

System Configuration

Licensing module



Administration manual

for tenants

5/19/2022

Product line Neo, version 7.x

The described functions can be used with the following ASC products:

EVOIP^{neo}

EVOLUTION^{neo} / XXL / eco

INSPIRATION^{neo}

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2 Introduction

In the Licensing module of the application System Configuration, you find all the information about the available licenses. You have the possibility to define warning levels which notify you when only a certain number of free licenses remain.



New or additional licenses can only be requested and imported from the system provider.

If you would like to increase or change the number of your licenses, please contact your system provider.

Open the Licensing module by clicking on the menu item *Licensing* in the navigation bar of the application System Configuration.



Basic information about using the application System Configuration can be found in the user manual for administrators *System Configuration - General information*.

3

Main view

Click on the menu item *Licensing* in the navigation bar of the application System Configuration to open the table of the main view. All licenses which have been assigned to you by your system provider are displayed in the main view.

Licensing ▾ General ▾				
License ID	License Name	Assigned	In Use	Warning Level
10300013	API Access	1	0	0
10200001	Archiving	✓	✓	0
10300007	CLIENTcommand	5	0	0
10300017	Download Client	1	0	0
10102026	EVOLPneo active for SIP	20	0	0
10102027	EVOLPneo passive for SIP	20	0	0
10102028	EVOLPneo passive universal	20	0	0
10102038	EVOLPneo universal Port-based	10	0	0
10500001	INSPIRATIONneo Supervisor	2	0	0
10500002	INSPIRATIONneo User	10	0	0
10300014	PHONEapp universal	1	0	0
10300016	PHONEapp universal unregistered	1	0	0

Fig. 1: Main view

The scrollbar allows navigating through the list.

The following information is displayed in the main view:

License ID	This ID clearly identifies the license.
License Name	Name of the license.
Assigned	Number of the licenses which have been assigned to you by your system provider.
In Use	Number of licenses which are currently in use.
Warning Level	<p>Maximum number of licenses which are still available when the warning is issued.</p> <p>The warning is issued as soon as the number of available licenses reaches the number defined in the warning level. For the value 0 or the maximum number, no warning is issued.</p>

3.1

Toolbar

The toolbar offers the following functions.

Licensing ▾	General ▾
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Fig. 2: Toolbar

Licensing	Configure Warning Level	Opens a tab in the detail view in which you can configure the warning levels for the licenses, see chapter "Configure warning level", p. 9 .
General	General Help	Opens the online help.

Module Help

Opens the module-specific online help.



For detailed descriptions of the default functions such as *Search*, *Print*, *Adjust table* or *Help* refer to the user manual for system providers *General information - System Configuration*.

Click on an element in the table of the main view to display information about the selected license in the detail view. The content of the detail view depends on the type of the license you have selected.

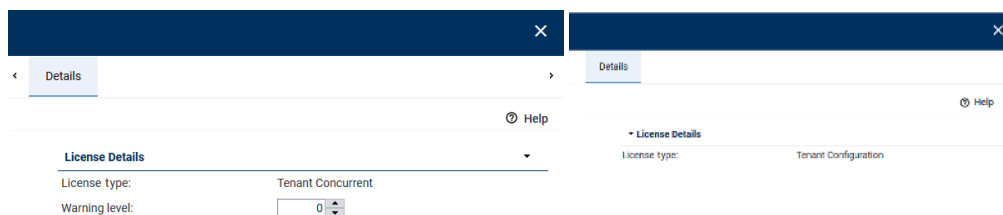


Fig. 3: Detail view License

License Type	Shows the type of the selected license.
Warning level	<p>Maximum number of licenses which are still available when the warning is issued.</p> <p>The warning is issued as soon as the number of available licenses reaches the number defined here. For the value 0 or the maximum number, no warning is issued.</p> <p>Enter the warning level here, see chapter "Configure warning level", p. 9.</p>



You can only enter the warning level for licenses of the type *Tenant Concurrent*.

If no license has been selected in the main view, you see your tenant name.



Fig. 4: Detail view - tenant name

5 Configure warning level



You can only enter the warning level for licenses of the type *Tenant Concurrent*.

By means of the warning level the system automatically notifies the user if only a certain number of free licenses remains. When the warning level is reached, a warning is issued in the Monitoring module.

Example:

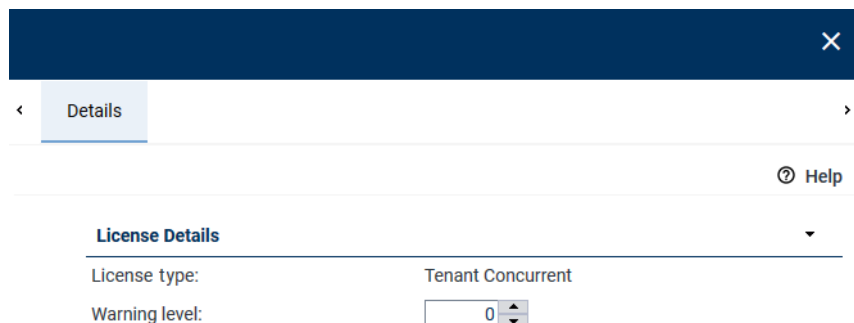
In total, you have 10 licenses of one license type. When configuring a warning level of 2 for this license, a warning is issued as soon as only 2 free licenses remain.

You have 2 options to configure a warning level:

- directly by selecting the license in the main view
You can only configure the warning level for the selected license.
See [chapter "Configure warning level for 1 license", p. 9](#).
- via the function *Configure warning level*
You can configure warning levels for all licenses.
See [chapter "Configure warning level for several licenses", p. 9](#).

5.1 Configure warning level for 1 license

1. In the main view, select the license for which you would like to configure a warning level.
2. Enter a value in the detail view in the field *Warning level*.



The screenshot shows a software interface with a dark blue header bar containing a close button (X). Below the header is a navigation bar with a left arrow, a 'Details' tab, and a right arrow. A 'Help' icon is visible on the right. The main content area is titled 'License Details' and shows two fields: 'License type:' with the value 'Tenant Concurrent' and 'Warning level:' with a numeric input field containing the value '0'.

Fig. 5: Enter warning level - 1 license

3. To save the setting, click on the button *Save*.
To discard the change, click on a different license in the main view.

5.2 Configure warning level for several licenses

1. Click on the menu item *Licensing > Configure Warning Level* in the toolbar.
⇒ All licenses and warning levels are displayed in the detail view.

Edit
✕

License Warning Level

License ID	License name	Warning Level
10300013	API Access	<input type="text" value="0"/>
10300007	CLIENTcommand	<input type="text" value="0"/>
10300017	Download Client	<input type="text" value="0"/>
10102026	EVOIPneo active for SIP	<input type="text" value="0"/>
10102027	EVOIPneo passive for SIP	<input type="text" value="0"/>
10102028	EVOIPneo passive universal	<input type="text" value="0"/>
10102038	EVOIPneo universal Port-based	<input type="text" value="0"/>
10300004	POWERplay Instant	<input type="text" value="0"/>
10300003	POWERplay Pro	<input type="text" value="0"/>
10300005	POWERplay Web	<input type="text" value="0"/>
10300001	SCREENrec Seat	<input type="text" value="0"/>
10300002	SCREENrec scan	<input type="text" value="0"/>

Save Cancel

Fig. 6: Configure warning level - several licenses

2. Enter the warning levels for the different licenses.
3. To save the settings, click on the button *Save*.
To discard the changes and close the configuration, click on the button *Cancel*.

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Glossary

ID

Identifier, ID
