

A MITEL PRODUCT GUIDE

MiVoice Connect Integration with Microsoft Office 365 using modern Authentication

Application Registration with Azure AD for MS Office 365

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Introduction

Microsoft is disabling the basic authentication method for MiVoice Connect starting October 2022 and thereafter will use only modern authentication methods. MiVoice Connect will use Oauth2 for integrating with Microsoft Office 365 services starting from Release 19.3 SP1. With Oauth2, there will be a separate Identity Platform (IdP) to authenticate the users of Microsoft services. The IdP used for Microsoft Office 365 integration will be Azure AD. To have Complete Modern Authentication Flow working in deployment, it requires Azure AD to trust Microsoft Office 365 service and also Azure to know Application which is using the Microsoft services. Application Registration with Azure AD addresses both these tasks and is explained in Azure AD application registration of this document.

As part of the Application Registration, Application ID, Redirect Uri, and Tenant ID will be generated by Azure AD. These field values must be noted.



MiVoice Connect requires registering the application as public client in *"console application mode*. The steps explained in this document are only for registering the MiVC application in console application mode. It is assumed that the MiVoice Connect Administrator has Azure AD admin access to execute the steps explained in this document.

AZURE AD APPLICATION REGISTRATION

Following is the procedure for registering the MiVoice Connect Application with Azure AD.

- **1.** Open a browser and navigate to the Azure Active Directory admin center and log in as an admin. In the page that opens, click **New Registration**.
- 2. Select Azure Active Directory in the left navigation pane, click Manage > App registrations.
- 3. Select New registration.

| Azure Active Directory admin | center | | | ତ୍ତ୍ୟ | | admin@oipdev.ormicro |
|--|---|--|---|---|---------------------------------------|---|
| III Dashboard III All services ★ AudetTB | Dashboard > Mitel Communications Priv Mitel Communication Ause Active Directory | ete Linited ons Private Limited App registr House and the second secon | ations & oing 🜔 Retenti 🛓 Download 😨 Permi | ve features 🤤 | Got feedback? | × |
| Users Enterprise applications | Getting started Dreview features Clagnose and solve problems Manage | Try out the new App sepatrations search preview CN Stanting June 2010, 2020 we will no longer add any n technical support and security updates but we will n | k to enable the preview. → w features to Asure Active Directory Authentication is longer provide feature updates. Applications will nee | brary (ACAL) and As It to be upgraded to | ure AD Graph. We Microsoft Authent | x will continue to provide ication Library (MSAL) and |
| | Uters Groups External Identities Annihilations Annihilations Annihilation | All applications Owned applications Delete Ø start typing a name or Application 10 to filter thes Display name | d applications (Preview) results Application (client) | D | Created on | Certificates & secrets |
| | Enterprise applications Cevices App registrations | o olpdev | d1d39b6c-dbf7-42a | -8/60-98dd33d67. | . 6/4/2021 | Current |

- 4. On the **Register an application** page, set the values as follows:
 - a. Specify a Name for your app.
 - b. In the Supported account types field, select Accounts in this organizational directory only (Mitel Networks Corporation only - Single tenant).
 - c. Under Redirect URI (optional), do the following:
 - i. In the Select a platform field, select Public client/native (mobile & desktop) from the drop-down list.
 - ii. Enter the IP address or the FQDN of Server/ClientOauth in the text box.

| OnnectClient1 | Authentication 🛷 … | |
|----------------------------|--|----------|
| ₽ Search | « 🖗 Got feedback? | |
| Overview | Redirect URIs | |
| 🍊 Quickstart | The URIs we will accept as destinations when returning authentication responses (tokens) after successfully authenticating users. The redirect URI you send in the request to the login server should match one listed here. Also referred to as reply URLs. Learn more about Redirect URIs and their restrictions 🖓 | |
| 🚀 Integration assistant | https://login.microsoftonline.com/common/oauth2/nativeclient | |
| Manage | https://login.live.com/oauth20_desktop.srf (LiveSDK) | |
| Branding & properties | msal4478d65c-ffd6-463f-8d37-63ab9ecb80f2://auth (MSAL only) | |
| Authentication | https://10.211.126.218/clientoauth/ | <u>آ</u> |
| 📍 Certificates & secrets | https://raybaumhq.mivcblr.com/ClientOauth | <u>آ</u> |
| Token configuration | https://10.211.44.167/ClientOauth | ĴΪ |
| API permissions | https://10.211.126.200/ClientOAuth/ | Î |
| 🙆 Expose an API | | |
| App roles | Add URI | |
| A Owners | | |
| 👃 Roles and administrators | Supported account types | |
| 0 Manifest | Who can use this application or access this API? | |
| Support + Troubleshooting | | |
| Troubleshooting | Save Discard | |

Note:

The Microsoft Azure portal supports only **https** while using redirect URLs. The use of **http** is not permitted.

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5. Click Register.

| Azure Active Directory admin | center | | | | | | | |
|------------------------------|---|--|--|--|--|--|--|--|
| * | Dashboard > oauthnpm > | | | | | | | |
| Dashboard | Register an application | | | | | | | |
| All services | | | | | | | | |
| * FAVORITES | The user-facing display name for this application (this can be changed later). | | | | | | | |
| Azure Active Directory | npm 🗸 | | | | | | | |
| 💄 Users | | | | | | | | |
| Enterprise applications | Supported account types | | | | | | | |
| | Who can use this application or access this API? | | | | | | | |
| | Accounts in this organizational directory only (oauthnpm only - Single tenant) | | | | | | | |
| | O Accounts in any organizational directory (Any Azure AD directory - Multitenant) | | | | | | | |
| | O Accounts in any organizational directory (Any Azure AD directory - Multitenant) and personal Microsoft accounts (e.g. Skype, Xbox) | | | | | | | |
| | O Personal Microsoft accounts only | | | | | | | |
| | Help me choose | | | | | | | |
| | Redirect URI (optional) | | | | | | | |
| | We'll return the authentication response to this URI after successfully authenticating the user. Providing this now is optional and it can be changed later, but a value is required for most authentication scenarios. | | | | | | | |
| | Public client/native (mobile 🗸 https://login.microsoftonline.com/common/oauth2/nativeclient 🗸 | | | | | | | |
| | By proceeding, you agree to the Microsoft Platform Policies 3 | | | | | | | |
| | Register | | | | | | | |

6. From the next page, copy the values of the **Application (client) ID** and **Directory (tenant) ID** and save them, you will need them for Office365 OAuth authentication.



7. Go to Azure portal and click API permissions.



8. Click Add a permission. The Request API permissions page opens.



9. In the Request API permissions page, select **Microsoft Graph**.

| Azure Active Directory admin | center | | | - G | 0 |) ? | archana.singh@cauth own |
|---|---|--|---|-------------------------|-----------------------------|--------------------------|--|
| Carlo Dashboard Dashboard All services Carlos All services Carlos Active Directory Carlos Users Enterprise applications | Dashboard > oauthapm > npm npm API permission: App × « Overview Manage Stranding Certificates & secrets API permissions Expose an API App Certificates Preview | Request API permission Select an API Microsoft APIs APIs my organization Commonly used Microsoft APIs Commonly used Microsoft APIs Microsoft Graph Take advantage of the the Access Azure AD, Excel, in single endpoint. | h uses My APIs mendous amount of data in fune, Outbook/Exchange, On | Mice 363, Drive, One | Enterprise I PNote, Shar | Mobility - ePoint, PU | - Security: and Windows 10. anner, and more through a Data Export Service for |
| | Cowners | Allow validated users to read and write protected content. | Frogrammatic access to functionality available to | much of the | he Azure | Export of | Microsoft Dynamics 365 data from Microsoft Dynamics rganization to an external |

10. Click **Delegated permissions**.

| ■ Microsoft Azure Search | resources, services, and doc | s (G+/) | Σ | P | ¢3 | \$ | 0 | R | admin@mivcqa.o MITEL COMMUNICATIO | nmicr INS PRIVA. | |
|--|---|--|-------------------------|---------------------|----------------------|-----------------------|----------------------|----------|---|---------------------|---|
| Home > App registrations > oipdev oipdev API permiss | sions 🖈 … | Request API permissions | | | | | | | | | × |
| | 🕐 Refresh 🕅 G | C All APIs Microsoft Graph https://graph.microsoft.com/ Docs p³ | | | | | | | | | í |
| Overview Quickstart | A You are editing per | What type of permissions does your application require? Delegated permissions | | Applic | ation pe | ermissio | ns | | | | |
| Integration assistant Manage | The *Admin conser may not reflect the | Your application needs to access the API as the signed-in user. | | Your a signed | pplicati I-in use | on runs ; r. | as a bac | kground | d service or daemon with | nout a | |
| Branding & propertiesAuthentication | Configured permissi | Select permissions | | | | | | | | expand al | |
| Certificates & secrets Token configuration | + Add a permission | The "Admin consent required" column shows the default value permission, user, or app. This column may not reflect the value | e for an o e in your | organiza organiz | ition. He | owever, or in orga | user cor anizatio | nsent ca | n be customized per e this app will be | × | |
| API permissions Expose an API | API / Permissions nam No permissions added | used. <u>Learn more</u> | | | | | | | | | , |
| App roles App roles Another and administrators | Other permissions g | Add permissions Discard | | | | | | | | | |

AZURE AD APPLICATION REGISTRATION

- 11. Under Permission, do the following:
 - a. Under Calendars, select the following options:
 - Calendars.Read
 - Calendars.Read.Shared
 - Calendars.ReadWrite
 - Calendars.ReadWrite.Shared

| elect | permissions | expand all |
|----------|--|------------------------|
| | endar | × |
| Pe | ermission | Admin consent required |
| ∨ Ca | alendars (4) | |
| <u>~</u> | Calendars.Read ① Read user calendars | No |
| ~ | Calendars.Read.Shared ① Read user and shared calendars | No |
| ~ | Calendars.ReadWrite ① Have full access to user calendars | No |
| ~ | Calendars.ReadWrite.Shared ① Read and write user and shared calendars | No |

b. Under Contacts, select the following options:

- Contacts.Read
- Contacts.Read.Shared
- Contacts.ReadWrite
- Contacts.ReadWrite.Shared
- c. Under OrgContact, select the OrgContact.Read.All option.

 \times

| P | ermission | Admin consent required |
|----------|--|------------------------|
| $\vee c$ | ontacts (4) | |
| | Contacts.Read ① Read user contacts | No |
| | Contacts.Read.Shared ① Read user and shared contacts | No |
| | Contacts.ReadWrite ① Have full access to user contacts | No |
| | Contacts.ReadWrite.Shared ① Read and write user and shared contacts | No |
| $\vee c$ | PrgContact (1) | |
| | OrgContact.Read.All ① Read organizational contacts | Yes |
| | | |

Request API permissions

Add permissions Discard

d. Under People, select the following options:

- People.Read
- People.Read.All

| What type of permissions does your application require? | |
|--|---|
| Delegated permissions Your application needs to access the API as the signed-in user. | Application permissions Your application runs as a background service or daemon without a signed-in user. |
| Select permissions | expand |
| | |
| Permission | Admin consent required |
| V People (2) | |
| People.Read ① Read users' relevant people lists | No |
| People.Read.All ① Read all users' relevant people lists | Yes |
| | |

e. Under EWS, select the EWS.AccessAsUser.All option.

| × |
|---|
| |
| Application permissions Your application runs as a background service or daemon without a signed-in user. |
| expand all |
| Admin consent required |
| |
| o Services No |
| |
| |

- 12. Click Add permissions The Configured permissions page opens.
- **13.** Click Grant admin consent for oauthnpm.

| Q | App × | « O Re | fresh Got fee | edback? | |
|-----|------------------------|----------|------------------------|-----------------|---|
| 18 | Overview | Config | ured permissions | | |
| Mai | nage | Applicat | ions are authorized to | call APIs when | n they are granted permissions by users |
| | Branding | permiss | ions should include al | I the permissio | ns the application needs. Learn more at |
| t | Certificates & secrets | + A0 | ld a permission | Grant admin c | onsent for oauthnpm |
| • | API permissions | A | PI / Permissions n | Туре | Description |
| 4 | Expose an API | | Microsoft Graph (3) | | |
| 24 | App roles Preview | | Mail.Read | Application | Read mail in all mailboxes |
| 4 | Owners | | Mail.ReadWrite | Application | Read and write mail in all mailboxes |
| 101 | Manifest | | Mail.Send | Application | Send mail as any user |

14. Click Yes to complete the application registration for Office 365.

| Dashboard All services | [≪] Dashboard > rpm [→] npm API perm [→] | issions 🖈 | |
|--|---|--|---|
| * FAVORITES | P Search (Ctrl+/) | ≪ 🕐 Refresh ♥ Got feedback? | |
| Azure Active Directory Azure Active Directory Sers Enterprise applications | Overview Quickstart Integration assistant Manage | Do you want to grant consent for the requested permissions for all accounced this application already has to match what is listed below. | ints in oauthnpm? This will update any existing admir |
| | Branding Authentication Certificates & secrets Token configuration | Add a permission Grant admin consert for cauthnpm API / Permissions n Type Description Microsoft Graph (3) Mail Pead Annication Read mail in all mailhouses | Admin consent req Status |
| | API permissions | Apprentition incatines if all fieldotics | |

15. The following page appears after permission is granted for the selected configurations.

| Home > App registrations > oipdev → oipdev API permissions & ··· × | | | | | | | |
|---|------------------------------------|------------------|--|-------------------|-----------------------|------|--|
| ₽ Search « | 🕐 Refresh 📗 🞘 Got feedba | ck? | | | | | |
| Overview | Successfully granted admin control | onsent for the r | requested permissions. | | | | |
| 🚳 Quickstart | + Add a permission | at admin cons | ent for Mital Communications Private Limited | | | | |
| 1 Integration assistant | API / Permissions name | Type | Description | Admin consent reg | Status | | |
| Manage | | | | | | | |
| Branding & properties | Microsoft Graph (13) | | | | | | |
| → Authentication | Calendars.Read | Delegated | Read user calendars | No | Granted for Mitel Com | | |
| 📍 Certificates & secrets | Calendars.Read.Shared | Delegated | Read user and shared calendars | No | Granted for Mitel Com | | |
| III Token configuration | Calendars.ReadWrite | Delegated | Have full access to user calendars | No | Granted for Mitel Com | | |
| -> API permissions | Calendars.ReadWrite.Shared | Delegated | Read and write user and shared calendars | No | Granted for Mitel Com | | |
| Expose an API | Contacts.Read | Delegated | Read user contacts | No | Granted for Mitel Com | | |
| App roles | Contacts.Read.Shared | Delegated | Read user and shared contacts | No | Granted for Mitel Com | | |
| St. Owners | Contacts.ReadWrite | Delegated | Have full access to user contacts | No | Granted for Mitel Com | | |
| Roles and administrators | Contacts.ReadWrite.Shared | Delegated | Read and write user and shared contacts | No | Granted for Mitel Com | •••• | |

- **16.** The values of the following fields will be required to be filled in the **Additional Parameters** page to configure D2 in MiVoice Connect:
 - Tenant-ID (generated in Step-6)
 - **Application-ID** (generated in Step-6)
 - **Redirect-URI** (use the same Redirect URI that is used during the application configuration)

| 🔎 Mitel Connect Director 🛛 🗧 Connections 🔵 Trunk Groups 🌑 Bandwidth 🕘 Voice Quality 🛕 Appliances 🌑 Servers | | | | | | | |
|--|--|--|--|--|--|--|--|
| Search | Additional Parameters | | | | | | |
| 🗡 🗘 🛄 🖾 🖨 | Max size: 20 MB (10-500) | | | | | | |
| ADMINISTRATION +TE | Service Appliance (Collaboration): | | | | | | |
| b Users | Exchange server: | | | | | | |
| Trunks | Service appliance exchange server: [outlook.office365.com | | | | | | |
| Telephones | AppID: | | | | | | |
| Appliances/Servers | Redirect URI: | | | | | | |
| Features | Tenant ID: | | | | | | |
| ⊿ System | Log me storage: | | | | | | |
| Sites | Max days: 1 (1-30) | | | | | | |
| Local Pretixes | Max size: 20 MB (10-60000) | | | | | | |
| Digit mansation racies | Ungli ramsadori adves Delle Plan | | | | | | |
| Port Configuration | Global conferencing URL: | | | | | | |
| Trusted IP Ranges | | | | | | | |
| SNMP | | | | | | | |
| Additional Parameters | | | | | | | |
| Languages | Session timeduc. Udvg minutes (10-600) | | | | | | |
| Hybrid | Lable offline messaging | | | | | | |
| System Information | Enable TLS for IM | | | | | | |
| | Client history retention period: 549 days (3-549) | | | | | | |
| | Client compatibility and upgrade: | | | | | | |
| | Require secure client access (https) | | | | | | |
| | Suppress client upgrade notifications | | | | | | |
| 4 | Minimum allowed client version: 214.100.3143.0 Example: 214.100.3143.0 | | | | | | |
| | Current version for the build: 214 100 3143 0 Example: 214 100 3143 0 | | | | | | |
| | | | | | | | |

This completes the registration of Azure AD with Microsoft Office 365.



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