

# Mitel NetSuite CAS Client Release Notes

**Description:** This Application Note consists of the dates and version history for Mitel NetSuite CAS Client.

## Revision History

### **March 08, 2021: Version 19.2.0**

- Fixed the WebException (HTTP Status 410 gone) encountered when NetSuite credentials are used for logging in to the NetSuite UI.

### **August 30, 2018: Version 6.1.4**

- Updates of dependent assemblies, including fix for issue with PBX authentication.

### **June 26, 2018: Version 6.1.3**

- Updated the License assembly to fix a trust failure exception.

### **April 30, 2018: Version 6.1.2**

- Updated the ABC assembly to version 1.0.8 to fix authentication problems.

### **March 26, 2018: Version 6.1.1**

- Enable Tls 1.2 support as NetSuite is removing support for Tls versions prior to 2.1 on April 21, 2018.

### **February 26, 2018: Version 6.1.0**

- Mitel Branding.

### **June 28, 2017: Version 6.0.8**

- If no custom fields were being searched on we were getting two sets of identical results making us think we had multiple results when really we didn't.

### **May 25, 2017: Version 6.0.7**

- When multiple records match and the user clicks the Search Multiple link, we now search for records which contain the number vs. match as this was too restrictive compared to the client's own searching.

### **March 28, 2017: Version 6.0.6**

- Added Customer custom field search setting. This allows a user to add one or more comma separated custom field names to be searched for matching phone numbers in addition to the customer standard phone fields.

### **January 30, 2017: Version 6.0.5**

- Rebuilt with current Licensing Client 1.1.4 to work with edge gateways.

### **January 20, 2017: Version 6.0.4**

- Fix for STInfo Version mismatch causing licensing code to fail.

### **January 19, 2017: Version 6.0.3**

- Still using wrong license for Connect. Should be right now.

### **January 19, 2017: Version 6.0.2**

- Fix for license defect introduced in 6.0.1.

## **January 13, 2017: Version 6.0.1**

- Fix for issue where if we fail to login asynchronously we don't reset client status to not log in.

- Rebuilt with new STInfo.

### **September, 2016: Version 6.0.0**

- Significantly enhanced version with new Customer and Phone Call creation modes.

### **February 23, 2016: Version 5.0.1**

- Was still checking for older Mitel TAPI interface at startup.

### **January 4, 2016: Version 5.0.0**

- Ported the TAPI version to use the CAS + ABC/SM interfaces.
- Added answer call on toaster click settings support.

### **July 31, 2015: Version 4.1.0**

- Updated with latest Client Telephony Interface for Connect interoperability.

### **July 28, 2014: Version 4.0.1**

- Login dialog now provides setting for “Page URL” which in some cases may be useful for non-US users to improve performance by selecting “system2.netsuite.com” as the server or perhaps other server’s values.

### **April 11, 2014: Version 4.0.0**

- Now use the latest web service endpoint, 2013\_2\_0 vs. the older 2.5 which is being discontinued.

### **February 21, 2014: Version 3.0.0**

- Now use the user’s default web browser when displaying NetSuite pages. Previous versions only used Internet Explorer.
- Remove “Open in New Window” setting as this is now based on the user’s preferences.

### **March 21, 2013: Version 2.1.3**

- We weren’t correctly setting the web service URL to match the login setting resulting in an inability to login for certain organizations.
- Added combo box to select common login URLs.

### **July 13, 2012: Version 2.1.2**

- Removed debug code mistakenly introduced in 2.1.1.
- Added support for screen pop of hunt calls once answered.

### **July 1, 2012: Version 2.1.1**

- Added support for non-standard NetSuite URL in Login Dialog.

### **June 11, 2012: Version 2.1.0**

- Added support for verifying that the Mitel TAPI support is installed.

### **May 5, 2010: Version 2.0.0**

- The Mitel NetSuite client is now a licensed application. This requires the installation of the Mitel Professional Services licensing server on the customer's Mitel Headquarters server and the installation of a user license for the Mitel NetSuite Client.

### **March 16, 2010: Version 1.2.5**

- Fixed problem that prevented running correctly on 64 bit CPUs. Changed build from AnyCPU to x86.

### **March 2, 2010: Version 1.2.4**

- Added additional code to assume that the first digit of a caller/called ID is the trunk access code if there isn't a plus sign as part of the reported number.

### **March 1, 2010: Version 1.2.3**

- Was leaving trunk access code in the caller/called ID when populating new NetSuite records.
- Debug code left in resulting is same caller ID for all inbound calls.

### **February 26, 2010: Version 1.2.2**

- We now reject searching for strings less than 6 digits long.
- Fixed install issue with ieFrame introduced in 1.2.1.
- When creating new records, the received caller/called ID including any '+' and/or digit prefixes is passed to NetSuite to populate the phone field.
- Added new setting (Open new browser window for each result) to force the client to always use a new browser window when opening a NetSuite record.

### **February 24, 2010: Version 1.2.1**

- When handling real calls (vs. test calls) code was still rejecting numbers that weren't 10 digits long. We now reject searching for strings less than 7 digits long.

### **February 2010: Version 1.2.0**

- Adding the two new dial settings to support lookup in non-North American Dialing plan countries. Specifically the Country Code and National Direct Dialing prefix both of which default to 1 for North America.

### **October 2008: Version 1.1.0**

- Rebuilt with COM Object 4.1.0 + Visual Studio 2008

### **September 2008: Version 1.0.5**

- Was still having problem with client logging out after a period of no calls. This was caused by checking for explicit timeout in the soap exception. This logic has been relaxed to try to automatically re-login for any soap exception.

### **June 2008: Version 1.0.4**

- Was searching showing popup for a customer, now show company name.

### **June 2008: Version 1.0.3**

- Was searching for customers containing the passed ID rather than customers which equal the passed ID resulting in multiple records returned.

### **June 2008: Version 1.0.2**

- If a call is received with a Mitel call property named \_STCC\_CustID attached, then the value is assumed to be a customer ID and the system will first attempt to lookup the specific customer. If the customer is found, this will be used rather than using the caller ID to determine which NetSuite record to use.

### **April 2008: Version 1.0.1**

- Client was automatically logging out after period of no calls. This was caused by a change in the returned SoapException code we were checking against.

### **May, 2007: Version 1.0.0 Release**