\$ DOMAIN=192.168.17.94	^	↓
2	MX-One_Appearance_Prefix	APP_PRFX=SCA-	^	↓
3	MX-One_Appearance_Prefix	APP_PRFX=EDN-	^	↓
4	MX-One_Remove_Outbound_Appearance	PATTERN=321[0-9][0-9]\$	^	↓
5	MX-One_outbound_A_Number_prefix	PATTERN=321[0-9][0-9]\$ A_PRFX=anumber_prefix PSTN_PREF	^	↓
6	MX-One_outbound_B_Number_prefix	BNUMBER=67[0-9][0-9]\$ B_PRFX=08568	^	↓
7	MX-One_outbound_B_Number_prefix	BNUMBER=111[0-9][0-9]\$ B_PRFX=013443	^	↓
8	MX-One_outbound_B_Number_prefix	BNUMBER=221[0-9][0-9]\$ B_PRFX= 031325	^	↓
9	MX-One_outbound_B_Number_Override	BNUMBER=440[0-9][0-9]\$ BOVERRIDE=0856867000	^	↓
10	MX-One_local_reg_users_wth_survivability	EXT_DIGIT_LENGTH=5	^	↓
			+	

**Ruleset MX-One\_build\_RURI survivability (ACTIVE ONLY IN SURVIVAL MODE)**

PATTERN=111[0-9][0-9]\$

The pattern for the internal range of numbers, in this example the internal range would be 11100 – 11199

Calls to this number range stay always local (would not send to the PSTN in survival mode)

DOMAIN=192.168.17.94

The IP-address of the MX-ONE instance running on the VM, in this case 192.168.17.94

**Ruleset: MX\_One\_Appearance\_Prefix (ACTIVE ONLY IN SURVIVAL MODE)**

NEW: APP\_PREFIX=SCA-

This is the prefix for the usernames connected with shared appearance. In this example, you have two: "SCA-" and "EDN-"

**Ruleset: MX-One\_Remove\_Outbound\_Appearance (ACTIVE ONLY IN SURVIVAL MODE)**

PATTERN=321[0-9][0-9]\$

This rule removes any prefix used for Shared Call Appearance. The pattern for the internal range of numbers, in this example the internal range would be 32100 – 32199

**Ruleset: MX-One\_outbound\_A\_Number\_prefix (ACTIVE ONLY IN SURVIVAL MODE)**

PATTERN=321[0-9][0-9]

This defines the local numbers.

A\_PRFX=040598

This is the prefix for the local numbers used on outgoing calls to the PSTN (in this example, received a number block 013443xxxxx from the PSTN provider and add the prefix on outgoing calls, so that the calling party number sent to the PSTN is correct)

PSTN\_PREFIX=00

Dial this prefix to break out to the PSTN. Here, you need to configure the “00” (not to be mixed up with the “00” for international calls!)

**Ruleset: MX-One\_outbound\_B\_Number\_prefix (ACTIVE ONLY IN SURVIVAL MODE)**

This ruleset applies to calls to numbers defined in BNUMBER and will add B\_PRFX to the called party number.

BNUMBER=67[0-9][0-9]\$

Applies to calls to the specific range of extensions,

B\_PRFX=08568

This is the prefix for the Called Party Number. In this case, it was build like: National Prefix (08) + Main part of the HQ’s local number: (568), in case somebody dials an extension in the HQ.

**Ruleset: MX-One\_outbound\_B\_Number\_Override (ACTIVE ONLY IN SURVIVAL MODE)**

This ruleset applies to calls to numbers defined in BNUMBER and will use the BOVERRIDE as Called Party Number.

BNUMBER=440[0-9][0-9]\$

Applies to calls to the specific range

BOVERRIDE=0856867000

Calls to extensions like BNUMBER will be sent to BOVERRIDE, in this example they will be sent to 0856867000

**Ruleset: MX-One\_local\_reg\_users\_with\_survivability**

(Builds the registration cache for survivability purpose)

EXT\_DIGIT\_LENGTH=5

The length of the internal numbers, in this case set to “5”, for numbers like “00001 – 99999”

1. Click **Save** when done.

*Trunk\_Lines\_ca*

- Enter the IP-address of MX-ONE to the DOMAIN variable (in two places).

- Enter the number range that is allowed in the branch in the PATTERN parameter. For example, 321[0-9][0-9]\$ means that the allowed number range in this branch is 32100 – 32199.
- Insert a main extension number in MAIN\_EXT parameter, this is could be the local answering position when dialling a vacant number, and so on.
- Enter the PSTN\_PREFIX and STRIPNDIGITS, this is used to remove the public access code when dialling PSTN calls in survivable mode.

Figure 4.88: Configure Call Agent screen

Configure Call Agent		Value
<b>Call Agent Parameters</b>		
Name	<input type="text" value="trunk_lines_ca"/>	
Enable	<input checked="" type="checkbox"/>	
Gateway	<input type="text" value="trunk_lines_gw"/>	
Signaling Interface	<input type="text"/>	
Media Interface	<input type="text" value="loop_m"/>	
Peer Host	<input type="text"/>	
Peer Network	<input type="text"/>	
Force Transport	<input type="text" value="Tcp"/>	
<b>Monitoring and Blacklisting Parameters</b>		
Keep-Alive Interval	<input type="text" value="0"/>	
Blacklisting Duration	<input type="text" value="0"/>	
Blacklisting Delay	<input type="text" value="0"/>	
Blacklisting Error Codes	<input type="text"/>	

Figure 4.89: Call Agent Rulesets

Call Agent Rulesets			
Priority	Name	Parameters	
1	200_OK_to_SIP_OPTIONS		⬆ ⬇ ⬅
2	MX-One_remove_prefix	PSTN_PREFIX=00	⬆ ⬇ ⬅
3	MX-One_trunk_lines_to_reception_survivability	MAIN_EXT=11104 PATTERN=111[0-9][0-9]\$ DOMAIN=192.168.1	⬆ ⬇ ⬅
4	MX-One_Set_RURI_User_Type_Parameter	USER_TYPE=trunk	⬆ ⬇ ⬅
5	MX-One_build_RURI_survivability	DOMAIN=192.168.17.44	⬆ ⬇ ⬅
6	MX-One_Appearance_Prefix	APP_PRFX=SCA-	⬆ ⬇ ⬅
7	MX-One_Appearance_Prefix	APP_PRFX=EDN-	⬆ ⬇ ⬅
8	media_relay		⬆ ⬇ ⬅
			+

**Ruleset: MX-One\_remove\_prefix**

PSTN\_PREFIX=00

This is the prefix used to dial out to the PSTN

**Ruleset: MX-One\_trunk\_lines\_to\_reception\_survivability**

An incoming call in survival mode will be sent to MAIN\_EXT destination if not reachable

MAIN\_EXT=11104

This will receive the incoming call in case the original destination is not reachable (not defined or not registered)

PATTERN=321[0-9][0-9]\$

The pattern for the internal range of numbers, in this example the internal range would be 32100 – 32199

DOMAIN=192.168.17.94

The IP of the headquarter (the main PBX), in this case 192.168.17.94

### Ruleset: MX-One\_Set\_RURI\_User\_Type\_Parameter

Set RURI User Type Parameter

USER\_TYPE=trunk

1. Click **Save** when done.

### MX-ONE\_Lim1

1. Enter the IP-address of the MX-ONE in the **Peer Host** field.

Figure 4.90: Peer Host field

Configure Call Agent		Value
<b>Call Agent Parameters</b>		
Name	MX-One_LIM1	
Enable	<input checked="" type="checkbox"/>	
Gateway	<input type="text"/>	
Signaling Interface	uplink_s	
Media Interface	uplink_m	
Peer Host	192.168.17.94	
Peer Network	<input type="text"/>	
Force Transport	None	
<b>Monitoring and Blacklisting Parameters</b>		
Keep-Alive Interval	0	
Blacklisting Duration	0	
Blacklisting Delay	0	
Blacklisting Error Codes	<input type="text"/>	

2. Enter the IP-address of the GW in the **RURI\_HOST** parameter.

Figure 4.91: RURI\_HOST parameter

Call Agent Rulesets			
Priority	Name	Parameters	
1	rewrite_RURI_host	RURI_HOST=192.168.17.85	^ v -
2	MX-One_core_side		^ v -
			+

### Ruleset: rewrite\_RURI\_host

Customize RURI host

RURI\_HOST= 192.168.17.85. This is the local IP address.

1. Click **Save** when ready.

### MX-ONE\_TRUNK

1. Enter the IP-address of the MX-ONE in the **Peer Host** field.

Figure 4.92: Call Agent Parameters

Configure Call Agent		Value
<b>Call Agent Parameters</b>		
Name	MX-One-trunk	
Enable	<input checked="" type="checkbox"/>	
Gateway	<input type="text"/>	
Signaling Interface	trunk_s	
Media Interface	uplink_m	
Peer Host	192.168.17.94	
Peer Network	<input type="text"/>	
Force Transport	None	
<b>Monitoring and Blacklisting Parameters</b>		
Keep-Alive Interval	0	
Blacklisting Duration	0	
Blacklisting Delay	0	
Blacklisting Error Codes	<input type="text"/>	

Figure 4.93: Call Agent Rulesets

Call Agent Rulesets			
Priority	Name	Parameters	
1	media_relay	<input type="text"/>	^ v -
2	MX-One_core_side	<input type="text"/>	^ v -
			+

2. When all the changes for call agents are done, a yellow field is shown indicating that configuration has been modified.
3. Click **Save** when ready.

Figure 4.94: Configuration Modified screen

Configuration Modified:	
-------------------------	--

4. If the indication is not removed there are some error in the configuration.
5. Double check changes described above and correct them.

## ISDN

Figure 4.95: ISDN Screen

System	Network	SIP Proxy	SBC	<b>ISDN</b>	POTS	SIP	Media	Telephony	Call Router	Management	Reboot
Status	Statistics	Primary Rate Interface	Interop	Timer	Services						

If ISDN trunks are used the first action to do is to click **Start Sensing**. The system automatically detects certain parameters, for example, number of channels.



## Primary Rate Interface

**Figure 4.96:** Primary Rate Interface screen



1. When sensing is done for several markets, specific parameters can be changed.



Interface Configuration	
Line Type: <a href="#">[Configure]</a>	E1
Endpoint Type:	TE
Clock Mode:	Slave
Port Pinout:	Auto
Monitor Link State:	Enable
Line Coding:	HDB3
Line Framing:	CRC4
Signaling Protocol:	DSS1
Network Location:	User
Preferred Encoding Scheme:	G.711 a-Law
Fallback Encoding Scheme:	G.711 u-Law
Channel Range:	1-30
Channels Reserved for Incoming Calls:	
Channels Reserved for Outgoing Calls:	
Channel Allocation Strategy:	Ascending
Maximum Active Calls:	30
Signal Information Element:	Disable
Inband Tone Generation:	Enable
Inband DTMF Dialing:	Enable
Overlap Dialing:	Disable
Calling Name Max Length:	34
Exclusive B-Channel Selection:	Disable
Sending Complete:	Enable
Send Restart On Startup:	Enable
Link Establishment:	Permanent
Accepted Status Causes:	
Accepted Progress Causes:	1-127
Send Isdn Progress:	Send All
Send Progress Indicator IE:	Send All
Default TON for Calling Party Number IE:	National
Default NPI for Calling Party Number IE:	Isdn Telephony
Default PI for Calling Party Number IE:	Presentation Allowed
Default SI for Calling Party Number IE:	Context Dependent
Default TON for Called Party Number IE:	National
Default NPI for Called Party Number IE:	Isdn Telephony
Notification User Suspended:	Ignore

1. Click **Apply** and restart requested service when done.

## Interop

Figure 4.97: Interop screen



1. You can change other parameters dependent on market.

Figure 4.98: Interop Configuration screen

Interop Configuration	
Progress Indicator In Setup:	Enable
Progress Indicator In Setup Ack:	Enable
Progress Indicator In Call Proceeding:	Enable
Progress Indicator In Progress:	Enable
Progress Indicator In Alerting:	Enable
Progress Indicator In Connect:	Enable
Maximum Facility Waiting Delay (ms):	0
Use Implicit Inband Info:	Disable
Call Proceeding Delay (ms):	0
Calling Name Delivery:	Signaling Protocol

2. Click **Apply** and restart requested service when done.

## Services

Figure 4.99: ISDN Services screen



1. Change other parameters dependent on market.

Figure 4.100: Services Configuration screen

Services Configuration	
Facility Services:	Disable
Calling Line Information Presentation:	Enable
Calling Line Information Restriction:	Disable
Calling Line Information Restriction Override:	Disable
Connected Line Identification Presentation:	Enable
Connected Line Identification Restriction:	Disable
Connected Line Identification Restriction Override:	Disable
Outgoing Notify:	Disable
Maintenance Service Call Termination:	Graceful
Date/Time IE Support:	Disable
AOC-E Support:	No
AOC-D Support:	No
Call Rerouting Behavior:	Unsupported

2. Click **Apply** and restart requested service when done.

# POTS

## Config

Figure 4.101: Config screen



1. Set market specific data for Caller Id handling.

Figure 4.102: General Configuration screen

General Configuration	
Caller ID Customisation:	EtsiDtmf
Caller ID Transmission:	First Ring
Vocal Unit Information:	All

2. Click **Apply** when done and restart service.

## FXS Configuration

Figure 4.103: POTS FXS Configuration screen



1. Set analog phone specific data according to market.

Figure 4.104: FXS Configuration screen

FXS Configuration	
Line Supervision Mode:	DropOnDisconnect
Disconnect Delay:	0
Auto Cancel Timeout:	0
Inband Ringback:	Disable
Shutdown Behavior:	Disabled Tone
Power Drop On Disconnect Duration:	1000
Service Activation:	Flash Hook

Figure 4.105: Country Customisation screen

Country Customisation	
Override Country Configuration:	Disable
Country Override Loop Current:	30
Country Override Flash Hook Detection Range:	100-1200

2. Click **Apply** when done and restart service.

## SIP

## Gateways

Following gateways and port numbers are pre-defined.

Figure 4.106: Gateways screen

System Network SIP Proxy SBC ISDN POTS **SIP** Media Telephony Call Router Management Reboot

Gateways Servers Registrations Authentication Transport Interop Misc

**NOTE:** A SIP route must be defined in MX-ONE to handle traffic to and from the 'trunks\_MX-ONE' gateway.

Figure 4.107: Gateway Configuration screen

Gateway Configuration							
Name	Type	Signaling Network	Media Networks	Media Networks Suggestion	Port	Secure Port	
MX1_analog_ext	Trunk	Uplink		--- Suggestion ---	5080	0	-
trunk_lines_gw	Trunk	Loop	Loop	--- Suggestion ---	5066	0	-
trunks_mx-one	Trunk	Uplink		--- Suggestion ---	5070	0	-
							+

## Servers

Figure 4.108: Servers screen

System Network SIP Proxy SBC ISDN POTS **SIP** Media Telephony Call Router Management Reboot

Gateways Servers Registrations Authentication Transport Interop Misc

1. Enter IP-address to MX-ONE in both **Registrar Host** and **Proxy Host** fields.

Figure 4.109: Default Servers screen

Default Servers	
Registrar Host:	192.168.17.44
Proxy Host:	192.168.17.44
Messaging Server Host:	
Outbound Proxy Host:	

2. Change **trunk\_lines\_gw** to **Yes** in the drop-down list for **Gateway Specific**.

Figure 4.110: Registrar Servers screen

Registrar Servers		
Gateway	Gateway Specific	Registrar Host
MX1_analog_ext	No	192.168.0.10:0
trunk_lines_gw	Yes	%sbc%
trunks_mx-one	No	192.168.0.10:0

3. Enter IP-address of MX-ONE in the **Proxy Host** field.
4. Enter IP-address of the gateway in the **Outbound Proxy Host**.

Figure 4.111: Proxy Servers screen

Proxy Servers			
Gateway	Gateway Specific	Proxy Host	Outbound Proxy Host
MX1_analog_ext	Yes	192.168.17.44	192.168.17.81
trunk_lines_gw	Yes	%sbc%	%sbc%
trunks_mx-one	No	192.168.0.10:0	0.0.0.0:0

5. Enter the IP-address of the gateway as **Alternate Destination** for **MX1\_analog\_ext**.
6. Enter the IP-address of MX-ONE as **Alternate Destination** for **trunks\_mx-one**.

Figure 4.112: Keep Alive Destination screen

Keep Alive Destination	
Gateway	Alternate Destination
MX1_analog_ext	192.168.17.85
trunk_lines_gw	127.0.0.1
trunks_mx-one	192.168.17.94

- Click **Apply** when done and restart service.

## Registrations

Figure 4.113: Registrations screen

System	Network	SIP Proxy	SBC	ISDN	POTS	<b>SIP</b>	Media	Telephony	Call Router	Management	Reboot
Gateways	Servers	<b>Registrations</b>	Authentication	Transport	Interop	Misc					

- Enter the extension numbers for the analog extensions.

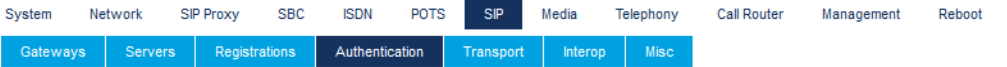
Figure 4.114: Endpoints Registration screen

Endpoints Registration						
Endpoint	User Name	Friendly Name	Register	Messaging	Gateway Name	
Slot1/E1T1			Disable	Disable	trunks_mx-one	
Slot2/E1T1			Disable	Disable	trunks_mx-one	
Slot3/FXS1	32104		Enable	Disable	MX1_analog_ext	
Slot3/FXS2	32105		Enable	Disable	MX1_analog_ext	
Slot3/FXS3	32106		Enable	Disable	MX1_analog_ext	
Slot3/FXS4	32107		Disable	Disable	MX1_analog_ext	
Slot4/E1T1			Disable	Disable	trunks_mx-one	
Slot5/E1T1			Disable	Disable	trunks_mx-one	

- Click **Apply** or **Apply and Refresh** when done.

Authentication

Figure 4.115: SIP Authentication screen



- 1. If password is required, click for any item.



Figure 4.116: Authentication screen

Authentication									
Priority	Criteria	Endpoint	Gateway	Username Criteria	Validate Realm	Realm	User Name		
1	Endpoint	FXS1			Disable	11104			
2	Unit				Enable				
3	Unit				Enable				
4	Unit				Enable				
5	Unit				Enable				
6	Unit				Enable				
7	Unit				Enable				
8	Unit				Enable				
9	Unit				Enable				
10	Unit				Enable				
11	Unit				Enable				
12	Unit				Enable				
13	Unit				Enable				
14	Unit				Enable				
15	Unit				Enable				
16	Unit				Enable				
17	Unit				Enable				
18	Unit				Enable				
19	Unit				Enable				
20	Unit				Enable				
Number of rows to add: 1									

- 2. Indicate for which Endpoint and Criteria changes are applicable.
- 3. Enter the Auth Code, in the **Password** field.
- 4. Disable Validate Realm.

Figure 4.117: Validate Realm screen

Authentication									
Priority	Criteria	Endpoint	Gateway	Username Criteria	Validate Realm	Realm	User Name	Password	
1	Endpoint	Slot3/FXS1			Disable		32104	*****	

- 5. Click **Apply** or **Apply and Refresh Registration** when done and restart service. The result after 'Registration' and 'Authentication' should be like as follows.



Figure 4.118: Endpoints Registration screen

Endpoints Registration Status				
Endpoint	User Name	Gateway Name	Registrar	Status
Slot3/FXS1	32104	MX1_analog_ext	192.168.17.93:0	Registered
Slot3/FXS2	32105	MX1_analog_ext	192.168.17.93:0	Registered
Slot3/FXS3	32106	MX1_analog_ext	192.168.17.93:0	Registered

Transport

Figure 4.119: Transport screen

System   Network   SIP Proxy   SBC   ISDN   POTS   SIP   Media   Telephony   Call Router   Management   Reboot

Gateways   Servers   Registrations   Authentication   Transport   Interop   Misc

- 1. Enable UDP if required.

Figure 4.120: Protocol Configuration screen

Protocol Configuration					
UDP	UDP QValue	TCP	TCP QValue	TLS	TLS QValue
Enable ▾	<input type="text"/>	Enable ▾	<input type="text"/>	Disable ▾	<input type="text"/>

- 2. Click **Apply** when done and restart service.

Misc

Figure 4.121: Misc screen

System   Network   SIP Proxy   SBC   ISDN   POTS   SIP   Media   Telephony   Call Router   Management   Reboot

Gateways   Servers   Registrations   Authentication   Transport   Interop   Misc

- 1. Enter the IP-address of MX-ONE in the **SIP Domain Override** filed for **trunk\_lines\_gw**.

Figure 4.122: Gateway Configuration screen

Gateway Configuration	
Gateway Name	SIP Domain Override
MX1_analog_ext	<input type="text"/>
trunk_lines_gw	192.168.17.94
trunks_mx-one	<input type="text"/>

- 2. Click **Apply** when done and restart service.

# Media

## Codecs

Figure 4.123: Codecs screen



1. Change Codecs according to preference.

Figure 4.124: Changing Codecs

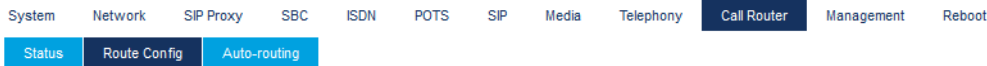
Codec	Voice	Data	Advanced	
G.711 a-Law	Enable ▾	Enable ▾		
G.711 u-Law	Disable ▾	Enable ▾		
G.723	Disable ▾			
G.726 16Kbps	Disable ▾			
G.726 24Kbps	Disable ▾			
G.726 32Kbps	Disable ▾	Disable ▾		
G.726 40Kbps	Disable ▾	Disable ▾		
G.729	Disable ▾			
T.38		Enable ▾		
Clear Mode	Disable ▾	Disable ▾		
Clear Channel	Disable ▾	Disable ▾		
X CCD	Disable ▾	Disable ▾		

2. Click **Apply** when done and restart service.

# Call Router











## Route Config

Figure 4.125: Route Config screen



1. Click  for index 1. This is used if the received B-number contains a full number. That is, more digits than the pure DID numbers.

Figure 4.126: Routes screen

Routes						
Index	Sources	Criteria Property	Criteria Rule	Transformations	Signaling Properties	Destination
1	isdn-Slot1/E1T1, isdn-Slot2/E1T1, isdn-Slot3/E1T1, isdn-Slot4/E1T1, isdn-Slot5/E1T1, isdn-Slot6/E1T1, isdn-Slot7/E1T1, isdn-Slot8/E1T1, r2-Slot1/E1T1, r2-Slot2/E1T1, r2-Slot3/E1T1, r2-Slot4/E1T1, r2-Slot5/E1T1, r2-Slot6/E1T1, r2-Slot7/E1T1, r2-Slot8/E1T1, e&m-Slot1/E1T1, e&m-Slot2/E1T1, e&m-Slot3/E1T1, e&m-Slot4/E1T1, e&m-Slot5/E1T1, e&m-Slot6/E1T1, e&m-Slot7/E1T1, e&m-Slot8/E1T1, fxo-Slot2/FXO1, fxo-Slot2/FXO2, fxo-Slot2/FXO3, fxo-Slot2/FXO4, fxo-Slot3/FXO1, fxo-Slot3/FXO2, fxo-Slot3/FXO3, fxo-Slot3/FXO4, fxo-Slot4/FXO1, fxo-Slot4/FXO3, fxo-Slot4/FXO2, fxo-Slot4/FXO4, fxo-Slot5/FXO1, fxo-Slot5/FXO2, fxo-Slot5/FXO3, fxo-Slot5/FXO4, fxo-Slot6/FXO1, fxo-Slot6/FXO2, fxo-Slot6/FXO3, fxo-Slot6/FXO4, fxo-Slot7/FXO1, fxo-Slot7/FXO2, fxo-Slot7/FXO3, fxo-Slot7/FXO4, fxo-Slot8/FXO1, fxo-Slot8/FXO2, fxo-Slot8/FXO3, fxo-Slot8/FXO4	None		DID_Extension		sip-trunk_lines_gw     
2	sip-trunks_mx-one, sip-trunk_lines_gw	None				hunt-Hunt1     

2. In the Transformations field add a name for a transformation rule.

Figure 4.127: Configure Route screen

Configure Route 1		
	Value	Suggestion
Sources	isdn-Slot1/E1T1, isdn-Slot2/E1T1, isdn-Slot3/E1T1, isdn-Slot4/E1T1, isdn-Slot5/E1T1, isdn-Slot6/E1T1, isdn-Slot7/E1T1, isdn-Slot8/E1T1, r2-Slot1/E1T1, r2-Slot2/E1T1, r2-	--- Suggestion ---
Criteria Property	None	
Criteria Rule		--- Suggestion ---
Transformations	DID_Extension	--- Suggestion ---
Signaling Properties		--- Suggestion ---
Destination	sip-trunk_lines_gw	--- Suggestion ---
Config Status		


3. Click **Save**.
4. Click  in the first Call Property Transformation and enter the same name as above.
5. Use Called E164 for both **Criteria Based On** and **Transformation Applies To** fields.

Figure 4.128: Configure Transformation screen

Configure Transformation 1	
	Value
Name	<input type="text" value="DID_Extension"/>
Criteria Based On	<input type="text" value="Called E164"/>
Transformation Applies To	<input type="text" value="Called E164"/>
Config Status	

6. Click **Save** or **Save and Insert Rule**.
7. Click in the second Call Property Transformation and enter the same name as above.
8. Use Called E.164 for both **Criteria Based On** and **Transformation Applies To** fields.



Figure 4.129: Configure Transformation screen 1

Configure Transformation 1	
	Value
Name	<input type="text" value="DID_Extension"/>
Criteria Based On	<input type="text" value="Called E164"/>
Transformation Applies To	<input type="text" value="Called E164"/>
Config Status	

9. Click **Save** or **Save and Insert Rule**.
10. Click in the second Call Property Transformation, and enter the same name as above.








11. The Criteria Rule in this case is 443(111..)\$ and the transformation rule is \1.
12. This means that if a B-number is received containing 44311104, then the 3 first digits (443) are removed before the call is sent to MX-ONE for further processing. (111..)\$ means that the number can only be 5 digits starting with 111.

Figure 4.130: Configure Transformation Rule 1






Configure Transformation Rule 1		
	Value	Suggestion
Type	Called E164 to Called E164	
Name	<input type="text" value="DID_Extension"/>	<input type="text" value="--- Suggestion ---"/>
Criteria Rule	<input type="text" value="598(321..\$)"/>	<input type="text" value="--- Suggestion ---"/>
Transformation Rule	<input type="text" value="\1"/>	<input type="text" value="--- Suggestion ---"/>
Next Transformation	<input type="text" value=""/>	<input type="text" value="--- Suggestion ---"/>
Config Status		

13. Click **Save** or **Save and Insert Rule**. Now, the 'Call Property Transformations' looks like this as shown below.

Figure 4.131: Transformations screen

Transformations				
Index	Name	Criteria Based On	Transformation Applies To	
1	DID_Extension	Called E164	Called E164	   
				

Transformation Rules				
Index	Name	Criteria Rule	Transformation Rule	Next Transformation
1	DID_Extension	598(321..\$)	\1	
   				
				

- Click **Save** if the yellow indication on top of the page is ON.

## Management


Figure 4.132: Management screen

System	Network	SIP Proxy	SBC	ISDN	POTS	SIP	Media	Telephony	Call Router	<b>Management</b>	Reboot
Configuration Scripts	Backup / Restore	Firmware Upgrade	Certificates	SNMP	CWMP	Access Control	File	Misc			

## Backup/Restore

- Click the **Activate unsecure script transfers through web browser** link.

Figure 4.133: Image Configuration screen

Image Configuration	
<b>Transfer Parameters</b>	
File Name:	<input type="text" value="Backup_2018-07-30_85.xml"/> 
Transfer Protocol:	<input type="text" value="File"/>
Host Name:	<input type="text" value="0.0.0.0:0"/>
Location:	<input type="text"/>
User Name:	<input type="text"/>
Password:	<input type="text"/>
<b>Backup Parameters</b>	
Content:	<input type="text" value="Config And Certificates"/>
<b>Privacy Parameters</b>	
Privacy Algorithm:	<input type="text" value="None"/>
Privacy Key:	<input type="text"/>

- Click **Apply and Backup Now**.

## File

Figure 4.134: File screen

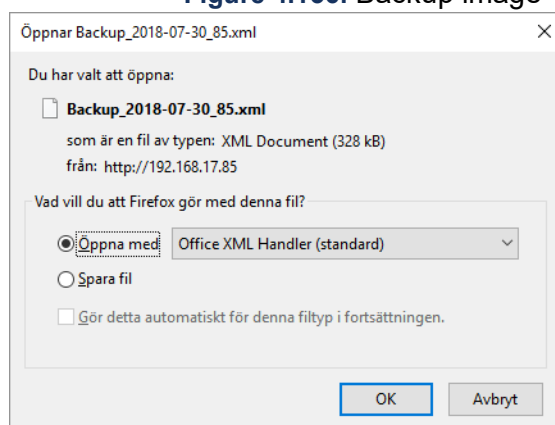
System	Network	SIP Proxy	SBC	ISDN	POTS	SIP	Media	Telephony	Call Router	<b>Management</b>	Reboot
Configuration Scripts	Backup / Restore	Firmware Upgrade	Certificates	SNMP	CWMP	Access Control	<b>File</b>	Misc			

Figure 4.135: Internal files screen

Internal files		
Name	Description	Size
<a href="#">conf/Backup_2018-07-30_85.xml</a>	Automatically generated on 24/08/2018 08:29:46.	149 KB
<a href="#">conf/FXO_Country_Defaults.cfg</a>	FXO Country Defaults	1 KB
<a href="#">conf/FXO_North-America_3km.cfg</a>	FXO North-America 3km	1 KB
<a href="#">conf/PRI_China-DSS1.cfg</a>	China DSS1	3 KB
<a href="#">conf/PRI_Default.cfg</a>	PRI default configuration	3 KB
<a href="#">conf/PRI_NorthAmerica-NI1.cfg</a>	North America NI1	3 KB
<a href="#">conf/PRI_NorthAmerica-NI2.cfg</a>	North America NI2	3 KB
<a href="#">conf/Survivability_Enable.cfg</a>	Configures the EX Controller for MX-ONE survivability environment.	29 KB
<a href="#">conf/Survivability.cfg</a>	Configures the unit to use the SipProxy service for basic use cases.	1 KB
<a href="#">vm/drives/mxone7.iso</a>	Bootable disc file	6.2 GB
10 file(s)		Total: 6.2 GB / Available: 2.4 GB

1. Find the previously made backup image.

Figure 4.136: Backup image



2. Download and store on a secure place.

## Configure TLS on an EX/GX Controller

This section describes how to configure TLS on an EX/GX controller with a typical scenario for a branch office with survivability and local presence. TLS ensures secure communication between the MX-ONE system and the EX and GX controller.

### Prerequisites

Before you configure the TLS on the controller, ensure that the following requirements are met:

- The EX/GX controller setup is complete without TLS before you configure TLS on the controller. See the previous chapters in this document for the setup information.

- The EX/GX controller setup is fully loaded and the virtual machine on which MX-ONE has been setup is switched on.
- The FXS extensions are registered. You can view the registration status in the path **SIP > Registrations**.
- The FXS extensions need to be in the SBC registration cache. You can view in the path **SBC > Registration**.
- The TLS certificate authority is generated and is available in the path `/etc/opt/eri_sn/certs/root` with:
  - Certificate authority file: `/etc/opt/eri_sn/certs/root/CA.pem`
  - Private key: `/etc/opt/eri_sn/certs/root/private_key.pem`

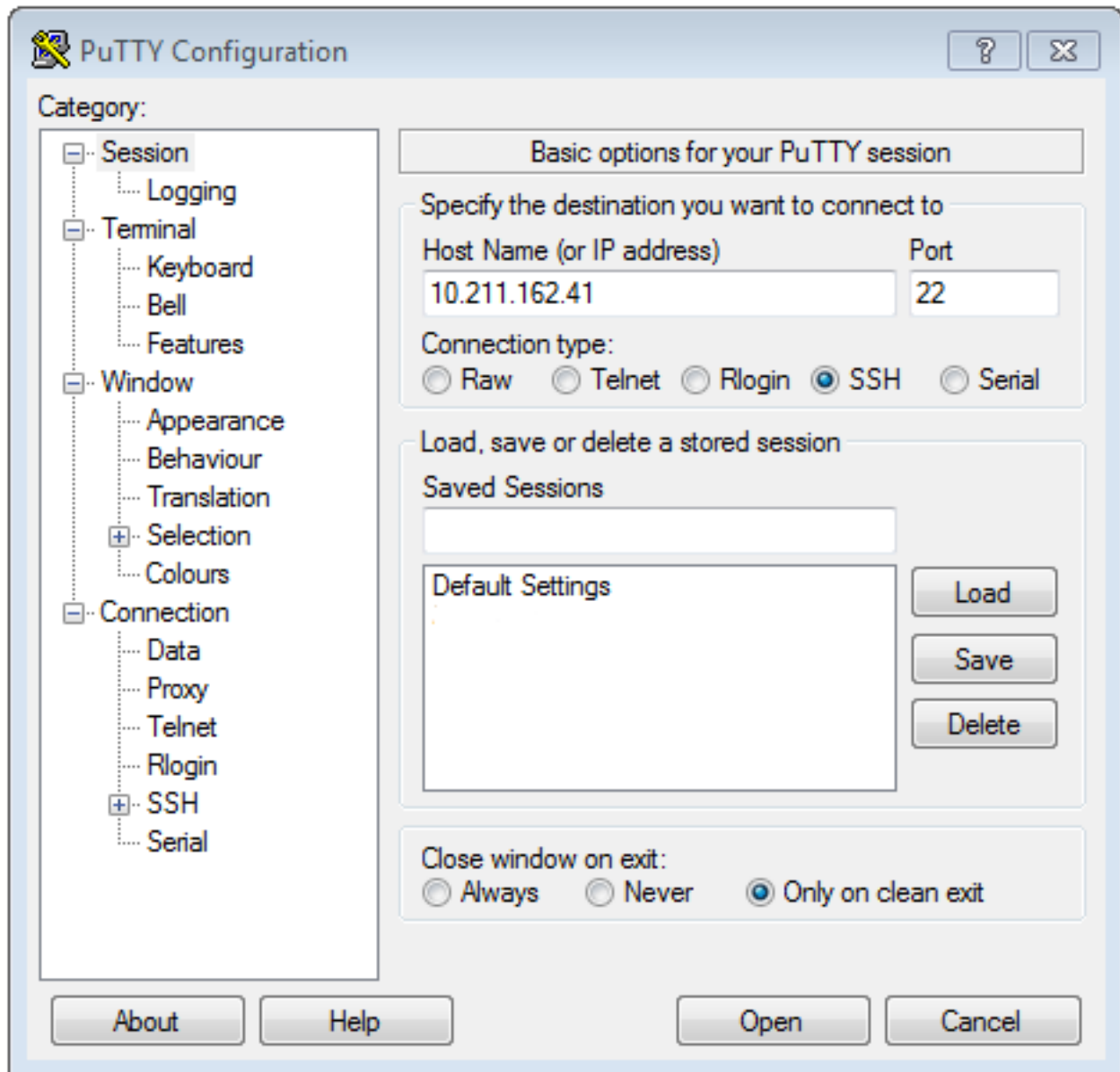
## Creating TLS Certificate with SAN

This section describes how to create a TLS certificate with Subject Alternative Name (SAN). SAN extension of the certificate specifies additional host names so that more than one host can use the same copy of a single certificate. This is required because the traffic between FXS ports and the SBC uses the loop-back 127.0.0.1 address.

### Connecting CA to the MX-ONE Server

To connect Certificate Authority (CA) to the MX-ONE server:

1. Log into the SSH client, such as Putty.
2. Connect to the MX-ONE server using the administrator credentials:



MX-ONE Server - SSH

## Verifying the CA File

Using the command line, verify that the certificate authority file is valid and contains the required Issuer:

```
openssl x509 -in /etc/opt/eri_sn/certs/root/CA.pem -text | grep Issuer
Issuer: CN=MXOneEnterpriseCA, C=SG, O=Root Certificate, OU=MX-ONE/emailAd-
dress=root@EXLIMIPV4V6.mxonebglman.com
```



## Generating the Unit Certificate with SAN

For the TLS to be enabled on different interfaces you must generate a unit certificate with SAN. For example:

- Uplink: 10.211.162.127
- LAN1: 192.168.0.10 (default IP)
- Loopback: 127.0.0.1 (IP to connect FXS and PSTN ports to the internal SBC)

The certificate must be generated on the MX-ONE server using the following procedure:

1. Create a directory for the unit certificates.

```
mkdir -p /etc/opt/eri_sn/certs/units
cd /etc/opt/eri_sn/certs/units
```

2. Create a configuration file for the uplink (10.211.162.127.cnf) to provide SAN options. Replace the uplink IP (10.211.162.127) with the IP address of the EX and GX controller.

```
cat << EOF > 10.211.162.127.cnf
[req]
distinguished_name = req_distinguished_name
req_extensions = v3_req
prompt = no

[req_distinguished_name]
CN = 10.211.162.127

[v3_req]
basicConstraints = CA:false
keyUsage = digitalSignature, keyEncipherment, dataEncipherment
extendedKeyUsage = serverAuth, clientAuth
subjectAltName = @alt_names

[alt_names]
DNS.1 = 192.168.0.10
DNS.2 = 127.0.0.1
DNS.3 = 10.211.162.127
IP.1 = 192.168.0.10
IP.2 = 127.0.0.1
IP.3 = 10.211.162.127
EOF
```

3. Generate a Private Key for the EX and GX controller unit. The first command will generate a key with password, the second one will convert the key so it requires no password (required by the following steps):

```
openssl genrsa -aes256 -out 10.211.162.127.key.protected 2048
openssl rsa -in 10.211.162.127.key.protected -out 10.211.162.127.key
```

4. Generate a CSR for the Unit.

```
openssl req -new -key 10.211.162.127.key -out 10.211.162.127.csr -sha256
-config 10.211.162.127.cnf
```

5. Verify the CSR:

```
openssl req -text -noout -verify -in 10.211.162.127.csr
```

6. Sign the CSR and generate a new certificate:

```
openssl x509 -req -sha256 -days 3652 -in 10.211.162.127.csr -CA
../root/CA.pem -CAkey ../root/private_key.pem -CAserial ../root/CA.srl
-CACreateserial -out 10.211.162.127.crt -extfile 10.211.162.127.cnf
-extensions v3_req
```

**7. Verify the uplink certificate (10.211.162.127.crt):**

```
openssl x509 -in 10.211.162.127.crt -text
```

**8. Create the uplink .pem file.**

```
cat 10.211.162.127.crt 10.211.162.127.key > 10.211.162.127.pem
```

**9. Generate a Private Key for the EX and GX controller unit. The first command will generate a key with password, the second one will convert the key so it requires no password (required by the following steps):**

```
openssl genrsa -aes256 -out 10.211.162.127.key.protected 2048
openssl rsa -in 10.211.162.127.key.protected -out 10.211.162.127.key
```

**10. Generate a CSR for the Unit.**

```
openssl req -new -key 10.211.162.127.key -out 10.211.162.127.csr -sha256
-config 10.211.162.127.cnf
```

**11. Verify the CSR:**

```
openssl req -text -noout -verify -in 10.211.162.127.csr
```

**12. Sign the CSR and generate a new certificate:**

```
openssl x509 -req -sha256 -days 3652 -in 10.211.162.127.csr -CA
../root/CA.pem -CAkey ../root/private_key.pem -CAserial ../root/CA.srl
-CACreateserial -out 10.211.162.127.crt -extfile 10.211.162.127.cnf
-extensions v3_req
```

**13. Verify the uplink certificate (10.211.162.127.crt):**

```
openssl x509 -in 10.211.162.127.crt -text
```

**14. Create the uplink .pem file.**

```
cat 10.211.162.127.crt 10.211.162.127.key > 10.211.162.127.pem
```

## Copying the Files on PC

Using a file transfer software, copy the following files from the MX-ONE to your PC:

- Unit Certificate: /etc/opt/eri\_sn/certs/units/10.211.162.127.pem
- Root Certificate: /etc/opt/eri\_sn/certs/root/CA.pem

## Configuring the EX/GX for TLS

The procedures described in this section shows how to configure TLS in an EX/GX controller to establish a secure connection with MX-ONE system.

## Login to the EX/GX Controller

Open a Web browser, log in to the EX/GX controller by using the default IP address or the previously configured uplink IP address. You can either log in as a public user (with no password) or an administrator using default credentials.

## Installing Unit Certificates

1. In the EX/GX controller user interface, navigate to **Management > Certificates**.



### • Certificates

Certificate transfer through web browser is disabled because of unsecure HTTP access.

- [Activate unsecure certificate transfer through web browser](#)

2. Under Certificate Import Through Web browser.
  - a. Choose **Host** and click **Choose**.
  - b. Select the appropriate file (.pem file) on your PC and then click **Import**.

The screenshot shows the 'Certificate Import Through Web Browser' form. The 'Type' dropdown is set to 'Host'. The 'Path' field contains '10.211.162.127.pem'. There is a 'Choose File' button next to the path field and an 'Import' button on the right.

3. Under Certificate Import Through Web browser.
  - a. Choose **Other** and click **Choose**.
  - b. Select the appropriate file (.pem file) on your PC and then click **Import**.

The screenshot shows the 'Certificate Import Through Web Browser' form. The 'Type' dropdown is set to 'Other'. The 'Path' field contains 'CAmx.pem'. There is a 'Choose File' button next to the path field and an 'Import' button on the right.

## 4. Verify that the certificates have been installed:

Some changes require to restart a service to apply new configuration.  
Please click this link to access the [services table](#) or just restart required services

## • Certificates

Host Certificates						
File Name	Issued To	Issued By	Valid From	Valid To	Usage	
10.211.162.127.pem	10.211.162.127	MXOneEnterpriseCA	2019-08-09 14:40:22	2029-08-08 14:40:22	TlsClient, TlsServer	—

Other Certificates						
File Name	Issued To	Issued By	Valid From	Valid To	Usage	CA
CAMx.pem	MXOneEnterpriseCA	MXOneEnterpriseCA	2019-08-07 14:58:23	2020-08-06 14:58:23		Yes
Cert_MxDefault001.der	Media5 Corporation - Mediatrix Primary CA	Media5 Corporation - Mediatrix Primary CA	2015-03-06 15:06:40	2065-03-06 15:06:40	TlsClient, TlsServer	Yes

Host Certificate Associations											
File Name	SIP	Web	EAP	Conf	Fpu	File	Cert	Nlm	SBC	CWMP	
10.211.162.127.pem	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	

## 5. Restart required services and log in to the EX/GX controller user interface again.

## Configuring the Secure SIP ports

By default, the EX/GX controllers only listen to the non-secure SIP ports.

1. Navigate to **SIP > Gateways** in the EX/GX controller interface.

Gateway Configuration							
Name	Type	Signaling Network	Media Networks	Media Networks Suggestion	Port	Secure Port	
MX1_analog_ext	Trunk	Uplink		--- Suggestion ---	5080	5081	—
trunk_lines_gw	Trunk	Loop	Loop	--- Suggestion ---	5066	5067	—
trunks_mx-one	Trunk	Uplink		--- Suggestion ---	5070	5071	—
							+

Apply

## 2. For each SIP Gateway, add a secure port (Port +1).

3. Click **Apply** and restart the services.

## Setting the TLS version, Cipher Suite, and Certificate Validation Level

For SIP gateways on the EX/GX to communicate with the SBC service, configure the TLS version to 1.2 and the Cipher Suite to CS3.

**NOTE:** It is recommended to disable the certificate validation until the setup is complete.

1. Navigate to **Management > Configuration Scripts** and click Execute.2. Select **Activate unsecure script transfers and execution through web browser**.

## 3. In Execute inline script, copy and paste the following:

```
SipEp.TransportTlsVersion=TLsv1_2
SipEp.TransportTlsCipherSuite=CS3
SipEp.InteropTlsCertificateValidation=NoValidation
Sbc.CertificateValidation=NoValidation
Scm.RestartRequiredServices
```

Execute Inline Script	
<pre>SipEp.TransportTlsVersion=TLsv1_2 SipEp.TransportTlsCipherSuite=CS3 SipEp.InteropTlsCertificateValidation=NoValidation Sbc.CertificateValidation=NoValidation Scm.RestartRequiredServices</pre>	<a href="#">(Clear Script)</a>
<input type="button" value="Execute"/>	

- Click **Execute**. It takes approximately 30 seconds for the services to restart.

## Enabling TLS on the SBC Service



To enable TLS on SBC:

- Navigate to **SBC > Configuration**.

System	Network	SIP Proxy	<b>SBC</b>	ISDN	POTS	SIP	Media	Telephony	Call Router	Management	Reboot	
Status	<b>Configuration</b>	Rulesets	Live Calls	Running Config	Events	Registration						

### • Configuration

- In Call Agent Configuration, edit `trunk_lines_ca` by clicking on the Edit icon next to it.

Call Agent Configuration							
Name	Enable	Gateway	Signaling Interface	Media Interface	Peer Host	Peer Network	
local_users_ca	<input checked="" type="checkbox"/>		uplink_s	uplink_m		0.0.0.0/0	
trunk_lines_ca	<input checked="" type="checkbox"/>	trunk_lines_gw		loop_m			

- Set Force Transport as **Tls** and click **Save**.

### • Configure Call Agent

Configure Call Agent	
	Value
<b>Call Agent Parameters</b>	
Name	<input type="text" value="trunk_lines_ca"/>
Enable	<input checked="" type="checkbox"/>
Gateway	<input type="text" value="trunk_lines_gw"/>
Signaling Interface	<input type="text" value=""/>
Media Interface	<input type="text" value="loop_m"/>
Peer Host	<input type="text" value=""/>
Peer Network	<input type="text" value=""/>
Force Transport	<input type="text" value="Tls"/>

- Repeat the above steps for `local_users_ca` and `MX-ONE_LIM1` call agents.

- In Signaling Interface Configuration, edit `loop_s` and `uplink_s` and set Allowed Transports to **TlsOnly** and Tls Mode to **Both** and click **Apply**.

Signaling Interface Configuration							
Name	Network	Port	Secure Port	Allowed Transports	Tls Mode	Public Address	
<code>loop_s</code>	Loop	0	0	TlsOnly	Both		—
<code>lan1_s</code>	Lan1	0	0	All	Client		—
<code>uplink_s</code>	Uplink	0	0	TlsOnly	Both		—
<code>trunk_s</code>	Uplink	5090	5092	All	Client		—
							+

- Restart the required services. It takes about 30 seconds for the SBC service to restart.
- Clear cache registration by navigating to **SBC > Registration**.

## Enabling TLS between SIP Gateways and SBC

To enable TLS between SIP Gateways and SBC:

- Navigate to **SIP > Transport**.

System	Network	SIP Proxy	SBC	ISDN	POTS	<b>SIP</b>	Media	Telephony	Call Router	Man
Gateways	Servers	Registrations	Authentication	<b>Transport</b>	Interop	Misc				

### • Transport

General Configuration	
Add SIP Transport in Registration:	Enable
Add SIP Transport in Contact Header:	Enable
Persistent Base Port:	16000
Failback Interval:	15
TLS Certificate Trust Level:	Locally Trusted
TCP Connect Timeout:	127

Protocol Configuration					
UDP	UDP QValue	TCP	TCP QValue	TLS	TLS QValue
Disable		Enable		Enable	

Apply

- Configure the general configuration details as shown in the above figure and click **Apply**.
- Restart the required services. It takes about 30 seconds for the service to restart.
- Navigate to **SIP > Registrations**.
- Validate if endpoints are registered the agent `MX1_analog_ext`.

6. Navigate to **SBC > Registration**, validate all endpoints are registered using TLS.

AoR	Contact-URI
sip:32100@10.211.162.41	sip:32100@10.211.162.127:16000;transport=tls
sip:32101@10.211.162.41	sip:32101@10.211.162.127:16000;transport=tls
sip:32102@10.211.162.41	sip:32102@10.211.162.127:16000;transport=tls
sip:32103@10.211.162.41	sip:32103@10.211.162.127:16000;transport=tls

7. Test a call between endpoints. For example 32100 to 32101.

## Enabling SRTP on EX/GX Controller

To enable SRTP on the EX/GX controller:

1. Navigate to **Media > Security**.
2. Under Select Endpoint, choose **Secure**.
3. Select Mode as, **Secure**.
4. Select Key Management Protocol as, **SDES**.
5. Select Encryption as, **AES\_CM\_128**.
6. Select **Yes** for the T.38 setting.

## Enabling Certificate Validation

After the EX/GX controller with TLS setup is complete, you can enable certificate validation:

1. Navigate to **Management > Configuration Scripts > Execute** and select Activate unsecure script transfers and execution through web browser.
2. In Execute Inline Script, copy and paste the following:

```
SipEp.InteropTlsCertificateValidation=HostName
bc.CertificateValidation=HostName
Sbc.ResetRegistrationCache
Scm.RestartRequiredServices
```

3. Click **Execute**.
4. Navigate **SIP > Registrations**.
5. Validate that the endpoints are registered to call agent `MX1_analog_ext`.

## Known Limitations

Below are some known limitations when using the EX-Controller or GX-Gateway:

- When MX-ONE is installed as a virtual machine in the EX-Controller, Provisioning Manger is not allowed to be installed.
- When EX-Controller is used in a multi-server configuration the EX-controller can never be the master server.
- Maximum 5 servers can exist in a multi-server configuration, where at least one of the servers is an EX-controller.
- When deploying a MX-ONE as a virtual machine the maximum amount of RAM is 7168 Mbytes.



# Integration of MiVoice MX-ONE with Microsoft® Lync Server™ 2013 – Remote Call Control

## Introduction

MiVoice MX-ONE, a complete IP-based communications system, has evolved from a voice centric system into a true multimedia communication system that can route and provide services to media sessions like video, instant messaging etc. It is the core component of the MX-ONE solution, which provides the necessary applications to offer true mobility and Unified Communications and Collaboration (UCC). MX-ONE (TS) is based on an open software and hardware environment, using standard servers with a LINUX SUSE operating system. MX-ONE Service Node focuses on enhanced SIP implementations to target our strategy regarding openness, cloud computing and video support. An example of MX-ONE openness is the fact that it can interwork with third party UC products using standards-based protocols, such as SIP and CSTA III (XML).

As part of this standards-based approach and in order to offer our customers a choice, we have worked together with Microsoft to ensure that MX-ONE can be integrated with the latest Microsoft Unified Communications products. MX-ONE is fully certified by the Microsoft Partner Program since Version 4.1 with Lync Server 2010 (Direct SIP integration) as well as MX-ONE 5.0 SP3 HF2 with Lync 2013 (Direct SIP integration) in order to ensure that customers have seamless experiences with setup, support, and use of MX-ONE with Microsoft Unified Communications software.

In MX-ONE 5.0 SP1, TR-87 support for CSTA III (Computer Supported Telecommunications Applications Version 3) was added to allow a third party application to control an MX-ONE device via CSTA and SIP messages. This service can be used, for example, to connect MX-ONE and Microsoft Lync Server via a function called Remote Call Control.

Mitel has performed an internal integration validation between MX-ONE 6.0 and Lync Server 2013 via Remote Call Control, where several tests were executed to assure the compatibility between the products.

## Scope

The intent of this guide is to describe the setup tasks to integrate MiVoice MX-ONE and Microsoft Lync Server 2013 for Remote Call Control.

For more details regarding components of this integration, we refer to the relevant MX-ONE CPI documentation or, please, go to the Microsoft Lync Server 2013 product website.



Note! Always check the latest products documentation.

## Solution Description

Integration of MX-ONE 6.0 with Microsoft Lync Server 2013 for Remote Call Control as a complementary solution, provides users enabled for remote call control to use Lync 2013 client to control calls on their MX-ONE phones.

### MiVoice MX-ONE

MiVoice MX-ONE has a built-in CSTA III server that is an interface that other applications can use to remotely control a phone. Examples of operations that can be performed with CSTA Phase III are: make call, answer call, dial a number and terminate a call.

MX-ONE 6.0 supports CSTA method that is based on European Computer Manufacturers Association (ECMA) Technical Report-87 (TR-87), called Using CSTA for SIP Phone User Agents (uaCSTA). MX-ONE implements a subset of the capabilities and methods proposed in TR-87 specification.

In TR-87 (Using CSTA for SIP Phone User Agents (uaCSTA)):

SIP is used to establish a CSTA application session

CSTA service request and response messages are transported over SIP

CSTA monitor is started and CSTA events are transported over SIP

### Microsoft Lync Server 2013

Microsoft Lync Server 2013 offers Remote Call Control (RCC) support that allows users to remotely control phones connected to a call manager, such as MX-ONE. It gives Lync 2013 client users the ability to make or receive calls on their fixed or mobile phone instead of a computer.

## Integration

CSTA III (XML) is required to provide the integration between MX-ONE and Lync Server for Remote Call Control as shown in the figure below.

The telephony feature commands are sent from the Lync 2013 client through the Microsoft Lync Server 2013 to the internal MX-ONE CSTA server as CSTA III messages over SIP, so called user agent CSTA (uaCSTA). The internal MX-ONE CSTA server analyzes the requests and maps them to the corresponding CSTA commands towards MX-ONE, which will then carry out the requests.

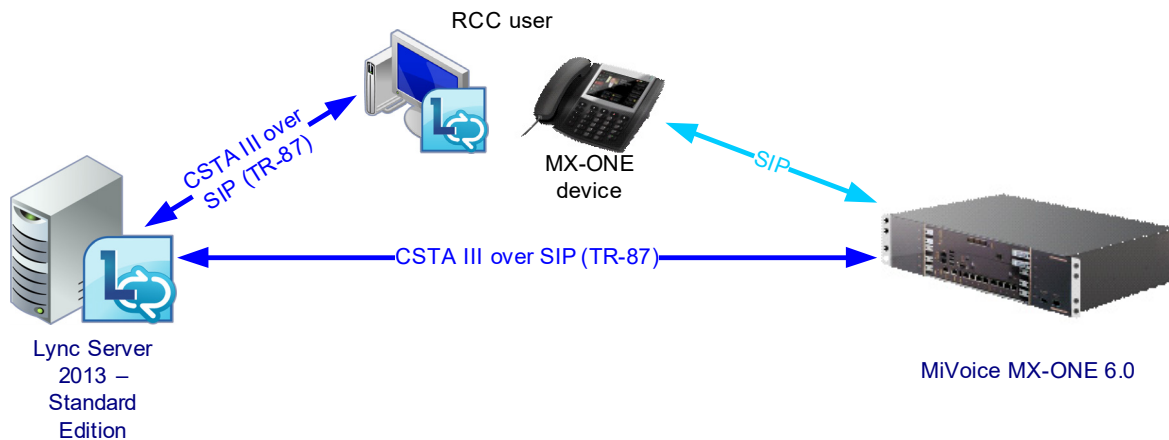


Figure 1 - Integration via Remote Call Control (RCC) between MX-ONE and Lync Server 2013

With Microsoft Lync Server 2013 integration, it is possible from Lync 2013 client (Remote Call Control Only) to manage calls and talk using any fixed and remote extensions within the MX-ONE.

The features that a Lync 2013 client can manage when integrate with MX-ONE using RCC are:

Make an outgoing call

Answer an incoming call

Transfer a call to another user (monitored transfer with current conversations)

Single step transfer

Forward an incoming call to an internal number (internal and private network extensions)

Forward an incoming call to an external number

Redirect an incoming call

Place calls on hold

Alternate (toggle) between multiple concurrent calls

Answer a second call while already in a call.

Dial dual-tone multi-frequency (DTMF) digits

## Requirements and Setup

MX-ONE and Microsoft Lync needs to be configured in different sip domains. Mitel recommendation is that MX-ONE is a sub-domain of the Lync domain.

For example, Lync runs on the domain: domain.com and MX-ONE runs on the domain: mx-one.domain.com.

## MIVOICE MX-ONE Requirements

Software and licenses required for Microsoft Remote Call Control integration:

MiVoice MX-ONE Service Node 6.0 or later

MX-ONE licenses for:

CSTA III



Note! Multi terminal extensions cannot be monitored via CSTA and therefore it does not work in the Remote Call Control scenario.

## Microsoft Lync Server 2013 Requirements

The Microsoft infrastructure (AD, DNS, CA, etc) needs to be in place, including all licenses required.

This guide does not cover the Lync Server 2013 installation. Our recommendation is that the Microsoft infrastructure shall be installed by a trained Microsoft engineer.

Before to start Microsoft Lync Server 2013 for RCC setup, read the following document:

Microsoft Lync Server 2013, Deploying Remote Call Control

<http://technet.microsoft.com/en-us/library/gg558664.aspx>



Note! This Microsoft documentation is used in conjunction with this guide.

MX-ONE was validated with Microsoft Lync 2013 Remote Call Control with only one Lync Front End server.

Microsoft Lync 2013 requires load balancer when more than one Front End is used. Please note that this setup was not validated with MX-ONE.



Note! The latest Lync Client (Lync 2013 update: April 2014) needs to be installed in the end user computers, please see that article below.

<http://support.microsoft.com/kb/2880474>

## Integration Setup - TCP

The setup used in this guide is based on the following scenario:

One Microsoft Lync Server - Standard Edition connected with one MiVoice MX-ONE 6.0.

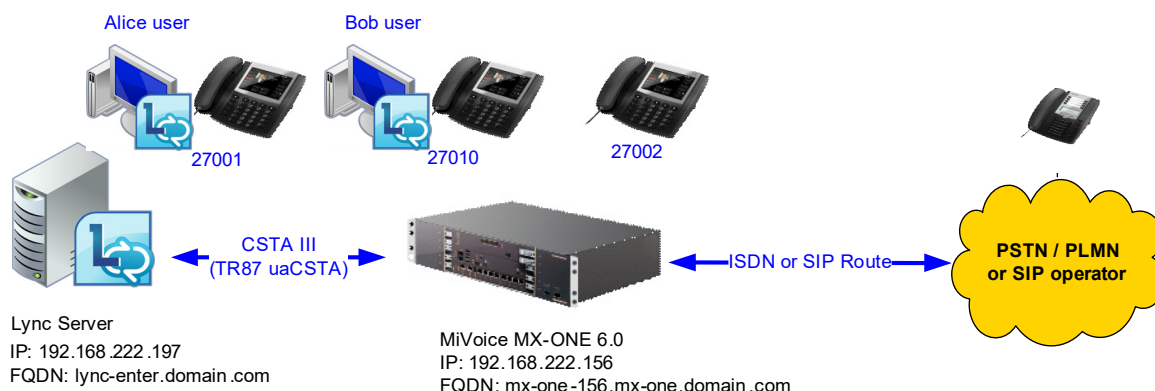


Figure 2 - Integration setup



Note! Mitel recommends that complex scenarios shall be validated in the partner labs prior to customer deployment.

## MiVoice MX-ONE Setup - TCP

The following shall be configured:

CSTA server needs to be initiated

Creating CSTA Server

CSTA III Setting:

```
csta--initiate--lim1 --csta-serv00000010
```

For more about CSTA III, see MX-ONE CPI documentation.

## Microsoft Lync Server 2013 Setup – TCP

The following setup is based in the Microsoft Lync Server 2013 documentation, Deploying Remote Call Control, for more about commands syntaxes check:

<http://technet.microsoft.com/en-us/library/gg558664.aspx>

The following shall be configured:

Configure a Static Route for Remote Call Control

Configure a Trusted Application Entry for Remote Call Control

Configure Static Route for Remote Call Control

The following commands shall be executed in the Lync Server Management Shell to configure Remote Call Control.

Route for Remote Call ControlSetup, port 5060 (TCP):

```
$TCPRoute= New-CsStaticRoute-TCPRoute-Destination 192.168.222.156 -Port 5062  
-MatchUrimx-one.domain.com
```

Set-CsStaticRoutingConfiguration-Route @{Add=\$TCPRoute} -Identity Global
---

To verify the setup use the command:
--------------------------------------

Get-CsStaticRoutingConfiguration
----------------------------------

#### Configure a Trusted Application Pool Entry for Remote Call Control

To create a Trusted Application Pool use the command:
---

New-CsTrustedApplicationpool-Identity 192.168.222.156 -Registrar lync-enter.domain.com –Site 1 –TreatAsAuthenticated\$True –ThrottleAsServer\$True
--

To verify the setup use the command:
--------------------------------------

Get-CsTrustedApplicationpool
------------------------------

#### Configure a Trusted Application Entry for Remote Call Control

To setup the trusted application use the command::
--

New-CsTrustedApplication-ApplicationIDRCC -TrustedApplicationPoolFqdn192.168.222.156 -Port 5062 -EnableTcp
--

To verify the setup use the command:
--------------------------------------

Get-CsTrustedApplication
--------------------------

#### Publish the topology

To implement the changes in the Lync , publish the topology
---

Enable-CsTopology
-------------------

#### Define a SIP/CSTA Gateway IP Address

In this example TCP is used, then the SIP/CSTA gateway IP address needs to be defined. Follow the instruction in the session “Define a SIP/CSTA Gateway IP Address” from Microsoft documentation: <http://technet.microsoft.com/en-us/library/gg602125.aspx>.

When the setup is done, the Topology Builder screen should be similar to figure below.

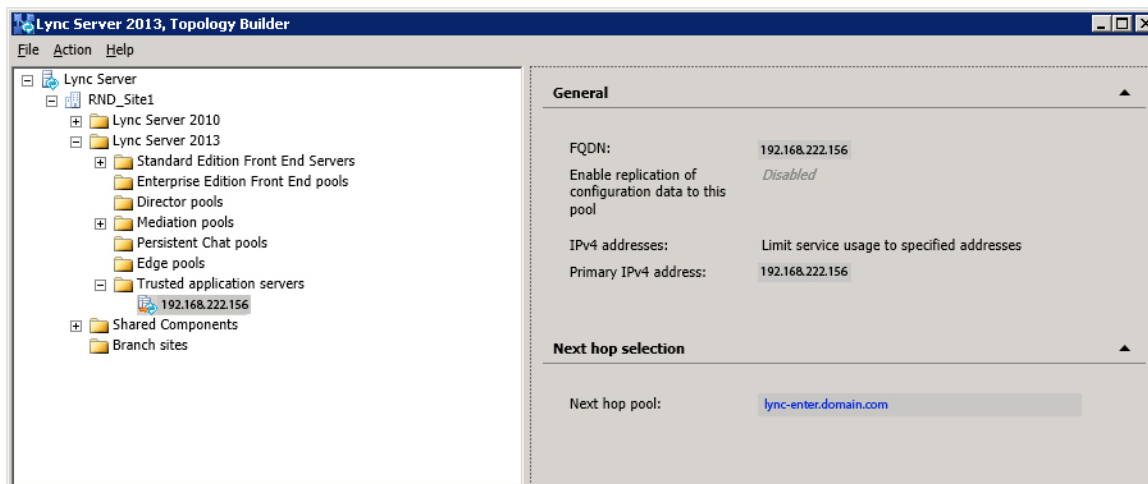


Figure 3 - Lync Server 2013 Topology Builder

## Enable Lync Users for Remote Call Control

Configure a user for remote call control by using Lync Server Control Panel.

Under Telephony, select Remote Call Control Only. Please, note that the option “Remote Call Control” is not supported by MX-ONE.

The following needs to be configured under Line URI and Line Server URI.

Enable Lync Users for Remote Call Control:
Line URI:tel:phonenumber, example:tel:27000
Line Server URI:sip:tel@MatchUri, for example: sip:27000@mx-one.domain.com

New Lync Server User

Enable Cancel

Display name	Status
Alice RCC	

Add... Remove

Assign users to a pool: \*

Lync-enter.domain.com

Generate user's SIP URI:

☐ Use user's email address

☐ Use the user principal name (UPN)

☒ Use the following format:

<FirstName>.<LastName> @ domain.com

☐ Use the following format:

<SAMAccountName> @ domain.com

☐ Specify a SIP URI:

Remote call control only

Line URI: \*

tel:27000

Line Server URI: \*

sip:27000@mx-one.domain.com

Conferencing policy:

Figure 4 - RCC only new user configuration example

## How to Verify the Setup

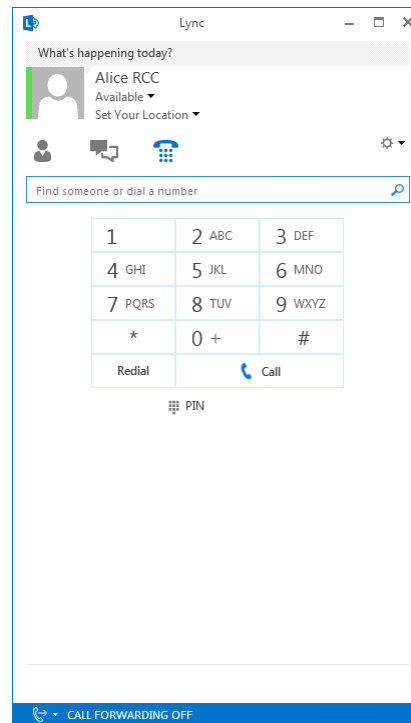
After completing the setup, the integration can be verified in the following way:

### Lync 2013 Client Features

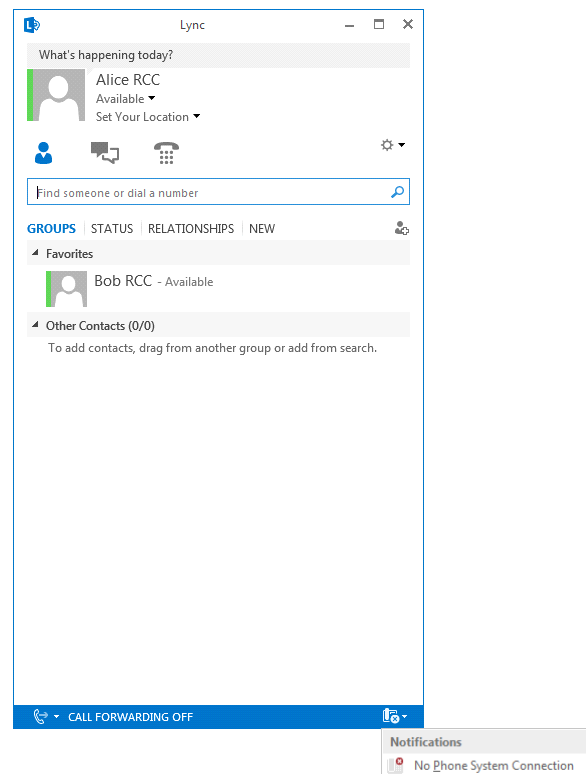
Using a Lync 2013 client sign-in a RCC user.

If the configuration was done properly the user will be signed in without any error, see the figure below.





If there is small icon in the lower right side of the Lync 2013 client, showing a phone with an error, check the setup, because the CSTA monitoring could not be established.



Use the MiVoice MX-ONE command “csta -p --lim all --devices” to check the devices that are monitored.

In the use cases below two Lync clients were used and three MX-ONE extensions.

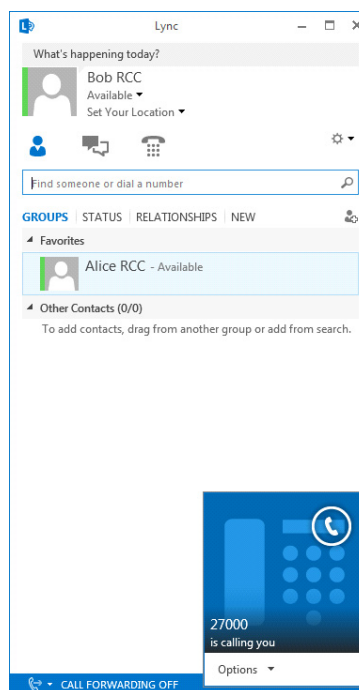
1. Alice.RCC controls the extension 27001, which is a SIP extension in MX-ONE.
2. Bob.RCC controls the extension 27010, which is a SIP extension in MX-ONE.
3. 27000 and 27002 are SIP extensions in MX-ONE.
4. 33350202 and 33350102 are the PSTN phones.

## Make an Outgoing Call Using the Lync 2013 Client

From extension A use the Lync client (RCC) to dial extension B, pick up your handset as soon as you hear the ring back tone, wait the extension B answer, check if there is speech.

## Answer an Incoming Call

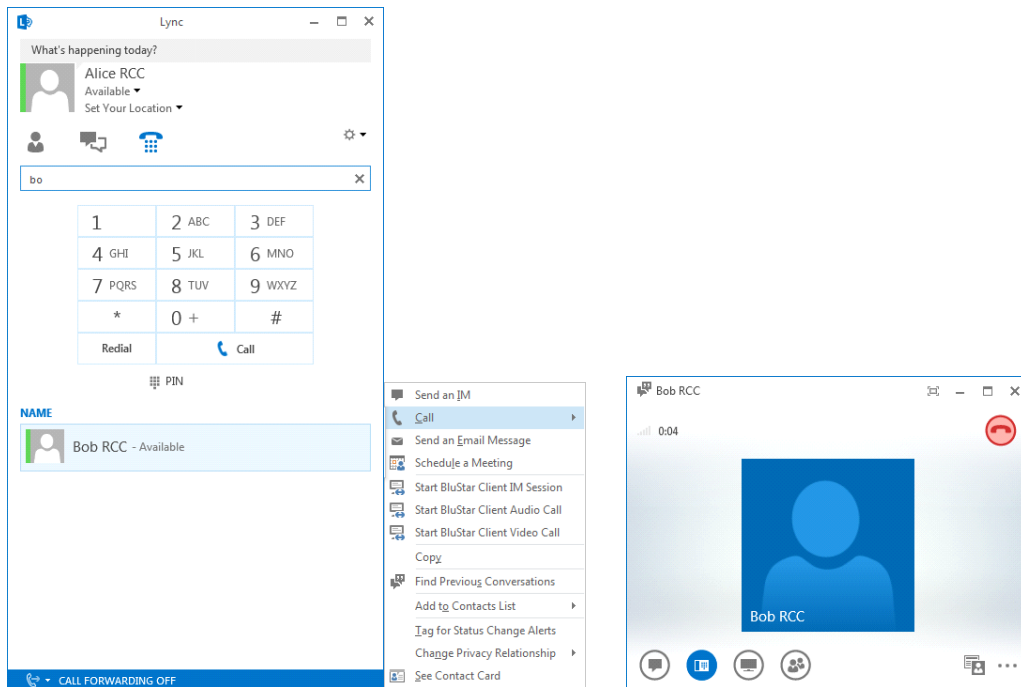
From another extension dial to RCC user, answer it and check if there is speech.



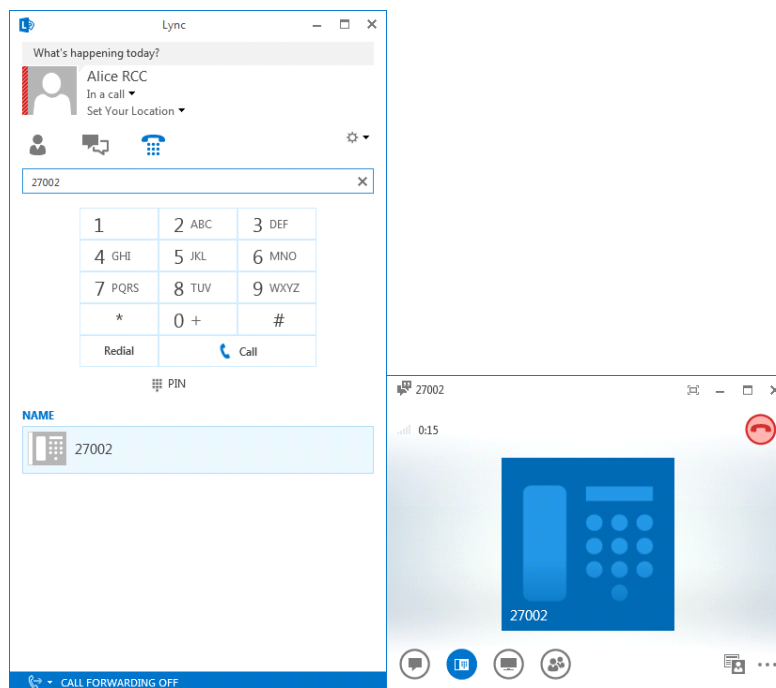
## Transfer a Call Between Current Conversations (Monitored Transfer)

In this scenario A (Alice.RCC - extension 27001) calls B (Bob.RCC - extension 27010), A puts B on hold and then calls extension C (27002). After C answers, A transfers the call between B and C.

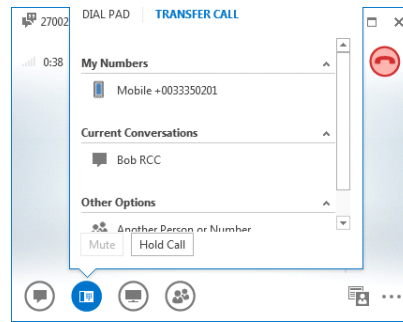
We assume you have answered a call with extension B (27010) from the Lync client (RCC)



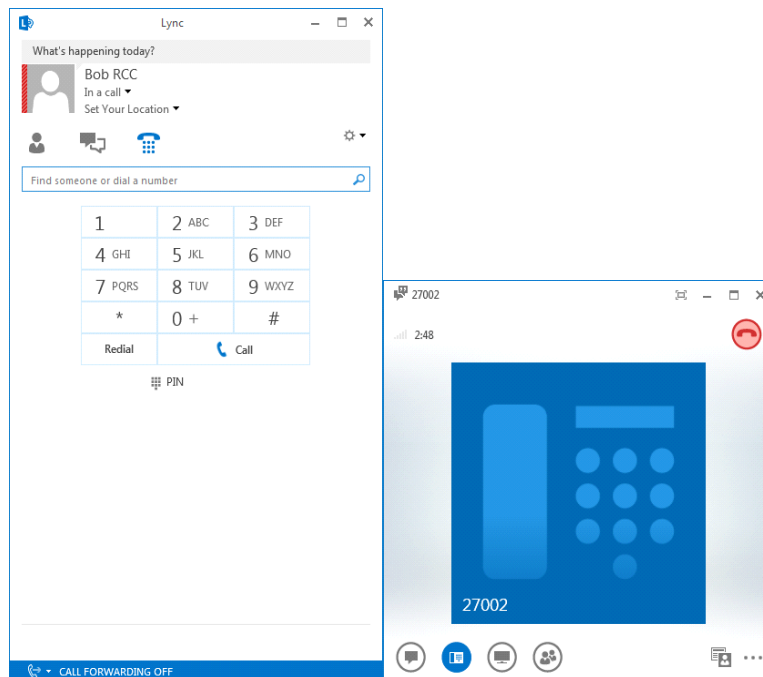
Using the client, put extension B on hold and make a second call to extension C (27002), and wait until the extension C answers.



Once speech is established, initiate the transfer of extension B (Bob RCC) using the Current Conversations option as shown below.



Then, check if the call is correctly transferred.

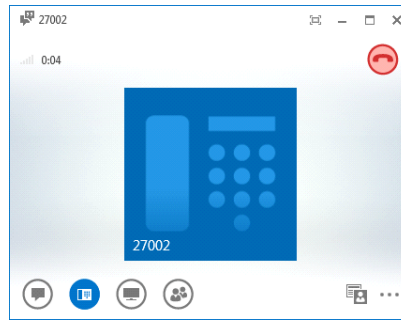


Then, check if the call is correctly transferred.

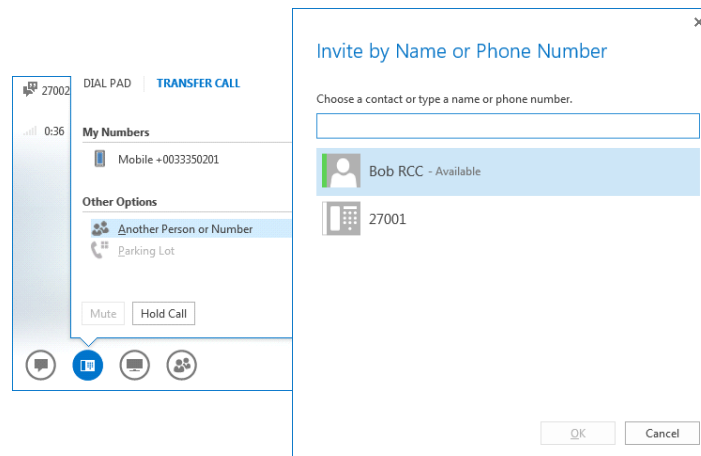
## Single Step Transfer

In this scenario A (Alice.RCC - extension 27001) is talking with C (extension 27002), A transfer C directly to extension B (Bob.RCC - extension 27010).

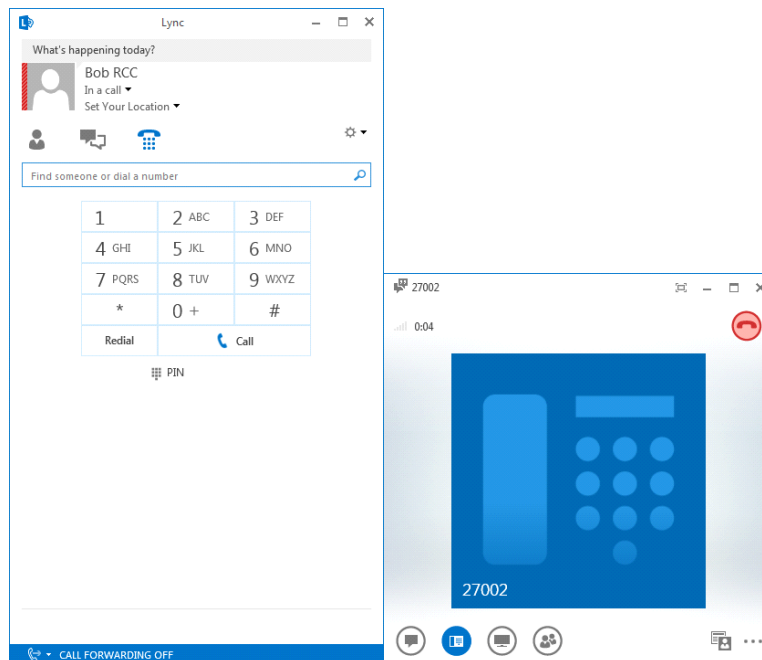
We assume you have answered a call with extension C (27002).



A does single-step transfer from extension C (27002) to B (Bob.RCC - extension 27010).

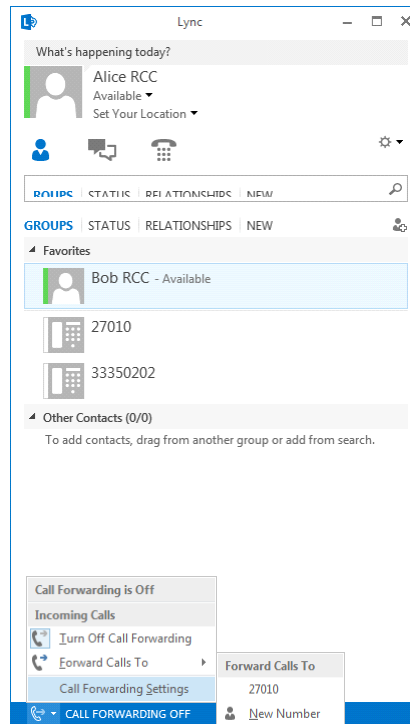


Then, check if the call is correctly transferred.

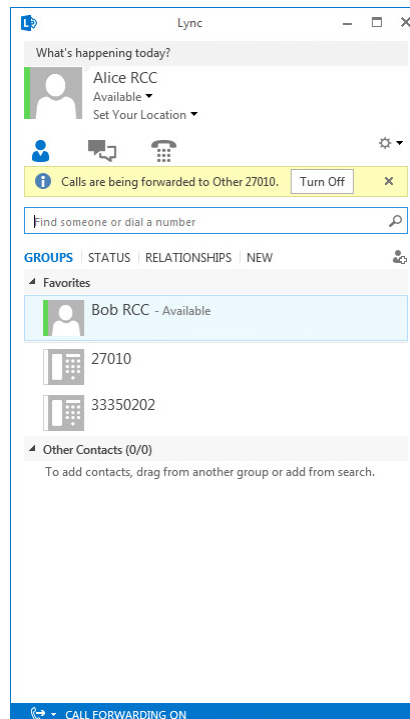


## Forward an Incoming Call

Select a predefined or a new number (internal, network extension or external) and click ok.

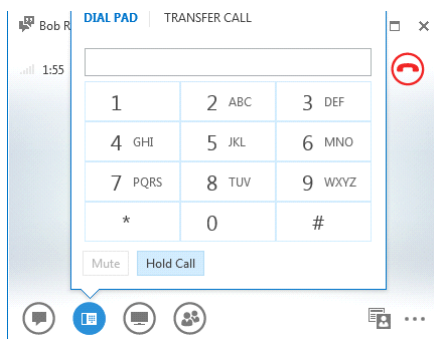


Check if Lync client is showing that the forwarding is on.

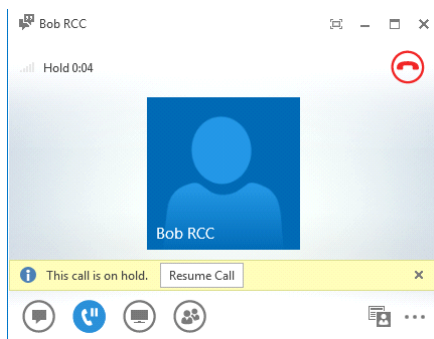


## Place Calls on Hold

When in speech, press the hold button to hold a call.

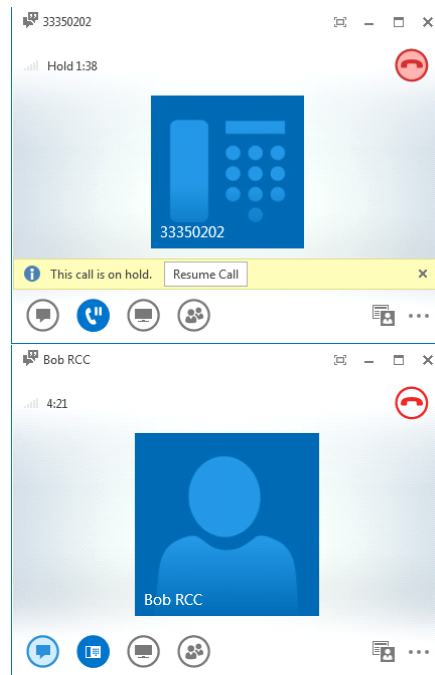


Click on Resume Call to return to the call.

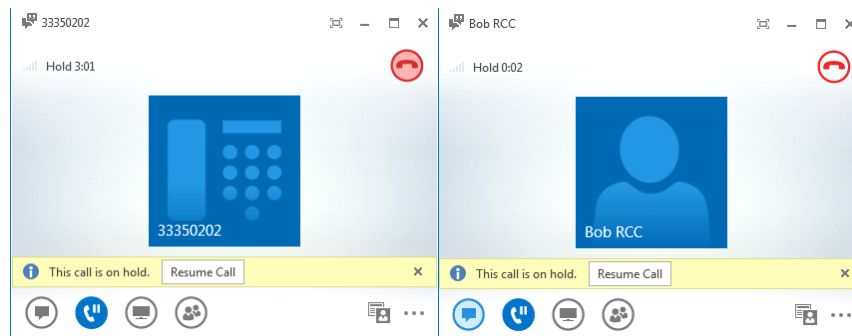


## Alternate Between Multiple Concurrent Calls

When connected with two calls, press the hold button to hold a call and click on Resume Call to return to



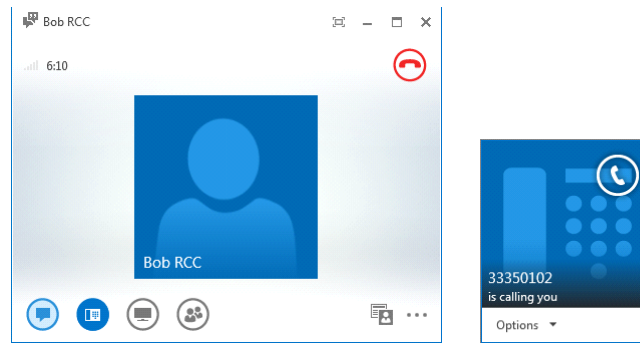
the first one.



## Answer a Second Call While Already in a Call (call waiting)

When a second call is alerting, click on Accept Call to answer it.

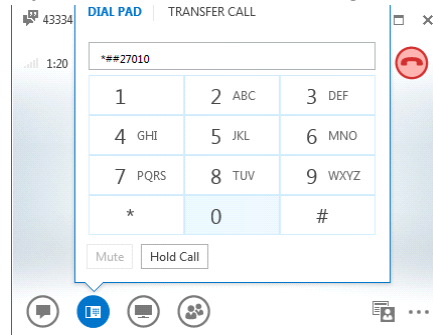




You can alternate between the calls.

## Dial Dual-Tone Multi-Frequency (DTMF) Digits

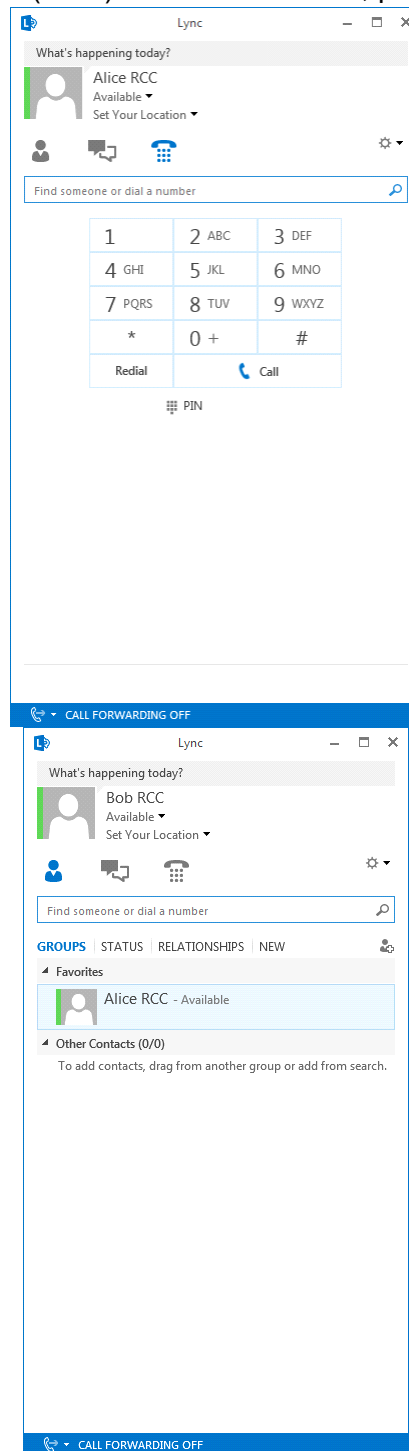
In an established call, click on the keypad and enter DTMF digits.



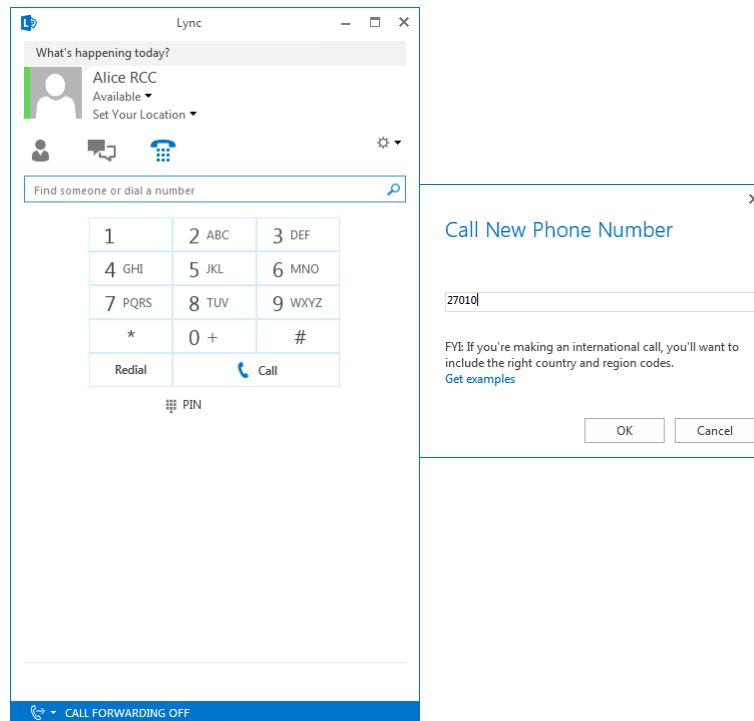
## Presence

In order to verify presence, establish a call using Lync client (RCC) as below.

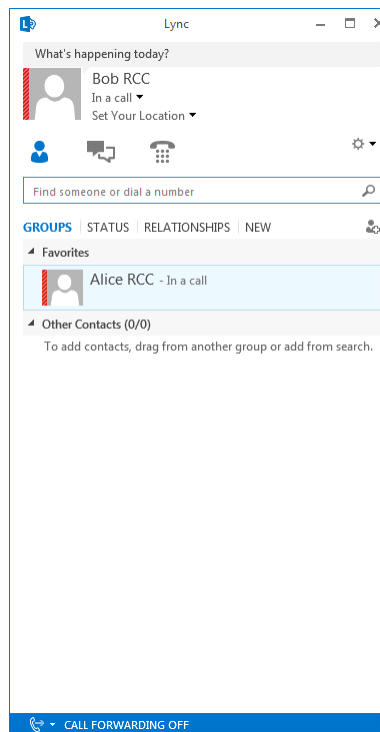
From extension A use the Lync client (RCC) to dial extension B, pick up your handset as soon as you



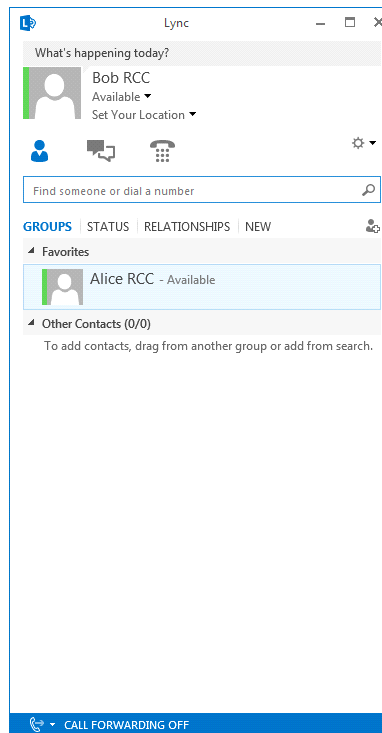
hear the ring back tone, wait until the extension B answers, check if there is speech.



From another Lync client, for example Bob, RCC that is monitoring Alice RCC, check if the presence status is now “In a Call”.



Disconnect the call from extension A (Alice RCC) and check if the Alice RCC presence status goes to Available in the Bob RCC.



## Limitations

The integration supports Lync 2013 clients configured with “Remote Call Control only” option. The option “Remote Call Control” is not supported.

The secure transport mechanism using TLS is not supported in MX-ONE 6.x.

The features listed below are not supported in this integration, when initiated by the Lync client:

Do not disturb (it is not supported by Lync client)



Note! Although these features may not be possible from the client, they may be invoked directly on the terminal instead.

## Good to Know

MX-ONE and Lync Server cannot be part of the same domain.

Latest Lync client needs to be installed.

DNS needs to be properly configured.

Conference can be invoked via Lync client using MX-ONE procedure (normally dialing 3). However, the Lync client will merge all other screens with the first one and that will be presented until the last member disconnects.

## Revision History

Document Version	Comment	Date
Rev. A	First release	2014-05-09
Rev. B	Rebranding	2015-05-10
Rev. B1	Some further rebranding corrections done.	2016-03-17
Rev. B2	Minor changes done.	2016-10-10

# MiVoice Border Gateway MBG

## General

This document describes how to configure a single standalone MiVoice Border Gateway (MBG) Release 11.0 server to support Mitel 6900/6800 SIP Terminals as Tele-worker devices for MX-ONE.

This document complements MX-ONE document “Mitel 6700i and 6800i SIP Terminals for MX-ONE” and provides instructions how to setup MBG as an Ingate replacement. The principle used here is to configure MBG to have secure communication on the outside towards the home worker terminals and unsecured communication on the inside towards MX-ONE. The proposed solution has the same limitations as the existing Ingate deployment.

**Instructions in this document are specific to the above configuration and must NOT be used in any other deployments. For example, MiCollab 7.1 with MBG and MiCollab clients with MX-ONE.**

## Application Requirements

You must meet the minimum software level requirements for each application listed below so that the applications function correctly with this Release.

Application	Recommended Software Level	Comments
Mitel Standard Linux (MSL)	11.0	Refer to the <i>MBG Installation and Maintenance Guide 11.0</i> located in the Doc Center on the MiAccess Portal.
MX-ONE	6.3	MX-ONE version 6.0 SP2 HF3 was tested in the Kanata lab, so this version, or later, could be used, but 6.3 is recommended.
6900	5.0.0	Release 5.0 SIP extensions
68xxi	4.2.0.181	Release 4.2 Release 4.2 SP1 recommended.
MBG	11.0	Release 11.0 and up recommended.

# Installation Notes

The principle used here is to configure MBG to have secure communication on the outside towards the home worker terminals and insecure communication on the inside towards MX-ONE.

## Licensing

The only licensing required is a MiVoice Border Gateway base kit (physical or virtual) and Teleworker licenses (1 per 68xxi device + a few floater licenses).

## Installing Release 11.0 on a Standalone Physical Server

1. Install the latest **Mitel Standard Linux** 10.4 64 bits release software version.
2. Install Release 9.2 via MSL's server-manager Blades panel after syncing with the Mitel Application Management Center (AMC); or,
3. Obtain a copy of the latest MiVoice Border Gateway Rel 11.0 software and burn it onto a CD. After inserting the CD in the CD-ROM/DVD-ROM drive, upgrade via MSL's server-manager Blades panel.

**NOTE:** Your CD burning software must be capable of burning ISO images.

## Installing Release 11.0 in a VMware Environment

Virtual deployment should deploy the latest released MBG 11.0 ova and then upgrade to the latest available blade of that stream.

## Firewall Configuration

If MBG is deployed in a demilitarized zone, the following ports need to be opened (above ports needed for communication with the AMC).

- TCP port 5061 between the Internet and MBG for SIP TLS
- TCP port 5060 between MBG and MX-ONE
- TCP port 22223 between the Internet and MBG for SIP XML
- TCP port 22222 between MBG and MX-ONE for SIP XML
- TCP port 4431 between the Internet and MBG for Configuration Server Access (Optional)
- TCP port 80 between MBG and the Configuration Server
  
- UDP port 20000-31000 between the Internet and MBG and between MBG and the LAN for voice
- TCP port 22 between LAN and MBG for secure shell access

- UDP port 53 between MBG and the LAN for DNS resolution to a Corporate DNS server  
**NOTE:** Do not enable TCP port 5060 or UDP port 5060 between the Internet and MBG.

## MSL Configuration

1. Configure your MSL server to use a Corporate DNS server that can resolve any FQDN associated with MX-ONE.
2. Configure your MSL server to allow Remote Access for secure shell from a local network. This access will be needed to run a special setup script.
3. Navigate to Remote Access under MSL Server Manager.
4. Select “Allow access only from trusted and remote management networks” to setup secure shell access.
5. Select “Yes” for administrative command line access over secure shell.
6. Select “Yes” to allow secure shell access using standard passwords.

## MBG Configuration

From a new installation of Release 11.0, access the MiVoice Border Gateway User Interface from MSL server-manager and perform the following steps:

1. Go to System Configuration > Network Profile.
  - a. Select Profile and Apply.
2. Go to System Configuration > Settings.
  - a. Under SIP options, increase the Set-side registration expiry time to 360 from the default of 240.
  - b. Enable SIP support for TCP/TLS and TCP.
  - c. Change Codec support to Unrestricted.
  - d. Change Set-side RTP security to Require (to enforce SRTP between the phone and MBG).  
**NOTE:** Optionally, you can disable support for all protocols under Minet Support.
3. Service Configuration > ICPs
  - a. Add your MX-ONE system as type MiVoice MX-ONE with SIP capabilities as UDP, TCP.
  - b. Configure MX-ONE support.
  - c. Check Link to the ICP and Enable.
  - d. Configure the XML listen port as 22223 and check TLS.
  - e. Configure the XML destination port as 22222 and uncheck TLS.
  - f. Configure the configuration server listen port as 4431 and check TLS.
  - g. Configure the configuration server port as 80 and uncheck TLS.
  - h. Configure the configuration server address.  
**NOTE:** Only provide access to the configuration server if ALL the files in all the directories are encrypted with anacrypt. If not, enter a bogus IP address to not expose the internal configuration server to the Internet. The InGate solution has the same exposure.
  - i. Click Save.



4. Do not start MBG yet.
5. Setup MBG with mutual TLS for SIP using configuration script.
6. Connect to the system via ssh (ex: using putty) and login as root.
7. Run the configuration script specifying the MBG Public IP address (i.e the address the Teleworker 68xx phones will connect to) and the MBG local or LAN IP address.

Optionally, you can use the script to modify an existing mitel.cfg or use MBG as a TFTP server for the phones.

To view all options available, run the configuration script without arguments.

```
[root@mssystem ~]# /usr/sbin/configure_68xx_mbg_support.sh
```

**Example #1:** MBG Public IP is 1.1.1.1 and MBG local IP is 192.168.100.10

```
[root@mssystem ~]# /usr/sbin/configure_68xx_mbg_support.sh --mbg_wan_ip ip_address --mbg_lan_ip ip_address --generate_certificate
```

```
[root@mssystem ~]# /usr/sbin/configure_68xx_mbg_support.sh --mbg_wan_ip 1.1.1.1 --mbg_lan_ip 192.168.100.10 --generate_certificate
```

```
mbg_wan_ip=1.1.1.1
```

```
mbg_lan_ip=192.168.100.10
```

```
configure_tftp=false
```

```
generate_certificate=true
```

```
force=false
```

creating /root/aastra\_tftp, output files will be placed there.

configuring mbg certificate with ip address: 1.1.1.1

Generating a 2048 bit RSA private key

```
.....+++
```

```
.....+++
```

writing new private key to '/root/aastra\_tftp/mbg\_mxone\_key.pem'

```
-----
```

writing RSA key

details:

```
InsertCertificateIntoChain
```

```
Subject: /CN=1.1.1.1
```

```
Issuer: /CN=1.1.1.1
```

```
ReorderCertificateChain:: client certificate found:
```

```
Subject: /CN=1.1.1.1
```

```
Issuer : /CN=1.1.1.1
```

```
ReorderCertificateChain:: root CA certificate found:
```

```
Subject: /CN=1.1.1.1
```

```
Issuer : /CN=1.1.1.1
```

```
VerifyCertificateChain:: m_vrCerts.size()=1 rc=1
```

certificate and key files for set are /root/aastra\_tftp/mbg\_mxone\_cert.pem and /root/aastra\_tftp/mbg\_mxone\_key.pem

done.

**Example #2:** MBG Public IP is 1.1.1.1, MBG local IP is 192.168.100.10, modify an existing mitel.cfg (transferred to /root)

```
[root@mysystem ~]# /usr/sbin/configure_68xx_mbg_support.sh --mbg_wan_ip 1.1.1.1 --mbg_lan_ip
192.168.100.10 --generate_certificate --modify_cfg_template mitel.cfg --ntp_server pool.ntp.org
--time_zone_name SE-Stockholm
mbg_wan_ip=1.1.1.1
mbg_lan_ip=192.168.100.10
configure_tftp=true
generate_certificate=true
force=false
```

will configure tftp directory /root/aastra\_tftp to serve up config files  
creating /root/aastra\_tftp, output files will be placed there.

configuring mbg certificate with ip address: 1.1.1.1

Generating a 2048 bit RSA private key

.....+++

.....+++

writing new private key to '/root/aastra\_tftp/mbg\_mxone\_key.pem'

-----

writing RSA key

details:

InsertCertificateIntoChain

Subject: /CN=1.1.1.1

Issuer : /CN=1.1.1.1

ReorderCertificateChain:: client certificate found:

Subject: /CN=1.1.1.1

Issuer : /CN=1.1.1.1

ReorderCertificateChain:: root CA certificate found:

Subject: /CN=1.1.1.1

Issuer : /CN=1.1.1.1

VerifyCertificateChain:: m\_vrCerts.size()=1 rc=1

certificate and key files for set are /root/aastra\_tftp/mbg\_mxone\_cert.pem and /root/mitel\_tftp/mbg\_mxone\_key.pem

creating mitel.cfg from template, configured with MBG's CN ip

sip proxy ip

sip proxy port

sip registrar ip

sip registrar port

sip outbound proxy

sip outbound proxy port

tftp server

sips trusted certificates

sips root and intermediate certificates

sips local certificate

sips private key

https validate certificates

https user certificates  
time server disabled  
time server  
time zone name  
sip transport protocol  
found URL's pointing to 22222, switching to https and port 22223  
appending fixed URLs to config file  
done.

8. Return to the MiVoice Border Gateway User Interface and click on Dashboard to Start MBG
9. Confirm that Teleworker 68xx phones have access to the public IP of MBG using the Teleworker Network Analyzer tool.
10. Download the tool from Administration – File Transfer and install it on a Windows machine that has network connectivity to the public IP of your system.
11. Launch the application and run a connect test against the public IP.  
SIP TLS, Aastra MXL MX-ONE, Voice Traffic (begin) and (end) should return OK.  
If any of the above return CLOSED or TIMED OUT, contact your firewall administrator.

## Phone Configuration

1. Phone must be staged in the office.
2. Using WinSCP, copy the /root/aastra\_tftp/mbg\_mxone\_cert.pem and /root/aastra\_tftp/mbg\_mxone\_key.pem to a special folder (ex: athome) on your configuration server.
3. Append the settings listed in “Appendix – mitel.cfg Settings” to your mitel.cfg file or used the modified mitel.cfg also available under /root/aastra\_tftp.

If needed, update all other files (ex: <model.cfg>) to use https/22223 instead of http/22222.

## Limitations

A list of known limitations shared with the InGate solution.

1. Phones must be staged in the office.
2. Phone firmware must be done in the office as a phone firmware upgrade will remove the certificate loaded.
3. Access to internal configuration server cannot be limited/controlled/blocked from the outside.
4. 68xxi must have access to a NTP server for certificate validation.
5. Corporate directory access must be setup with port forwarding on MSL (server-gateway configuration) or the DMZ firewall.
6. If MX-ONE is setup to like lim1.mysystem.com, the MSL server must point to a Corporate DNS to allow proper DNS resolution.

Here is a list of known limitations with MBG

- a. Single dedicated MBG.
- b. MBG clustering and backup SIP registrar/proxy in the 68xxi configuration files.
- c. Using FQDN instead of IP address in the 68xxi configuration files.

## Known Issues

None.

## Issues Resolved

Here is a list of issues resolved in 9.2.0.22 in conjunction with 68xx 4.2 SP1 firmware and workaround is not longer required:

1. MN00609195 MBG 11.0: SIP 68xxi/MX-One/SRTP one way audio after “set side” session timer re-invite (decrypt failure).
2. Conditions: Session timers are configured on TW 68xxi AND greater than 1310 (default in MX-ONE sample is 1800).
3. Root Cause: 68xxi do NOT increment SDP version but changes SRTP keys in re-invite and MBG falsely detects the SDP as a duplicate.
4. Workaround: Select a value less than 1200 for session timers in mitel.cfg for TW 68xxi.
5. MN00616730 MBG 11.0: SIP 68xxi/MX-One/SRTP one way audio after “ICP side” session timer re-invite.
6. Conditions: Session timers are configured on LAN 68xxi AND greater than 1300 AND the codec list is different between LAN and TW set but 1st selection is the same.
7. Root Cause: Still under investigation.
8. Workaround #1: Same codec selection list on TW 68xxi as LAN 68xxi (MX-ONE sample has G.722, G711a, G.711u, G.729. Updates are used instead of re-invite.
9. Workaround #2: Disable session timers in mitel.cfg for LAN 68xxi or reduce the value to 1200 or less.

## Upgrade Notes

Trials sites that have deployed based on earlier versions of this document, need to run the following command on their system to ensure that all required files are part of a backup.

```
[root@mysystem ~]# db tug setprop config backuplist  
/etc/tug/tug.ini,certifi-cates.ini,/etc/tug/tugcerts.ini,/etc/tug/ca-bundle.crt,/etc/tug/mbg_mxone.ini
```

## Appendix - Config Script

```
[root@ ~]# /usr/sbin/configure_68xx_mbg_support.sh
```

```
mbg_wan_ip=
mbg_lan_ip=
configure_tftp=false
generate_certificate=false
force=false
```

```
-----
```

```
--mbg_lan_ip parameter must be specified
```

```
-----
```

```
Usage: /usr/sbin/configure_68xx_mbg_support.sh --mbg_wan_ip ip_address --mbg_lan_ip ip_address
[--tftp] [--generate_certificate] [--force] [--modify_cfg_template aastra_cfg_file_template] [--ntp_server
fqdn/ip] [--time_zone_name aastra_name_string]
```

```
--mbg_wan_ip - MBG public address
```

sets connect to this address and MBG certificate will contain this

```
--mbg_lan_ip - MBG private address
```

used for SIP udp and tcp communications with ICP

(udp and tcp are disabled on MBG's public address)

```
--tftp - configure this MBG to supply configuration files via tftp
```

```
--generate_certificate - create a certificate using the value supplied for 'mbg_wan_ip'
```

```
--force - override 'certificate already exists' check
```

```
--modify_cfg_template - If set, specified file will be modified.
```

Cfg settings dealing with certs/sip will be adjusted

```
--ntp_server - If set, specified fqdn will be used for ntp settings.
```

otherwise 'pool.ntp.org' will be used.

```
--time_zone_name - If set, specified time zone string will be used for ntp settings.
```

otherwise 'SE-Stockholm' will be used.

## Appendix - mitel.cfg Settings

```
#-----
```

```
# MiVoice Border Gateway (MBG) Teleworker features
```

```
# SIP TLS and SRTP between the phone and MBG
```

```
# HTTPS used for XML
```

```
#-----
```

```
# MBG is the SIP proxy and registrar
```

```
sip proxy ip:MBGIP
```

```
sip proxy port:5061
```

```

sip registrar ip:MBGIP
sip registrar port:5061
sip outbound proxy:MBGIP
sip outbound proxy port:5061 #5061 or 0(which will attempt SRV and as fall back send to 5061 due to
TLS)

```

```

# Persistent SIP TLS (requires 'sip outbound proxy')
sips persistent tls:1
sip outbound support:1
sip transport protocol:4 #4-TLS

```

```

# Certificates/keys for sip-tls
sips trusted certificates: mbg_mxone_cert.pem
sips root and intermediate certificates: mbg_mxone_cert.pem
sips local certificate: mbg_mxone_cert.pem
sips private key: mbg_mxone_key.pem
https validate certificates: 1
https user certificates: mbg_mxone_cert.pem

```

```

# Voice Encryption (SRTP)
sip srtp mode:2

```

```

# OPTIONAL – Use MBG's TFTP server
#tftp server:MBGIP

```

```

#NTP server must be accessible from the home network
time server disabled: 0
Time server1:<NTP server>

```

```

# Action URI must use HTTPS to port 22223
action uri startup:https://$$PROXYURL$$:22223/Startup?user=$$SIPUSERNAME$$
services script: https://$$PROXYURL$$:22223/Services?user=$$SIPUSER-NAME$$&voicemailnr=
#-----

```

**NOTE:** Similar changes may be required to <model>.cfg or <mac>.cfg files.

Main window 3  
Primary scenario, direct connection to all MX-ONE servers in a 4-server MiVoice MX-ONE system 10  
Secondary scenario, connection by proxy, connection only to one MX-ONE Service Node 11  
New Normalization Rule, five digits example 24  
EX and GX Controller Gateways 42  
Directory Number Profile 44  
Route Category Data 47  
Login page 49  
Host settings - 1 49  
Host settings - 2 49  
Changing static IP address 50  
Changing static DNS server 50  
Changing to static SNTP server 50  
Setting static time zone 51  
Interface 51  
Changing Uplink to IpStatic 51  
Local firewalls 51  
Changing default policy 52  
Enter network traffic 52  
Call agent - 1 52  
Call agent - 2 52  
Call agent - 3 53  
Parameters screen 53  
Configure Call Agent screen 54  
Call Agent Rulesets screen 54  
Trunk\_Lines\_ca 56  
Trunk\_Lines\_ca Parameters 56  
Peer Host field 57  
RURI\_HOST Parameter 58  
MX-ONE Trunk 58  
MX-ONE\_TRUNK Parameters 58  
Configuration Modified 59  
ISDN tab 59  
Primary Rate Interface 60  
Interface Configuration 61  
Interop 63  
Interop Configuration screen 63  
Services 64  
Services Configuration screen 64  
Config 65  
General Configuration screen 65  
FXS Configuration 65  
FXS Configuration screen 65  
Country Customisation screen 66  
Gateways 66





- trunks\_mx-one 66
- Servers 67
  - Default Servers 67
- trunk\_lines\_gw 67
- Outbound Proxy Host field 67
- Alternate Destination for trunks\_mx-one 68
- Registrations 68
  - Endpoints Registration screen 68
- Authentication 69
  - Authentication Screen 69
  - Validate Realm field 70
- Endpoints Registration Status 70
- Transport 70
  - Protocol Configuration screen 70
- Interop 70
  - SIP URI User Parameter Value field 71
- Misc 71
  - Gateway Configuration field 71
- Codecs 72
  - Changing Codecs 72
- Route Config 73
  - Routes screen 73
  - Transformations field 73
- Configure Transformation 1 Screen 74
- Configure Transformation Rule 1 screen 74
- Transformations screen 74
- Image Configuration screen 75
- Internal files screen 76
- Backup image 77
- Logon screen 78
- Host screen 78
  - Automatic Configuration Interface 78
- Default Gateway Configuration 79
  - DNS Configuration screen 79
  - SNTP Configuration 79
  - Time Configuration screen 80
- Interfaces screen 80
  - Network Interface Configuration 80
- Local Firewall screen 80
  - Local Firewall Configuration screen 81
  - Local Firewall Rules screen 81
- SBC Configuration screen 81
  - Call Agent Configuration screen 81
- Routing Rulesets screen 82
  - Configure Call Agent screen 83
- Call Agent Rulesets 83



- Configure Call Agent screen 85
- Call Agent Rulesets 85
- Peer Host field 86
- RURI\_HOST parameter 86
- Call Agent Parameters 87
- Call Agent Rulesets 87
- Configuration Modified screen 87
- ISDN Screen 87
- Primary Rate Interface screen 89
- Interop screen 92
- Interop Configuration screen 92
- ISDN Services screen 92
- Services Configuration screen 92
- Config screen 93
- General Configuration screen 93
- POTS FXS Configuration screen 93
- FXS Configuration screen 93
- Country Customisation screen 93
- Gateways screen 94
- Gateway Configuration screen 94
- Servers screen 94
- Default Servers screen 94
- Registrar Servers screen 94
- Proxy Servers screen 94
- Keep Alive Destination screen 95
- Registrations screen 95
- Endpoints Registration screen 95
- SIP Authentication screen 96
- Authentication screen 96
- Validate Realm screen 96
- Endpoints Registration screen 97
- Transport screen 97
- Protocol Configuration screen 97
- Misc screen 97
- Gateway Configuration screen 97
- Codecs screen 98
- Changing Codecs 98
- Route Config screen 99
- Routes screen 99
- Configure Route screen 99
- Configure Transformation screen 100
- Configure Transformation screen 1 100
- Configure Transformation Rule 1 100
- Transformations screen 101
- Management screen 101
- Image Configuration screen 101



File screen 101

Internal files screen 102

Backup image 102