

Mitel MiContact Center Enterprise

INSTALLATION WORKSHEET

Release 9.5



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MiContact Center Enterprise Installation Worksheet
Release 9.5 – September 2020

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INSTALLATION WORKSHEET

This worksheet includes fill-in spaces for all the information required to install the MiCC Enterprise components. Please fill out this worksheet before installing MiCC Enterprise components.

Windows User Name and Password for Connecting to OAS (must belong to the OAS Administrator Group and the OAS Client Group)	
Verify Domain Time Synchronization Enabled	
Services	Machine Name
Broker Service	
Archive Service	
Configuration Service	
Configuration Wcf Service	
Router Service	
Report Service	
Agent Service	
Open Media Service	
SMS Gateway	
Script Manager Services	
Real Time Interface Service	
Campaign Service	
MiCC Enterprise Web Services	
Call Control Service	
MiContact Center Agent Service	
E-mail Service	
Chat Service	
OAS Server and Port Number	
MiCC Enterprise Database	
Database Server Name and Instance Name (for nextccdb)	
Database Server port number	
Database Size	
Estimated Database Size (based on Estimating	

Installation Worksheet

Database Size)	
TempDB Size (25% of the intended MiCC Enterprise database size, but not to exceed 200 MB)	
Windows User Name and Password for Client Installation	



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