

# MiVoice Connect

## 19.2 SP3 What's New Document

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# 1. NEW AND UPDATED FEATURES FOR MIVOICE CONNECT

## 19.2 SP3

The following new features and enhancements are available as part of MiVoice Connect Release 19.2 SP3.

### 1.1 RAY BAUM SUPPORT WITH INTRADO INTEGRATION

Beginning with Release 19.2 SP3, RAY BAUM support is integrated with Intrado in MiVoice Connect for US customers. As part of the RAY BAUM support with Intrado, the Intrado Extension Binding feature is introduced. With the Intrado Extension Binding feature, the callback number can be either of the following:

- MiVoice Connect extension number
- Publicly reachable MiVoice Connect DID number.

For more information about the RAY BAUM support that is integrated with Intrado in MiVoice Connect, see the *MiVoice Connect RAY BAUM General Overview and Solution Deployment Guide for Intrado*.

### 1.2 INTRODUCTION OF LEARN MORE LINK

The *Learn more* link is introduced in the **Settings > Emergency Location** page in Connect Client for users who have not installed the Network Helper. The *Learn more* link appears beside the *Download* link, which is the link for downloading Network Helper. Clicking this link opens the **Dynamic E911** page, which contains information about the RAY BAUM's ACT and Kari's Law and why it is required for 911 emergency calls. For more information, see the *Managing the Emergency Location* section in *Connect Client User Guide*.