Aastra® 6739i IP Phone

Note: Your phone has been configured by your system administrator according to the needs of your organization. You may not have access to some of the features listed here.

The Aastra 6739i IP Phone



Customize your Phone

Use the **Options** key to customize your phone using the Phone User Interface (UI).

Options Menu Icons



Options Key

- 1. Press the **Options** key. A menu displays represented by icons.
- 2. Press the desired icon in the menu, and follow the steps displayed in the individual screens.

Find the Phone's IP Address

 Go to Options > Status > Network. The IP & MAC Addresses display.

Restart your Phone

- 1. Go to Options > Restart.
- 2. Click Yes. The phone restarts.

Lines and Softkeys

The 6739i supports up to 9 lines and 55 programmable softkeys.

Status Lamps

Line/Call Appearances				
Idle	Off	There is no call activity on this line/call appearance.		
Connected	Solid	A call is connected to the phone on this line/call appearance.		
Ringing	Fast Flash	A call is ringing in on this line/call appearance.		
On Hold	Slow Flash	A call is on hold on this line/call appearance.		
MWI Lamp		Speaker Lamp		
Slow Flash	You have a new message (s).		On Solid	Speaker Mode
Rapid Flash	You have an incoming call.		Slow Flash	Headset Mode
Even Flash	One or more calls are on hold.			

Connected Call Display

The following diagram shows a connected call with associated softkeys.



Phone Status Icons

The following icons display in the upper left corner of the screen to indicate the status of the phone and/or calls.

~	The phone is on-hook and in the idle state.
6	The handset or the speakerphone/ headset is off-hook and the caller is dialing.
8	There is a call in progress.
	The phone is ringing on an incoming call.
G ig	The current line on the phone has multiple callers conferenced.
60	The current line on the phone has "Do Not Disturb" (DND) enabled.
6	The current call has been forwarded or transferred to another destination.

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G	The handset has been placed on-hook or you have pressed pressed to hang up the phone.
J	Adjusting the volume for the Handset .
0	Adjusting the volume for the Headset .
	Adjusting the volume for the Ringer .
0	Adjusting the volume for the Speakerphone .

Hold

Place a call on Hold

1. Press the key on the phone or the key on the screen while on an active call.

Retrieve a call on Hold

- 2. Press the Line key where the call is on hold.
- **Note:** The **Hold** Key and the **Goodbye** key do not retrieve a held call.

Automatic Hold

Your phone automatically puts your current call on hold when you press a new line key.

Manage Multiple Calls on Hold

- 1. Press or it is scroll through the call information for multiple calls on hold.
- 2. Press or the **Line** key to reconnect to a held call.

Do Not Disturb

Press

to activate or deactivate the feature.

Transfer

You can use the **Transfer** hard key on the phone or the **Article Stransfer** softkey.

- 1. From an active call, press
- 2. Dial the number of the destination party. Go to Step 3 or 4, depending upon your choice of transfer type.

Unannounced:

3. Press again or the **Goodbye** key before the destination party answers to complete the transfer.

Or Announced:

- 4. Wait for the destination party to answer and announce the transfer.
- 5. Press again or press the **Goodbye** key to complete the transfer.

Cancel a Transfer

Press

1.

- Cancel while the destination is ringing.
- 2. Press the **Pickup** key to reconnect to the original party.

Leave the Conference

1. Press

. The other two parties remain connected.

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Call Forward

- 1. Go to to to set up Call Forward All, Busy, and No Answer.
- 2. Press **On** for each type that you want to turn on and enter the phone number. You can also press **Copy** to copy a number to all modes.

Call Forward Setup Screen:



Conference

You can use the **Conf** hard key on the phone or the **R** conf softkey.

Establish the Conference

- 1. Connect to the first party to include in the conference.
- 2. Press Conf or Conf
- 3. Dial the number of the party to add to the conference.
- 4. Wait for the new party to answer and announce the conference.
- 5. Press configuration again. The conference is established.

Cancel the third party

- 1. Press Cancel while the third party phone is ringing.
- 2. Press Pickup to reconnect to the original party.

Park/Pickup

Park a Call

Press From a connected call:

- 1. Press from a connected call. You hear the Park destination announcement.
- 2. Enter the extension where you want to park the call. You hear an announcement confirming the call is parked.

Pick Up a Parked Call

1. Enter the extension where the call was parked.

2. Press Pickup

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Callers List

There are 200 entries in the Callers List.

Callers List Display



	Indicates a missed call.	
1	Indicates an answered call.	

Access the Callers List

- Press Callers 1
- Use or use to scroll through the entries. 2

Dial from the Callers list

- Select an entry in the list. 1.
- Lift the handset, press the Speaker key or the Dial key and the 2. number is automatically dialed.

View Missed Calls

Missed calls are those marked with the telephone icon with the handset ON **T**. The total number of missed calls displays on the main screen.

Delete the Entire Callers List

At the Callers List header, press 1.

Delete one Entry in the Callers List

- Select the entry to delete. 1.
- Delete Press twice to delete the entry. 2

Redial List

Redial allows you to automatically dial a number you previously dialed from your phone. There are 100 entries in the Redial List. The list provides the number dialed, the name (if known), and the date/time the number was dialed.



Last Number Redial

Press Redial and the number displayed on the screen is automatically dialed.

Redial from the Redial List (On-hook)

- 1. Press the Redial key one time.
- Use or to find the entry to call. 2.
- Lift the handset, press the Speaker key or the Dial key and the 3 number is dialed automatically.

Save to your Personal Directory

- Press Redial 1.
- 2. Use or to find the entry to save.
- 3. Press the Redial entry.
- Press 4
- Press 5.

View Details of an Entry

- Press Redial 1.
- Use or to find the entry to view. 2.
- 3. Press on the entry. The details display.

Delete Entries in the Redial List

- Use or to find the entry to delete. 1
- . The entry is deleted. Press 2.
- Press Delete All All entries are deleted. 3.

Speeddial Key

A speeddial key allows you to dial a number guickly by pressing a key configured for the Speeddial feature. You can save up to 30 speeddial numbers. This feature is separate from the Speed Dial 8 and 100 features.

Speeddial Add Screen:



From the Options Key Menu:



1.

- Press an available key.
- 2. Press the softkey adjacent to the Type field. 3.
- Speeddial 4. Press
- Enter the Label inside of the Label text box. 5.
- Enter the phone number inside the Value text box. 6.
- 7. Press Enter on the keyboard.

8. Press

Using the Speeddial Key

1. Press the desired Speeddial softkey. the number is automatically dialed

Speed Dial 8 and Speed Dial 100

The Speed Dial 8 key allows you to associate 1-digit codes (2-9) to frequently dialed or hard-to-remember digit strings. This feature is separate from the programmable speeddial keys. The Speed Dial 100 key allows you to associate 2-digit codes (00-99) to frequently dialed numbers.

Speed Dial 8 Screen:

V XML		10/25/11 3:08pm
	Speed Dial 1/1	Cancel
	2 - Richard 🛛 🌈 🕴	
	3 - Jeff 🛛 🎆 💡	
	4 - Mary 🛛 🌠 📝	
Options	5 – Sallie 🛛 🌠 🜖	
• • • • • • • • • • • • • • • • • • •		1 V

Speed Dial 8 Options Screen:

VML		10/25/11 10/25/11 3:08pm
	Speed Dial Options	Cancel
	Add 讨	
	Edit 🔷	
	Delete	
Back	Move	
÷		↑ ↓

- 1. Press the **Speed 8** key. The Speed Dial list displays.
- 2. Press Options. The Options screen displays.
- 3. Press in the Add bar. The Enter Speed Code screen displays.
- 4. Enter the desired 1-digit code and press **Enter** on the keyboard.
- 5. Enter the desired number to dial and press Enter.
- 6. Enter the desired name and press **Enter**. The results display. The current entry is highlighted in green. The 1/1 indicates that the selected entry is Page 1 of 1.

Using the Speed Dial 8 Key

- 1. Press the Speed Dial 8 key.
- 2. Enter the code. The number is dialed automatically.

XML Keys

Your System Administrator can create customized XML menu services that can include weather and traffic reports, contact information, company info, stock quotes, or custom call scripts. They can be assigned to a specific programmable key or accessed using the **Services** key.

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Directory List or Personal Directory



The key displays the Personal Directory list on your phone. You can enter up to 200 entries into the Directory by adding them manually, or by saving the number and name from other lists stored on your phone. You can dial numbers directly from a directory entry.

A Directory Record



Add an Entry

1. Press the **Directory** key on the phone.

Add

2. Press

The following screen displays.

Add Screen

Directory		04/07/11 1:15pm	
First	Last		
Number	Label	Line	
Add			
		*	

- 3. Enter the first name of the person you are adding and press **Enter** on the keyboard.
- 4. Enter the last name and press Enter.

5. Press Add . The Number and Label fields display on the screen.



- 6. Enter the number of the person you are adding and press **Enter**.
- 7. Enter the Label associated with the number you just entered and press **Enter**.
- 8. Use or to select a Line (1 through 9) to associate with the phone number and label you are entering. When you dial the current number from the directory, the outgoing call uses the line number you assigned to it.
- Press to save the entry or press to cancel at any time without saving.

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10. Press **1** to return to the previous menu or press

to return to the main screen.

Delete a Number or Label from an Entry

Use or use to find the entry to delete or press the 1.

button to do a quick search.

- 2. Press the entry where you want to delete the number/label. The entry screen displays.
- Press **E**tait . All of the number and labels associated with 3. this entry display.

	Number	Label	
F	2345	Office	() 1
	978-327-4657	Home	<u>()</u> 1
E	459-234-5678	Cell	G 1 Đ
and the second s			

- button next to the Number/Label to delete both Press the 4 the number and label from the entry or press the field (Number or Label) you want to delete. When the keyboard displays, press the Backspace key to delete the text in the field and press Enter.
- Press to save the changes. The information is deleted 5. from the entry.

Delete an Entire Entry

- 1. Find the entry to delete. The Delete Item screen displays.
- Delete All Delete Press to delete one entry, or press 2. to delete all entries.