



February 27, 2018

# Mitel Universal CRM Connector (EasyPop) Release Notes

**Description:** This Application Note describes the added/modified features in each Version.

## **Version 19.0.1 – February 3, 2020**

New UI is added for login the users.

## **Version 3.0.9 – February 28, 2018**

Rebrand to Mitel.

## **Version 3.0.6 – February 22, 2017**

Rebuild for license library changes, was not working through Edge Gateway.

Rebuild for stinfo library changes, was not working with Connect for Microsoft Telephony.

## **Version 3.0.4 – August 4, 2016**

Support for \$TimeMatters\$ target.

## **Version 3.0.2 – December 4 2015**

Rebuild for new license client module. 3.0.1 no longer supported, upgrade to 3.0.2 or greater.

## **Version 3.0.1 – April 15 2015**

New version compatible with ST Connect (CAS version).

## **Version 2.1.12 – January 26, 2015**

New call parameters CallingNrNatIDashed and ConnectedNrNatIDashed, which format a North American number using typical dashed format (for example, 408-331-3300).

## **Version 2.1.11 – July 15, 2014**

Fix detection of external indication for HG consult type calls.

## **Version 2.1.10 – June 24, 2014**

Rebuild for compatibility with Windows 8+.

## **Version 2.1.7 – May 20, 2013**

Add call GUID parameters.

## **Version 2.1.6 – June 15, 2012**

Add client telephony function to prepare for ST 13+.

## **Version 2.1.5 – February 15, 2012**

Check both newer and older Communicator registry entries for initial extension.

## **Version 2.1.4 – August 12, 2011**

Check internal/external flag on all events for outbound calls. Did not always reflect perfectly.

### **Version 2.1.3 – June 15, 2011**

Add grace time if we have had a license before and cannot communicate with license server.

### **Version 2.1.2 – May 25, 2011**

Delay also needed to be added just before deciding to trigger when incoming call is consulting (WG or HG). Without the delay, EasyPop thinks those calls are internal when they will, very shortly, be external.

### **Version 2.1.1 – October 11, 2010**

Added slight delay before trigger when answering consulting calls to allow TAPI variables to be collected before the trigger is executed. Delay time is 500ms or adjustable via registry.

Fixed crash when license client gets exception.

### **Version 2.0.0 – March 19, 2010**

Program changes: EasyPop is now a licensed application.

Modified for Windows 64 bit OS compatibility.

### **Version 1.7.9 – March 11, 2010**

Program changes: Added new parameters CallingNrNatI and ConnectedNrNatI, which strips the trunk and country codes from numbers (that is in North America just the 10 digits).

### **Version 1.7.6 – March 25, 2009**

Program changes: New option to adjust size of "AskMe" screen. Redesigned "AskMe" screen to use buttons instead of links.

### **Version 1.7.3 – March 16, 2009**

Installer changes: Allows installing "all users". Also, removed configuration parameters from install screen. Program now sets these automatically on first run.

Program changes: New options allow suppression of trigger and cloning of IE browser window. Allow configuration of "AskMe" screen to display custom strings.