

RESOLVED ISSUES in Mitel Connect Mobility Router

This article contains resolved issues for Mitel Connect ONSITE Mobility Router Releases. For Client resolved issues refer to bug fixes in the application description App Store for iOS and Android.

Known issues fixed in Mitel Connect Mobility build CMR 9.6.2201.103	
Defect Number	Description
MIVC-3065	MMC - Directory Does Not Show Site Prefix & Users Are Unable to Call to Other Sites.
MIVC-2098	IM Send button greyed out on new Mitel Connect mobility client.
MIVC-2097	Mobility admin UI Numbering Plan entries are not all accessible.
SCA-5351	The username has special character is disable CAS in first logging-in
SCA-5350	Clustering has been added back to the GUI

Known issues fixed in Mitel Connect Mobility build CMR 9.6.2111.106	
Defect Number	Description
MIVC-3031	ICMP timestamp response vulnerability detected the on Mobility Router (CVE-1999-0524)
MIVC-2097	Mobility admin UI Numbering Plan entries are not all accessible.
MIVC-2742	Unable to start SIP service after a Wildcard cert uploaded on CMR local access
ENG-586939	Router - Configuration/Policies/Calling Rules, the special character should be not entered into Calling Rules Name field
ENG-586884	Router - CMC receives new VM notification after restarting although there is no new VM

Known issues fixed in Mitel Connect Mobility build CMR 9.6.2109.106	
Defect Number	Description

MIVC-2053	Mobility-Remote users are unable to provision after disabling TLS 1.0.
MIVC-2097	Mobility admin UI Numbering Plan entries are not all accessible.
ENG-586322	Router - Configuration/User/Devices, should show warning message when modifying Cellular Number with an existing one.
ENG-586430	Router - The UserID with option "Same as User Enterprise Extension" is not applied for all users in group.
ENG-585097	Router - In Configuration/Voice/Access Numbers/Add Country Specific Access Number, should verify the "Access Number" field if filling out this field with less than 4 numbers.

Known issues fixed in Mitel Connect Mobility build CMR 9.6.2105.105	
Defect Number	Description
ENG-584814	Router - Configuration/Voice/Access Numbers, should show warning message when deleting an Access Parameter which there are groups referencing.
ENG-585369	Router - ST system - Should make the call to Enterprise voicemail number when long pressing "1" number on keypad
ENG-584380	Router - Configuration/Voice/Access Numbers, in "Country Specific Cellular Access Numbers" field, the selected row is still highlighted after modifying successfully.
ENG-585398	Router- CMC displays (null) in Custom although CDC input a next
ENG-585397	Router - ST system crashed unexpectedly.

Known issues fixed in Mitel Connect Mobility build CMR 9.6.2102.104	
Defect Number	Description
ENG-584098	Router - The error "Certificate Authority shouldn't use the CSR option for now" pop-up is displayed after generating the certificate authority.
ENG-584008	Router - On CMC shouldn't display the CHM State, Voice Mail, External Assignment after changing configuration on CMR.
ENG-584136	Router - The External User Authentication/Authorization option should display with "None" after adding new a group.
ENG-583812	Router - The FQDN or IP Address Alternativ field is cleared and the FQDN or IP Address field is reset the first time setting after changing the setting
ENG-584098	Router - In Configuration/Voice/Access Numbers, should not save "Voice Mail Access Number", "Access Number", "Reverse Dial Number" and "Handover Number" fields with text.
ENG-584055	Router - The CMR should enable remote access and generate the local, remote certificate successfully after installing/upgrading the CMR.
ENG-584085	Router - The local access certificate access isn't updated after generating CSR.
ENG-584243	Router - Voice/IP PBx/Numbering Plan/Advanced, unable to modify Table Entry if this table has only one column.

Known issues fixed in Mitel Connect Mobility build CMR 9.6.2011.102	
Defect Number	Description
ENG-583543	System failure on sy2smrs01pev: Process failure: sip_server
ENG-583210	Router - In Configuration/Voice/Advanced/Voice Prompt Profiles, "Change File" button of Profile Details table should disable if selecting many Profiles.
ENG-583395	Router - In Configuration /System /Authentication /Directory, should correct UI and functions
ENG-583380	Router - In Configuration/Voice/IP PBX, the Numbering Plan tab should work correctly.

Known issues fixed in Mitel Connect Mobility build CMR 9.6.2008.105	
Defect Number	Description
ENG-581729	DECT phone to Mobility - No audio
ENG-581746	Router - CCD's one-way audio after complete consult transferring when G722 is configured as a lower priority in CMR but a top priority for PBX.
ENG-582278	Router - Should show G.722 code in Mobility Router Preferred Code List when adding new IP PBX

Known issues fixed in Mitel Connect Mobility build CMR 9.6.2004.104	
Defect Number	Description
ENG-579753	CMC - Router - The G.722 codec disappeared when pressing "Default " button in setting
ENG-580592	Router - No way audio after hand-out when G.722 is configured as top codec on CMR and PBX.
ENG-579740	CMC - Client - Automatic drop call when move call between CMC and deskphone after 30seconds.

Known issues fixed in Mitel Connect Mobility build CMR 9.5.1910.102	
Defect Number	Description
ENG-576192	CMR – R1906-CMC is not able to register after upgrading CMR to 9.6.0.177
ENG-572056	Presence Login failure happens with "Invalid URL! url=https://:5448/Login" error
ENG-575741	CMC – Client-Both CMC and desk phone ring when moving call if user is in on-hold call

Known issues fixed in Mitel Connect Mobility build CMR 9.5.1907.103	
Defect Number	Description
ENG-575870	9.5.1904.102 image on VM is giving errors while adding Mitel Directory and Groups on a fresh install
ENG-576925	CMR - Numbering Plan Templates are empty and End User Licenses are zero when deploying the OVA file with build 9.5.1907.101
ENG-574669	CMR (Push build) - Cannot modify IP PBXs on CMR portal
ENG-575048	CMR - Server has crash logs when users search enterprise contact
ENG-568360	CAS_Server module crash happened in the CMR.

Known issues fixed in Mitel Connect Mobility build CMR 9.5.1905.106	
Defect Number	Description
ENG-575870	9.5.1904.102 image on VM is giving errors while adding Mitel Directory and Groups on a fresh install
ENG-561082	iLBC Codec mismatch from incoming calls to CMR
ENG-574669	CMR (Push build) - Cannot modify IP PBXs on CMR portal
ENG-563461	CMR Vulnerability alert – does not support AEAD cipher suites
ENG-571474	CMR Sending INVITES to Mobility Clients of change of RTP port every 10 seconds
ENG-561771	CMR-VQD- There are no VQD statistics displayed on the Call quality tab on D2 for mobility calls
ENG-547072	CMC- Call is not forwarded to Voicemail when CMC is on cellular access

Known issues fixed in Mitel Connect Mobility build CMR 9.5.1810.110	
Defect Number	Description
ENG-560485	MT: No audio between CMC and softphone after the call is moved from softphone to CMC
ENG-561082	iLBC Codec mismatch from incoming calls to CMR
ENG-547072	CMC- Call is not forwarded to Voicemail when CMC is on cellular access

Known issues fixed in Mitel Connect Mobility build CMR 9.5.1809.105	
Defect Number	Description
ENG-558240	CMC2 - CMR: After upgraded CMR, CMC can't make calls
ENG-547072	CMC- Call is not forwarded to Voicemail when CMC is on cellular access
ENG-526551	CMR: User password is logged in RAST logs
ENG-535275	CMC2 - Client - The call screen of parties in Adhoc conferecence still show user name who was enable "Make extension private"

Known issues fixed in Mitel Connect Mobility build CMR 9.5.1808.112	
Defect Number	Description
ENG-548725	CMC2 - Client - Unable to escalate Video call after Cancel
ENG-556740	CMC2: VQD: There is just one PUBLISH SIP log on PBX
ENG-556770	Feature flag for VQD
ENG-548526	CMC2: VQD:MT: SipStack::OutOfDialogMsgRcvdEvHandler: incoming out of dialog PUBLISH request message in the log
ENG-556786	CMR Vulnerability alert on TLS1.2
ENG-548586	CMC2 - Client - Can't merge call successfully
ENG-548589	CMC2 - Client - Can't consult transfer successfully

Known issues fixed in Mitel Connect Mobility build CMR 9.5.1807.105	
Defect Number	Description
ENG-548725	CMC2 - Client - Unable to escalate Video call after Cancel
ENG-556740	CMC2: VQD: There is just one PUBLISH SIP log on PBX
ENG-556770	Feature flag for VQD
ENG-548526	CMC2: VQD:MT: SipStack::OutOfDialogMsgRcvdEvHandler: incoming out of dialog PUBLISH request message in the log

Known issues fixed in Mitel Connect Mobility build CMR 9.5.1806.105	
Defect Number	Description
ENG-541362	CMR > Configuration> Users page "Enterprise Full Number" is not displayed completely for few global users
ENG-545760	Call drops when try to perform Blind transfer using DID
ENG-547068	AUS-Directory search is not working from CMC
ENG-542541	Voicemail Access Number is coming as blank for Global Users group created
ENG-545840	Cannot Dial locally and International without using Trunk Access Code(9) for Ireland and Switzerland global user.
ENG-547066	AUS- Enhanced Mobility/Simulring not working for CMC while dialing DID
ENG-547071	AUS- Call is not coming to cell when CMC is on cellular access
ENG-542522	Caller ID is not right while dialing from UK to US number

Known issues fixed in Mitel Connect Mobility build CMR 9.5.1804.115	
Defect Number	Description
ENG-537876	The Video call from CMC to CMC does not work in Mobility system.
ENG-535262	[Microsoft Hypervisor 2016 on Hyper-V] - Fresh install of CMR with ISO deployment on Hypervisor set up fails with network interfaces not getting created.
ENG-526583	Unable to perform CAS functionality from Mobility Clients (CHM/VVM) on Connect Cloud Mobility Clients.
ENG-535370	"RAST_Server" Process failed, causing the CMR switchover.
ENG-526551	User password is logged in CMR RAST log.

Known issues fixed in Mitel Connect Mobility build CMR 9.5.1712.481	
Defect Number	Description
ENG-526134	CMR SSL engine initialization always initializes with TLS 1.1, and hence, results in handshake failure with PBX, causing User registration failure.
ENG-524361	Mobility Client User logged-in with Remote Wi-Fi/Cell data; but, cannot register to CMR.
ENG-526120	CMR configuration should allow for support for min TLS version 1.0.
ENG-505689	Issue with Music on Hold when holding Conference using SA-100.
ENG-522543	SSL Security Vulnerabilities with CMR.
ENG-522511	CMR UI for selection of min TLS configuration.
ENG-496852	Presence Login (and hence, Location change) fails in CMC (both on Android & iPhone)
ENG-494981	SSL/TLS Server supports TLSv1.0 in CMR 8.1.10.106, causing security vulnerability.
ENG-481380	Current Active Video Call Duration not include duration of HOLD state in the CMR Admin UI.
ENG-496107	Buddy/group list is NOT updated after added/removed on Android 7.x
ENG-492813	CMR Username limited to 31 Characters.
ENG-515092	When the call is ended from Called Party, the connection between CMC and CMR failed, and also, "SIP_Server" module crashed.
ENG-515641	CMR Mitel Rebranding.
ENG-499685	Mitel Connect for Mobile Client should add Favorites successfully.
ENG-498976	Mitel Connect for Mobile Client should delete Favorites successfully.

Known issues fixed in Mitel Connect Mobility build CMR 9.1.11.107	
Defect Number	Description
ENG-512056	To remove the license restrictions for CMR.

Known issues fixed in Mitel Connect Mobility build CMR 9.1.9.106	
Defect Number	Description
ENG-494421	Line Registration failure.
ENG-497998	SIP Server module crashes multiple times on Mitel Connect Cloud System.
ENG-437425	CAS module did not work at first and after 3 crashes, it started to work in the Mitel Connect Mobility system.
ENG-492736	User is unable to complete extension dials from the CMC, as CMR is getting 403 Forbidden from PBX switch
ENG-493793	When CMR calls CMC on Cellular Network, Called ID sometimes does not display correctly.
ENG-482487	Mobility App (CMC) shows wrong time for Instant Messages.

Known issues fixed in Mitel Connect Mobility build CMR 9.1.8.106	
Defect Number	Description
ENG-481312	Mobility Users Receive 403 Forbidden Message - Call Failure Network Busy
ENG-479473	VMware Tools not running on ESXI-6 for build 9.0.87.105
ENG-381488	"Server Error Occurred" message pops up repeatedly on Physical CMR, MR4000.
ENG-481296	CMR should not have the following rule: X*-> +(LCC)(LAC)X*
ENG-493793	[US40763: CMR: Mobility Caller ID Enhancement] Whenever, a PBX user (Deskphone extension) makes a call to Mobility User, and the call is received by the Mobility user in cellular network, the call never used to show the caller ID of the caller.

Known issues fixed in Mitel Connect Mobility build CMR 9.1.4.107	
Defect Number	Description
ENG-482610	CMR is not sending the Caller ID in E164 format in "From" header
ENG-481211	Caller ID is not displayed correctly when extension to extension call is placed.
ENG-477464	Audio is garbled when call is routed to Auto Attendant and low bandwidth codec (iLBC) is selected.
ENG-461798	Security issues with Mobility 9 (Connect) for OpenSSL Padding/OpenSSL 1.0.2h
ENG-024613	Mobility to Desk Phone call for iLBC to PCMU Codec is failed when RTP Bridging is ON and Transcoding is ON.

Known issues fixed in Mitel Connect Mobility build CMR 9.0.87.105	
Defect Number	Description
ENG-441025	CMR- Need to support importing 3rd party certs before creating local CA self-signed certs

Known issues fixed in Mitel Connect Mobility build CMR 9.0.86.103	
Defect Number	Description
ENG-432006	Can NOT CSR Key with wildcard (*) in Common Name field, as CMR Portal does NOT accept asterisk character
ENG-437397	CMR Server outage
ENG-441058	CMC-Android- Order in which IM's are received is not correct.

Known issues fixed in Mitel Connect Mobility build CMR 9.0.84.104	
Defect Number	Description
ENG-423801	CMR Server outage

Known issues fixed in Mitel Connect Mobility build CMR 9.0.82.119	
Defect Number	Description
ENG-328433	Compliance vulnerability scan on external facing IP's for the Mitel Mobility Router
ENG-387240	Can NOT add more than 1000 users on CMR system
ENG-387280	Mitel Connect (ONSITE) Mobility does NOT support wildcard certificate