

# Mitel Open Integration Gateway (OIG)

## RELEASE NOTES

Release 4.1 SP4 (4.1.75.0)

May 2020



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### **Mitel Open Integration Gateway Software Release Notes Release 4.1 SP4 May 2020**

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## About This Document

This RN (Release Note) is intended for Customer Service and Installation Personnel involved in the installation and maintenance of the Mitel Open Integration Gateway.

These Product Release Notes cover product specific information focused on premise installations. Much of the information contained here also can apply to Cloud deployments. If deploying OIG in a cloud environment, please be sure to **also** consult the appropriate MiCloud Business for Service Provider Release Notes.

## Release Notes for Mitel Open Integration Gateway Release 4.1 SP4

This document describes the following areas related to Open Integration Gateway 4.1.75.0

- Product enhancements and functional changes
- Where to find the latest information
- Product areas improved in this release
- Known Issues

We strongly recommend you to review the instructions found in the *Open Integration Gateway 4.1 SP4 Installation and Administration Guide* and the hardware and software requirements found in the *Open Integration Gateway 4.1 SP4 Engineering Guide* before downloading, installing, or upgrading your software.

## Product Enhancements and Functional Changes

The following table describes product enhancements and functional changes for Open Integration Gateway Version 4.1.75.0

PRODUCT OR FEATURE	DESCRIPTION
Upgraded MSL support	From this release, OIG has now upgraded to MSL 11, which is a 64-bit platform. It is imperative that the OIG Administrator must follow the upgrade instructions as mentioned in the <i>Open Integration Gateway 4.1 SP4 Installation and Administration Guide</i> before performing any upgrade.

## Where to Find the Latest Information

You can access the most up-to-date versions of the following documents from <http://edocs.mitel.com>.

- Technical Documentation
  - Mitel Open Integration Gateway Installation and Maintenance Guide
  - Mitel Open Integration Gateway Engineering Guidelines
  - Mitel Open Integration Gateway Developer Guide – Fundamentals
  - Mitel Open Integration Gateway Developer Guide – Session Management Service

- Mitel Open Integration Gateway Developer Guide – Call Control Service
- Mitel Open Integration Gateway Developer Guide – Data Access Service
- Integration Documentation:
  - MiVoice Integration for Google Administration Guide
  - MiVoice Integration for Salesforce Administration Guide
- User Documentation:
  - MiVoice Integration for Google Quick Reference
  - MiVoice Integration for Salesforce User Guide

## Product Areas Improved in This Release

TRACKING NUMBER	DESCRIPTION
OIG-529	Fixed an issue where using OIG Data Access Service, group_view and phone_view returns result from just one of the MiVBs, when OIG is in sync with a cluster of MiVBs.
OIG-491	Cron-job added to remove the temp files in OIG Server periodically, that was causing "Disk Full" issues in OIG Server.

## Known Issues

1. When a network element (NE) for MiVoice Business is removed from the OIG admin UI Network Element table and the MiVoice Business node is removed physically from the IP network, the OIG continues to try to re-connect to the NE.  
A restart of the OIG server is required to stop the reconnect attempts from OIG.
2. If the Application Name or Company Name of an Advanced Application has any special characters like comma, \$, #, \*, @ etc., then while trying to login in OIG, the application will receive a certificate error "*The certificate provided does not match the application credentials provided*".  
  
It is recommended not to use any special characters in any of the fields like Application Name, Company Name, Country, State/Province and City, while registering the application with MCS.
3. OIG Web Server Page will not open properly when accessed across MBG Web Proxy.