

Mitel Revolution Release Notes

2023.2

April 2024



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What's New in Mitel Revolution 2023.2

This section describes the new features and functionality available in Mitel Revolution Release 2023.2.

Updated Features

- **Mitel MiVoice Business – Mitel 6920w and 6940w supported**
Revolution now supports the Mitel 6920w and 6940w phones with Mitel MiVoice Business.
- **New Poly Phone support**
Revolution added support for the Poly Edge E220, E350, E400, and E550 phones. See [Poly Notifier](#).
- **Updated Flows for Email Monitoring**
You can use OAuth or Office 365 tokens to monitor Microsoft Office 365 Mailboxes. Refer to the sections [Monitoring a Microsoft Office 365 Mailbox](#) via IMAP and [Monitoring a Microsoft Office 365 Mailbox via Exchange Web Services \(EWS\)](#).
- **SIP Settings Allow for Outbound Proxy Servers using SIPS**
You can now specify Outbound Proxy Servers using the "sips:<FQDN | IP>" syntax, previously the settings only allowed "sip: <FQDN | IP>". See [Customizing SIP Settings](#).

Limitations in Mitel Revolution Release 2023.2

The following table lists known limitations in Mitel Revolution Release 2023.2.

LIMITATION	PLATFORM/ DEVICE	DEFECT NUMBER	DESCRIPTION
SNMP Version	MiVoice Business	NA	MiVoice Business supports only SNMP V1 for emergency call notifications.
SIPTrunkDNSSRV	MiVoice Business	MIVB-21754	For a Trunk configured with SRV record, MiVoice Business does not fall back to the Primary server until the DNS cache expires.
XML Clear Notification	53xx MiNET	NA	Clear notification does not work with text and image notifications on 53xx phones.
Multicast Stream	53xx MiNET	NA	Multicast streaming is not supported on 53xx MiNET phones.

LIMITATION	PLATFORM/ DEVICE	DEFECT NUMBER	DESCRIPTION
Multicast Stream	69xx, 69xxw MiNET	DTP-55342	There is no option for the user to disconnect a multicast stream that is in progress from Mitel Revolution Mass Notification platform. The only way a user can do this is by terminating the stream on the originating party.
Active- Standby XML Notification	68xx/69xx/69 xxw SIP	NA	Secondary Revolution sends XML notifications when the primary instance is no longer active. Notifications to MiNET phones indefinitely work when they are added through Communication manager. SIP phones support registering with multiple XML servers from Release 6.0 and later releases. XML notifications work if the registration with Revolution is active.
XML Audio	69xx, 69xxw MiNET	NA	API does not support audio.
HTML Audio	53xx MiNET	NA	MiNET 53xx HTML API does not support Audio.
XML Test/Image Notification	69xx, 69xxw MiNET	NA	69xx and 69xxw phones support text and images only using the Mitel XML APIs.

LIMITATION	PLATFORM/ DEVICE	DEFECT NUMBER	DESCRIPTION
HTML Test/Image Notification	53xx MiNET	NA	53xx phones supports text and images only using the Mitel HTML API (MiNET).
Location	MiVoice Office250	NA	MiVoice Office 250 does not support location feature for emergency calling.
SIP Activator (Active-Standby)	MiVoice Office250	MiVO-987	There is no option to point an alternate route when the primary route fails.
XML Text Display	MiVoice Office250	DTP-48523	69XX SIP phones that are already pointed to MiVoice Office Application suite (MiVOAS), cannot be used to receive XML notifications because only one XML connection can exist with the current support on 69xx and 69xxw.
XML Text Display	MiVoice Office250	NA	XML Text Display is not supported with MiVO-250 on 53xx devices.
XML Notification	Mitel Revolution	NA	XML notifications are not supported on 68xx, 69xx, and 69xxw sets that are configured as Teleworkers phones.
MiNET-based features	69xx and 69xxw Endpoints	NA	MiNET-based features are not supported on Revolution with MX- ONE or MiVO-250 on 69xx and 69xxw devices.
SNMP V3 support	MX-One	MXO-12572	SNMP V3 version is not supported in active-standby scenario.
Emergency Audio Notification	69xxw SIP Endpoints	DTP-73994	Not playing remaining emergency audio tones from Revolution once existing normal call disconnected from devices.
Clear XML Test/Image Notification	69xx/69xxw SIP Endpoints	DTP-73993	Exit Button not working when device goes off-hook while receiving Text and Audio Notification from Revolution server.
No audio for two-way http/xml notification	69xx SIP Endpoints	DTP-71881	No audio for two-way http/xml notification to device when device already on call.
One way Audio for two-way http/xml notification	69xxw SIP Endpoints	DTP-71882	One way Audio for two-way http/xml notification to device when device already on call.

One way audio issue when Codec Mismatch	69xx SIP Endpoints	DTP-75223	One-way audio issue in the 69xx series when codec mismatch via XML Notification.
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