

MiVoice Connect Integration with Microsoft Office 365 using modern Authentication

Application Registration with Azure AD for MS Office 365

Document Version 1.0

September 2022



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Introduction 1

Microsoft is disabling the basic authentication method for MiVoice Connect starting October 2022 and thereafter will use only modern authentication methods. MiVoice Connect will use Oauth2 for integrating with Microsoft Office 365 services starting from Release 19.3 SP1. With Oauth2, there will be a separate Identity Platform (IdP) to authenticate the users of Microsoft services. The IdP used for Microsoft Office 365 integration will be Azure AD. To have Complete Modern Authentication Flow working in deployment, it requires Azure AD to trust Microsoft Office 365 service and also Azure to know Application which is using the Microsoft services. Application Registration with Azure AD addresses both these tasks and is explained in Azure AD application registration of this document.

As part of the Application Registration, Application ID, Redirect Uri, and Tenant ID will be generated by Azure AD. These field values must be noted.

Note:

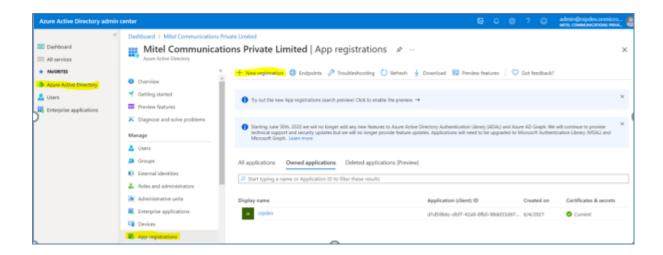
MiVoice Connect requires registering the application as public client in "console application mode. The steps explained in this document are only for registering the MiVC application in console application mode. It is assumed that the MiVoice Connect Administrator has Azure AD admin access to execute the steps explained in this document.

AZURE AD APPLICATION REGISTRATION

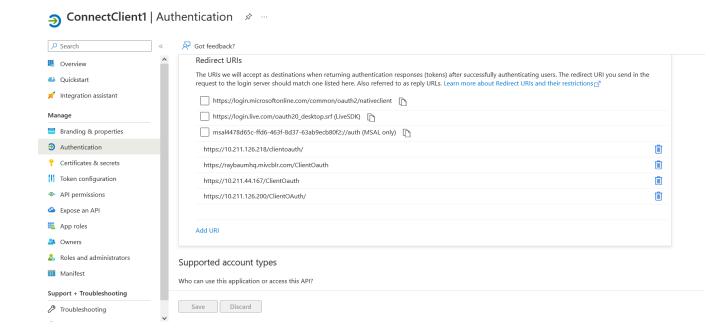
2

Following is the procedure for registering the MiVoice Connect Application with Azure AD.

- **1.** Open a browser and navigate to the Azure Active Directory admin center and log in as an admin. In the page that opens, click **New Registration**.
- 2. Select Azure Active Directory in the left navigation pane, click Manage > App registrations.
- 3. Select New registration.



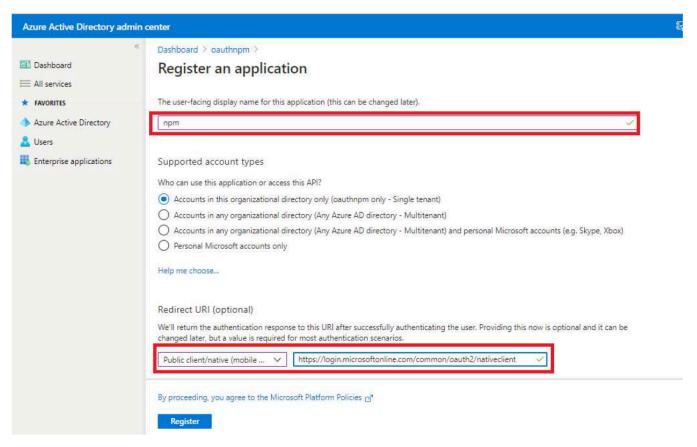
- **4.** On the **Register an application** page, set the values as follows:
 - a. Specify a Name for your app.
 - b. b. In the Supported account types field, select Accounts in this organizational directory only (Mitel Networks Corporation only - Single tenant).
 - c. Under Redirect URI (optional), do the following:
 - i. In the Select a platform field, select Public client/native (mobile & desktop) from the drop-down list.
 - ii. Enter the IP address or the FQDN of Server/ClientOauth in the text box.



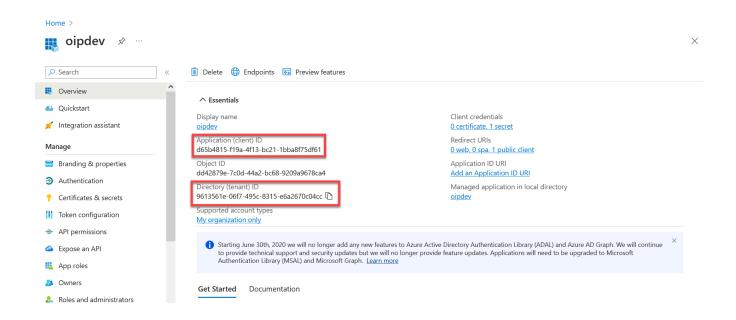
Note:

The Microsoft Azure portal supports only **https** while using redirect URLs. The use of **http** is not permitted.

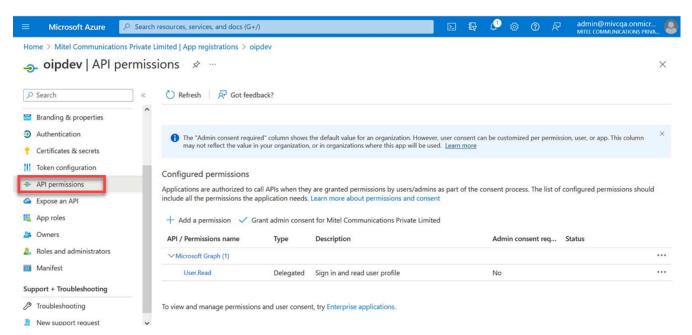
5. Click Register.



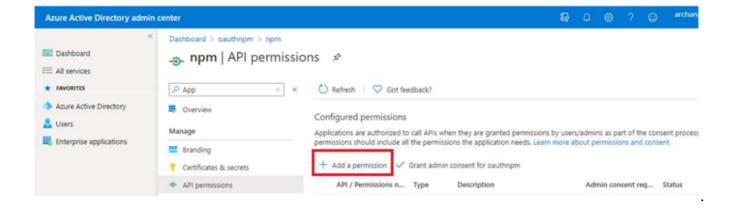
6. From the next page, copy the values of the **Application (client) ID** and **Directory (tenant) ID** and save them, you will need them for Office365 OAuth authentication.



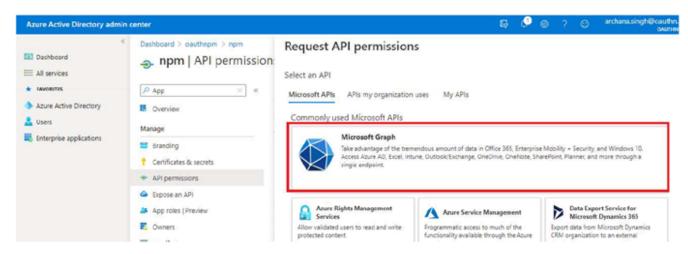
7. Go to Azure portal and click API permissions.



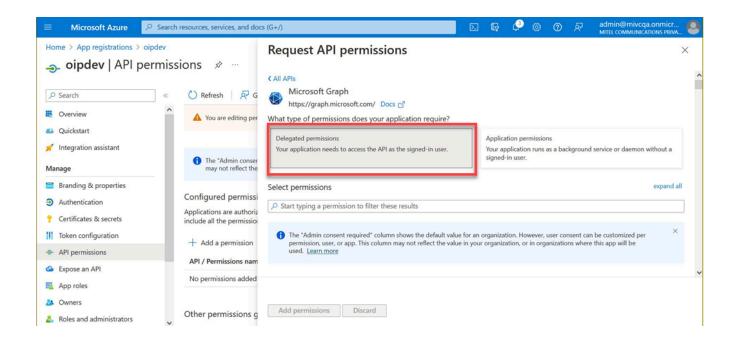
8. Click Add a permission. The Request API permissions page opens.



9. In the Request API permissions page, select Microsoft Graph.

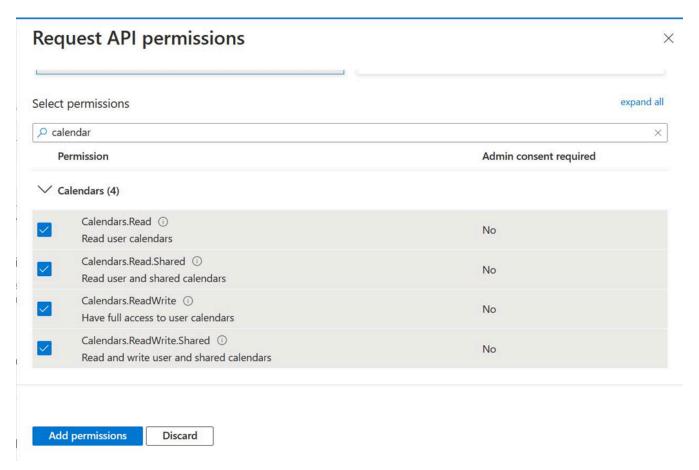


10. Click **Delegated permissions**.



11. Under **Permission**, do the following:

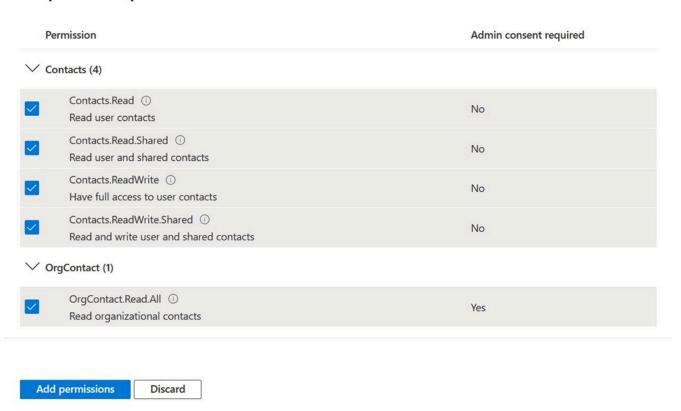
- a. Under Calendars, select the following options:
 - Calendars.Read
 - Calendars.Read.Shared
 - Calendars.ReadWrite
 - Calendars.ReadWrite.Shared



- **b.** Under **Contacts**, select the following options:
 - Contacts.Read
 - Contacts.Read.Shared
 - Contacts.ReadWrite
 - · Contacts.ReadWrite.Shared
- c. Under OrgContact, select the OrgContact.Read.All option.

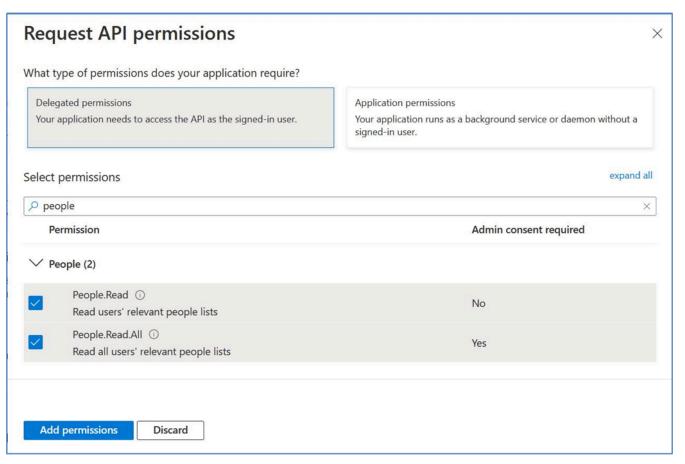
X

Request API permissions

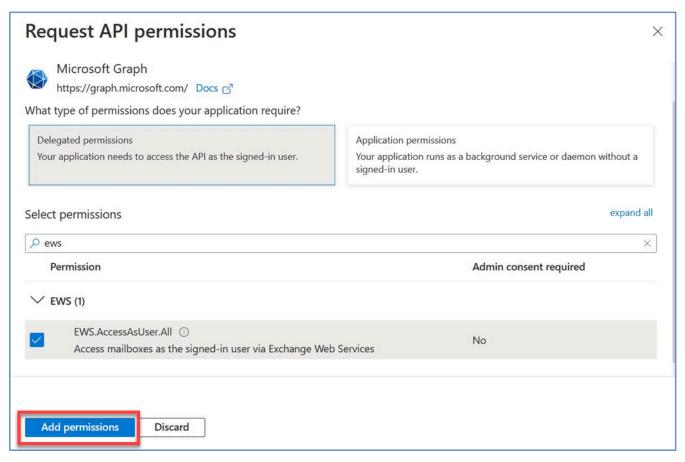


d. Under **People**, select the following options:

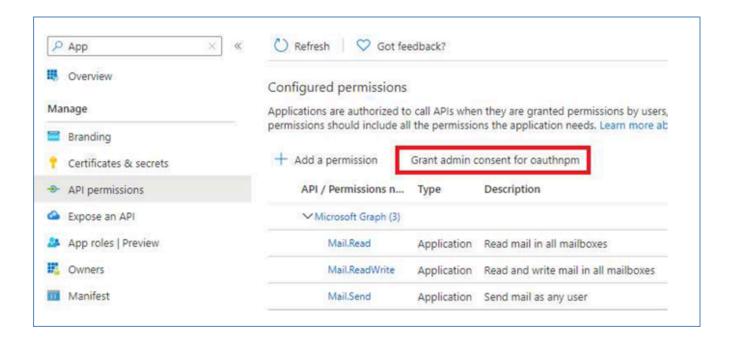
- People.Read
- People.Read.All



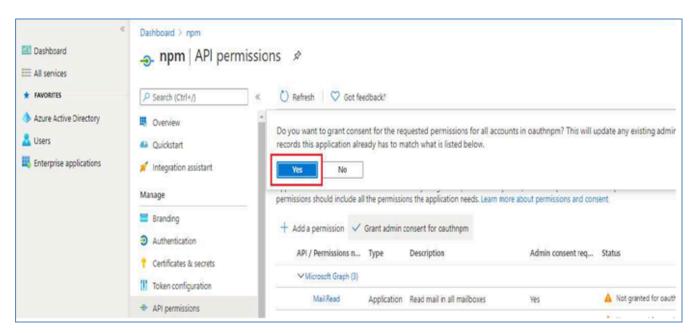
e. Under EWS, select the EWS.AccessAsUser.All option.



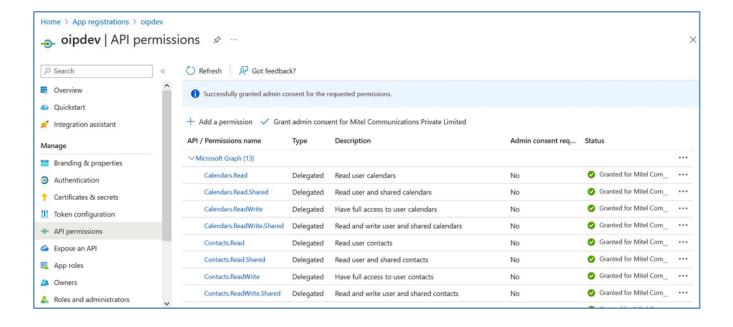
- **12.** Click **Add permissions** The **Configured permissions** page opens.
- 13. Click Grant admin consent for oauthnpm.



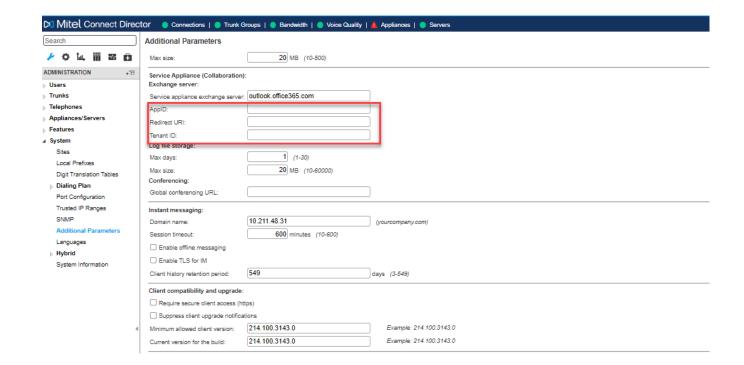
14. Click **Yes** to complete the application registration for Office 365.



15. The following page appears after permission is granted for the selected configurations.



- **16.** The values of the following fields will be required to be filled in the **Additional Parameters** page to configure D2 in MiVoice Connect:
 - Tenant-ID (generated in Step-6)
 - Application-ID (generated in Step-6)
 - Redirect-URI (use the same Redirect URI that is used during the application configuration)



This completes the registration of Azure AD with Microsoft Office 365.

