

Name and Number Log, centralized

OPERATIONAL DIRECTIONS



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1 GENERAL

The centralized Name and Number Log feature allows the user of a DTS extension with soft-keys or a user of a Mitel 6800/6900 SIP telephone to keep a record of the unanswered calls made to the extension.

Information about the number and name, if available, of the calling party and the time and date when the call was terminated is recorded in the log. The time needed to register an unanswered call is defined with a Market Dependent Parameter (MDP), changeable by command *ASPAC*.

2 PREREQUISITES

An appropriate model of SIP terminal or DTS that supports the feature must be used.

The Mitel 6800 SIP phone must use SW version 4.1 or later. The configuration SIP terminal must also be appropriately configured for the centralized call (name and number) log.

3 AIDS

I/O terminal.

4 REFERENCES

In these operational directions references are made to the following documents:

Command Descriptions:

Technical Reference Guide, MML commands

Generic Extension, *extension_key*, *extension_text*

Technical Reference Guide, unix commands

Digital Key System Telephone, KS

Application system parameters, AS

5 PROCEDURE

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6

EXECUTION

Note: The Name and Number Log function cannot be initiated for Service Quarter Hospitality class extensions.

6.1

FOR A SIP EXTENSION

6.1.1

INITIATION OF THE NAME AND NUMBER LOG FUNCTION FOR A MITEL 6800/6900 SIP TERMINAL

General

A Mitel 6800/6900 SIP telephone can have the centralized Name and Number Log function programmed to it.

Prerequisites

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Execution

Key the command *extension_profile -p* to verify existing CNNLOG function assignment for a SIP extension.

Key the command *extension_profile -c* (or *-i* if new) to assign the Name and Number Log function to the generic extension profile that shall be used.

Key the command *extension_profile -p* for verification.

6.1.2

REMOVAL OF THE NAME AND NUMBER LOG FUNCTION

General

The name and number log function can be removed from a Mitel 6800/6900 SIP telephone by command.

Prerequisites

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Execution

Key the command *extension_profile -p* to verify that the Name and Number Log function is assigned for the extension.

Key the command *extension_profile -c* (or *-e* if the entire profile shall be removed) to cancel the Name and Number Log function from the used profile.

Key the command *extension_profile -p* for verification.

6.1.3

PRINTOUT OF THE NAME AND NUMBER LOG FUNCTION

Key the command *extension_profile -p*

6.2 FOR A DTS EXTENSION

6.2.1 INITIATION OF THE NAME AND NUMBER LOG FUNCTION FOR A DTS EXTENSION

General

Any DTS extension with soft-keys (DBC 631, DBC 661/662, DBC 203/213, DBC 223 and DBC 225) can have the name and number log function programmed to it.

Prerequisites

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Execution

Key the command *KSFKP* to verify existing function key assignments for an extension.

Key the command *KSFKC* to assign the Name and Number Log function to a programmable key with a LED. Key without a LED could be used for this function, but it is not recommended.

Key the command *KSFKP* for verification.

6.2.2 REMOVAL OF THE NAME AND NUMBER LOG FUNCTION

General

The name and number log function can be removed from a DTS by command.

Prerequisites

-

Execution

Key the command *KSFKP* to verify that the Name and Number Log function is assigned to a programmable key for the extension.

Key the command *KSFKC* to assign the Telephone Name Selection function for the removal of the Name and Number Log function from the programmable key.

Key the command *KSFKP* for verification.

6.2.3 PRINTOUT OF THE NAME AND NUMBER LOG FUNCTION

Key the command *KSFKP*.

6.2.4 CHANGING THE TEXT STRINGS

General

The text string messages for the Name and Number Log function of the DTS can be changed by command.

Prerequisites

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Execution

Key the command *extension_text -c* to change a text string for a specific message.

Key the command *extension_text* -p for verification.

6.2.5 PRINTING THE TEXT STRINGS

Key the command *extension_text* -p.

6.2.6 DEFINING THE TIME BEFORE UNANSWERED CALLS ARE REGISTERED

General

The time needed to register an unanswered call for a DTS is a Market Dependent Parameter that is changeable by command.

Prerequisites

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Execution

Key the command *ASPAC* to change the time needed to register unanswered calls.

Key the command *ASPAP* for verification.

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TERMINATION

If exchange data have been altered and no more commands are to be issued, perform a dump on the backup media.