MiVoice Connect

19.3 What's New Document

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1. NEW AND UPDATED FEATURES FOR MIVOICE CONNECT 19.3

The following new features and enhancements are available as part of MiVoice Connect Release 19.3.

1.1 PROVISION TO ENABLE/DISABLE TLS 1.0 AND TLS 1.1

Beginning with Release 19.3, users can use the **Enable TLS1.0 and TLS 1.1** option in the **Additional Parameters** page in Connect Director to enable/disable TLS 1.0 and TLS 1.1 in all MiVoice Connect components.

For more information, see the *Configuring Other System Parameters* section in the *MiVoice Connect System Administration Guide.*

1.2 PROVISION TO ENABLE/DISABLE FTP ANONYMOUS SERVER

Users can use the **Enable FTP anonymous server** option in the Additional Parameters page in Connect Director to enable/disable anonymous FTP on the MiVoice Connect server.

For more information, see the *Configuring Other System Parameters* section in the *MiVoice Connect System Administration Guide.*

1.3 PROVISION TO ENABLE GRANDPARENT SITE FOR EMERGENCY CALLS

Users can use the **Use GrandParent site for emergency calls and other calls when no local trunks are available** option in the **Administration** > **System** > **Sites** > **General** tab page in Connect Director to enable a child site to use the grandparent site trunk for non-routable calls if no trunks are available at the child site.

For more information, see the *Creating a Site* section in the *MiVoice Connect System Administration Guide.*

1.4 TELEWORKER SUPPORT FOR 6900-SERIES PHONES

Beginning with MiVoice Connect Release 19.3 and phone firmware Version 6.2.0, 6900-Series (6910, 6920, 6930, and 6940) phones have teleworker support (with Ingate).

For more information, see the following documents:

- *Supported IP and DECT Phones* section in the *MiVoice Connect System Administration Guide.*

- *MiVoice Connect Installing and Configuring MiVoice Connect with Ingate SIParator Guide*.

1.5 CALLER ID DISPLAY FOR BCA CALLS

Users can enable or disable the **Show caller ID** option. Depending on the BCA call state, the caller ID is displayed.

For more information, see the *Configuring an IP Phone Button for a BCA Extension* section in the *MiVoice Connect System Administration Guide.*

1.6 ENHANCEMENTS FOR ALLOW AUTO ANSWER FOR BCA CALLS

Enhancements are made to the **Allow Auto Answer** option to work for BCA calls while using a headset with a 6900-Series IP phone.

For more information, see the *Configuring an IP Phone Button for a BCA Extension* section in the *MiVoice Connect System Administration Guide.*

1.7 PROVISION TO ADD OR UPDATE INGATE AND SERVER AND DOWNLOAD CERTIFICATE FOR INGATE

Users can either add or update InGate server by using the **Hardware** type field in the **Administration** > **Appliances/Servers** > **Platform Equipment** page in Connect Director.

For more information, see the section in the *MiVoice Connect System Administration Guide:*

- *Adding InGate*
- *Editing InGate Parameters*

After the Ingate configuration is saved, the administrators can copy the certificate and key by clicking the **Download** option. For more information, see the *Adding Ingate* section in the *MiVoice Connect System Administration Guide.*

1.8 UPDATE TO THE EMAIL ADDRESS FIELD

Beginning with Release 19.3, when you update the **Email address** field in the **Administration** > **Users** > **General** tab in Connect Director, it mandatory that the email address must be in a standard format and must not be duplicate.

For more information, see the *Configuring Users > User Parameters > General Tab* section in the *MiVoice Connect System Administration Guide.*

1.9 MYSQL VERSION UPDATE

Beginning with Release 19.3, the MySQL version is upgraded from 5.7.29 to 5.7.37 Community Edition

For more information, see the following documents:

- *MiVoice Connect Planning and Installation Guide:*
  - *Capacity and Hardware Requirements for HQ Servers*
- *MiVoice Connect System Administration Guide:*
  - *Installing and Upgrading MySQL Archive and ODBC Connector on Secondary Server*
  - *Installing MySQL on a Secondary Server*
- *MiVoice Connect ST14.2 to MiVoice Connect Migration Guide:*
  - *Install MySQL5.7 (64 bit) on the Secondary Server*

1.10 UPDATE TO THE ORGANIZATION ID FIELD IN REDSKY

Beginning with Release 19.3, the **Organization ID** field in the RedSky portal is updated to **HELD Company ID**.

For more information, see the following *s*ections in the *MiVoice Connect RAY BAUM'S General Overview and Solution Deployment Guide for RedSky:*

- *RedSky*
- *Horizon Mobility Setup - RedSky Portal*
- *Connect Client Integration with RedSky*

1.11 CHROMIUM UPGRADE FOR CONNECT CLIENT

Beginning with Release 19.3, the Connect Client UI is upgraded to support Chromium in Connect Client.

For more information, see the *Connect Client User Guide*.

1.12 UPDATE TO THE ALL PREVIOUS LOG FILES PANE

Beginning with Release 19.3, the **Captured Phone Logs** and **the Captured Switch Logs** tabs are added to **the All Previous Log Files** pane in the **Diagnostics** > **Remote Packet Capture** page in Connect Director. For more information, see the *Viewing Remote Packet Capture Log Files* and *Deleting Remote Packet Capture Log Files* sections in the *MiVoice Connect System Administration Guide*.

1.13 SUPPORT FOR TEL URL WITH CONNECT CLIENT

Beginning with Release 19.3, Connect Client supports TEL URL. Customers can use Microsoft Teams Mitel assistant to establish a TEL URL call. For more information, see the Enabling TEL URL Support for Connect Client section in the *Connect Client User Guide*.