

# Mitel MiContact Center Enterprise

MASTER INSTALLER OVERVIEW

RELEASE 9.5 SP3



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MiContact Center Enterprise Master Installer Overview  
Release 9.5 SP3 – April 2022

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## INTRODUCTION

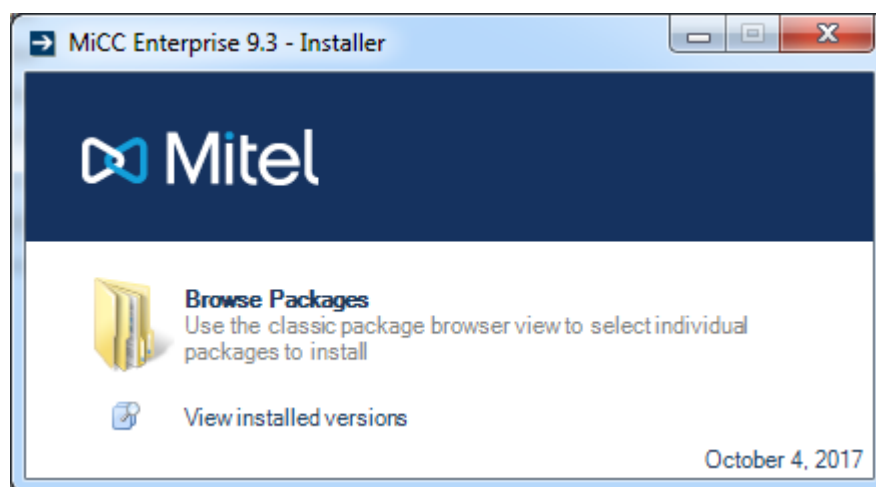
The Mitel Master Installer is used to install, upgrade, and uninstall products from a Browse Packages view. This document provides an overview of the layout and Graphical User Interface (GUI) of the Mitel Master Installer.

## PREREQUISITES

Before using the Mitel Master Installer, Microsoft .NET Framework 2.0 (SP2) or higher must be installed

## MITEL MASTER INSTALLER OVERVIEW

To start the Mitel Master Installer, run the `Install.exe` file in the top-level directory. The Master Installer main window is displayed.



The Mitel Installer main window includes the following items:

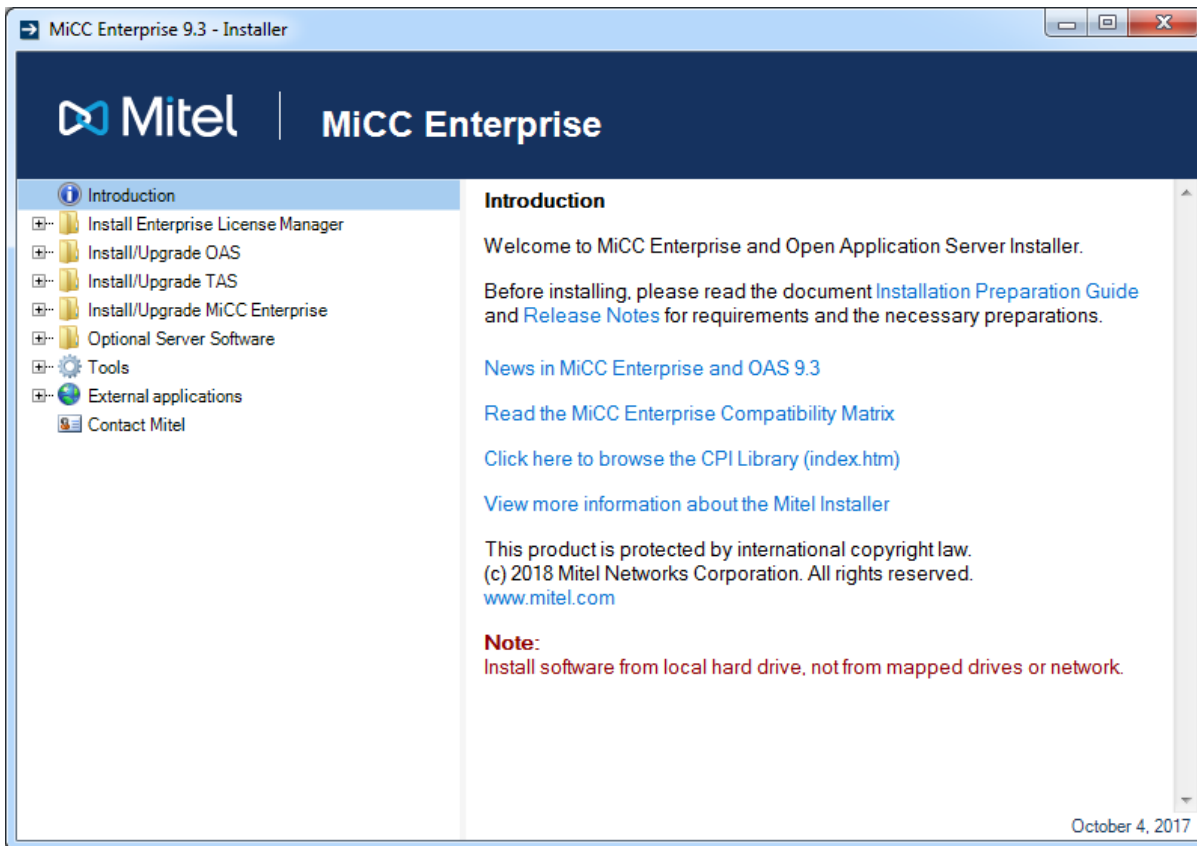
- **Browse Packages:** To install, uninstall or upgrade software components individually from the classic package browser view.
- **View installed versions:** To view the versions of currently installed software.

## BROWSE PACKAGES

In the Browse Packages window, individual software components can be installed, upgraded, or uninstalled, using the classic package browser view.

The package browser provides step by step directions regarding installing, upgrading, and uninstalling each component. It also includes links to setup files and related documents.

Click **Browse Packages** from the Master Installer main window to display the Browse Packages window.



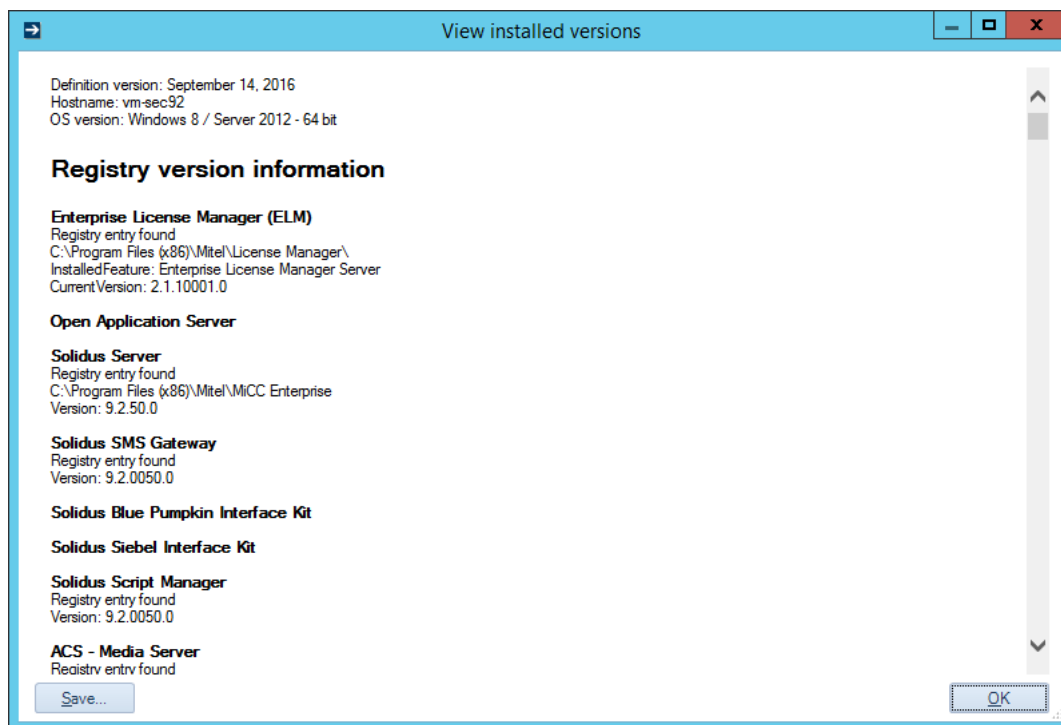
For all software components, a setup program guides the user through the installation process to ensure that installation is completed in the correct order.

It is also possible to view product documentation, such as the News document, listing new features in MiCC Enterprise 9.3, and the Compatibility Matrix.

## VIEW INSTALLED VERSIONS

The Master Installer allows you to view versions of previously installed software components. This provides an overview of the complete system, which can be useful for troubleshooting.








Click **View installed versions** from the Master Installer main window. The View installed versions window is displayed.












Press the **Save...** button to save the information in an HTML format. Press the **OK** button to close the window and return to the Master Installer main window.

## SYMBOLS

In the Master Installer windows, software components have an associated symbol to indicate the status of the component. The symbols are the following:

-  An already installed component  
**Note:** Configuration steps are not check marked.
-  An already installed component, with a newer version available
-  A component to be installed
-  A component with unmet requirements  
**Note:** This symbol is only shown in the Browse Packages view.
-  A component with unmet requirements  
**Note:** This symbol is only shown in the Wizard view.
-  A component currently being installed
-  A component to be uninstalled

-  A generic step during installation, for example, for a system restart or a test step
-  Setup information, like introductory text or getting started information
-  Logical organization when sub items are required
-  A configuration step
-  Grouping of external applications
-  Installation and information intended for a single computer
-  Installation and information intended for servers
-  Contact information
-  Adobe Reader installation



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