

Quick Guide EVOIPneo passive for Mitel MiVoice Connect



Administration manual for system providers

6/3/2022

Product line Neo, version 7.x

The described functions can be used with the following ASC products:

EVOIPneo

EVOLUTIONneo / XXL / eco

EVOflex (country-specific)

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2 Introduction

This is a quick guide for a recording architecture of the type All-in-one Basic Recording in combination with a SIP passive recording variant for Mitel MiVoice Connect.

This document describes the standard minimum settings for operative recording with available additional data.

To carry out a configuration based on a quick guide, basic knowledge of the Neo software is required. For more information refer to the corresponding in-detail administration manual for the recording variant.



The following configuration has to be carried out as system administrator.

1. Log in to the application System Configuration with the following login data:

User name	system-admin
Password	A\$c123

3 Create recording architecture

1. Select the menu item *Setup > Recording Architectures* in the navigation bar.

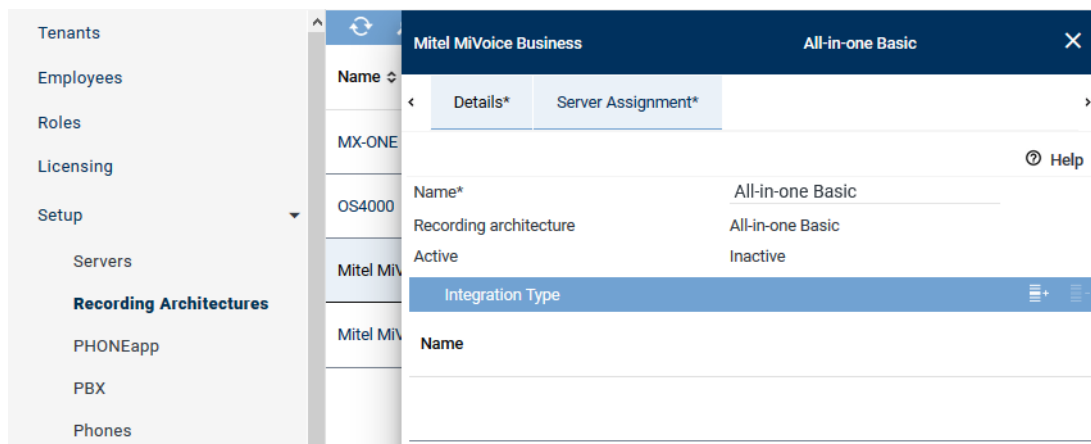


Fig. 1: Create recording architecture

2. Create a recording architecture of the type All-in-one Basic Recording.
3. Add the integration type SIP passive.
4. Open the tab *Server Assignment* and select the respective server.
5. Activate the recording type *VoIP/Video*.

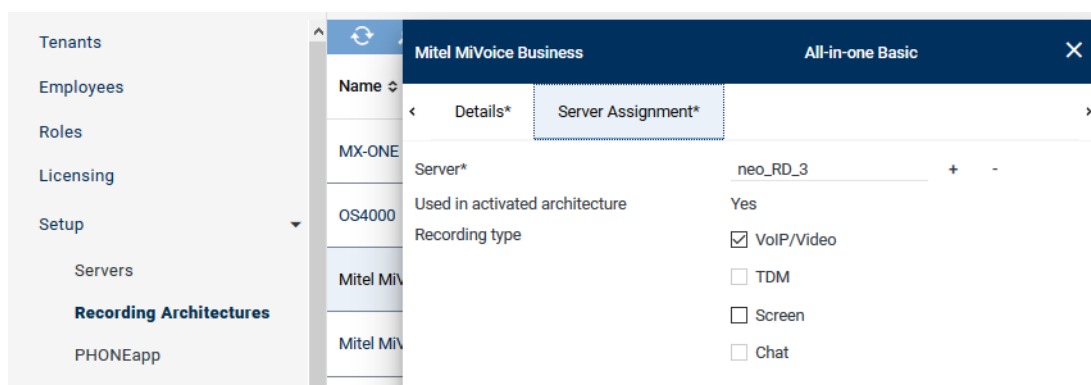


Fig. 2: Activate recording type

6. Activate the recording architecture. The following configuration is only possible with an activated recording architecture.

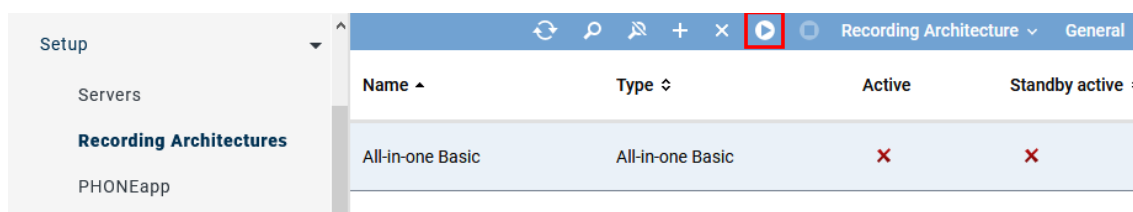


Fig. 3: Activate recording architecture

Create integration for Mitel MiVoice Connect

1. In the navigation bar, select the menu item *Setup > Integrations*.

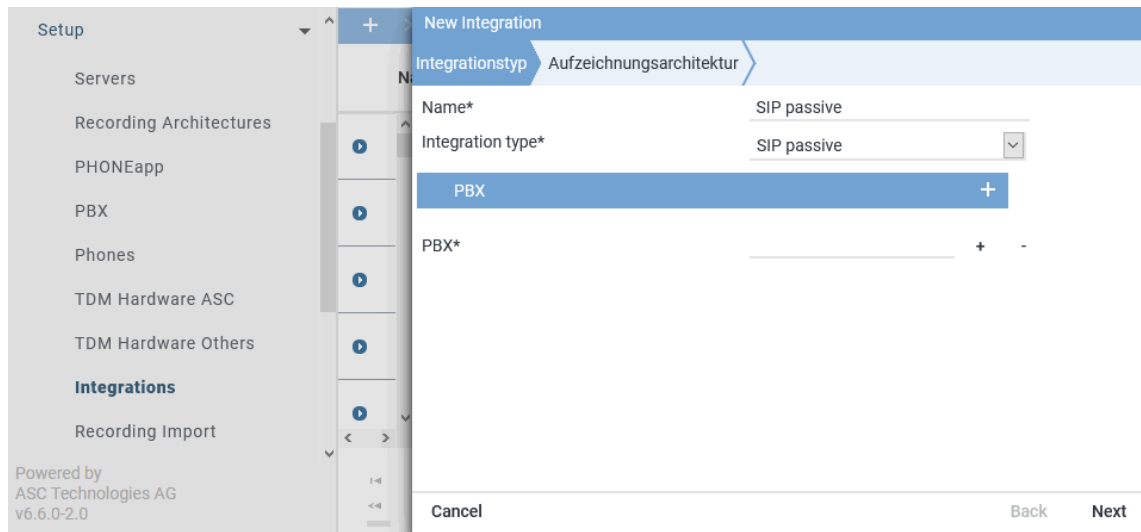



Fig. 4: Create integration

2. Enter a name for the integration.
3. From the drop-down list, select the entry *SIP passive*.
4. Click on the icon  in the table headline *PBX*.
5. Create the respective [PBX](#).

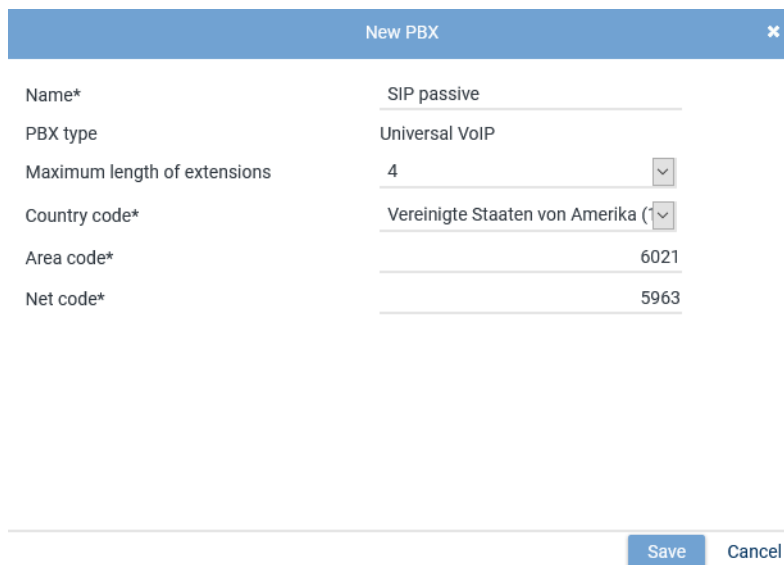


Fig. 5: Create PBX

6. Enter the respective parameters.
7. Upon saving the entries, the PBX appears in the detail view.
8. Click on the button *Next* to change to the tab *Recording Architecture*.
9. Select the recording architecture appearing in the selection.
The recording architecture is only displayed if it has been activated.

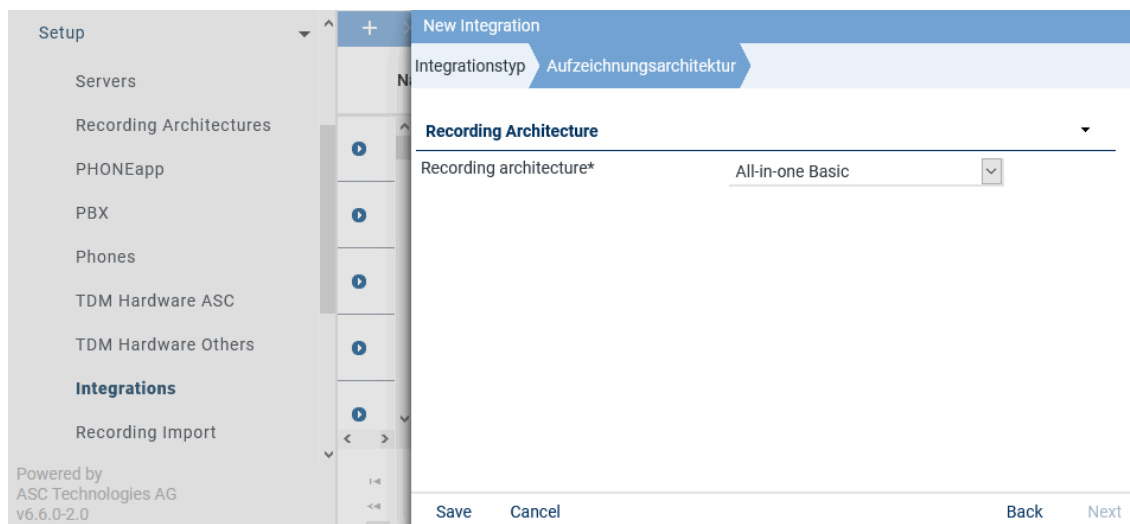



Fig. 6: Assign recording architecture

10. Save the entries.

⇒ The integration appears in the main view.

4.1

Configuration steps

1. To complete the configuration of the integration, click on the icon  in front of the name of the new integration.

⇒ The following configuration steps appear:













	SIP passive	SIP passive		
Step		Configuration		
	Configure recording architecture			
	Configure recording servers			
	Configure add-on			
	Configure miscellaneous settings			

Fig. 7: Configuration steps of the integration

4.2

Configure recording servers

1. Click on the button  (*Edit configuration step*) in the line *Configure recording servers* in the main view.

⇒ The window *Step: Configure Recording Servers* appears.

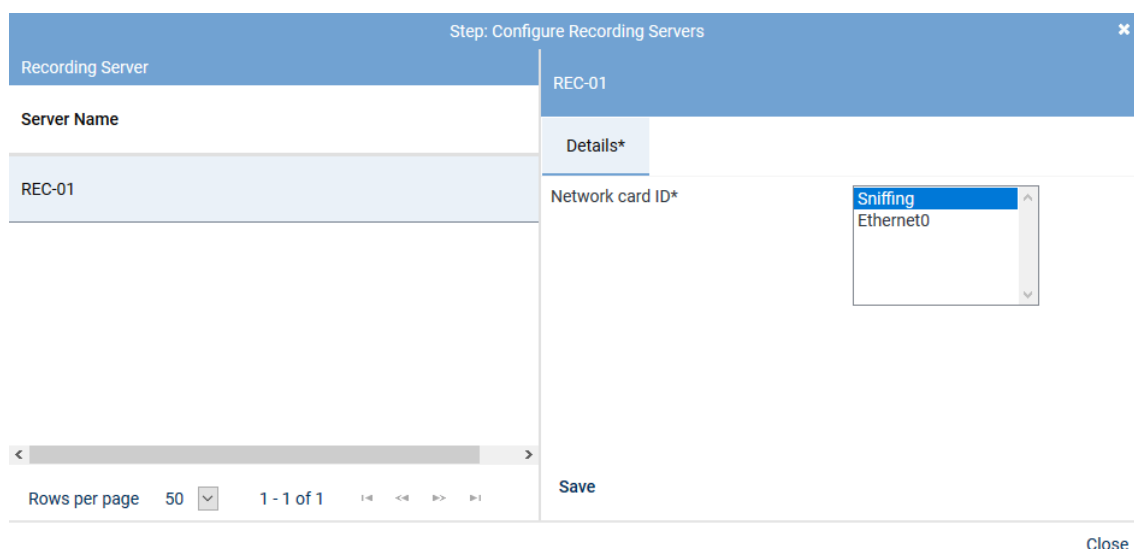


Fig. 8: Configuration step - Configure recording servers

- Set the following parameters in the tab *Details*:

Parameter	Value/Description
Network card ID	From the list field, select the network card which is supposed to be used for sniffing the SIP and the RTP audio data.

Tab. 1: Configure recording servers






To ensure that only relevant data packages are considered in the recording, you must connect the respective network card with the correspondingly configured SPAN/mirror port of the network switch.

- Click on the button *Save*.
- Click on the button *Close* to finish this configuration step.

4.3

Activate integration

- Mark the integration in the main view, so that the icon  (*Activate*) becomes active in the toolbar.
- To activate the integration, click on the icon  (*Activate*).
⇒ In the column *Active*, the icon  (*Active*) appears.

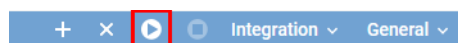


Fig. 9: Activate integration

As soon as the integration has been activated, recording starts.

5 Configure replay function

To be able to use the replay function in the application POWERplay Web, you must activate it.

1. Select the menu item *Setup > Servers*.
2. Select the respective server in the main view.
3. Select the tab *Usage*.

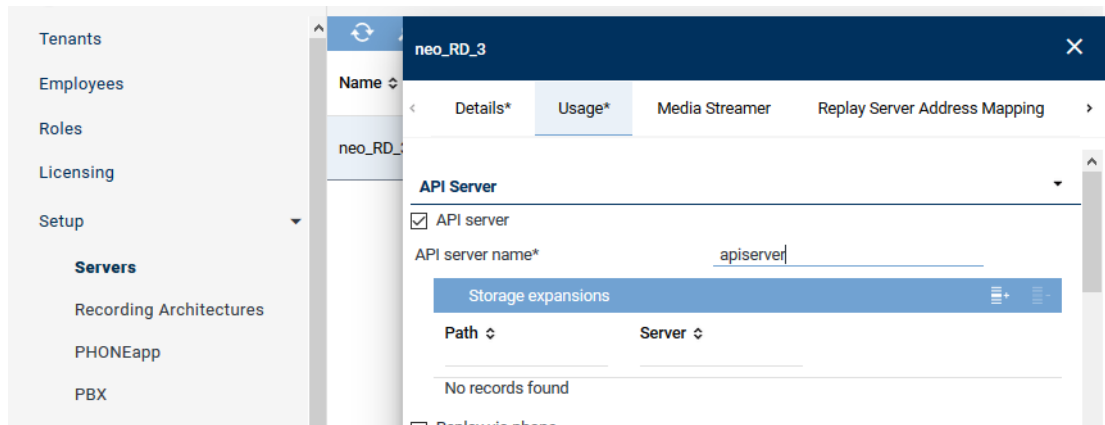


Fig. 10: Configure API server for replay

4. Open the group field *API Server*.
5. Activate the check box *API server*.
6. Enter the name for the *API server*.
7. Save the entries.
8. Scroll down to the group field *Replay* and open it.

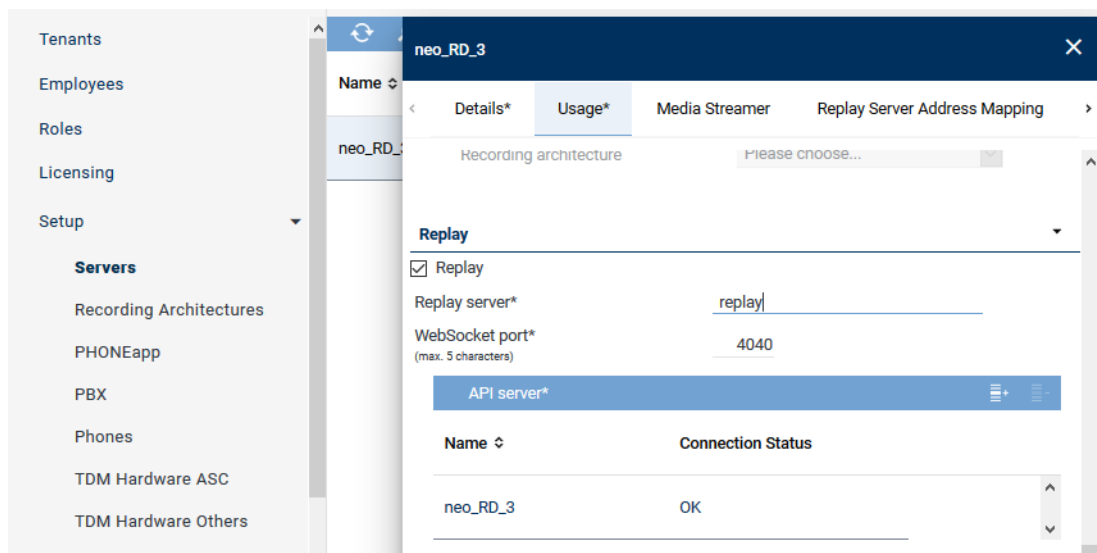


Fig. 11: Configure replay server

9. Activate the check box *Replay*.
10. Enter a name for the *replay server*.
11. Select the *API server* you have previously configured by clicking on the list icon in the table headline *API server*.
12. Click on the button *Save* to apply the settings.
- ⇒ The replay function now has been activated.
13. Log in to the application POWERplay Web with the default login to check that replay is working.

User name	1st-tenant-admin
Password	A\$c123

14. Ensure that all pop-ups have been enabled and accept the certificate.

⇒ The latest recordings appear in the view.

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Glossary

API server

Server on which the API service runs. (API=Application Programming Interface)

PBX

Private Branch Exchange

Replay server

Server on which the replay function has been activated. Recordings can be replayed via this server.

RTP

Real-time Transport Protocol is a protocol to continuously transmit audio and video files via the IP protocol within the network.

SIP

Session Initiation Protocol