

Mitel Open Integration Gateway (OIG)

RELEASE NOTES

Release 4.1 SP1 (4.1.28.0)

December 2018



NOTICE

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This product includes software developed by the OpenSSL Project for use in the OpenSSL Toolkit (<http://www.openssl.org/>). This product includes cryptographic software written by Eric Young (eay@cryptsoft.com). This product includes software written by Tim Hudson (tjh@cryptsoft.com).

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Mitel Open Integration Gateway

Software Release Notes

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About This Document

This RN (Release Note) is intended for Customer Service and Installation Personnel involved in the installation and maintenance of the Mitel Open Integration Gateway.

These Product Release Notes cover product specific information focused on premise installations. Much of the information contained here also can apply to Cloud deployments. If deploying OIG in a cloud environment, please be sure to **also** consult the appropriate MiCloud Business for Service Provider Release Notes.

Release Notes for Mitel Open Integration Gateway Release 4.1 SP1

This document describes the following areas related to Open Integration Gateway 4.1.28.0

- Product enhancements and functional changes
- Where to find the latest information
- Product areas improved in this release
- Known Issues

We strongly recommend you to review the instructions found in the *Open Integration Gateway 4.1 Installation and Administration Guide* and the hardware and software requirements found in the *Open Integration Gateway 4.1 Engineering Guide* before downloading, installing, or upgrading your software.

Product Enhancements and Functional Changes

The following table describes product enhancements and functional changes for Open Integration Gateway Version 4.1.28.0

PRODUCT OR FEATURE	DESCRIPTION
Resiliency Support Enhancement	OIG now supports the resiliency scenario where an application is trying to connect to the primary MiVoice Business after an OIG reboot, but the primary MiVoice Business is still down or not reachable.
Support for MiCollab ACD Softphone with OIG Data Access Services	OIG Data Access Services upgraded to support MiCollab ACD Softphone configured with MiCollab 8.1 and MiVB 9.0

Where to Find the Latest Information

You can access the most up-to-date versions of the following documents from <http://edocs.mitel.com>.

- Technical Documentation
 - Mitel Open Integration Gateway Installation and Maintenance Guide
 - Mitel Open Integration Gateway Engineering Guidelines
 - Mitel Open Integration Gateway Developer Guide – Fundamentals

- Mitel Open Integration Gateway Developer Guide – Session Management Service
- Mitel Open Integration Gateway Developer Guide – Call Control Service
- Mitel Open Integration Gateway Developer Guide – Data Access Service
- Integration Documentation:
 - MiVoice Integration for Google Administration Guide
 - MiVoice Integration for Salesforce Administration Guide
- User Documentation:
 - MiVoice Integration for Google Quick Reference
 - MiVoice Integration for Salesforce User Guide

Product Areas Improved in This Release

The following fixes were included in this release:

TRACKING NUMBER	DESCRIPTION
OIG-447	Fixed an issue where application gets 500 Internal Server Error when trying to view the WSDL file
OIG-456	Fixed an issue where javascript based application was unable to login using soap services
MiVB-9935	Known issue fixed in MiVB 9.0 SP1, where ConsHold cause was reported for both held party and holding party. Hereafter with MiVB 9.0 SP1, ConsHoldInvoked will be reported for the holding party.

Known Issues

1. When a network element (NE) for MiVoice Business is removed from the OIG admin UI Network Element table and the MiVoice Business node is removed physically from the IP network, the OIG continues to try to re-connect to the NE.

A restart of the OIG server is required to stop the reconnect attempts from OIG.

2. If the Application Name or Company Name of an Advanced Application has any special characters like comma, \$, #, *, @ etc., then while trying to login in OIG, the application will receive a certificate error "*The certificate provided does not match the application credentials provided*".

It is recommended not to use any special characters in any of the fields like Application Name, Company Name, Country, State/Province and City, while registering the application with MCS.