Mitel Network Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version: Mitel 6905, 6910, 6920w, 6930w, 6940w IP Phones

Report Date: November 2022

Product Description: Voice over IP Business Phones

Contact Information: accessibility@mitel.com

Notes: N/A

Evaluation Methods Used: Manual testing

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)

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Standard/Guideline	Included In Report
	Level AAA (No)
[Web Content Accessibility Guidelines 2.1](#)	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

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Table 1: Success Criteria, Level A

Notes: This evaluation is based on electronic support documentation.

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	This requirement is fully met. All non-text content that is presented to the user has a text alternative.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Supports	This requirement is fully met. Either an alternative for time-based media or an audio track is provided that presents equivalent information for prerecorded video-only content.
1.2.2 Captions (Prerecorded) (Level A)	Partially supports	This requirement is only partially met. The video has short text in synchronized media, although the full sentences of the narration are not provided. This may affect users who are deaf or have a hearing loss access the auditory information in the synchronized media content through captions.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Supports	This requirement is fully met. An alternative for time-based media or audio description of the prerecorded video content is provided for synchronized media.
1.3.1 Info and Relationships (Level A)	Supports	This requirement is fully met.

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Criteria	Conformance Level	Remarks and Explanations
		Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text.
1.3.2 Meaningful Sequence (Level A)	Supports	This requirement is fully met. When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined.
1.3.3 Sensory Characteristics (Level A)	Supports	This requirement is fully met. Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound.
1.4.1 Use of Color (Level A)	Supports	This requirement is fully met. Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
1.4.2 Audio Control (Level A)	Supports	This requirement is fully met. A mechanism is available to pause or stop the audio, or a mechanism is available to control audio volume independently from the overall system volume level.
2.1.1 Keyboard (Level A)	Supports	This requirement is fully met. All functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes.
2.1.2 No Keyboard Trap (Level A)	Supports	This requirement is fully met.

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Criteria	Conformance Level	Remarks and Explanations
		The current keyboard available functionalities do not cause a keyboard trap.
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Not applicable	There is no time limit feature.
2.2.1 Timing Adjustable (Level A)	Supports	This requirement is fully met. The electronic support documentation does not include content with a timeout, that is adjustable or under the control of the end user.
2.2.2 Pause, Stop, Hide (Level A)	Supports	This requirement is fully met. All software updates, system alerts, or preload phase provide mechanisms for the user to stop or hide it.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	This requirement is fully met. Web pages do not contain anything that flashes more than three times in any one second period, or the flash is below the general flash and red flash thresholds.
2.4.1 Bypass Blocks (Level A)	Supports	This requirement is fully met. keyboard users to different locations of the user interface.
2.4.2 Page Titled (Level A)	Supports	This requirement is fully met. The electronic support documentation provides titles for each page.
2.4.3 Focus Order (Level A)	Supports	This requirement is fully met.

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Criteria	Conformance Level	Remarks and Explanations
		Users can navigate sequentially through operational content. Focusable components receive focus in an order that preserves meaning and operability
2.4.4 Link Purpose (In Context) (Level A)	Supports	This requirement is fully met. The links provide meaningful text for identifying the content as the link.
2.5.1 Pointer Gestures (Level A 2.1 only)	Supports	This requirement is fully met. The path-based gesture provides alternative means, such as a single pointer, or clicks plus arrow buttons.
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	This requirement is fully met. The path-based gesture can be operated by a single pointer.
2.5.3 Label in Name (Level A 2.1 only)	Supports	This requirement is fully met. Labels with text or images of text have their accessible names and can be read by screen reader.
2.5.4 Motion Actuation (Level A 2.1 only)	Supports	This requirement is fully met. The electronic support documentation does not have functionalities operated by device motion or user motion.
3.1.1 Language of Page (Level A)	Supports	This requirement is fully met. The default human language of each Web page can be programmatically determined.
3.2.1 On Focus (Level A)	Supports	This requirement is fully met.

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Criteria	Conformance Level	Remarks and Explanations
		The electronic support documentation does not cause a change of context on focus.
3.2.2 On Input (Level A)	Supports	This requirement is fully met. The electronic support documentation does not change the context/setting of the control itself when entering data or selecting a control.
3.3.1 Error Identification (Level A)	Supports	This requirement is fully met. If an input error is automatically detected, the item that is in error is identified and the error is described to the user in text.
3.3.2 Labels or Instructions (Level A)	Supports	This requirement is fully met. The electronic support documentation provides labels or instructions when content requires user input.
4.1.1 Parsing (Level A)	Supports	This requirement is fully met. All UI elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique
4.1.2 Name, Role, Value (Level A)	Supports	This requirement is fully met. The electronic support documentation provides the correct names, role, state, and other important accessibility information for some user interface components.

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Table 2: Success Criteria, Level AA

Notes: This evaluation is based on electronic support documentation.

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not applicable	The electronic support documentation does not have live audio content.
1.2.5 Audio Description (Prerecorded) (Level AA)	Supports	This requirement is fully met. Audio description is provided for all prerecorded video content in synchronized media.
1.3.4 Orientation (Level AA 2.1 only)	Supports	This requirement is fully met. The electronic support documentation has landscape and portrait according to system display orientation.
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Supports	This requirement is fully met. The electronic support documentation provides information of the purpose on input fields and can be programmatically determined.
1.4.3 Contrast (Minimum) (Level AA)	Supports	This requirement is fully met. The visual presentation of text and images of text has a contrast ratio of at least 4.5:1.
1.4.4 Resize text (Level AA)	Supports	This requirement is fully met. Text is resized to 200% without a loss of content of functionality.
1.4.5 Images of Text (Level AA)	Supports	This requirement is fully met.

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Criteria	Conformance Level	Remarks and Explanations
		Text is used to convey information rather than images of text.
[1.4.10 Reflow](#) (Level AA 2.1 only)	Supports	This requirement is fully met. The electronic support documentation can be presented in one column so that scrolling in more one direction is not necessary when the browser is scaled to 400%.
[1.4.11 Non-text Contrast](#) (Level AA 2.1 only)	Supports	This requirement is fully met. Non-text content including user interface components and graphical objects follows a contrast ratio at least 3:1 against adjacent color.
[1.4.12 Text Spacing](#) (Level AA 2.1 only)	Supports	This requirement is fully met. The content implemented using markup languages support the space rules and have no loss of content or functionality.
[1.4.13 Content on Hover or Focus](#) (Level AA 2.1 only)	Supports	This requirement is fully met. Where receiving and then removing pointer hover or keyboard focus triggers additional content to become visible and then hidden, the pointer or the additional content is dismissable, hoverable or persistent.
[2.4.5 Multiple Ways](#) (Level AA)	Supports	This requirement is fully met. The electronic support documentation utilizes a fixed navigation of all tabs, search and shortcuts for locating screens.
[2.4.6 Headings and Labels](#) (Level AA)	Supports	This requirement is fully met.

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Criteria	Conformance Level	Remarks and Explanations
		The headings and labels are clear and descriptive when they are provided.
2.4.7 Focus Visible (Level AA)	Supports	This requirement is fully met. The keyboard focus is always available when a UI component is operated.
3.1.2 Language of Parts (Level AA)	Not applicable	There is only one language on the web.
3.2.3 Consistent Navigation (Level AA)	Supports	This requirement is fully met. The electronic support documentation has a consistent navigation mechanism.
3.2.4 Consistent Identification (Level AA)	Supports	This requirement is fully met. The components of electronic support documentation are identified consistently.
3.3.3 Error Suggestion (Level AA)	Supports	This requirement is fully met. The electronic support documentation provides error suggestions.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Not applicable	There is no content causing legal commitment or financial transactions.
4.1.3 Status Messages (Level AA 2.1 only)	Supports	This requirement is fully met. Status messages can be programmatically determined through role or properties such that they can be presented to the user by assistive technologies without receiving focus.

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Table 3: Success Criteria, Level AAA

Notes: Not evaluated.

Legal Disclaimer

This Mitel Network Accessibility Conformance Report provides details of the accessibility features of Mitel 6905, 6910, 6920w, 6930w, 6940w IP Phones as of November 2022. This document is for informational purposes only, and does not constitute legal advice, nor is it intended to represent a certification for compliance.

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