

# Quick Guide EVOIPneo passive for Mitel MiVoice Connect



## Administration manual for system providers

10/22/2021

### Product line neo, version 6.x

The described functions can be used with the following ASC products:

EVOIPneo

EVOLUTIONneo / XXL / eco

EVOflex (country-specific)

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## 1 General information

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## 2 Introduction

This is a quick guide for a recording architecture of the type All-in-one Basic Recording in combination with a SIP passive recording variant for Mitel MiVoice Connect.

This document describes the standard minimum settings for operative recording with available additional data.

To carry out a configuration based on a quick guide, basic knowledge of the *neo* software is required. For more information refer to the corresponding in-detail administration manual for the recording variant.



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The following configuration has to be carried out as system administrator.

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1. Log in to the application System Configuration with the following login data:

User name	system-admin
Password	A\$c123

## 3 Create recording architecture

1. Select the menu item *Setup > Recording Architectures* in the navigation bar.

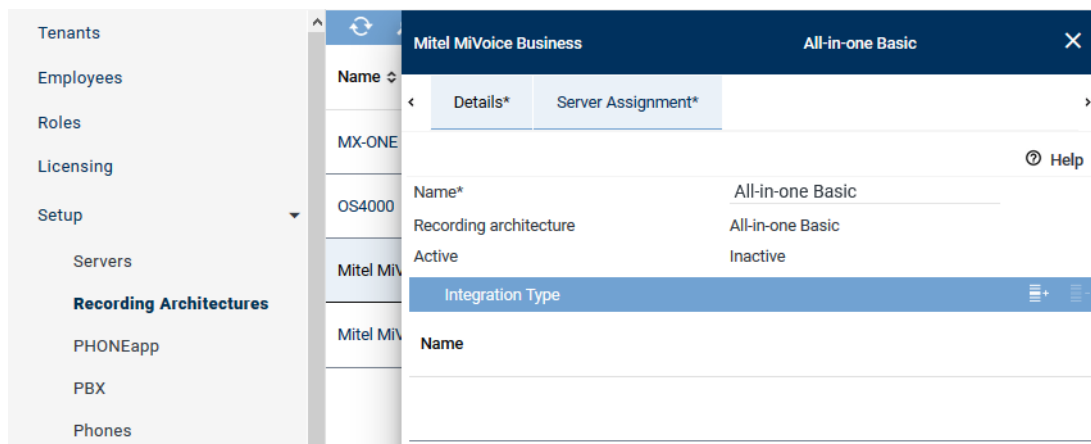


Fig. 1: Create recording architecture

2. Create a recording architecture of the type All-in-one Basic Recording.
3. Add the integration type SIP passive.
4. Open the tab *Server Assignment* and select the respective server.
5. Activate the recording type *VoIP/Video*.

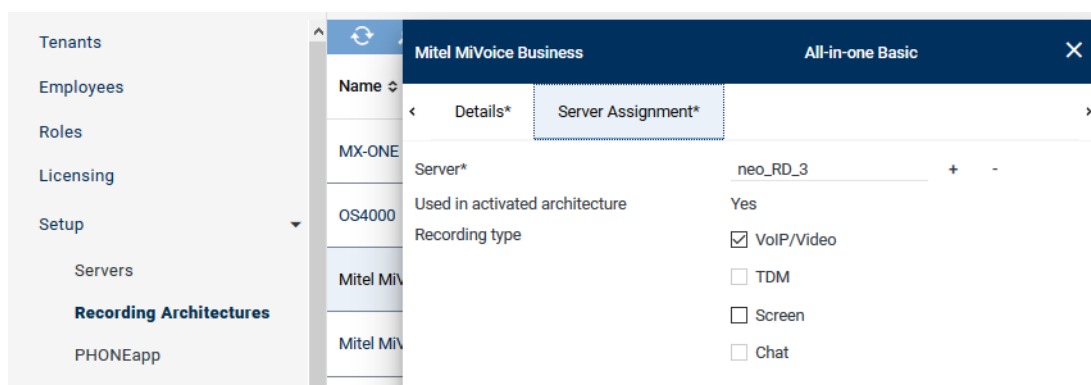


Fig. 2: Activate recording type

6. Activate the recording architecture. The following configuration is only possible with an activated recording architecture.

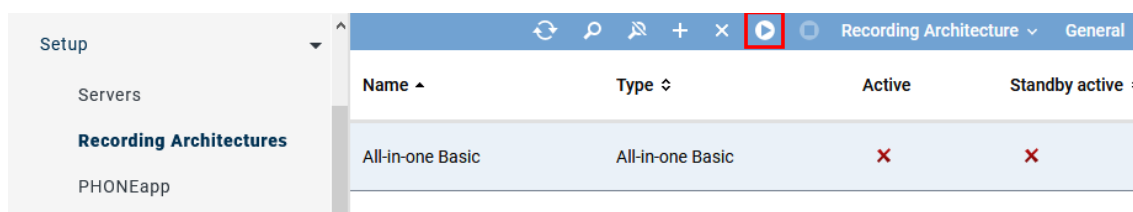


Fig. 3: Activate recording architecture

## 4

## Create integration for Mitel MiVoice Connect

1. In the navigation bar, select the menu item *Setup > Integrations*.

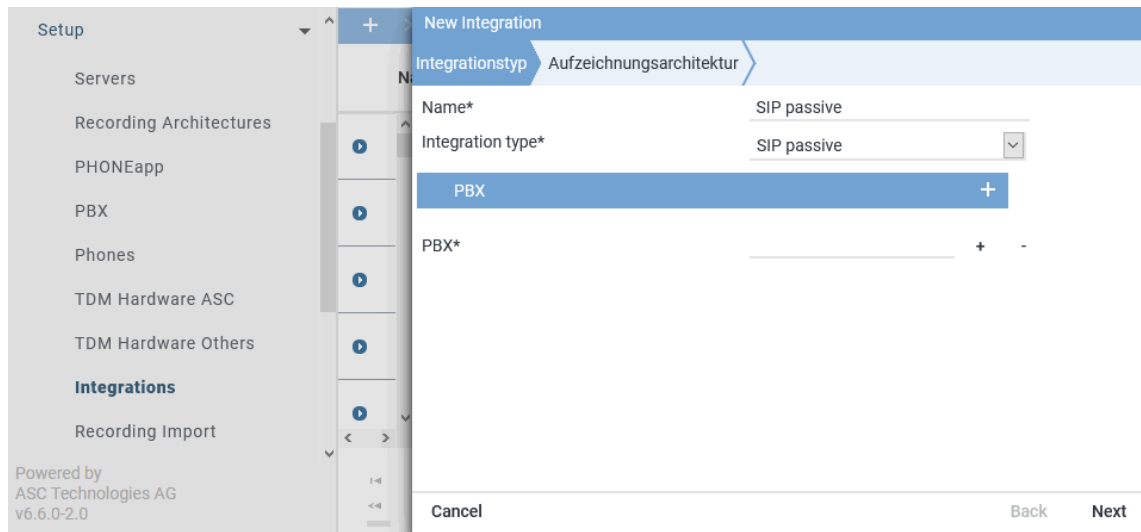



Fig. 4: Create integration

2. Enter a name for the integration.
3. From the drop-down list, select the entry *SIP passive*.
4. Click on the icon  in the table headline *PBX*.
5. Create the respective [PBX](#).

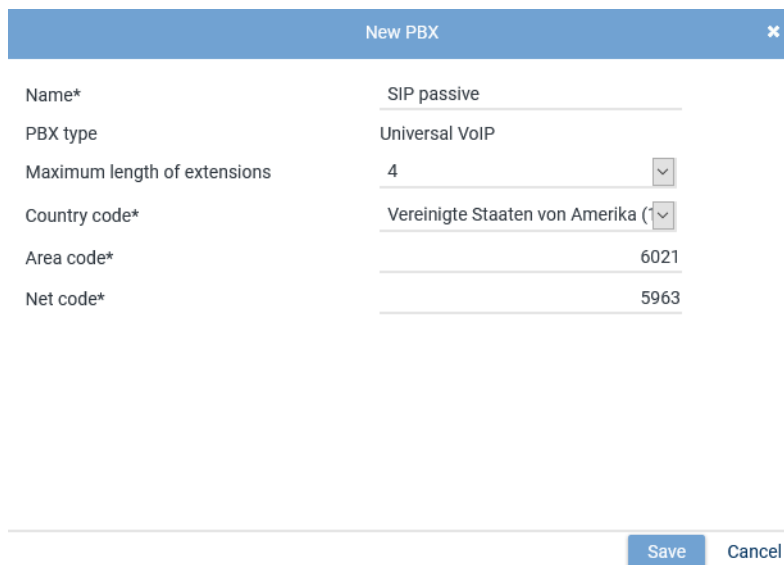


Fig. 5: Create PBX

6. Enter the respective parameters.
7. Upon saving the entries, the PBX appears in the detail view.
8. Click on the button *Next* to change to the tab *Recording Architecture*.
9. Select the recording architecture appearing in the selection.  
The recording architecture is only displayed if it has been activated.

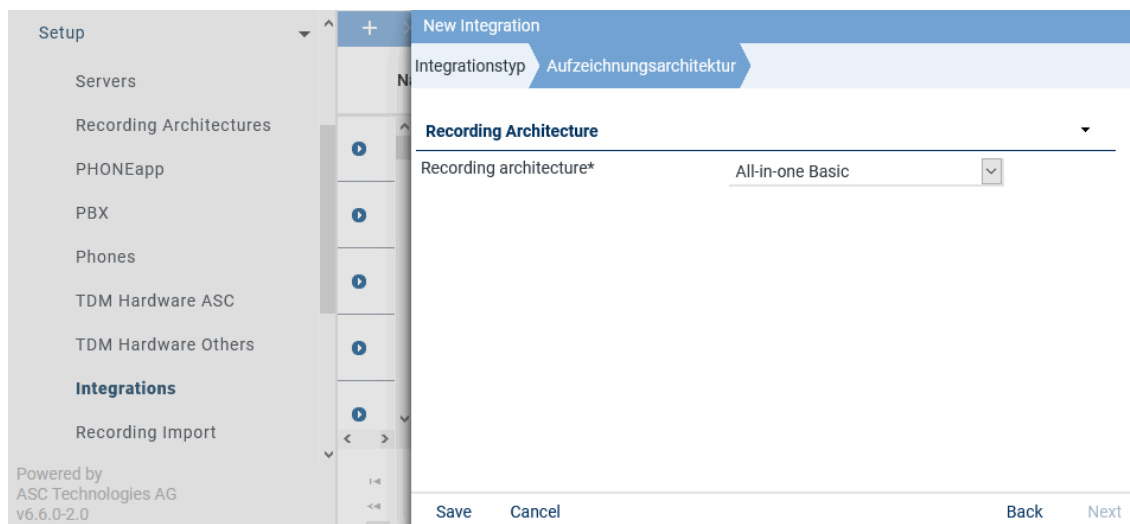



Fig. 6: Assign recording architecture

10. Save the entries.

⇒ The integration appears in the main view.

#### 4.1

#### Configuration steps

1. To complete the configuration of the integration, click on the icon  in front of the name of the new integration.

⇒ The following configuration steps appear:













	SIP passive	SIP passive		
Step		Configuration		
Configure recording architecture				
Configure recording servers				
Configure add-on				
Configure miscellaneous settings				

Fig. 7: Configuration steps of the integration

#### 4.2

#### Configure recording servers

1. Click on the button  (*Edit configuration step*) in the line *Configure recording servers* in the main view.

⇒ The window *Step: Configure Recording Servers* appears.



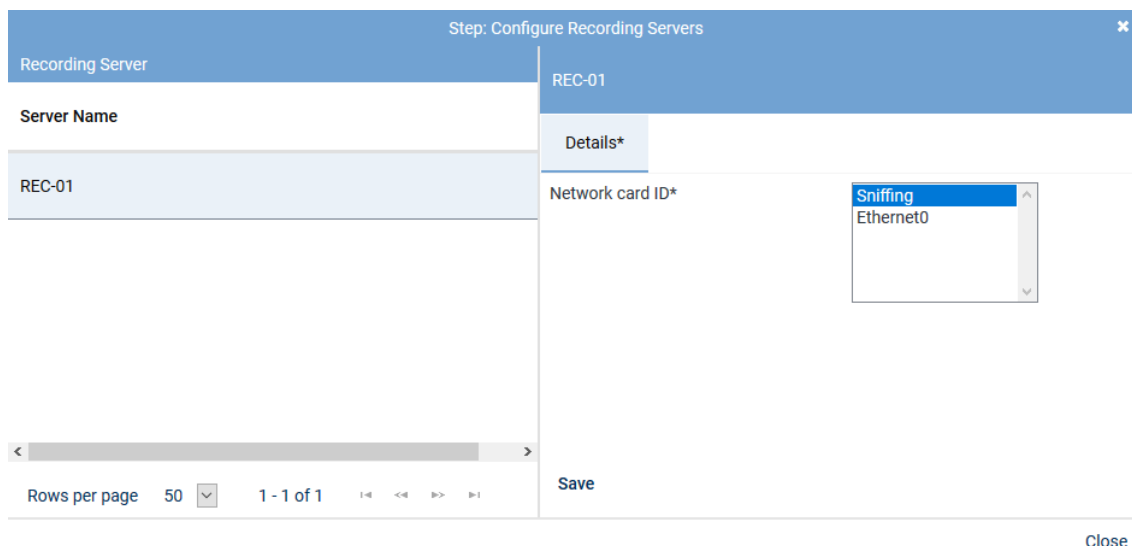


Fig. 8: Configuration step - Configure recording servers

- Set the following parameters in the tab *Details*:

Parameter	Value/Description
Network card ID	From the list field, select the network card which is supposed to be used for sniffing the SIP and the RTP audio data.




Tab. 1: Configure recording servers



To ensure that only relevant data packages are considered in the recording, you must connect the respective network card with the correspondingly configured SPAN/mirror port of the network switch.

- Click on the button *Save*.
- Click on the button *Close* to finish this configuration step.

### 4.3 Activate integration

- Mark the integration in the main view, so that the icon  (*Activate*) becomes active in the toolbar.
- To activate the integration, click on the icon  (*Activate*).  
⇒ In the column *Active*, the icon  (*Active*) appears.

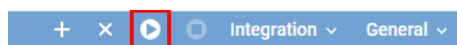


Fig. 9: Activate integration

As soon as the integration has been activated, recording starts.

## 5 Configure replay function

To be able to use the replay function in the application POWERplay Web, you must activate it.

1. Select the menu item *Setup > Servers*.
2. Select the respective server in the main view.
3. Select the tab *Usage*.

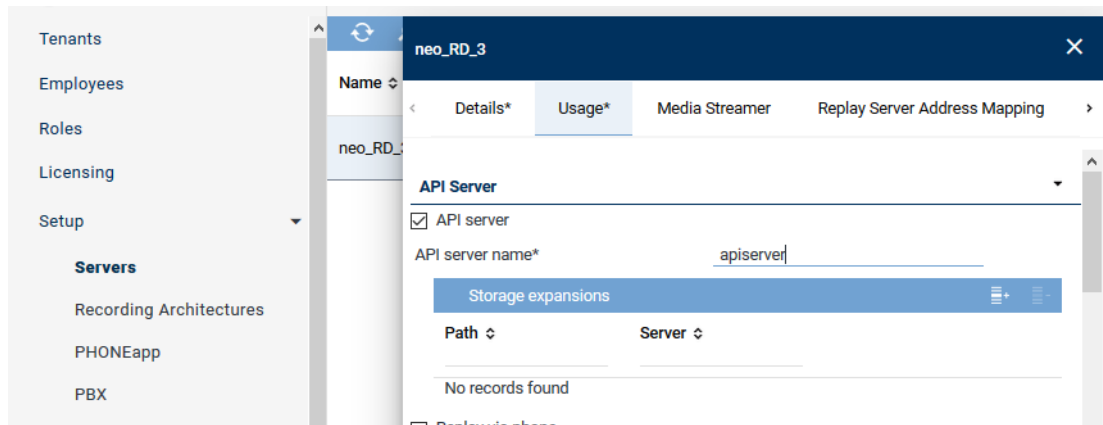


Fig. 10: Configure API server for replay

4. Open the group field *API Server*.
5. Activate the check box *API server*.
6. Enter the name for the *API server*.
7. Save the entries.
8. Scroll down to the group field *Replay* and open it.

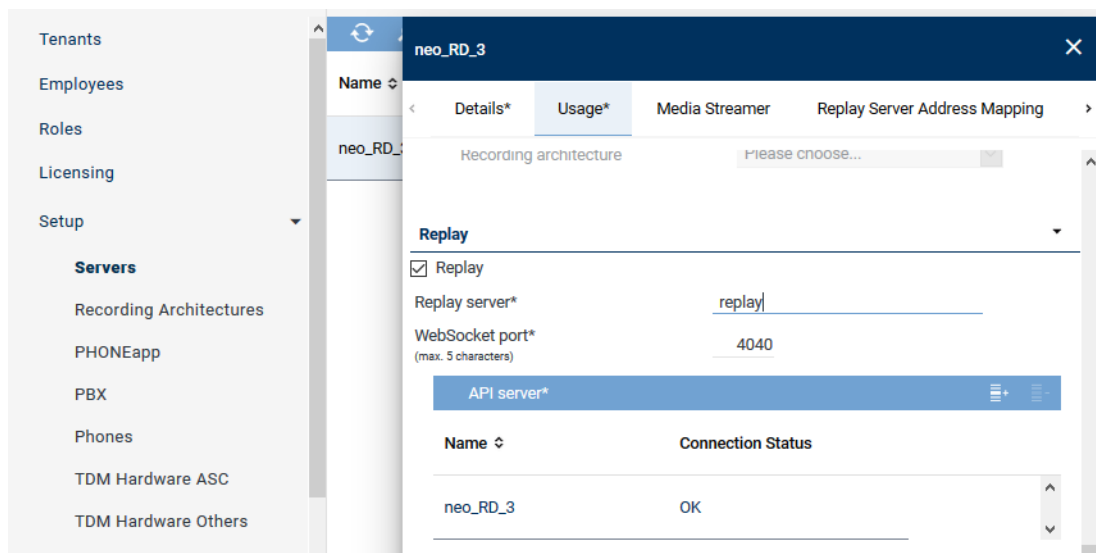


Fig. 11: Configure replay server

9. Activate the check box *Replay*.
  10. Enter a name for the *replay server*.
  11. Select the *API server* you have previously configured by clicking on the list icon in the table headline *API server*.
  12. Click on the button *Save* to apply the settings.
- ⇒ The replay function now has been activated.
13. Log in to the application POWERplay Web with the default login to check that replay is working.

User name	1st-tenant-admin
Password	A\$c123

14. Ensure that all pop-ups have been enabled and accept the certificate.

⇒ The latest recordings appear in the view.

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## Glossary

### **API server**

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Server on which the API service runs. (API=Application Programming Interface)

### **PBX**

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Private Branch Exchange

### **Replay server**

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Server on which the replay function has been activated. Recordings can be replayed via this server.

### **RTP**

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Real-time Transport Protocol is a protocol to continuously transmit audio and video files via the IP protocol within the network.

### **SIP**

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Session Initiation Protocol