

# Mitel ACT! Integration Release Notes

## Version History

### **Version 2.0.8 – 29 August 2018**

- Rebuild for new authentication library. Issue with users upgrading from ShoreTel to Mitel branded Connect client. Our module would continue to rely on older credentials and login to PBX would fail.

### **Version 2.0.7 – 1 May 2018**

- Rebuild for new authentication library (due to Connect Client rebranding).

### **Version 2.0.6 – 28 February 2018**

- Rebrand for Mitel.

### **Version 2.0.4 – 30 January 2017**

#### **Changes:**

- Rebuild for license library changes, was not working through edge gateway.
- Rebuild for stinfo library changes, was not working with Connect for Microsoft Telephony.
- Added ability to highlight entries in CustomerDetailRow, see Advanced Configuration Guide.

### **Version 2.0.3 – 28 November 2016**

- Rebuild for compatibility with ACT! Versions. The following compatibility rules apply:
- Mitel ACT! Integration 1.x.x (TAPI Version) is supported with ACT! 2010 and later.
- Mitel ACT! Integration 2.x.x (this CAS Version) is supported with ACT! 2013 and later.

### **Version 2.0.1 – 29 February 2016**

- New version compatible with Mitel Connect (CAS version).

### **Version 1.3.16 – 20 March 2015**

- Fix installer issue. New installs may fail to register STML (telephony) control.

### **Version 1.3.15 – 26 August 2014**

- Support detection of ACT! Version 16 (2014).

### **Version 1.3.14 – 24 June 2014**

- Rebuild for compatibility with Windows 8+.

### **Version 1.3.13 – 6 November 2013**

- Fix: Remove country code from phone numbers before matching in ACT!.

### **Version 1.3.6 – 15 January 2013**

- Fix: Dial out from control now checks for existence of “long distance access code” and only adds if necessary.

- New feature: In “Other Settings” configuration, user is now able to set a different trunk access code (Example: Perhaps they dial 8 versus 9 at their location to get an “outside line”).

### **Version 1.3.5 – 24 October 2012**

- Fix: Compatibility with ACT! 2013. Still compatible with ACT! 2010 and later.
- New feature: Ability to set custom options for customer-specific functionality.

### **Version 1.3.0 – 16 July 2012**

- Fix: When restoring ACT!, restore maximized if it was previously maximized.
- New features (see guide for details):
- Option allows user to control whether a History is created with “Private” flag.
- History button now allows user to create/update history details.
- Double-click in History, Opportunity, & Activity detail screen locates/displays the item in ACT!.
- User can now edit name/number when creating a new Contact (name must not be blank).

### **Version 1.2.5 – 15 June 2012**

- Add client telephony function to prepare for ST 13+.

### **Version 1.2.4 – 15 February 2012**

- New: Test both newer and older Communicator registry entries for initial extension number.

### **Version 1.2.3 – 15 December 2011**

- Fix: Now compatible with ACT! 2010, and above.
- Fix: If “Pop directly to ACT!” is set and a contact is created, directly display that newly created contact.
- Fix: Do not try to display or create contact if caller ID is blocked or unavailable from the telephone network.

### **Version 1.2.2 – 03 November 2011**

- Fix: ACT! not consistently displaying properly in front of other windows.

### **Version 1.2.0 – 06 September 2011**

- New features (see guide for details):
- Option to pop directly to ACT! (skip fading window).
- Option to create new contact on non-match.
- Options to create history items.
- Max fading time value lengthened to 30 seconds.

### **Version 1.0.2 – 27 May 2011**

- Test version number before copying plugin/control files to ACT! folder.
- Added special check for HG calls with external party on hold...should be labeled external.

### **Version 1.0.1 – 15 May 2011**

- First version, see user guide

