

Account code

OPERATIONAL DIRECTIONS



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GENERAL

The primary purposes for using the account code with verification are

- To provide the extension user an alternative to charge a call to an account code, which may represent a particular project, department or client, instead of charging to the calling extension number.
- To provide a means of preventing unauthorized telecommunication usage by forcing the extension users entering the account code before dialling an external number.

Account codes can be initiated from an analog, digital or generic extension or from a PBX operator. The extension's COS (class of service), the operator has no COS (is always allowed), together with the destination number's category for Least cost routing indicates one of the following conditions:

- Optional account code entry
- Forced (required) account code entry

When a user has "optional account code entry" the user is not required to enter any account code. It is at the user's discretion to enter an account code when the call is placed or else during the course of the call.

When a user has "forced (required) account code entry" the user has to enter a valid account code to be able to make the call.

It is also possible to set ranges of account codes that are accepted even if the individual code entered by the user is not stored in the account code database.

Note: Account code can also be configured with MX-ONE Service Node Manager.

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PREREQUISITES

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TOOLS

I/O terminal, and possibly a printer.

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REFERENCES

In these operational directions reference is made to the following documents:

Operational directions:

Command descriptions:

account_code_xxxx

Generic extension

Digital key system telephone, KS

Analog extension, EX

Least Cost Routing, LC

5**PROCEDURE**

6 EXECUTION

6.1 INITIATION OF ACCOUNT CODE CATEGORY

General

With these categories one can state if the user shall have optional or forced account code category.

6.1.1 EXTENSION

The category can be assigned when the extension is initiated using the commands EXTEI, KSEXl, or *extension -i* for analog, digital or generic extensions respectively.

The category for an existing extension can be changed using the commands EXCAC, KSCAC, or *extension -c* for analog, digital or generic extensions respectively.

6.1.2 DESTINATION NUMBER IN LEAST COST ROUTING

The account code category for the destination number in LCR can be assigned or changed by use the command *LCDDI*.

6.2 INITIATION OF ACCOUNT CODE

Key the command *account_code_init*.

Key the command *account_code_print* to verify that the account code has been initiated.

6.3 REMOVAL OF ACCOUNT CODE

Key the command *account_code_erase*.

Key the command *account_code_print* to see that the account code(s) is removed.

6.4 PRINTOUT OF ACCOUNT CODE

Key the command *account_code_print*.

6.5 SPECIFICATION OF ACCOUNT CODE RANGE

Key the command *account_code_open*.

Key the command *account_code_print* to verify that the account code range has been specified.

6.6

REMOVAL OF ACCOUNT CODE RANGE

Key the command *account_code_close*.

Key the command *account_code_print* to verify that the account code range has been removed.

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TERMINATION

Inform the person/instance at the customer responsible for telephony matters of all alterations made.

If exchange data has been altered. That is if *account_code_init* or *account_code_erase* has been used, effect a dump to backup media.